Part 1. EDA & Data Preprocessing

Amazon Fine Food Reviews Analysis & Modelling

Data Source: https://www.kaggle.com/snap/amazon-fine-food-reviews

The Amazon Fine Food Reviews dataset consists of reviews of fine foods from Amazon.

Number of reviews: 568,454 Number of users: 256,059 Number of products: 74,258 Timespan: Oct 1999 - Oct 2012

Number of Attributes/Columns in data: 10

Attribute Information:

- 1. ld
- 2. Productld unique identifier for the product
- 3. Userld ungiue identifier for the user
- 4. ProfileName
- 5. HelpfulnessNumerator number of users who found the review helpful
- 6. HelpfulnessDenominator number of users who indicated whether they found the review helpful or not
- 7. Score rating between 1 and 5
- 8. Time timestamp for the review
- 9. Summary brief summary of the review
- 10. Text text of the review

Objective:

Given a review, determine whether the review is positive (Rating of 4 or 5) or negative (rating of 1 or 2).

[Q] How to determine if a review is positive or negative?

[Ans] We could use the Score/Rating. A rating of 4 or 5 could be cosnidered a positive review. A review of 1 or 2 could be considered negative. A review of 3 is nuetral and ignored. This is an approximate and proxy way of determining the polarity (positivity/negativity) of a review.

Loading the data

The dataset is available in two forms

- 1. .csv file
- 2. SQLite Database

In order to load the data, We have used the SQLITE dataset as it easier to query the data and visualise the data efficiently.

Here as we only want to get the global sentiment of the recommendations (positive or negative), we will purposefully ignore all Scores equal to 3. If the score id above 3, then the recommendation wil be set to "positive". Otherwise, it will be set to "negative".

```
In [1]: %matplotlib inline
import warnings
warnings.filterwarnings("ignore")

import sqlite3
import pandas as pd
import numpy as np
import nltk
import string
```

```
import matplotlib.pyplot as plt
import seaborn as sns
from sklearn.feature extraction.text import TfidfTransformer
from sklearn.feature extraction.text import TfidfVectorizer
from sklearn.feature extraction.text import CountVectorizer
from sklearn.metrics import confusion matrix
from sklearn import metrics
from sklearn.metrics import roc curve, auc
from nltk.stem.porter import PorterStemmer
import re
# Tutorial about Python regular expressions: https://pymotw.com/2/re/
import string
from nltk.corpus import stopwords
from nltk.stem import PorterStemmer
from nltk.stem.wordnet import WordNetLemmatizer
from gensim.models import Word2Vec
from gensim.models import KeyedVectors
import pickle
from tadm import tadm
import os
D:\installed\Anaconda3\lib\site-packages\gensim\utils.py:1197: UserWarn
ing: detected Windows; aliasing chunkize to chunkize serial
 warnings.warn("detected Windows; aliasing chunkize to chunkize seria
l")
```

Reading Data

```
In [2]: # using the SQLite Table to read data.
    con = sqlite3.connect('database.sqlite')
    #filtering only positive and negative reviews i.e.
# not taking into consideration those reviews with Score=3
# SELECT * FROM Reviews WHERE Score != 3 LIMIT 500000, will give top 50
```

```
0000 data points
# you can change the number to any other number based on your computing
power
# filtered data = pd.read sql query(""" SELECT * FROM Reviews WHERE Sco
re != 3 LIMIT 500000""", con)
# for tsne assignment you can take 5k data points
filtered data = pd.read sql query(""" SELECT * FROM Reviews WHERE Score
!= 3 LIMIT 5000""", con)
# Give reviews with Score>3 a positive rating, and reviews with a score
<3 a negative rating.</pre>
def partition(x):
    if x < 3:
        return 0
    return 1
#changing reviews with score less than 3 to be positive and vice-versa
actualScore = filtered data['Score']
positiveNegative = actualScore.map(partition)
filtered data['Score'] = positiveNegative
print("Number of data points in our data", filtered data.shape)
filtered data.head(3)
```

Number of data points in our data (5000, 10)

