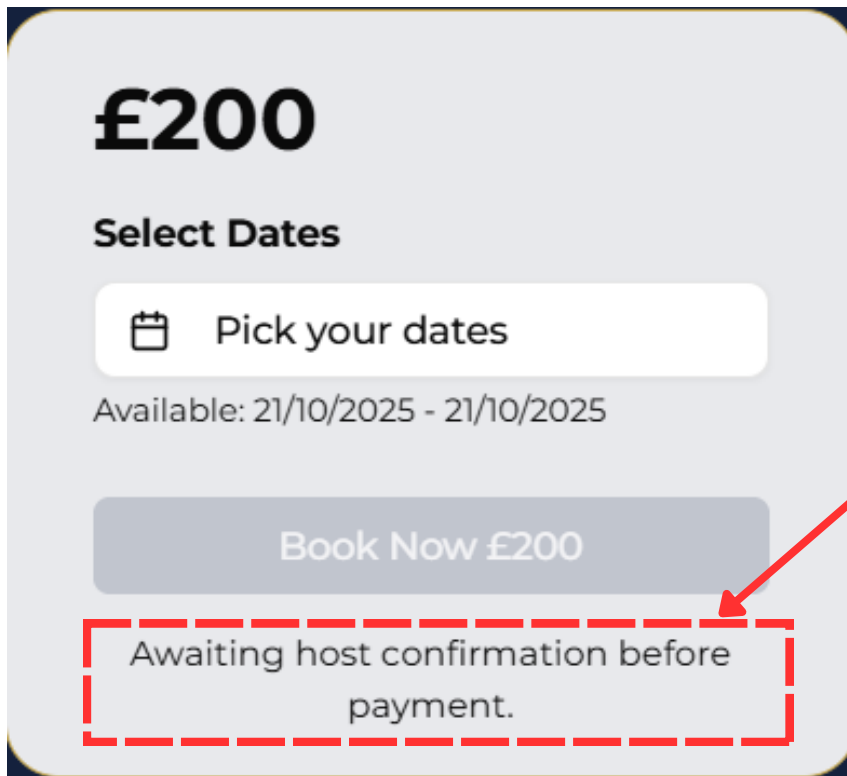
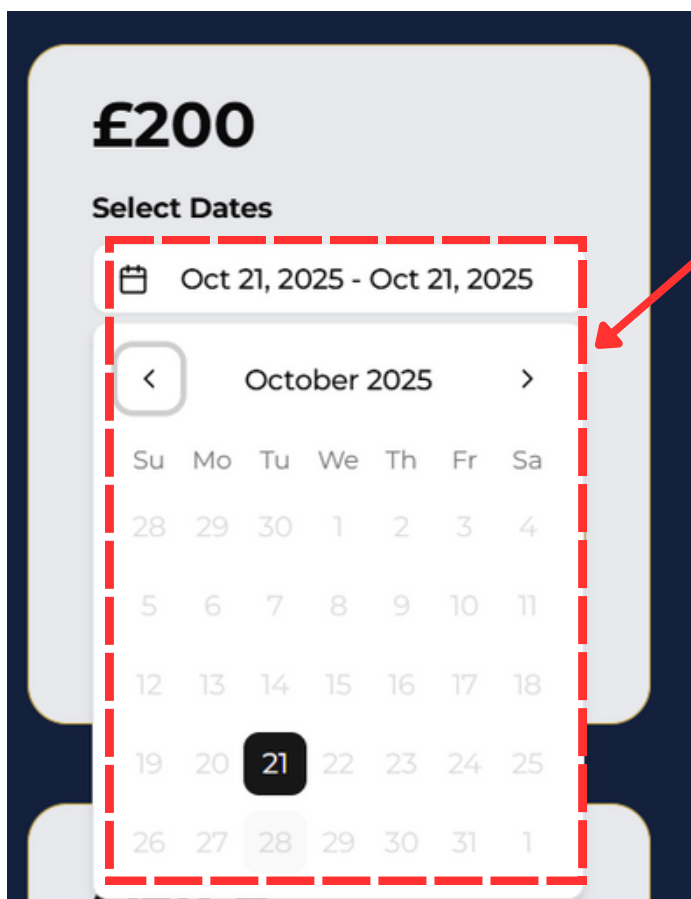


Please ensure that anytime someone first goes onto the messaging platform, they are greeted with an Automatic message from letanest, this will appear as a message from us and highlight some rules - i can add manually



Please change to:

Please wait for the host's confirmation before making your payment.



