

Gatwick Express • Great Northern • Southern • Thameslink

All fields marked* are mandatory

Your application must be submitted within 28 days of the tickets expiry date. In certain circumstances we will apply a reasonable administration charge

1 2 3 4 5 6 7 8 9 10

(This can be found on your email booking confirmation)

Unused tickets.....	<input type="checkbox"/>	Part used tickets.....	<input type="checkbox"/>	Could not travel due to service disruption.....	<input type="checkbox"/>
Difference between standard and 1st class fare.....	<input type="checkbox"/>	Season ticket left at home.....	<input type="checkbox"/>	*Other (please specify).....	<input type="checkbox"/>

Please give reason for refund request:

To qualify for our money back guarantee, you must have selected the ticket on departure option from the website and the ticket **must not** have been collected.

Affix tickets below **only** if they have already been printed/posted

Please return completed form to:

Freepost RTGL-ELXC-HAUU
Govia Thameslink Railway
Ashby De La Zouch
LE65 1JT

Key smartcard holder?
Please write number below:

For office use only