Out[2]:

		ld	ProductId	UserId	ProfileName	HelpfulnessNumerator	HelpfulnessDenomin
()	1	B001E4KFG0	A3SGXH7AUHU8GW	delmartian	1	
,	1	2	B00813GRG4	A1D87F6ZCVF5NK	dll pa	0	

		ld	ProductId	Us	serld	ProfileN	ame	Helpful	nessNun	nerator	Helpfuli	nessDenomin
	2	3	B000LQOCH0	ABXLMWJIX	XAIN	Co "Na	talia orres talia rres"			1		
	4											>
In [3]:	<pre>display = pd.read_sql_query(""" SELECT UserId, ProductId, ProfileName, Time, Score, Text, COUNT(*) FROM Reviews GROUP BY UserId HAVING COUNT(*)>1 """, con)</pre>									(*)		
In [4]:	<pre>print(display.shape) display.head()</pre>											
	(8)	966	8, 7)									
Out[4]:			UserId	ProductId	Prof	ileName		Time	Score		Text	COUNT(*)
	0	R	#oc- 115TNMSPFT9I7	B007Y59HVM		Breyton	1331	510400	2		I its just K when ring the price	2
	1	R	#oc- 11D9D7SHXIJB9	B005HG9ET0		Louis E. Emory "hoppy"	1342	396800	5	re e	wife has ecurring extreme muscle ems, u	3
	2	R1	#oc- 1DNU2NBKQ23Z	B007Y59HVM	Ciesz	Kim zykowski	1348	531200	1	horri	coffee is lible and tunately not	2

		Userld	ProductId	ProfileName	Time	Score	Text	COUNT(*)				
	3 R	#oc- 11O5J5ZVQE25C	B005HG9ET0	Penguin Chick	1346889600	5	This will be the bottle that you grab from the	3				
	4 R1	#oc- 2KPBODL2B5ZD	B007OSBE1U	Christopher P. Presta	1348617600	1	I didnt like this coffee. Instead of telling y	2				
In [5]:	<pre>display[display['UserId']=='AZY10LLTJ71NX']</pre>											
Out[5]:												
		Userlo	d ProductId	ProfileNan	ne Tir	ne Sco	re Tex	t COUNT(*)				
	80638			ProfileNan undertheshri "undertheshrin	ne ₁₃₃₄₇₀₇₂		I wa recommende 5 to try gree tea extract to	s d n 5				
	80638			undertheshri	ne ₁₃₃₄₇₀₇₂		I wa recommende 5 to try gree tea extract to	s d n 5				
In [6]:	4		K B006P7E5ZI	undertheshri	ne ₁₃₃₄₇₀₇₂		I wa recommende 5 to try gree tea extract to	s d n 5				

Exploratory Data Analysis

Data Cleaning: Deduplication

It is observed (as shown in the table below) that the reviews data had many duplicate entries. Hence it was necessary to remove duplicates in order to get unbiased results for the analysis of the data. Following is an example:

```
In [7]: display= pd.read_sql_query("""
    SELECT *
    FROM Reviews
    WHERE Score != 3 AND UserId="AR5J8UI46CURR"
```

ORDER BY ProductID
""", con)
display.head()

Out[7]:

	ld	ProductId	Userld	ProfileName	HelpfulnessNumerator	HelpfulnessDenon
0	78445	B000HDL1RQ	AR5J8UI46CURR	Geetha Krishnan	2	
1	138317	B000HDOPYC	AR5J8UI46CURR	Geetha Krishnan	2	
2	138277	B000HDOPYM	AR5J8UI46CURR	Geetha Krishnan	2	
3	73791	B000HDOPZG	AR5J8UI46CURR	Geetha Krishnan	2	
4	155049	B000PAQ75C	AR5J8UI46CURR	Geetha Krishnan	2	
4						•

As can be seen above the same user has multiple reviews of the with the same values for HelpfulnessNumerator, HelpfulnessDenominator, Score, Time, Summary and Text and on doing analysis it was found that

ProductId=B000HDOPZG was Loacker Quadratini Vanilla Wafer Cookies, 8.82-Ounce Packages (Pack of 8)

ProductId=B000HDL1RQ was Loacker Quadratini Lemon Wafer Cookies, 8.82-Ounce Packages (Pack of 8) and so on

It was inferred after analysis that reviews with same parameters other than ProductId belonged to the same product just having different flavour or quantity. Hence in order to reduce redundancy it was decided to eliminate the rows having same parameters.

The method used for the same was that we first sort the data according to ProductId and then just keep the first similar product review and delelte the others. for eg. in the above just the review for ProductId=B000HDL1RQ remains. This method ensures that there is only one representative for each product and deduplication without sorting would lead to possibility of different representatives still existing for the same product.

