

Member Profile



Jonna Tuukkanen

Customer Success

ClearAction Continuum

Role: Customer Success - CSM

Member Since: 1/10/2018

Greater Chicago Area

Overview | Bio

Customer Experience Management, MBA October 2017 Graduate who holds passion towards delivering unique and value oriented experiences to the customer. I'm likeable team player, communicative coach, and focused leader with detail oriented creative mind. I like to research, analyze data, fix processes, and most of all, I like to bring smiles back to the customer's face. I will make my customers success my priority.

Education

MBA, CXM

Work History

Vice President of the FACC -Midwest, Finnish American Chamber of Commerce - Midwest (FACC) 2, 2017, board member of the Finnish American Chamber of Commerce in the Midwest and Vice President for 2018.

DeVry University, Chicago IL, International Specialist

Edupoli Oy, Helsinki, Finland, Teacher/Coach in the Vocational studies Business unit

Kokoteatteri, Helsinki, Finland, Business & Group Sales

Professional Associations

Finnish American Chamber of Commerce, Midwest

Member of the CXPA Chicago area

Honors & Awards

I was honored to represent Finland in our Centennial independence day Celebration in Chicago Gala, 2017. Summa Cum Laude, MBA studies. International Specialist of the year, at DeVry University, Loop campus, 2017.