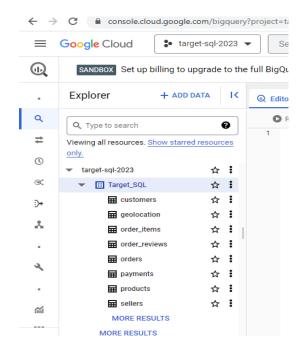
TARGET SQL PROJECT

Name: Apoorva Jadhav

Batch: DSML AUG 2022 BEGINNER MORNING

1)Import the dataset



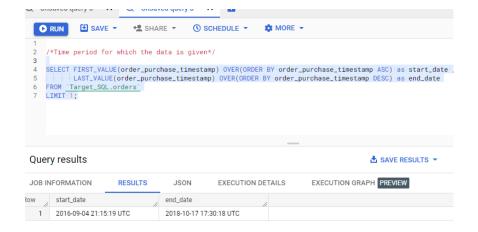
Data set imported successfully from the given drive under the project Target-sql-2023

1.1) Data type of columns in a table

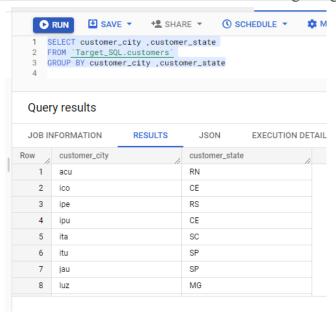


The above table shows the datatype of columns in customer table

1.2) Time Period for which the data is given

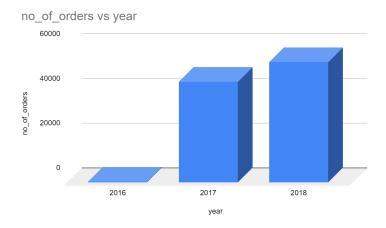


1.3) Cities and States of customers ordered during the given period



2)In-depth Exploration: Is there a growing trend on e-commerce in Brazil? How can we describe a complete scenario? <u>2.1)Year-on-Year analysis</u>





As we can see from the chart, the no of orders have been increasing proportionally with year. Hence we can say that there is a growing trend in ecommerce with years

2.2)Can we see some seasonality with peaks at specific months?



We can see that there is a spike in orders during the October – November 2017 and there is a sharp decline in Orders during the August – September – October 2018 period. Declining during November – December period.

2.2) What time do Brazilian customers tend to buy (Dawn, Morning, Afternoon or Night)



According to the above data, customers tend to order more during afternoon i.e between 12 pm and 18pm. The least orders in dawn. Orders are comparatively less in the night than morning or afternoon.

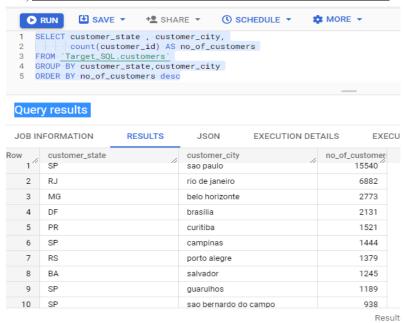
3) Evolution of E-commerce orders in the Brazil region:

3.1) Get month on month orders by states

Query results JOB INFORMATION RESULTS EXECUTION DETAIL no_of_orders 1 AC 2 AC 3 AC 4 AC AC 6 6 AC 5 9 9 AC 10 AC 10 11 11 5 12 AC 12 13 39 14 AL Load more

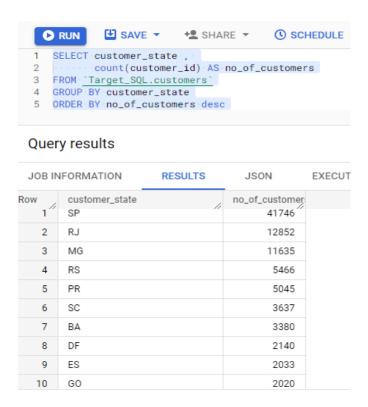
The above table gives the details of month on month orders of each customer state.

3.2) Distribution of customers across the states in Brazil

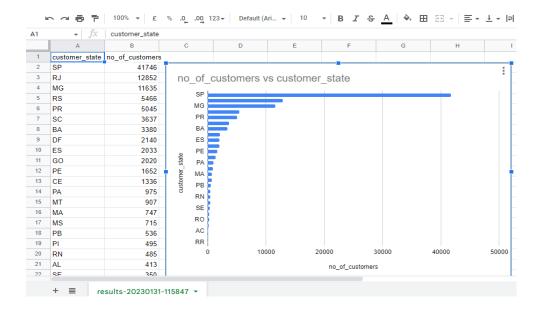


Total Records are 4310 which cannot be shown on a single graph.