Observation:- It was also seen that in two rows given below the value of HelpfulnessNumerator is greater than HelpfulnessDenominator which is not practically possible hence these two rows too are removed from calcualtions

```
In [11]: display= pd.read_sql_query("""
```

```
SELECT *
          FROM Reviews
         WHERE Score != 3 AND Id=44737 OR Id=64422
         ORDER BY ProductID
          """, con)
         display.head()
Out[11]:
                                      Userld ProfileName HelpfulnessNumerator HelpfulnessDenom
                ld
                     ProductId
                                                   J. E.
          0 64422 B000MIDROQ A161DK06JJMCYF
                                               Stephens
                                                                       3
                                                "Jeanne"
          1 44737 B001EQ55RW A2V0I904FH7ABY
                                                   Ram
                                                                       3
In [12]: final=final[final.HelpfulnessNumerator<=final.HelpfulnessDenominator]</pre>
In [13]: #Before starting the next phase of preprocessing lets see the number of
          entries left
         print(final.shape)
         #How many positive and negative reviews are present in our dataset?
          final['Score'].value counts()
         (4986, 10)
Out[13]: 1
               4178
                808
         Name: Score, dtype: int64
```

Text Preprocessing.

Now that we have finished deduplication our data requires some preprocessing before we go on further with analysis and making the prediction model.

Hence in the Preprocessing phase we do the following in the order below:-

- 1. Begin by removing the html tags
- 2. Remove any punctuations or limited set of special characters like, or. or # etc.
- 3. Check if the word is made up of english letters and is not alpha-numeric
- 4. Check to see if the length of the word is greater than 2 (as it was researched that there is no adjective in 2-letters)
- 5. Convert the word to lowercase
- 6. Remove Stopwords
- 7. Finally Snowball Stemming the word (it was observed to be better than Porter Stemming)

After which we collect the words used to describe positive and negative reviews

```
In [14]: # printing some random reviews
    sent_0 = final['Text'].values[0]
    print(sent_0)
    print("="*50)

sent_1000 = final['Text'].values[1000]
    print(sent_1000)
    print("="*50)

sent_1500 = final['Text'].values[1500]
    print(sent_1500)
    print("="*50)

sent_4900 = final['Text'].values[4900]
    print(sent_4900)
    print("="*50)
```

Why is this \$[...] when the same product is available for \$[...] here?<

br />http://www.amazon.com/VICTOR-FLY-MAGNET-BAIT-REFILL/dp/B00004RBDY
br />cbr />The Victor M380 and M502 traps are unreal, of course -- total fly genocide. Pretty stinky, but only right nearby.

I recently tried this flavor/brand and was surprised at how delicious t hese chips are. The best thing was that there were a lot of "brown" chips in the bsg (my favorite), so I bought some more through amazon and shared with family and friends. I am a little disappointed that there are not, so far, very many brown chips in these bags, but the flavor is still very good. I like them better than the yogurt and green onion flavor because they do not seem to be as salty, and the onion flavor is b etter. If you haven't eaten Kettle chips before, I recommend that you try a bag before buying bulk. They are thicker and crunchier than Lays but just as fresh out of the bag.

Wow. So far, two two-star reviews. One obviously had no idea what the y were ordering; the other wants crispy cookies. Hey, I'm sorry; but t hese reviews do nobody any good beyond reminding us to look before ord ering.

These are chocolate-oatmeal cookies. If you don't li ke that combination, don't order this type of cookie. I find the combo quite nice, really. The oatmeal sort of "calms" the rich chocolate fla vor and gives the cookie sort of a coconut-type consistency. Now let's also remember that tastes differ; so, I've given my opinion.
<br / >Then, these are soft, chewy cookies -- as advertised. They are not "c rispy" cookies, or the blurb would say "crispy," rather than "chewy." I happen to like raw cookie dough; however, I don't see where these tas te like raw cookie dough. Both are soft, however, so is this the confu sion? And, yes, they stick together. Soft cookies tend to do that. T hey aren't individually wrapped, which would add to the cost. Oh yeah, chocolate chip cookies tend to be somewhat sweet.

So, if you want something hard and crisp, I suggest Nabiso's Ginger Snaps. If you want a cookie that's soft, chewy and tastes like a combination of choco late and oatmeal, give these a try. I'm here to place my second order.

love to order my coffee on amazon. easy and shows up quickly.
Thi s k cup is great coffee. dcaf is very good as well

In [15]: # remove urls from text python: https://stackoverflow.com/a/40823105/40

```
84039
sent_0 = re.sub(r"http\S+", "", sent_0)
sent_1000 = re.sub(r"http\S+", "", sent_1000)
sent_150 = re.sub(r"http\S+", "", sent_1500)
sent_4900 = re.sub(r"http\S+", "", sent_4900)
print(sent_0)
```

