Product Scenario List

This system provided different type of service

The system separated service for two targeted stakeholder

* Seeker
* Employer

There is two type of service for seeker

* Web service
* Consultancy

***Seeker web services are***

* Online membership
  + Bronze
  + Silver
  + Gold
  + Platinum
* Online Support
* Telephone Support
* Online consultancy
* Documentations preparation help
* Chat/ Email / SMS
* Application Correction support
* Auto application submit process

*Seeker Consultancy service*

* Document Check
* Document preparation
* Application preparation
* Job Tips & discussion
* Legal support.
* Training program (If needed)
* Job Criteria/ Company/ Location selection

***Employer services***

* Advertising
  + Paid
  + Nonpaid
* Web Marketing
  + Paid
  + Nonpaid
* Social marketing
  + Paid
  + Nonpaid
* Recruitment
  + As an Agency
  + As a Free lancing
  + Project Basis

Individual Product scenario :

A job seeker find out about the website. He visits the online portal and gets to know about the registration procedure. Next, he registers in the website with his personal information. Next upon approval and confirmation he is redirected to the different packages available inclusive of the payment option. He contacts the customer manager through the website and knows the detailed procedure. He confirms the payment method. After being approved by the finance department he starts to use his services.

A renowned company recruits about 300 employees a year. The concerned authority needs to spend a lot of time for this task. They have to post a job circular, has to advertise about it. Then they have to consider all the applicants cvs and select them. Next they have to arrange an interview. The selected candidates have to go through HR department interview and procedure to finalize the recruitment. In this process they have to extra effort to carefully scrutinize the qualification of the applicants. They want to avail a better solution for this whole employment procedure. They get to know about the web portal of … from advertisement. They go to the website and get an idea. For better understanding, they contact the customer service. After knowing the details, they decide to use the service of the company. Next they finish the registration procedure including the payment option. They get a confirmation message. After some days they decide to visit the company in person and talk to them how they can easily recruit the correct personal. After that, they visit the customer managers in person and according to their instruction, they advertise about a new recruitment advertisement through the agency. A few days later they get a call from the customer manager department that, they have selected one personal for their company. They find him suitable enough too. In this way, they finish the recruitment procedure.

The customer manager gets a request of user (seeker) registration and service he wish to avail. Next, the customer manager provides him with the details of services and payment. He directs the request to the finance department.