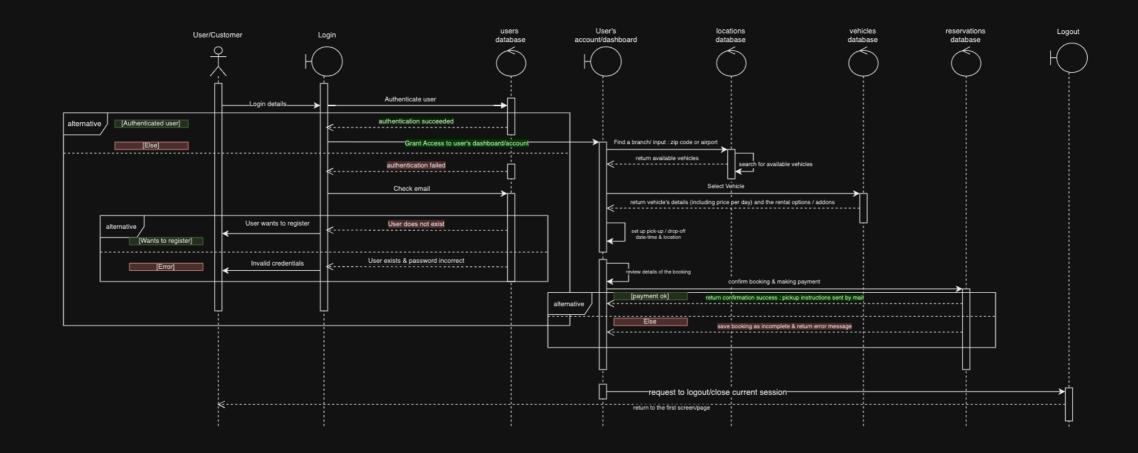
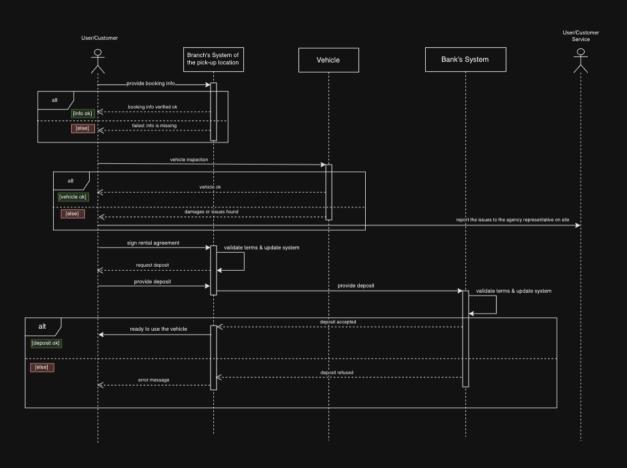
#### **BOOKING A VEHICLE**

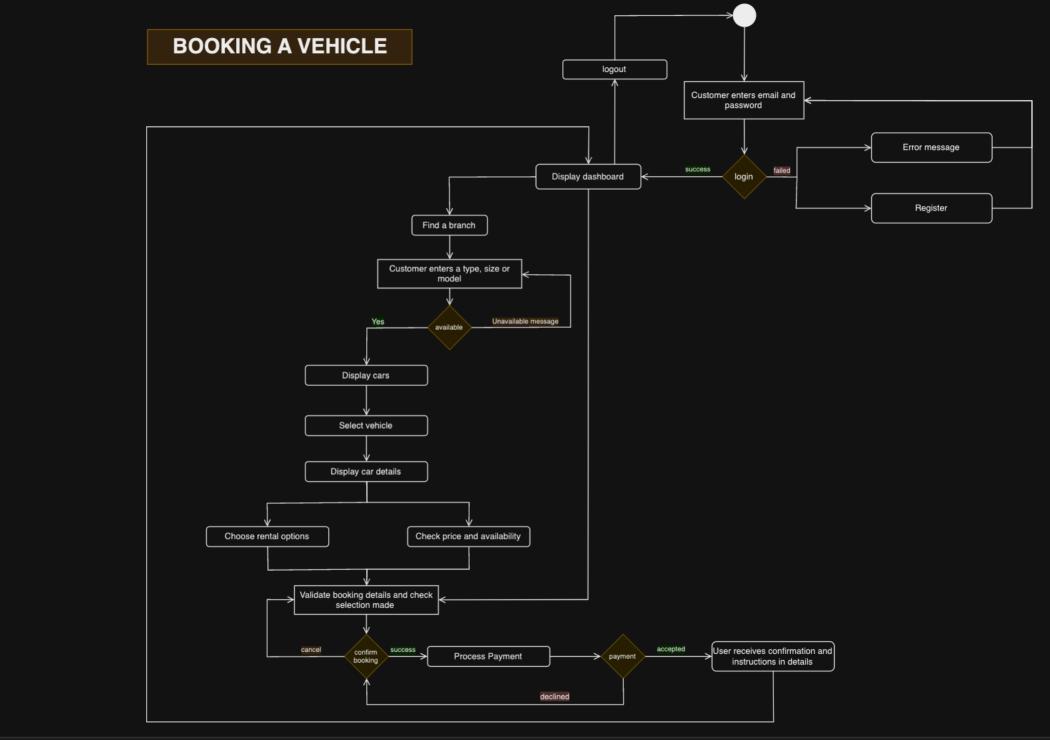


#### **CHECK IN / taking**



#### User/Customer User/Customer Service Branch's System of Bank's System Vehicle the drop-off location request to return the vehicle processing the details of the reservation request to verify the vehicle returned verify issues/damages verification completed updates the system according to the results of the inspection generating the final bill return bill to the customer make payment sending payment info checking card info and completing the transaction confirm the payment request funding the deposit fees return deposit fees

## **CHECK OUT / returning**



# **CHECK IN / taking** Pick-up the car provide missing complete Inspect the car Error message: missing info Yes Sign rental agreement Report to rental agency Update booking status Create a link to the rental Take a deposit Drive Away

## **CHECK OUT / returning**

