

Managed Internet Proposal

Interhost quotation (Reference #130886)

for GSTA

21 July 2017

Interhost would like to thank you for inviting us to respond to your online request for a quotation regarding a managed internet solution. We recognise the opportunity that this provides to Interhost in building a long-term business relationship with you and look forward to demonstrating our expertise in delivering innovative, flexible and cost effective solutions.

Interhost has a 15 year pedigree of providing best of breed IT Solutions from its international network footprint and privately owned Tier IV aligned datacentres for co-location and cloud services. With a focus on delivering IT solutions to secure mission critical systems, Interhost endeavours to exceed customer expectations through quality, resilience, and service excellence.

We have set out below a breakdown of our pricing:

Site 1: SM45HH at 3Mbps (Copper)

Leased line: SM45HH at 3Mbps (Copper) (3 year term) Managed CPE -
Service demarcation device 100Mb Bearer Internet Gateway at 2Mbps (3
year term)

Totals

Total one-off charge (hardware, installation, etc)

Recurring monthly charge (3 year term)

What these services include:

- All leased line and fibre services are uncontended.
- Managed customer routers included.
- Universal Interhost money back SLA.
- Guaranteed 30 minute fault response acknowledgement and fast repair times.
- Quality of Service for MPLS quotes with 4 levels of priority as standard.
- VoIP with QoS for low latency and high quality voice calls.
- Install free connections for long term contracts.
- Monitoring and reporting tools available direct to customer.

We can also provide a number of unique services:

- Co-location within our own Tier-III and Tier-IV aligned datacentres.
- Cloud and managed services.
- Carrier independent failover for true network resilience.
- Direct SIP trunks over the MPLS cloud for PSTN breakout.
- Over ten UK and USA datacentres to connect to on our MPLS network.
- Virtual Internet leased lines for Internet delivery over MPLS.
- Dual resilient broadband circuits for remote sites and homeworkers.

Please do not hesitate to phone us on 01892 540428 or email info@interhostllp.com should you wish to discuss this or require further information.

Yours faithfully,

Interhost LLP

Please note:

Prices subject to confirmation, credit risk approval, and contract and are valid for 30 days.

VAT must be added to all prices.

Broadband subject to analogue telephone lines being in place.

Standard billing profile is quarterly in advance.

Subject to network availability and fibre; excess charges may be payable.

All pricing is confidential and proprietary to Interhost.

Errors and Omissions Exempt.

Pricing does not include additional charges for Telehotel internal cabling and rackspace.

www.interhostllp.com

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Interhost is the trading name of MTB Computer Services Ltd

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