Hence lets try <u>distribution of customers by each state to get the overall distribution of customers</u>



The below graph shows the top 3 states having maximum customers I.e SP, RJ and MG respectively. State RR has the least number of customers i.e 46



- 4)Impact on Economy: Analyze the money movement by e-commerce by looking at order prices, freight and others.
- 4.1)Get % increase in cost of orders from 2017 to 2018 (include months between Jan to Aug only) You can use "payment value" column in payments table

```
WITH p1 AS
3
      SELECT payment_value,
             EXTRACT(YEAR FROM order_purchase_timestamp) AS year,
             EXTRACT(MONTH FROM order_purchase_timestamp) AS month,
5
      FROM <u>`Target_SQL.orders`</u> AS o
      JOIN 'Target_SQL.payments' AS p
8
      ON o.order_id = p.order_id
      WHERE EXTRACT(YEAR FROM order_purchase_timestamp) = 2017 and
10
       EXTRACT(MONTH FROM order_purchase_timestamp) BETWEEN 1 and 8
11
12
     p2 AS
     (SELECT payment_value,
13
14
             EXTRACT(YEAR FROM order_purchase_timestamp) AS year,
15
            EXTRACT(MONTH FROM order_purchase_timestamp) AS month,
     FROM <u>`Target_SQL.orders`</u> AS o
16
      JOIN `Target_SQL.payments` AS p
17
18
      ON o.order_id = p.order_id
19
      WHERE EXTRACT(YEAR FROM order_purchase_timestamp) = 2018 and
20
        EXTRACT(MONTH FROM order_purchase_timestamp) BETWEEN 1 and 8
21
    SELECT round(((sum(p2.payment_value) - sum(p1.payment_value)) / sum(p1.payment_value)) *100 , 3) AS
23
          percentage_cost_increase
24 FROM p1 JOIN p2
25 ON p1.month = p2.month
```

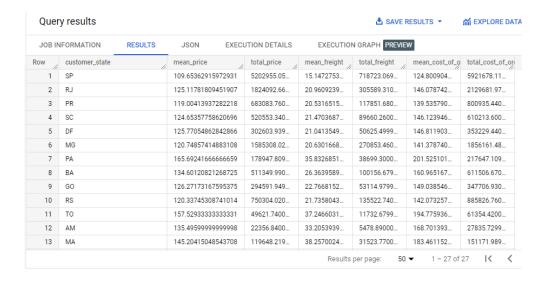
Query results JOB INFORMATION RESULTS Row percentage_cost_increase 1 4.211

4.2) Mean & Sum of price and freight value by customer state

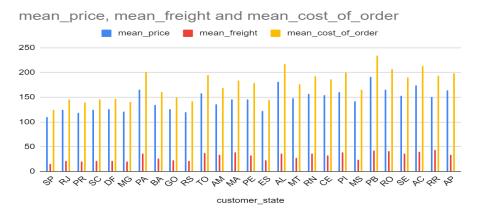
```
■ SAVE ▼

    SCHEDULE ▼

  RUN
                         +SHARE ▼
                                                          MORE -
    SELECT c.customer_state,
          AVG(o1.price) AS mean_price,
          SUM(o1.price) AS total_price,
3
          AVG(o1.freight_value) AS mean_freight,
5
          SUM(o1.freight_value) AS total_freight,
          AVG(o1.price + o1.freight_value) AS mean_cost_of_order,
6
          SUM(o1.price + o1.freight_value) AS total_cost_of_order,
   FROM `Target_SQL.order_items` as o1
   JOIN Target_SQL.orders as o2
10 ON o1.order_id = o2.order_id
11 JOIN Target_SQL.customers AS c
12 ON-o2.customer_id = c.customer_id
13 GROUP BY c.customer_state
```



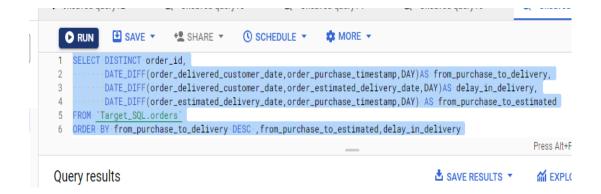
The output is more readable through graph below

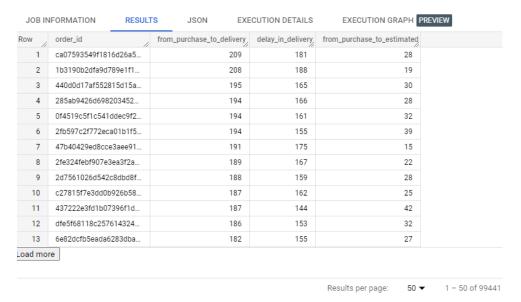


State PB has the highest mean_price, mean_freight and mean_cost_of_order and State SP being the lowest of all.