All current listings only show a limited number of available days — some even just one. Hosts should have the ability to manage their property availability by adding or editing available dates whenever they wish. They should also be able to choose options such as “Open all year” or “Closed all year.”

£350.00

Check In

📅

Check In

▼

Check Out

📅

Check Out

▼

Guest

1

Send Offer

Awaiting host confirmation before payment.

This figure would automatically adjust dependant on how many nights they select.

An example of how it show look

LETANEST

Home Listings Dashboard SG

Messages

Search conversations

Emmanuel Willis

I would like to make a booking request for ...

Emmanuel

HOST 5.0 Report Host

£350.00

Check In

📅

Check In

▼

Check Out

📅

Check Out

▼

Guest

1

Booking Request

Awaiting host confirmation before payment.

GUEST

This would appear in guests messages as soon as they select chat with host or try book, they would quickly add the dates, guest and this would then be sent to the host, see example below from host point of view:

LETANEST

Home Listings Dashboard SG + Add Listing

← Back To Previous Messages

Messages

Support

Search conversations

SG Steven Ginerva

I would like to make a booking request for ...

SG Super Admin

our team will respond to you within 48 ho...

SG Steven Ginerva

GUEST

£350.00

Check In

📅

03/08/2025

▼

Check Out

📅

06/08/2025

▼

Guest

1

Confirm Booking

Reject Booking

Message Guest

HOST

£350.00

Check In

📅

03/08/2025

▼

Check Out

📅

06/08/2025

▼

Guest

1

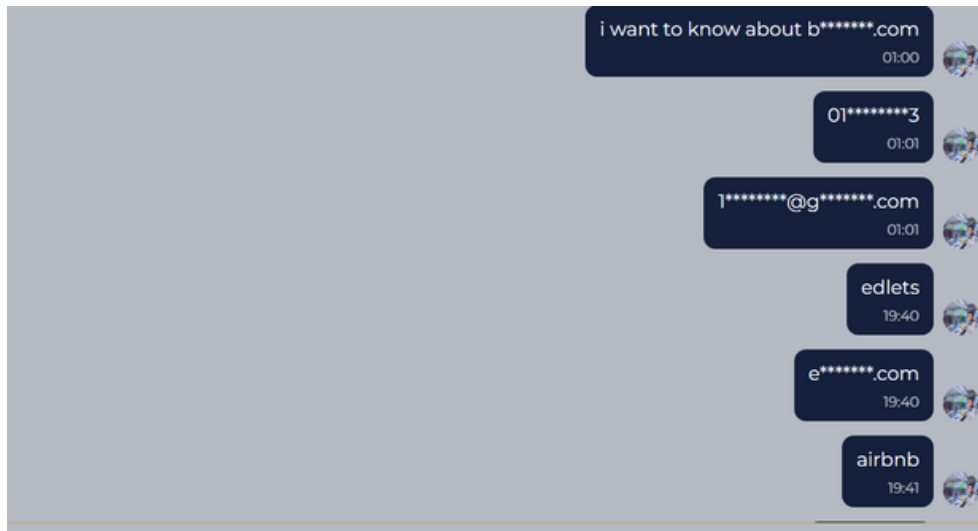
Confirm Booking

Reject Booking

Message Guest

The host will receive an booking request, they can confirm booking immediately, reject booking or message guest to discuss details.

IMPORTANT



The messaging system is the most important part of the website, we want to ensure we have control over what is communicated on the system without being too restrictive, therefore, we want the following to happen:

When a guest messages the host first time, a message will appear that asked the following: Check in and out dates, how many people and request booking (as per previous page), if booking agreed or the host wishes to communicate with the guest, they can start chatting.

You've already built AI filters - great start. The next step is context-aware moderation: Instead of just blocking "numbers" or ".com", make the system say something human like:

"For everyone's safety, we communicate only through Letanest. Please don't share contact details or share 3rd party website directly - you can message freely here!"

