Quality Environmental Health Safety & Security Policy

Agility is committed to delivering high standards of service to our customers; maintaining environmentally-friendly operations, protecting the health, safety, security and assets of all of our stakeholders, fostering a culture of continuous improvement and innovation, and practicing good corporate citizenship in the communities in which we operate.

Our Quality, Environmental, Health, Safety and Security (QEHSS) policy is effected through:

- **Customer Satisfaction**
  Delivering unparalleled personalized customer satisfaction through service reliability and innovative solutions.

- **Compliance**
  Complying with applicable legislation, statuory, regulatory, international standards, customer and other stakeholder requirements - consistent with our management system framework and business code of ethics standards.

- **Pollution, Incident and Security Breach Prevention**
  Implementing safe work practices, and appropriate operating and administrative controls to prevent:

    - Pollution and harmful emissions
    - Over-consumption of physical resources and energy
    - Waste through minimization, reuse and recycling
    - Work-related injuries, health concerns and safety incidents
    - Stakeholder assets loss and security breaches
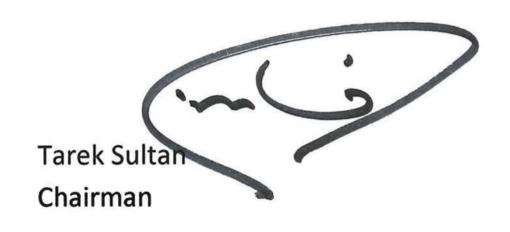
- **Training and Competency**
  Effective training and education that is dedicated to ensuring our employees knowledge and skills are aligned and compliant with our relevant management system requirements.

- **Communications**
  Our policy is communicated and reinforced to our employees, customers, suppliers, contractors and other relevant third parties.

- **Measurement and Continuous Improvement**
  Our management systems ensure continual improvement through periodic review of our policy, business processes, objectives and targets; recognizing relevant business conditions, potential risks, changing conditions, and new information.

Tarek Sultan
Chairman

Agility
A New Logistics Leader

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