Why is this \$[...] when the same product is available for \$[...] here?
br />

>The Victor M380 and M502 traps are unreal, of course -- t

otal fly genocide. Pretty stinky, but only right nearby.

```
In [16]: # https://stackoverflow.com/questions/16206380/python-beautifulsoup-how
         -to-remove-all-tags-from-an-element
         from bs4 import BeautifulSoup
         soup = BeautifulSoup(sent 0, 'lxml')
         text = soup.get text()
         print(text)
         print("="*50)
         soup = BeautifulSoup(sent 1000, 'lxml')
         text = soup.get text()
         print(text)
         print("="*50)
         soup = BeautifulSoup(sent 1500, 'lxml')
         text = soup.get text()
         print(text)
         print("="*50)
         soup = BeautifulSoup(sent 4900, 'lxml')
         text = soup.get text()
         print(text)
```

Why is this \$[...] when the same product is available for \$[...] here? />The Victor M380 and M502 traps are unreal, of course -- total fly gen ocide. Pretty stinky, but only right nearby.

I recently tried this flavor/brand and was surprised at how delicious t hese chips are. The best thing was that there were a lot of "brown" chips in the bsg (my favorite), so I bought some more through amazon and shared with family and friends. I am a little disappointed that there are not, so far, very many brown chips in these bags, but the flavor is still very good. I like them better than the yogurt and green onion flavor because they do not seem to be as salty, and the onion flavor is better. If you haven't eaten Kettle chips before, I recommend that you try a bag before buying bulk. They are thicker and crunchier than Lays but just as fresh out of the bag.

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love to order my coffee on amazon. easy and shows up quickly. This k cup is great coffee. dcaf is very good as well

```
In [17]: # https://stackoverflow.com/a/47091490/4084039
import re

def decontracted(phrase):
    # specific
    phrase = re.sub(r"won't", "will not", phrase)
```

```
phrase = re.sub(r"can\'t", "can not", phrase)

# general
phrase = re.sub(r"n\'t", " not", phrase)
phrase = re.sub(r"\'re", " are", phrase)
phrase = re.sub(r"\'s", " is", phrase)
phrase = re.sub(r"\'d", " would", phrase)
phrase = re.sub(r"\'ll", " will", phrase)
phrase = re.sub(r"\'t", " not", phrase)
phrase = re.sub(r"\'ve", " have", phrase)
phrase = re.sub(r"\'ve", " am", phrase)
return phrase
```

```
In [18]: sent_1500 = decontracted(sent_1500)
    print(sent_1500)
    print("="*50)
```

Wow. So far, two two-star reviews. One obviously had no idea what the y were ordering; the other wants crispy cookies. Hey, I am sorry; but these reviews do nobody any good beyond reminding us to look before or dering.

These are chocolate-oatmeal cookies. If you do not like that combination, do not order this type of cookie. I find the co mbo quite nice, really. The oatmeal sort of "calms" the rich chocolate flavor and gives the cookie sort of a coconut-type consistency. Now le t is also remember that tastes differ; so, I have given my opinion.

Then, these are soft, chewy cookies -- as advertised. They are not "crispy" cookies, or the blurb would say "crispy," rather than "che wy." I happen to like raw cookie dough; however, I do not see where th ese taste like raw cookie dough. Both are soft, however, so is this th e confusion? And, yes, they stick together. Soft cookies tend to do t hat. They are not individually wrapped, which would add to the cost. Oh yeah, chocolate chip cookies tend to be somewhat sweet.
S o, if you want something hard and crisp, I suggest Nabiso is Ginger Sna ps. If you want a cookie that is soft, chewy and tastes like a combina tion of chocolate and oatmeal, give these a try. I am here to place my second order.

In [19]: #remove words with numbers python: https://stackoverflow.com/a/1808237

```
0/4084039
sent_0 = re.sub("\S*\d\S*", "", sent_0).strip()
print(sent_0)
```

Why is this \$[...] when the same product is available for \$[...] here?
br />

/> The Victor and traps are unreal, of course -- total fly genocide. Pretty stinky, but only right nearby.

```
In [20]: #remove spacial character: https://stackoverflow.com/a/5843547/4084039
    sent_1500 = re.sub('[^A-Za-z0-9]+', ' ', sent_1500)
    print(sent_1500)
```

