# ANTHONY R. PRICER

719 Westover Dr. Richardson, TX 75080 | 972-839-2336 | anthony.pricer@outlook.com

#### **PROFESSIONAL PROFILE**

High-performing Senior Retirement Account Specialist with a proven ability to deliver optimal results with confidence in highly stressful environments and situations, looking to transition to a Full Stack/Software Developer role

#### **EDUCATION**

## Southern Methodist University, Dallas TX

March 2020 (Projected)

Full Stack Flex Program (Trilogy Education Services)

• JavaScript, jQuery, React.js, MySQL, MongoDB, Node.js, SEO

## Dallas Baptist University, Dallas, TX

December 2017

Master of Business Administration - Finance

• 3.89/4.0 GPA

# Dallas Baptist University, Dallas, TX

May 2015

Bachelor of Business Studies – Business Administration

- 3.91/4.0 GPA Magna Cum Laude
- Alpha Sigma Lambda Honor Society Member Eta Kappa Chapter

#### PROFESSIONAL EXPERIENCE

### GuideStone Financial Resources, Dallas, TX

Senior Retirement Account Specialist

2017-Present

- Consistently exceeds all Senior Customer Solutions and Senior Retirement Account Specialist goals and metrics
- Member of the Fraud Detection Team, a vital resource in preventing potential fraud on client accounts

## BBVA Compass, Carrollton, TX

Financial Sales Advisor

2015-2017

- Effectively identified customer needs and implemented effective solutions in a rapidly changing environment
- Provided outreach to low-income communities and offered financial education and counseling

### Park Place Dealerships, Dallas, TX

2012-2015

Internal Assistant Service Manager/Service Booker

- As Internal ASM, managed and coordinated the internal processing of all new and pre-owned vehicles
- As Service Booker, managed and organized all costs associated with vehicles being serviced

### **TEKsystems**, Frisco, TX

2011-2012

Network Operations Center Technician II

- Managed and maintained sophisticated telecommunication network monitoring systems
- Performed fault handling and escalation identifying and responding to faults on T-Mobile systems and networks, liaising with third-party vendors, handling escalation through to resolution

### **MILITARY EXPERIENCE**

U.S. Marine Corps, Explosive Ordnance Disposal Technician/Information Systems Specialist/MCMAP Instructor 2002-2011

- Managed, taught, and evaluated over 1,500 Marines, Sailors and DoD civilians in Improvised Explosive Device (IED) awareness and detection training
- Managed the IT helpdesk with the Marine Corps' Aviation Information Systems Department, providing end-user network service and support to over 1,200 Marines and Sailors
- As a Marine Corps Martial Arts Program (MCMAP) instructor, coordinated, instructed and supervised the continuing combat training and education for over 150 Marines and Sailors
- Awarded the Navy and Marine Corps Achievement Medal (NAM) with Combat "V" for valor for actions
  performed while conducting combat operations in Helmand Province, Afghanistan in support of Operation
  Enduring Freedom (OEF)