5) Analysis on sales, freight and delivery time

5.1) Calculate days between purchasing, delivering and estimated delivery



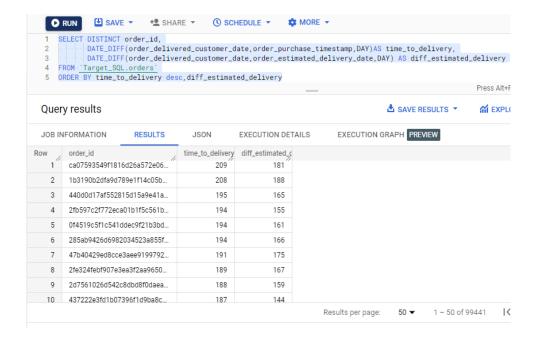


There are a total of 99441 orders placed in the data set. We can see the delay in the delivery for the orders placed. Some of the reasons for shipment delay are

- Extreme weather conditions like draughts, landslide, heavy rains, etc
- Spike in orders during holidays
- Inaccurate shipping details. As there are some null values in order_delivery_date or order_estimated_delivery_date

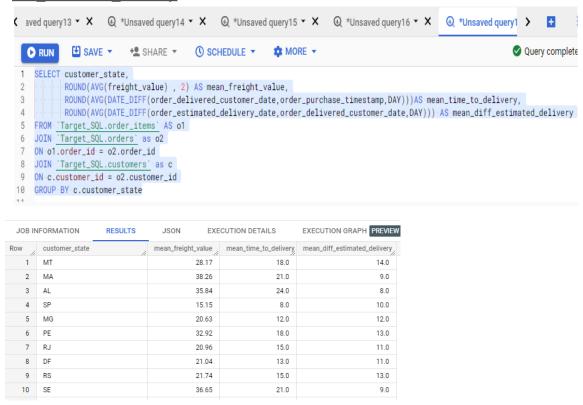
5.2) <u>Find time_to_delivery & diff_estimated_delivery.</u> Formula for the same given below:

- time_to_delivery = order_purchase_timestamp-order_delivered_customer_date
- diff_estimated_delivery =
 order_estimated_delivery_date-order_delivered_customer_date



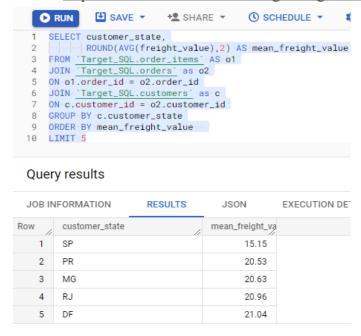
As we see from the above table first order there is seen a delay of 28 days between time of estimated delivery to actual delivery.

5.3) <u>Group data by state, take mean of freight_value, time_to_delivery,</u> diff_estimated_delivery

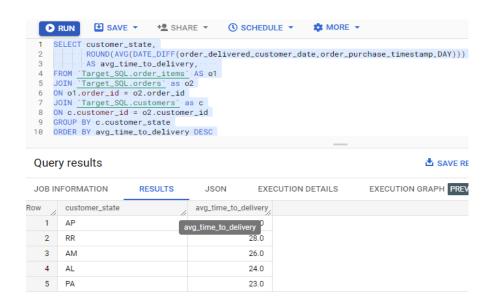


5.4)Sort the data to get the following:

