

# April Chuang 莊書蘋

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## About Me

I'm a Human Resources Management master's graduate from NCU and completed a six-month language and cultural exchange at the University of California, Irvine, in late 2022. Previously worked as a Human Resource Specialist at AUO.

I'm passionate about learning, enjoy gaining knowledge in different fields, collaborating with people from diverse backgrounds, and driving innovation.

## Education

### University of California Irvine ESL Program, 2022/09-2023/02

- Language and culture exchange

### National Central University M.S. | Human Resource Management, 2022

- Teaching Assistant for MBA class
- Maintained and managed HR Department's Facebook fan page
- Thesis 【自戀人格對情緒耗竭的影響 - 嫉妒、被嫉妒與幽默的調節式中介模型】

### Chung Yuan Christian University B.S. | Psychology, 2018

- Artistic Design Department/Coordinator of the summer trip, Taekwondo club
- Won the third place in Taekwondo competition, 弘光盃
- Event Planning Department, 心理之夜

## Skills

- TOEIC (880)
- Web Development (HTML, CSS, JavaScript )  
( <https://aprilthehuman.github.io/Shutopia/index.html> ).

## Work Experience

### Feng Chia University

#### Project Assistant (2023/12-now)

- Promote activities related to the Bilingual Program
- Draft regulations and policies for the bilingual system
- Assess bilingual teaching needs across different colleges and manage resource allocation
- Develop bilingual teaching assistants and provide language proficiency support for faculty
- Assist in contacting with factories to support them with automation, smart manufacturing, and low-carbon transformation

### AUO

#### Human Resource Specialist (2023/7-2023/12)

- Managed brokers and dormitory supervisors while overseeing migrant workers
- Planned and organized activities and projects
- Coordinated cross-departmental needs and addressed unexpected situations

### Industrial Technology Research Institute

#### HR Summer Intern (2021/07-2021/08)

- Recruiting talents : Identified potential candidates, provided resumes to supervisors, and participated in the interview process
- Assisted with employee onboarding and administrative tasks

### Heng-Yong Structural Engineering Associates

#### AutoCAD Drafter (2019/02-2020/09)

- Created and modified drawings in AutoCAD
- Worked with architects to efficiently solve construction issues

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## Education/Work Experience

I am currently working as a project assistant at Feng Chia University, managing two key projects. The first focuses on supporting factories with automation, smart manufacturing, and low-carbon transformation, as well as securing government resources. The second is the Bilingual Program, where I assess the needs of different colleges, help resolve current challenges, allocate resources efficiently, and establish regulations for long-term development.

Previously, I worked as a Human Resources Specialist at AUO in Taichung, where I managed brokers, dormitory supervisors, and oversaw migrant workers. I also organized events and projects, coordinated cross-departmental requests, and handled unexpected situations. Through these experiences, I developed strong time management, upward management, cross-departmental communication, and problem-solving skills, along with the ability to effectively gather and synthesize information.

I graduated from National Central University with a Master's Degree in Human Resource Management. As an outstanding student, I was nominated for the Outstanding Student Scholarship by my professor. During my studies, I served as the editor for the university's Facebook fan page, where I designed highly attractive media content and visual designs that made me feel accomplished. Additionally, I worked as a TA for the MBA class and was praised for my ability to understand people's needs and build great relationships with the students. I was also known for identifying overlooked problems and making better recommendations to improve our overall performance in group projects.

As a master's degree student, I worked as an intern in the Human Resources Department of ITRI, where I was responsible for recruiting talents. This experience taught me how to identify talents and help managers place the right person in the right role.

I earned my bachelor's degree in psychology from Chung Yuan Christian University. During my time there, I joined the Taekwondo club and, under the coach's guidance, placed third in one of the competitions despite having no prior experience. Additionally, I gained experience in planning and organizing events for the club and our school department.

In my sophomore year of college, I worked part-time at McDonald's on campus, which helped me develop the ability to work and manage tough situations under pressure. I also worked as an elementary school tutor, which enhanced my communication skills and taught me to identify which parts of the content students have trouble understanding.

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## Achievements/Skills

As an international student, I enrolled in UC Irvine's ESL Program for six months to challenge myself and improve my English skills. This experience provided me with opportunities to interact with peers from diverse backgrounds, navigate everyday challenges, and explore new places. During these times, I developed a strong interest in User Experience Design and Web Development. I am now taking the initiative to pursue self-directed learning in these areas, as I believe this knowledge will enhance my ability to approach human resource challenges from a multidisciplinary perspective.

Throughout my master's program, I have gained valuable skills in critical thinking and problem-solving, which have been particularly rewarding. I have always been drawn to challenging situations and strive to find creative solutions. For instance, while managing the HR Department's Facebook fan page, I learned to approach content from the perspective of the audience, identifying what they want to see and crafting engaging posts accordingly. Additionally, as a teaching assistant in the MBA program, I discovered the importance of sincerity and diligence in building strong relationships with students and colleagues.

I had been responsible for creating construction drawings using AutoCAD at Heng-Yong Structural Engineering Associates. This experience has been both challenging and fulfilling, as it allowed me to explore new areas and develop my technical skills. I have also learned the value of discipline and hard work in acquiring new knowledge, even when it initially seems daunting.

As someone who loves to travel and values cross-cultural connections, I am dedicated to improving my language skills. In addition to refining my English proficiency, I am currently learning Korean as a second foreign language. In 2018, I planned a trip to Korea with a friend and took charge of communicating with locals and navigating any challenges that arose. This experience not only allowed me to hone my language skills but also gave me a sense of accomplishment.

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## Motive/Philosophy

As a professional in the human resource field, I firmly believe that my background in psychology gives me a unique advantage in understanding the needs and motivations of my partners and customers. With a keen eye for observation and a sensitivity to individual differences, I strive to create an inclusive and supportive workplace culture that enables everyone to thrive.

Looking ahead, I am excited about the prospect of expanding my horizons and working abroad in the future. By immersing myself in new cultures and environments, I hope to bring back valuable insights and perspectives that will help me solve problems and optimize operational processes for the benefit of the company and its stakeholders.

In order to achieve these goals, I am committed to continuous learning and maintaining a growth mindset. I believe that being adaptable and observant of environmental changes are crucial qualities for success in the dynamic human resource industry.