You can use a light ML model that flags patterns (like "zero one three one" or "dot co dot uk") and asks a human moderator to approve or warn users, a moderator (letanest) will review all messages if they attempt this, we can then review and delete or block the guest/host.

Detect and Deter Off-Platform Deals

Quietly track behavioural signals that suggest off-platform activity:


- Sudden chat drop-off after discussing dates or prices.
- Long pauses followed by "Thanks, I'll message you elsewhere."
- Similar patterns (guest + host always chatting but never completing bookings).

You can auto-flag these pairs and send a friendly nudge like:

"We noticed you haven't confirmed your stay yet — don't forget your booking is protected only when confirmed through us!"

Your Properties

Search properties...




de dfgsfdgadsf asdf

edinburgh
Hostel

£1 per night

Active



mlm

edinburgh
Room Only

£100 per night

Active

Showing 1 to 2 of 4 properties

Previous

Page 1 of 2

Next

The host should be able to press any properties in this section and take them to the message confirmation with the guest

LETANEST

My Payments

Payment Account
if Active & Connected

Payment History

Total Earnings: \$250.2

Showing 5 of 5 payments

Page 1 of 1

Property	Guest	Host Amount	Date	Status
Ad accusantium dolor	Super Admin	+\$80.1	October 21, 2025	COMPLETED
Stay: October 20, 2012 - April 22, 2000 Payment ID: pl_3SkmQIBATh26LydIQVW5Cr				
<div>Download Invoice</div>				

What does this mean?

