

# STANDARDS OF CARE AND OUTCOME MEASURES (CONT.)



## What They Are

- A way of letting providers and consumers know what constitutes quality care and services for PLWHA
- A tool for making sure Ryan White funded services are delivered according to minimum industry standards and guidelines
- One data source for measuring how well Ryan White funded services are meeting overall community goals



## What They Are Not

- A way to evaluate how a specific Ryan White funded agency conducts business (Agency monitoring is done by the AA)
- A way to decide which agency in Bexar County get Ryan White money (RFPs and agency contracts are coordinated by the AA)
- Guidelines are HIV services provided by non-Ryan White funded agencies

# COST-EFFECTIVENESS AND OUTCOMES EVALUATION

- Planning Council has the option of assessing the effectiveness of services offered; usually best done in coordination with Q M
- Grantee monitors cost effectiveness of services as part of Q M
- Grantee also measures clinical outcomes
- Findings are used by grantee in selecting and monitoring providers
- Findings are used by Planning Council in priority setting, resource allocation, and the development of directives on service models