

# CONTRACT MONITORING

## **Grantee's responsibility**

- No Planning Council involvement, except that it develops the standards of care that are included in contracts and used as a basis for monitoring
- Involves site visits and document review for monitoring of:
  - » Program quality and quantity of services
  - » Finances, including expenditure patterns and adherence to HRSA/HAB and county regulations in use of funds
- Aggregate findings are shared with the Planning Council as input to decision making

# CLINICAL QUALITY MANAGEMENT

## **Grantee plays primary role**

- Involves ensuring that:
  - » Services meet Public Health Service and clinical guidelines and local standards of care
  - » Supportive services are linked to positive medical outcomes
  - » Demographic, clinical, and utilization data are used to understand and address the local epidemic
- Grantee requires providers to develop Q M plans, monitors based on quality standards, and recommends improvements
- Council establishes Standards of Care for use in Q M
- Grantee reports to Council any Q M findings by service category or across categories