Basic Information

Let's start with the basics about your property

Title

Scott

Description

Hello fanta

Location

Edinburgh

PostCode

Edinburgh

Property Type

☐ Hotel

☒ Bed & Breakfast

☐ Entire Home

☐ Unique Stays

☐ Apartment

☐ Hostel

☐ Room Only

☐ Caravan

☐ Aparthotel

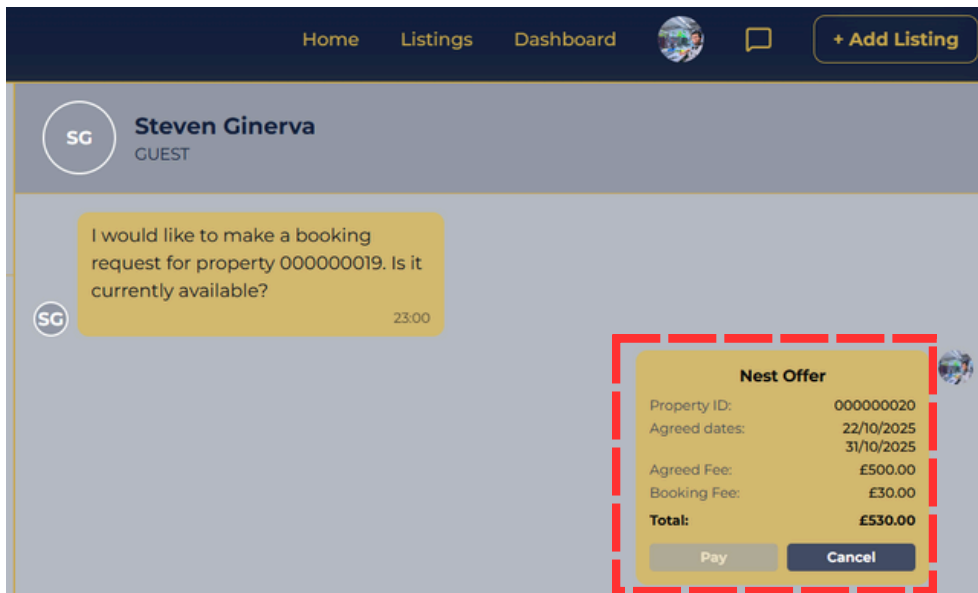
☐ Guesthouse

☐ Student Accommodation

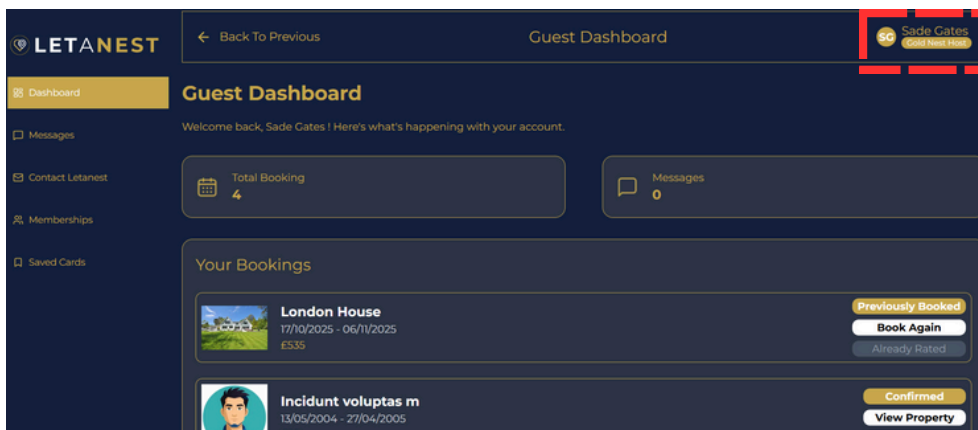
As a host listing a property, it should be mandatory to fill each section, discription should be at least 30 characters.

Things to know

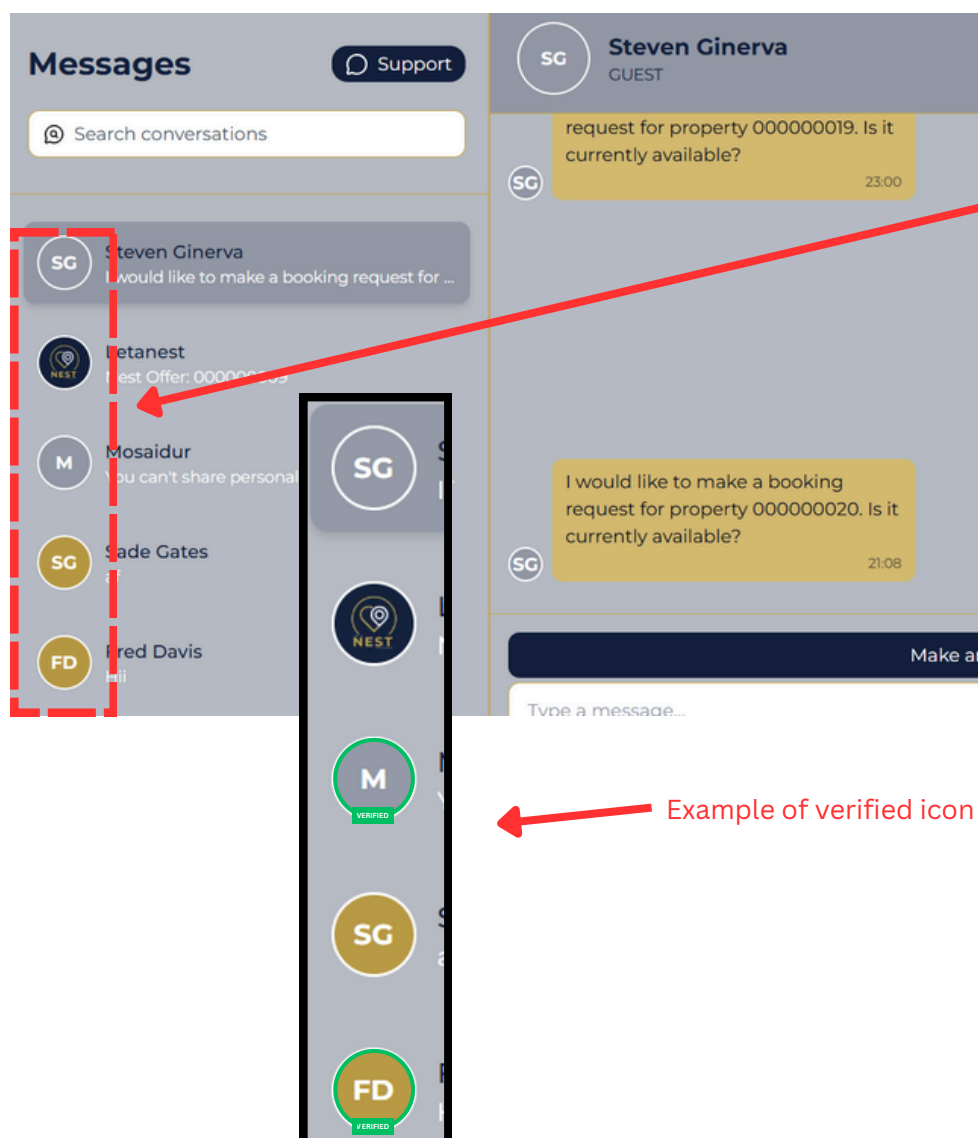
This appears at the bottom of each property? this does not appear in the property listing?



