

April Wu

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Pittsburgh, PA  
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Education

Carnegie Mellon University – GPA: 3.63/4.0

Bachelor of Science in Information Systems  
Intended Double Major in HCI

Pittsburgh, PA  
Expected Graduation: May 2023

Yonsei University

College of Human Ecology - Clothing & Textiles

Seoul, South Korea  
Fall 2021

Forest Hills High School – GPA: 4.0/4.0

New York, NY  
Sept 2015 - Jun 2019

Professional Experience

Truist Financial – Experience Design Research Intern

- Initiated the ideation and development of a values-based savings portal to appeal to company’s target demographic
- Innovated 5 features to connect and analyze user’s bank activity with savings portal
- Successfully applied to patent the design of savings portal’s urgency feature - expecting results in Summer 2022

Remote  
Jun 2021 - Aug 2021

PUMP – Marketing and Events Associate

- Mentored 15+ new and potential partners with the onboarding process within PUMP’s upcoming platform
- Expanded organization’s summer content by 90% through the collection and promotion of community-oriented events

Remote  
Jun 2021 - Aug 2021

Knowt - UI/UX Designer

- Developed a series of solutions for platform’s inconsistency issues by leading the implementation of a design system
- Designed long-lasting user interview/testing structures to help company regularly collect and analyze user feedback

Remote  
Dec 2020 - Jan 2021

Leadership & Volunteer Experiences

alpha Kappa Delta Phi - Vice President

- Organized and hosted the first AAPI convention event during annual conference with 80+ attendees
- Led a team in developing and hosting a virtual career panel, helping 90+ sisters and alums form lasting relationships

Pittsburgh  
2020 - 2021

GO Project NYC - Translator

- Expanded outreach efforts towards 30+ Mandarin-speaking families by serving as in-person translator for 20+ weeks
- Spearheaded the distribution of resources for Chinese families through content interpretation and translation for 2+ years

New York  
2017 - 2020

Skills

**Design:** UI design, Persona development, Data visualization, Rapid prototyping, Wireframing  
**Research:** User research, User interview, Usability testing, Qualitative analysis, Journey mapping, Affinity diagramming  
**Tools:** Figma, Sketch, Adobe Photoshop, Adobe After Effects, Adobe XD, HTML, CSS, JavaScript  
**Languages:** English (Native/Bilingual), Mandarin/Simplified Chinese (Native/Bilingual)