Wow So far two two star reviews One obviously had no idea what they wer e ordering the other wants crispy cookies Hey I am sorry but these revi ews do nobody any good beyond reminding us to look before ordering br b r These are chocolate oatmeal cookies If you do not like that combinati on do not order this type of cookie I find the combo quite nice really The oatmeal sort of calms the rich chocolate flavor and gives the cooki e sort of a coconut type consistency Now let is also remember that tast es differ so I have given my opinion br br Then these are soft chewy co okies as advertised They are not crispy cookies or the blurb would say crispy rather than chewy I happen to like raw cookie dough however I do not see where these taste like raw cookie dough Both are soft however s o is this the confusion And yes they stick together Soft cookies tend t o do that They are not individually wrapped which would add to the cost Oh veah chocolate chip cookies tend to be somewhat sweet br br So if vo u want something hard and crisp I suggest Nabiso is Ginger Snaps If you want a cookie that is soft chewy and tastes like a combination of choco late and oatmeal give these a try I am here to place my second order

```
In [21]: # https://gist.github.com/sebleier/554280
    # we are removing the words from the stop words list: 'no', 'nor', 'no
    t'
    # <br /><br /> ==> after the above steps, we are getting "br br"
    # we are including them into stop words list
    # instead of <br /> if we have <br/> these tags would have revmoved in
    the 1st step

stopwords= set(['br', 'the', 'i', 'me', 'my', 'myself', 'we', 'our', 'o
```

```
urs', 'ourselves', 'you', "you're", "you've",\
            "you'll", "you'd", 'your', 'yours', 'yourself', 'yourselve
s', 'he', 'him', 'his', 'himself', \
           'she', "she's", 'her', 'hers', 'herself', 'it', "it's", 'it
s', 'itself', 'they', 'them', 'their',\
            'theirs', 'themselves', 'what', 'which', 'who', 'whom', 'th
is', 'that', "that'll", 'these', 'those', \
            'am', 'is', 'are', 'was', 'were', 'be', 'been', 'being', 'h
ave', 'has', 'had', 'having', 'do', 'does', \
            'did', 'doing', 'a', 'an', 'the', 'and', 'but', 'if', 'or',
 'because', 'as', 'until', 'while', 'of', \
            'at', 'by', 'for', 'with', 'about', 'against', 'between',
'into', 'through', 'during', 'before', 'after',\
            'above', 'below', 'to', 'from', 'up', 'down', 'in', 'out',
'on', 'off', 'over', 'under', 'again', 'further',\
            'then', 'once', 'here', 'there', 'when', 'where', 'why', 'h
ow', 'all', 'any', 'both', 'each', 'few', 'more',\
            'most', 'other', 'some', 'such', 'only', 'own', 'same', 's
o', 'than', 'too', 'very', \
            's', 't', 'can', 'will', 'just', 'don', "don't", 'should',
"should've", 'now', 'd', 'll', 'm', 'o', 're', \
            've', 'y', 'ain', 'aren', "aren't", 'couldn', "couldn't",
'didn', "didn't", 'doesn', "doesn't", 'hadn',\
            "hadn't", 'hasn', "hasn't", 'haven', "haven't", 'isn', "is
n't", 'ma', 'mightn', "mightn't", 'mustn',\
            "mustn't", 'needn', "needn't", 'shan', "shan't", 'shouldn',
 "shouldn't", 'wasn', "wasn't", 'weren', "weren't", \
            'won', "won't", 'wouldn', "wouldn't"])
```

```
In [22]: # Combining all the above stundents
    from tqdm import tqdm
    preprocessed_reviews = []
# tqdm is for printing the status bar
    for sentance in tqdm(final['Text'].values):
        sentance = re.sub(r"http\S+", "", sentance)
        sentance = BeautifulSoup(sentance, 'lxml').get_text()
        sentance = decontracted(sentance)
        sentance = re.sub("\S*\d\S*", "", sentance).strip()
        sentance = re.sub('[^A-Za-z]+', ' ', sentance)
```

In [23]: preprocessed_reviews[1500]

Out[23]: 'wow far two two star reviews one obviously no idea ordering wants cris py cookies hey sorry reviews nobody good beyond reminding us look order ing chocolate oatmeal cookies not like combination not order type cookie of find combo quite nice really oatmeal sort calms rich chocolate flavor gives cookie sort coconut type consistency let also remember tastes differ given opinion soft chewy cookies advertised not crispy cookies blur b would say crispy rather chewy happen like raw cookie dough however not see taste like raw cookie dough soft however confusion yes stick toge ther soft cookies tend not individually wrapped would add cost oh yeah chocolate chip cookies tend somewhat sweet want something hard crisp su ggest nabiso ginger snaps want cookie soft chewy tastes like combination chocolate oatmeal give try place second order'