As a host, i sent an offer, this is incorrect, 1) i should only be able to see the offer of £500 2) should not be able to see the booking fee 3) the booking fee calculations are also correct as this is not 10% of £500 as should be £50?



As a guest, i should only see open door, golden key or forever key should appear on my icon, it currently shoes host!!

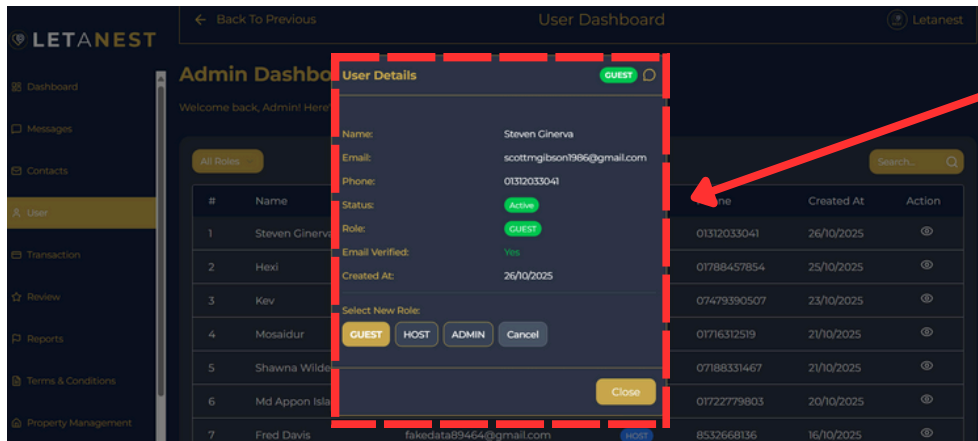


As a host or guest, I should be able to see who is verified. This helps provide assurance that the people I'm communicating with are genuine and trustworthy.