• Top 5 states with lowest average freight value - sorted in asc limit 5

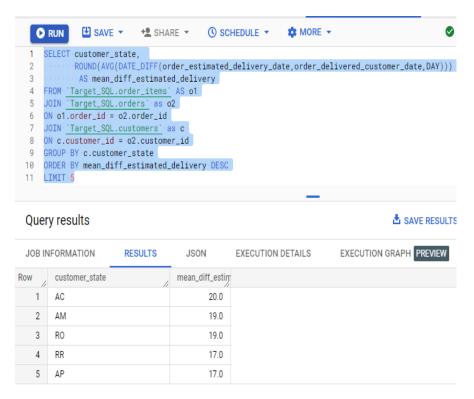


• Top 5 states with highest average time to delivery



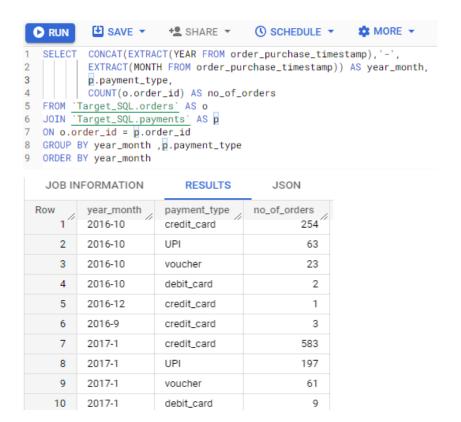
State AP has 28.0, the highest average time to delivery followed by RR and AM.

• Top 5 states where delivery is not so fast compared to estimated date (higher the difference - so is the delay in delivery)



6) Payment type analysis

6.1) Month over Month count of orders for different payment types



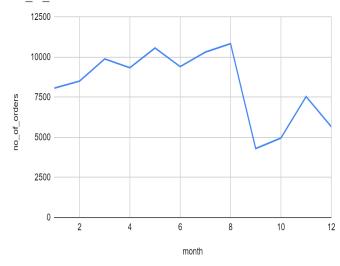
6.2) Count of orders based on the no. of payment instalments



7) Actionable Insights

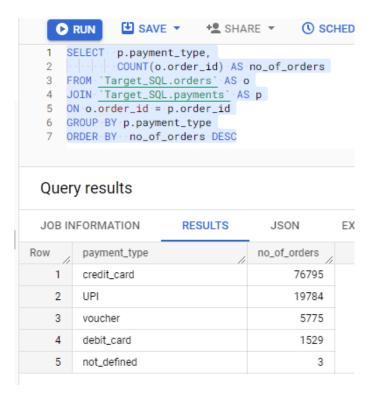
- Time period for the given Target Dataset is between 2016-09-04 21:15:19 UTC and 2018-10-17 17:30:18 UTC
- there is a growing trend in ecommerce i.e from the year 2016 to 2018, the no of orders have been increased showing a good growth to the company
- When we look for the seasonality peaks in month irrespective of year, we can see that there has been steep slope of order in month of September where as month August shows the highest no of orders followed by July and May.



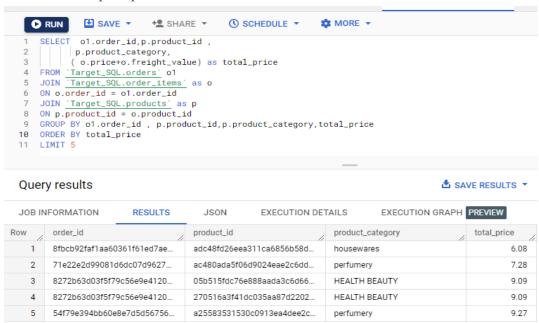


month	no_of_orders
1	8069
2	8508
3	9893
4	9343
5	10573
6	9412
7	10318
8	10843
9	4305
10	4959
11	7544
12	5674
	1 2 3 4 5 6 7 8 9

- The top 3 states having maximum customers are SP, RJ and MG respectively. State RR has the least number of customers i.e 46
- There are total of 27 states included in this Dataset
- We can see the delay in the delivery for the orders placed. From query 5.1 Some of the reasons for shipment delay may be
 - Extreme weather conditions like draughts, landslide, heavy rains, etc
 - Spike in orders during holidays
 - Inaccurate shipping details. As there are some null values in order_delivery_date or order_estimated_delivery_date.
- Payment done through the credit cards is seen more.



• 5 Cheapest products ordered



8) Recommendation

- Ways to encounter the delay issues of the shipment:
 - Ensure overstock of products,
 - Help in forecast demand and plan their inventory,
 - Brand trust is ensured
- Date of birth is to be added to customer table, which can be used to give them gift coupons or discount code on their birthday week or month
- Preference of frequent orders can be used to improvise sales in states performing low on orders
- Review based analysis should be done
- Provide local pickup facility, this can reduce shipping cost as well as time
- Knowing the customer preference of category of products will help in better recommendation and it can make the brand more customer friendly