

CLINICAL QUALITY MANAGEMENT

Grantee plays primary role

- Involves ensuring that:
 - » Services meet Public Health Service and clinical guidelines and local standards of care
 - » Supportive services are linked to positive medical outcomes
 - » Demographic, clinical, and utilization data are used to understand and address the local epidemic
- Grantee requires providers to develop Q M plans, monitors based on quality standards, and recommends improvements
- Council establishes Standards of Care for use in Q M
- Grantee reports to Council any Q M findings by service category or across categories

STANDARDS OF CARE AND OUTCOME MEASURES

Planning Council plays primary role in setting them; Grantee monitors agencies to ensure they're meeting them

- Standards of Care—“A statement of the minimum acceptable levels of quality in HIV service delivery by Ryan White funded providers in a local jurisdiction”
- Outcome Measures—“A measurement of the effectiveness of HIV care, treatment, and support services provided by Ryan White funded providers in a local jurisdiction”
- Standards are based on accepted industry guidelines, on-site program monitoring results, and provider and consumer input
- They pertain to services funded by Ryan White Parts A and B