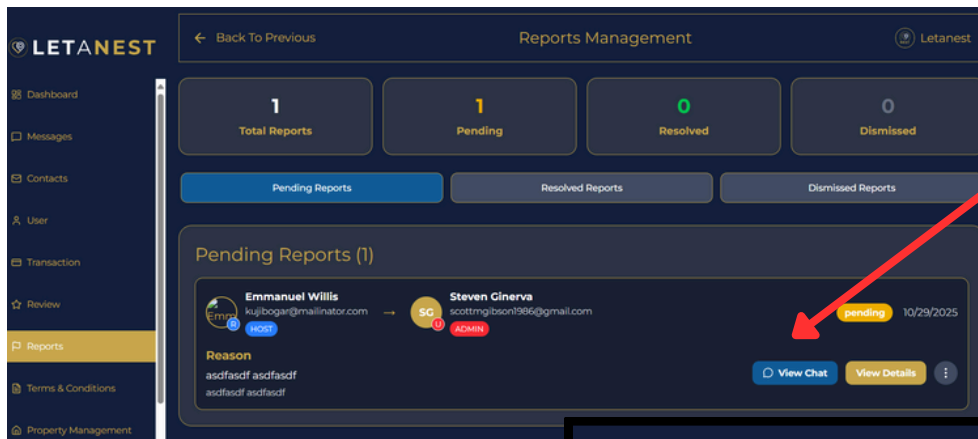
Example of verified icon



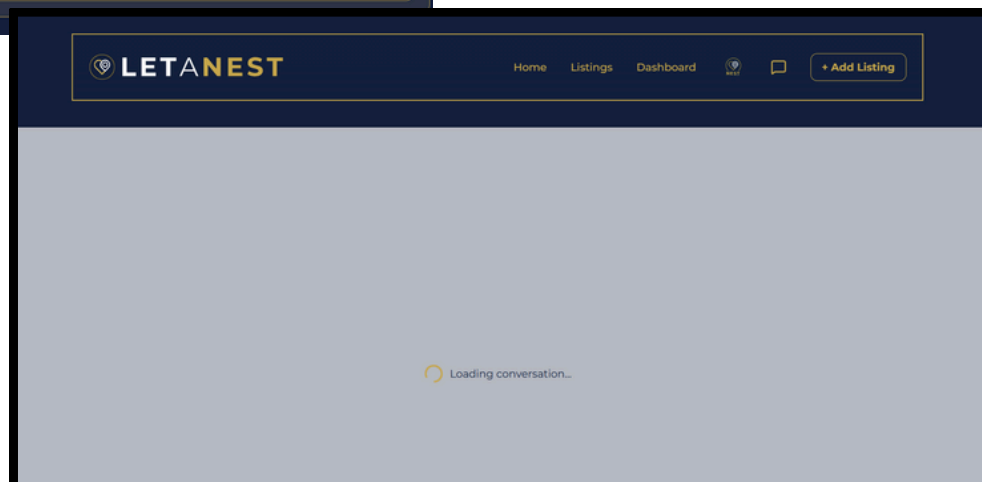
As a guest, these fees are all incorrect, agreed £500, 10% is £50 that should be paid only + any peace of mind.

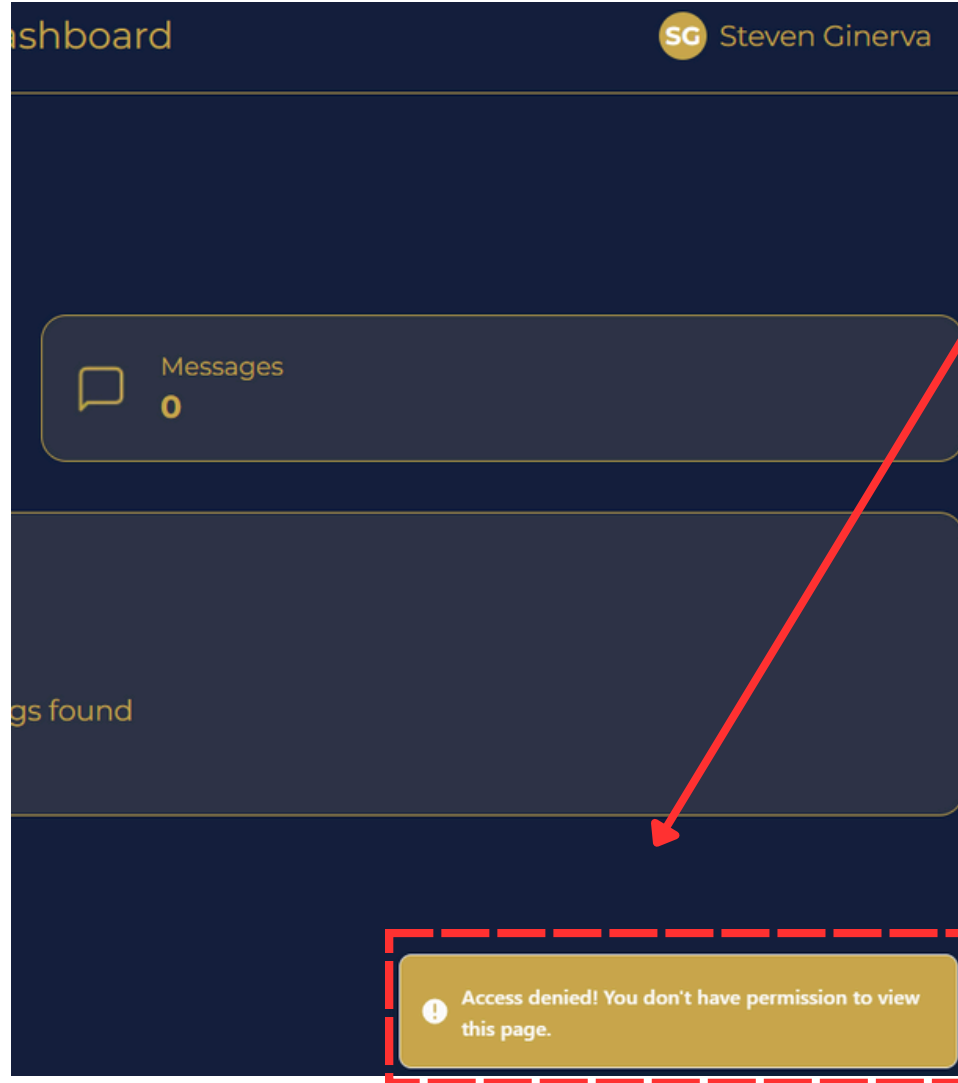


As an admin, I need the ability to search for any user (host or guest) and view all their messages. This will allow me to monitor communications and investigate any reported issues efficiently.



