

Contact Us

Student Information and Enrolment Services

Office closure

Student Information and Enrolment Services will be closed on Tuesday, February 18, from 8:30 to 10:30 am.

CONTACT US

Contact us by email

[1]

Contact us by phone

[2]

Visit us in person

[3]

The Student Information and Enrolment Services team is your first point of contact with BCIT. Customer Service Representatives can assist with:

- general information
- document drop off and pick up
- Flexible Learning registration
- payments for most fees
- [Program Advising](#) [4] appointment booking

If you have submitted an application, your [Admissions Officer](#) [5] will be your contact throughout the application process.

Contact us by email

Submit your question for Student Information and Enrolment Services using the [Ask Us form](#) [6].

We will respond within 7-10 business days. Hours of online service: 8:30 am – 4:30 pm, Monday – Friday.

Contact us by phone

Please call Student Information and Enrolment Services at [604-434-1610](#) [7] or toll-free at [1-866-434-1610](#) [8] (Canada and the United States only).

Regular hours

Monday, Tuesday, Thursday, and Friday 8:30 am – 4:30 pm (last call intake at 4:15 pm)

Wednesday

9:00 am – 4:30 pm (last call intake at 4:15 pm)

Visit us in person

Student Information and Enrolment Services [9] can assist you in person at the Burnaby campus. Please see below for the operational hours of our campuses.

Burnaby Campus

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Downtown Campus

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Marine Campus

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Aerospace Technology Campus

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Program Advising

A Program Advisor can help with:

- program planning
- application preparation
- entrance requirements
- upgrading options

Contact Program Advising [15]

After you apply

Easily check the status of your application by logging into your myBCIT [16] account and accessing your application letter through myCommunication. Once your application is processed, you'll be assigned a dedicated Admissions Officer. Feel free to reach out to them anytime for updates and support.

LEARN MORE ABOUT AFTER YOU APPLY [17]

List of links found on this page

This list includes all links found on this page for your reference.

- [1] <https://www.bcit.ca/admission/contact-us/#email>
- [2] <https://www.bcit.ca/admission/contact-us/#contactsies>
- [3] <https://www.bcit.ca/admission/contact-us/#visit>
- [4] <https://www.bcit.ca/admission/contact-us/#program-advising>
- [5] <https://www.bcit.ca/admission/contact-us/#after>

- [6] <https://www.bcit.ca/admission/contact-us/ask-us/#askform>
- [7] tel:6044341610
- [8] tel:18664341610
- [9] <https://www.bcit.ca/admission/contact-us/#services>
- [10] <https://www.bcit.ca/about/visit/campuses-directions/burnaby/>
- [11] [https://vue.comm100.com/joinqueue/80000271/queue?
queueId=a9ca879719a4409696b8b1f8011cda9c&locationId=b60117bab3e4f01a7d4d8cc121eb67a](https://vue.comm100.com/joinqueue/80000271/queue?queueId=a9ca879719a4409696b8b1f8011cda9c&locationId=b60117bab3e4f01a7d4d8cc121eb67a)
- [12] <https://www.bcit.ca/about/visit/campuses-directions/downtown/>
- [13] <https://www.bcit.ca/about/visit/campuses-directions/marine/>
- [14] <https://www.bcit.ca/about/visit/campuses-directions/aerospace/>
- [15] <https://www.bcit.ca/advising/>
- [16] <https://my.bcit.ca/>
- [17] <https://www.bcit.ca/admission/after-you-apply/>