

Ideation Phase

Performance Testing

Date	2-10-2025
Team ID	NM2025TMID07413
Project Name	Optimizing User, Group, and Role Management with Access Control and Workflows
Marks	4 Marks

Performance Testing

dev320335.service-now.com/now/nav/ui/classic/params/target/sys_user.do%3Fsys_id%3D-1%26sys_is_list%3Dtrue%26sys_target%3Dsys_user%26sysparm_checked_items%3D%26sys...

servicenow All Favorites History Workspaces User - New Record Search

User New record Submit

To set up the User's password, save the record and then click Set Password.

User ID	<input type="text" value="bob"/>	Email	<input type="text" value="bob@gmail.com"/>
First name	<input type="text" value="Bob"/>	Identity type	<input type="text" value="Human"/>
Last name	<input type="text" value="p"/>	Language	<input type="text" value="-- None --"/>
Title	<input type="text"/>	Calendar integration	<input type="text" value="Outlook"/>
Department	<input type="text"/>	Time zone	<input type="text" value="System (America/Los_Angeles)"/>
Password needs reset	<input type="checkbox"/>	Date format	<input type="text" value="System (yyyy-MM-dd)"/>
Locked out	<input type="checkbox"/>	Business phone	<input type="text"/>
Active	<input checked="" type="checkbox"/>	Mobile phone	<input type="text"/>
Internal Integration User	<input type="checkbox"/>	Photo	<input type="text" value="Click to add..."/>

Submit

Related Links

[View linked accounts](#)

[View Subscriptions](#)

dev320335.service-now.com/now/nav/ui/classic/params/target/sys_user_group.do%3Fsys_id%3D-1%26sys_is_list%3Dtrue%26sys_target%3Dsys_user_group%26sysparm_checked_items...

servicenow All Favorites History Workspaces Group - New Record Search

Group New record Submit

Name	<input type="text" value="project team"/>	Group email	<input type="text"/>
Manager	<input type="text"/>	Parent	<input type="text"/>
Description	<input type="text"/>		

Submit

ServiceNow Role - New Record

Name: Application: Elevated privilege: ☐


Description:

Contains Roles Applications with Role Modules with Role Custom Tables

for text Search Actions on selected rows... New Edit...

Role = Team member

Contains



ServiceNow Tables

Table task table

* Label: Application:

* Name: Create module: ☒

Extends table: Create mobile module: ☒

Add module to menu: New menu name:

Remote Table: ☐

Columns Controls Application Access

Table Columns for text Search New

Dictionary Entries

Column label	Type	Reference	Max length	Default value	Display
Created by	String	(empty)		40	false
Created	Date/Time	(empty)		40	false
Updated by	String	(empty)		40	false

ServiceNow interface showing the configuration for a table named "project table".

Table configuration details:

- Label: project table
- Name: u_project_table
- Application: Global
- Remote Table: (empty)

Columns tab:

Table Columns for text Search

Dictionary Entries:

Column label	Type	Reference	Max length	Default value	Display
Created	Date/Time	(empty)		40	false
Updated by	String	(empty)		40	false
Sys ID	Sys ID (GUID)	(empty)		32	false
Updates	Integer	(empty)		40	false
Updated	Date/Time	(empty)		40	false

ServiceNow interface showing the configuration for a group named "project team".

Group configuration details:

- Description: (empty)

Roles tab:

Group Members (2) Groups

User Search

Group = project team>User Name >= alice

User
alice p
Bob p

1 to 2 of 2

ServiceNow

AllFavoritesHistoryWorkspaces

User - alice p

Search

UpdateSet PasswordDelete

User

alice p

UpdateSet PasswordDelete

Related Links

[View linked accounts](#)

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[Reset a password](#)

Entitled Custom Tables

Roles (4)Groups (2)DelegatesSubscriptionsUser Client Certificates

Inheritance Count

Search

Actions on selected rows...

Edit...

User = alice p

Role	State	Inherited	Inheritance Count
project member	Active	false	
u_project_table_user	Active	false	
u_task_table_user	Active	false	
snc_required_script_writer_permission	Active	true	

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