As an admin, I'm unable to view reports. When I click "View Chat" or "View Conversation," the page remains stuck on the loading screen and nothing happens.

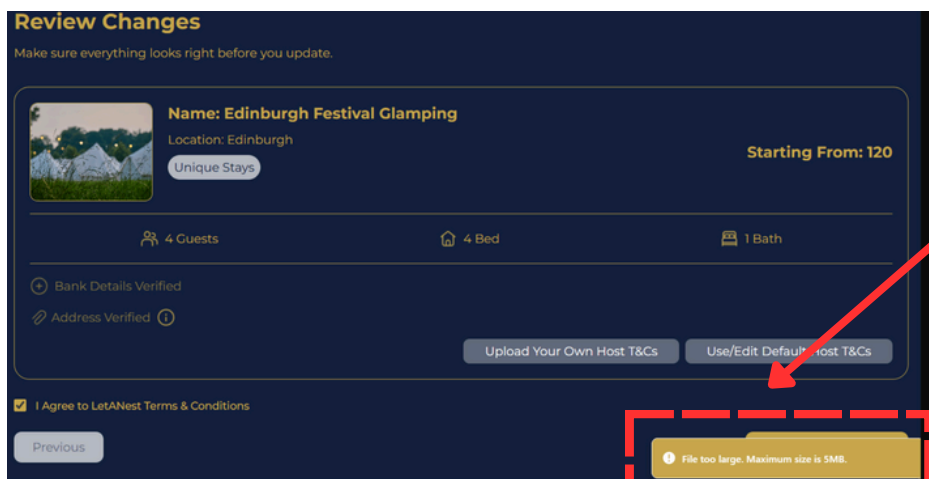





When i veiw profile on guest account, i receive the following pop up?



As a host, they should be able to report a guest due to suspicious activity, this is not yet available.



As a host, Tried to upload a property, i had an error stating it's more that 5mb, can this be changed?

LETANEST

Your next stay starts here.
Fill out the form, start
chatting with hosts, and
book the perfect nest for
you.

GuestHost

←

Full Name

Enter your full name

Phone

Enter your phone number

Email

Enter your email

Password


Enter your password

☐ I accept the terms and conditions

Sign Up

Already have an account? [Sign In](#)

On these pages, you have no option to return to home page

LETANEST

Whether you're hosting a
nest or looking for your
next getaway, sign in to
join the Letanest
community!
if you don't have an account you can [Register here!](#)

← Sign In

Email

Enter E-mail

Password

Enter password

[Recovery Password](#)

Sign In

Property Details

Tell us about the capacity and layout

Maximum Guests

1

Bedrooms

1

Bathrooms

1

Price (Per night)

1

From

10/29/2025

To

10/29/2025

Amenities

☐ Wifi

☐ Garden

☐ Beach Access

☐ Parking

☐ Pool

☐ Smoking Allowed

☐ Hot Tub

☐ Pet Friendly

☐ Balcony

☐ Towels Included

☐ Dryer

☐ Kitchen

☐ Tv

☐ Gym

☐ Lift Access

☐ Disability Access

☐ Disability Parking

Previous

Next

Can we change this to Beds


Please update the amenities to the list below

Essentials	Outdoor & Leisure	Accessibility
Wifi	Garden / Outdoor	Disability Access
Towels Included	Balcony / Terrace	Disability Parking
TV	BBQ Facilities	Lift Access
Heating	Outdoor Furniture	Step-free Entrance
Air Conditioning	Pool	–
Kitchen	Hot Tub	–
Washing Machine	Beach Access	–
Dryer	–	–

Parking & Transport	Family-Friendly	Pet & Smoking Policies
Parking (On-site / Street / Private)	High Chair	Pet Friendly
EV Charging Point	Cot / Travel Cot	Smoking Allowed (Designated Area)
–	Playground Nearby	–

Safety & Security	Extras	–
Smoke Alarm	Gym / Fitness Area	–
Carbon Monoxide Alarm	Coffee Machine / Kettle	–
First Aid Kit	Hairdryer	–
CCTV / Security Lighting	Iron / Ironing Board	–

Nearly Done
Make sure everything looks right before you submit.



