From Data to Action: 30/60/90 Implementation plan

By: Apurva Bhave, Ph.D.

Root-Cause Hypotheses (evidenceinformed)

- Middle-grades engagement (GR 7–8). Transitions, changing schedules, and weaker sense of belonging in early adolescence lead to sharp attendance dips. Advisory time is not consistently used for attendance nudges.
- Targeted trust-building for Black/African American students. Families report communication that is more reactive than proactive; limited access to culturally responsive mentors and activities diminishes re-engagement.
- Elementary logistics (TK–8). Irregular morning routines and transportation/housing instability drive late arrivals → full-day absences; parent work schedules complicate make-up work and follow-ups.
- **Service navigation.** When students cross **3/6/9** absence thresholds, hand-offs between school, counseling, and services are inconsistent—interventions start late or stop early.
- Use local artifacts (attendance logs, counselor notes, family outreach records) to ground these hypotheses.

Bright Spots / What's Working

- Asian students (26.7%) show substantially lower chronic absence. Leverage strategies used by their schools (e.g., proactive teacherfamily texting, attendance celebrations).
- Male (50.0%) and English Learners (50.9%)
 are below All Students (61.4%)—borrow
 routines where EL family communication in
 home languages and positive attendance
 framing are already standard.
- School exemplars. Identify the top two schools with the fastest improvement during the last quarter; document and scale their routines (bell-to-bell nudges, quick homeroom sweeps, same-day family contact).

Risks & Dependencies

- Data timeliness. Weekly SIS syncs and same-month cohort updates are required for accurate rates and early identification.
- **Small cohorts.** With a 2024 cohort of **321**, subgroup rates can swing quickly; show **n** on charts and suppress <10 to avoid over-interpreting noise.
- **Staffing capacity.** 3/6/9 outreach and case management need clear owners (front office, AP, counselor) and back-up coverage.
- Transportation & housing. Improvements depend on external partners (district ops, city agencies, CBOs); set MOUs for passes, routing, and emergency hotel stays.
- Consistency & fidelity. Without a simple "playbook" and cadence, sites drift—track process indicators monthly (coverage, on-time check-ins).

Equity & Privacy Note

- Equity lens. All subgroup views are gapto-All (percentage-point difference) to focus on disproportionality, not labels.
- Privacy. Public, aggregated FSABD data;
 small-N suppression (<10) is applied; no PII in this report.
- Governance. Reproducible pipeline (notebooks 01–03) and saved outputs under data/01_caldashboard/processed/. Any external data sharing follows district policy and FERPA.

Recommendations (tied to your largest gaps)

- GR 7–8 (gap +33.6 pp).
- Action: Daily advisory "attendance minute" + 3/6/9 same-day outreach + weekly club/mentor invites.
- Owner: MS AP + Counselors.
- Monthly indicator: % 3/6/9 contacts on time; MS advisory completion rate (self-reported).
- 90-day target: **-0.5 pp** gap vs All.

Recommendations (tied to your largest gaps)

- Black/African American (gap +33.0 pp).
- Action: Family ambassador program + culturally responsive activities; proactive texting in preferred channels; mentor check-ins twice/month.
- Owner: Site Lead + Family Ambassadors.
- Monthly indicator: % families reached; mentor check-ins completed.
- 90-day target: **-0.5 pp** gap vs All.

Recommendations (tied to your largest gaps)

- TK-8 span (gap +29.9 pp).
- Action: Morning arrival sweeps + tardy-topresent conversion; "First-week reset" scripts; transportation pass referrals within 48 hours.
- Owner: Elementary Principals + Student Services.
- Monthly indicator: # tardy→present conversions; # transport referrals fulfilled.
- 90-day target: **-0.5 pp** gap vs All.

Implementation & Monitoring (make it visual)

Metric (Monthly)	Owner	Target
% 3/6/9 check-ins completed on time	AP/Counselor	≥ 90%
Family contact coverage (SMS/phone/email)	Front Office + Ambassadors	≥ 85%
Tardy→Present conversions (elem)	Principal	+15% vs prior month
Advisory "attendance minute" completion (MS)	AP	≥ 90%
Referrals fulfilled (transport/health)	Student Services	100% of approved

Site Rollout (Weeks 1–4) — San Francisco County Office of Education

Goal (30 days): Stand up Tier-1 & Tier-2 attendance routines; ≥85% contact; ≥90% 3/6/9 on-time; ≥0.5 pp improvement for focus subgroups.

