

STANDARDS OF CARE AND OUTCOME MEASURES

Planning Council plays primary role in setting them; Grantee monitors agencies to ensure they're meeting them

- Standards of Care—“A statement of the minimum acceptable levels of quality in HIV service delivery by Ryan White funded providers in a local jurisdiction”
- Outcome Measures—“A measurement of the effectiveness of HIV care, treatment, and support services provided by Ryan White funded providers in a local jurisdiction”
- Standards are based on accepted industry guidelines, on-site program monitoring results, and provider and consumer input
- They pertain to services funded by Ryan White Parts A and B

STANDARDS OF CARE AND OUTCOME MEASURES (CONT.)



What They Are

- A way of letting providers and consumers know what constitutes quality care and services for PLWHA
- A tool for making sure Ryan White funded services are delivered according to minimum industry standards and guidelines
- One data source for measuring how well Ryan White funded services are meeting overall community goals



What They Are Not

- A way to evaluate how a specific Ryan White funded agency conducts business (Agency monitoring is done by the AA)
- A way to decide which agency in Bexar County get Ryan White money (RFPs and agency contracts are coordinated by the AA)
- Guidelines are HIV services provided by non-Ryan White funded agencies