Name: nmn
Location: dcmolm
Starting From: 1

Caravan

1 Guests 1 Bed 1 Bath

[Add Bank Details \(Optional\)](#)
[Verify Address \(Optional\)](#)

[Upload Your Own Host T&Cs](#) [Use/Edit Default Host T&Cs](#)

☐ I Agree to LetANest Terms & Conditions

[Previous](#) [Submit for Review](#)

When press this, it takes to stripe account?

Unable to review terms and conditions

Unable to move to previous page

New business sandbox

New business sandbox partners with Stripe for secure payments and financial services.

[Return to New business sandbox](#)

Powered by **stripe**

[Contact](#)
[Terms](#)
[Privacy](#)
[English \(GB\)](#)

☐ You're using a test account with test data.

Let's get started
Fill in a few details below.

☐ Skip this with a test phone number.
[Use test phone number](#)

Email address
Email is not needed for test accounts.

Phone number
Message and data rates may apply. By continuing, you agree to our [Terms of Service](#) and [Privacy Policy](#).

[Submit](#)

LETANEST [Back To Previous](#) [Verify Profile](#)

Personal Information

First Name *

Last Name *

Date of Birth

Country of Birth

City of Birth

Zip Code

Documents

Proof of Address

Proof of Person (ID)

Please change to postcode

Please change to:

Proof of Address (Listed Property only)

Property Details

Tell us about the capacity and layout

Maximum Guests

1

Bedrooms

1

Bathrooms

1

Price (Per night)

1

From

10/29/2025

To

10/29/2025

Amenities

☐ Wifi

☐ Garden

☐ Beach Access

☐ Parking

☐ Pool

☐ Smoking Allowed

☐ Hot Tub

☐ Pet Friendly

☐ Balcony

☐ Towels Included

☐ Dryer

☐ Kitchen

☐ Tv

☐ Gym

☐ Lift Access

☐ Disability Access

☐ Disability Parking

Previous

Next

As a host registering a property on the ‘add listing’ page, there should be an option show availability: for example: Availability (edit dates that they are willing to host), Close Calendar (not taking booking) and Open Calendar (allow requests throughout the year)

Property Details

Tell us about the capacity and layout

Maximum Guests

1

Bedrooms

1

Bathrooms

1

Price (Per night)

1

Availability Dates

29/10/2025

29/10/2025

Open/Close Calendar

Amenities

☐ Wifi

☐ Garden

☐ Beach Access

☐ Parking

☐ Pool

☐ Smoking Allowed

☐ Hot Tub

☐ Pet Friendly

☐ Balcony

☐ Towels Included

☐ Dryer

☐ Kitchen

☐ Tv

☐ Gym

☐ Lift Access

☐ Disability Access

☐ Disability Parking

Previous

Next

Site Reviews (5 total)

Properties	Date	Name	Mail	Rating	Status	Review Details	
Site Review	10/28/2025	Shawna Wilderman	sagohe2925@nrlord.com	5/5	Rejected	Review Details	
Properties	Date	Name	Mail	Rating	Status	Review Details	
Site Review	10/21/2025	Md Appon Islam	apponislamdev@gmail.com	5/5	Approved	Review Details	
Properties	Date	Name	Mail	Rating	Status	Review Details	
Site Review	10/20/2025	Sade Gates	zironeq@mailinator.com	4/5	Approved	Review Details	
Properties	Date	Name	Mail	Rating	Status	Review Details	
Site Review	10/20/2025	Emmanuel Willis	kujibogar@mailinator.com	5/5	Approved	Review Details	
Properties	Date	Name	Mail	Rating	Status	Review Details	
Site Review	10/20/2025	Letanest	1lappo11@gmail.com	5/5	Approved	Review Details	

As admin, the site review page is disjointed, can this be fixed?