Owner	Week 1 (Launch)	Week 2 (Operate)	Week 3 (Tighten)	Week 4 (Review & Adjust)
Principal / Site Lead	Kickoff; set targets; approve scripts; publish cadence (weekly stand-up + monthly share-out).	Run weekly stand-up; remove blockers; spotlight wins.	Share bright spots; address fidelity gaps.	30-day review; update targets; board/cabinet note.
AP (Attendance Lead)	Build 3/6/9 rosters; train staff; start 'attendance minute' in advisory.	Daily 3/6/9 monitoring; ensure same-day outreach.	Classroom sweeps; tardy→present conversions; fidelity spot-checks.	Retrain weak spots; refresh rosters; plan next 30 days.
Attendance / Front Office	SIS cleanup; confirm contacts; load SMS lists; launch Tier-1 text/email.	Daily Tier-1 nudges; same-day calls for 2nd absence.	Chase unreachable families; update contacts.	Reconcile SIS; export contact & completion metrics.
Counselor/Case Manager	Review caseload; schedule checkins for at-risk; prep care-team flow.	Start Tier-2 3/6/9 check-ins; log outcomes.	Escalate Tier-3; convene care team as needed.	Summarize student outcomes; handoffs for next cycle.
Family Ambassador / Liaison	Translate comms; verify preferred channels; host intro office hours.	Weekly office hours; feedback loop to AP.	Attendance celebration setup (recognition, incentives).	Quick pulse survey; report in sights.
Student Services (Transportation/Health)	Fast-track transport referrals; hold clinic/telehealth blocks.	Fulfill passes within 48h; confirm appointments.	Fix routing issues; track utilization.	30-day service report; close gaps.
EL Coordinator	Identify EL roster; home-language comms pack.	Start EL tutoring/incentives; track attendance.	Review session attendance; adjust schedule.	Set next-month targets & outreach.
SPED Lead / Case Managers	Attendance plan for top-risk students; parent outreach plan.	Case-manager cadence; document accommodations.	Verify follow-through; problem-solve barriers.	Update IEP teams with attendance status.
_	Baseline mini-dashboard (All + focus subgroups) ime, ramily contact coverage; tardy	First weekly update: coverage, 3/6/9 completion present conversions; transport refe	Add gap-to-All view; call out bright rrange fülfilled; subgroup gap vs All	30-day report; next-month targets. Cadence: Monthly KPI update;

biweekly 3/6/9 review; quarterly gap review & pivots | Targets (30 days): All Students -0.5 pp; each focus subgroup gap -0.5 pp; $\geq 90\%$ 3/6/9 on-time; $\geq 85\%$ family contact coverage

Site Rollout (Weeks 1–4) — Burbank Unified

Goal (30 days): Same cadence; prioritize middle grades + top-gap subgroups; ≥85% contact; ≥90% 3/6/9 on-time; ≥0.5 pp gap reduction.

Owner	Week 1 (Launch)	Week 2 (Operate)	Week 3 (Tighten)	Week 4 (Review & Adjust)
Principal / Site Lead	Kickoff; targets; scripts; cadence.	Weekly stand-up; unblock.	Share bright spots; address gaps.	30-day review; update plan; share- out.
AP (Attendance Lead)	3/6/9 rosters; staff training; advisory 'attendance minute.'	Daily monitoring; same-day outreach.	Hall sweeps; tardy→present; fidelity checks.	Retrain; refresh rosters; next cycle.
Attendance / Front Office	SIS cleanup; contact verification; start Tier-1 SMS/email.	Daily nudges; second-day absence calls.	Contact hygiene; reach hard-to-reach.	Reconcile & export metrics.
Counselor/Case Manager	Caseload review; schedule Tier-2.	Tier-2 check-ins begin; log outcomes.	Escalate Tier-3; care-team mtg.	Outcome summary; handoffs.
Family Liaison	Translate; confirm channels; intro office hours.	Weekly hours; feedback loop.	Recognition events.	Family pulse survey.
Student Services	Transport referral queue + clinic blocks.	48h fulfillment SLA.	Routing fixes; utilization.	30-day service report.
EL Coordinator	EL roster; home-language comms.	Tutoring/incentives start; track.	Attendance review; adjust.	Next-month plan.
SPED Lead	Plan for top-risk SPED students.	Case-manager cadence & family contact.	Barrier solving; verify supports.	IEP updates on attendance.
Data Lead	Baseline dashboard (All + focus).	Weekly update: coverage & completion.	Add gap view; highlight wins.	30-day report & targets.

Track weekly: % 3/6/9 on-time; family contact coverage; tardy→present conversions; transport referrals fulfilled; subgroup gap vs All | Cadence: Monthly KPI update; biweekly 3/6/9 review; quarterly gap review & pivots | Targets (30 days): All Students −0.5 pp; each focus subgroup gap −0.5 pp; ≥90% 3/6/9 on-time; ≥85% family contact coverage

Appendix (Data & Methods) – add two clarifiers

- Rate math: chronic_absent_rate = chronic_absent_count / cohort (rates shown as % in visuals).
- Suppression rule: no rate displayed when cohort < 10 to protect privacy; footnote charts accordingly.
- Reproducibility: paths:
- data/01_caldashboard/processed/kpi_ch ronic_wide_all_levels.csv
- projects/01_california-dashboardreplica/assets/*.png