

Customer facing pages within the site.

Task: Entering personal details.
Time taken to complete task:
Did the user make any mistakes while trying to complete this task:
General comments/observations:

Task: Add a vehicle to a user account
Time taken to complete task:
Did the user make any mistakes while trying to complete this task:
General comments/observations:

Task: Make a booking for the 31st of March at 12:00

Time taken to complete task:

Did the user make any mistakes while trying to complete this task:

General comments/observations:

Task: Log out

Time taken to complete task:

Did the user make any mistakes while trying to complete this task:

General comments/observations:

Staff facing pages within the site

Task: Confirm the booking request for the 31st of March at 12:00
Time taken to complete task:
Did the user make any mistakes while trying to complete this task:
General comments/observations:

Task: Remove the booking for 31st of March at 12:00 from the schedule
Time taken to complete task:
Did the user make any mistakes while trying to complete this task:
General comments/observations:

Task: Make a booking for customer ?????? on the 2nd of April at 15:00

Time taken to complete task:

Did the user make any mistakes while trying to complete this task:

General comments/observations:

Task: Find the customer who owns the vehicle with the registration ???????

Time taken to complete task:

Did the user make any mistakes while trying to complete this task:

General comments/observations:

Task: For the vehicle in the previous task, update the millage to 67899

Time taken to complete task:

Did the user make any mistakes while trying to complete this task:

General comments/observations: