

# Thanks for Choosing us

LugBee

## Booking Confirmation

### Greetings from Team Lugbee

We are happy to inform you that a customer has booked your space for 6 hours to store their luggage.

Booking ID	#12345
Customer Name	RAHUL SHARMA
No of Bags	2
Store Name and Location	xyz,abc
Drop Off Time	4:00 PM
Pick Up Time	8:00 PM
Duration	4hrs
Amount	Rs. 60
Registered Mobile No	870086****
Registered Email id	Booking@gmail.com

You need to follow the below steps once customer arrives at your location.

01

Verify the Booking ID for the luggage & photo ID of the customer.

02

Add on QR code-attach temper proof seal to each luggage and ask the customer to scan the QR code on it or enter the Tag ID manually.

03

Keep the luggage safely in the Verified LugBee store room.

04

When the customer returns to pick up the luggage, check the tag number mentioned in the booking to identify the Luggage.

05

The customer will receive an OTP on registered mobile number for verification as the Lugbee system initiates the check out process.

06

If the customer arrives before or after the grace period of 15 mins of the store booking, then the customer has to pay additional charges accordingly.

Please feel free to contact our [support@lugbee.com](mailto:support@lugbee.com)

or call [91+ 9119119186](tel:91+9119119186) for any query.

Thanks  
Team Lugbee