

FAX COVER LETTER - FRONTIER UTILITIES PAYMENT PLAN

TO: Frontier Utilities Customer Care FAX: [Frontier Fax Number - Call 866-926-8192 to obtain] **PHONE:** 866-926-8192

FROM: Thurman Earl Robinson Jr. **DATE:** December 28, 2025 **PAGES:** 4 (including cover)

RE: PAYMENT PLAN REQUEST - ACCOUNT [Insert your account number]

SERVICE ADDRESS: 15455 Point Northwest Blvd. W. 1410, Houston, Texas

PURPOSE: Request emergency payment plan to resolve past due balance and prevent service disconnection.

ENCLOSED DOCUMENTS: 1. Payment Plan Request Letter (2 pages) 2. Death Certificate - Thurman Robinson Sr. (1 page) 3. Court Dismissal Documents (1 page)

TOTAL PAGES: 4

PROPOSED PAYMENT PLAN: - January 2, 2026: \$100 plus current service - January 15, 2026: \$100 - February 1, 2026: \$100 plus current service - February 15, 2026: \$100 - March 1, 2026: Remaining balance plus current service

CONTACT INFORMATION: Thurman Earl Robinson Jr. Email: terobinsony@gmail.com Phone: [Insert your phone number] Available: Monday-Friday 9am-5pm

URGENT: Please contact within 48 hours to finalize payment arrangement and prevent disconnection.

If you experience transmission issues or need additional documentation, please call the phone number above immediately.