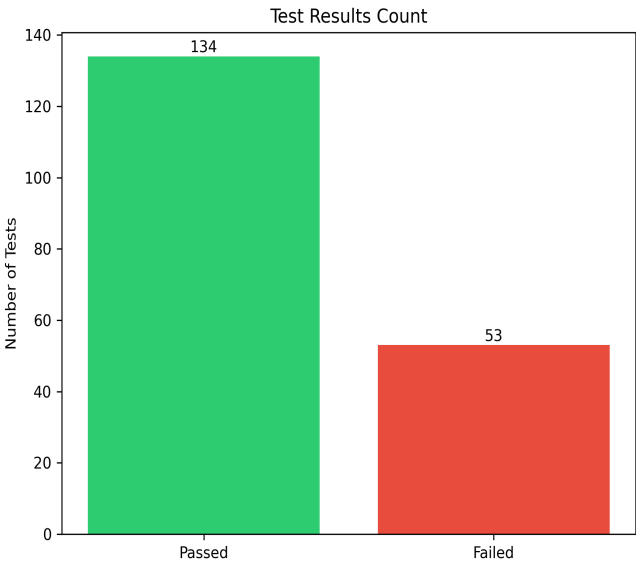
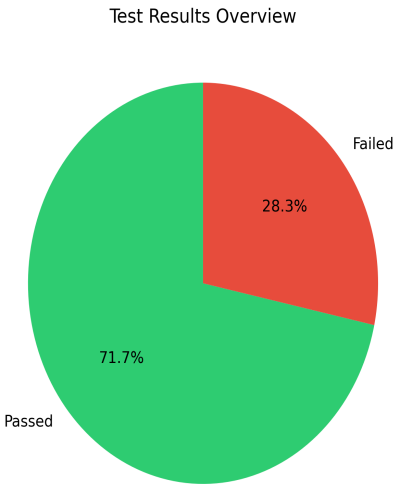


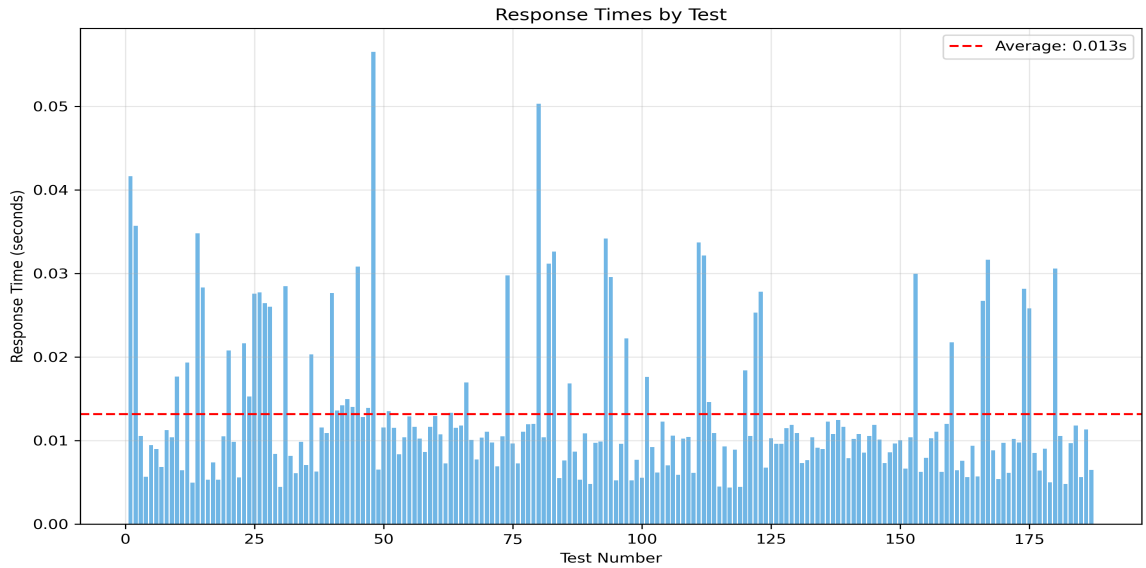
Banking Chatbot Test Report

Generated on: 2025-06-27 12:14:52

Test Summary

Metric	Value
Total Tests	187
Passed	134
Failed	53
Success Rate	71.7%
Average Response Time	0.013 seconds





Detailed Test Results

Test ID	Input	Status	Response Time	Notes
1	What is my account balance?	PASS	0.042s	Basic balance inquiry
2	Show my last 5 transactions.	PASS	0.036s	Recent transactions
3	How can I report a lost card?	PASS	0.011s	Lost card help
4	Transfer \$100 to John Doe.	PASS	0.006s	Money transfer
5	What are your branch hours?	PASS	0.009s	General info
6	I need help with my account	PASS	0.009s	General help request
7	What are the current interest rates?	PASS	0.007s	Interest rate inquiry
8	How do I reset my password?	PASS	0.011s	Password reset
9	Show me my account details	PASS	0.010s	Account details request
10	Check for fraud on my account	PASS	0.018s	Fraud detection
11	Can you tell me my current checking account balance?	PASS	0.006s	Checking account balance
12	List all my savings account transactions from last year.	PASS	0.019s	Savings account history
13	Send \$50 to Jane Smith for rent.	PASS	0.005s	Transfer to Jane Smith
14	Pay my electricity bill.	PASS	0.035s	Bill payment
15	Cancel my last transaction.	PASS	0.028s	Cancel transaction
16	What is the status of my recent transfer?	FAIL	0.005s	Transfer status
17	Is there any suspicious activity on my account?	PASS	0.007s	Fraud inquiry
18	Show me my spending trends for the past year.	PASS	0.005s	Spending analysis
19	Recommend an investment plan.	PASS	0.011s	Investment advice
20	How do I set up a new account?	PASS	0.021s	Account setup
21	Where is the nearest branch?	PASS	0.010s	Branch location

22	What are your ATM withdrawal limits?	PASS	0.006s	ATM info
23	I forgot my online banking password.	PASS	0.022s	Forgot password
24	Lock my debit card.	PASS	0.015s	Card lock
25	Unlock my debit card.	PASS	0.028s	Card unlock
26	What is my credit card due date?	PASS	0.028s	Credit card info
27	Show me all pending bill payments.	PASS	0.026s	Pending bills
28	How do I verify my identity?	PASS	0.026s	Identity verification
29	What is the process for reporting fraud?	FAIL	0.008s	Fraud process
30	Can you help me budget my expenses?	PASS	0.004s	Budgeting help
31	What are your loan interest rates?	PASS	0.028s	Loan info
32	How do I apply for a mortgage?	PASS	0.008s	Mortgage application
33	Show me my last 10 transactions.	PASS	0.006s	Transaction history
34	Transfer \$200 from checking to savings.	PASS	0.010s	Internal transfer
35	Pay my water bill for this month.	PASS	0.007s	Water bill payment
36	Cancel my scheduled payment to Comcast.	PASS	0.020s	Cancel scheduled payment
37	What is my current loan balance?	PASS	0.006s	Loan balance
38	How do I set up two-factor authentication?	FAIL	0.012s	Security setup
39	What are your business hours?	PASS	0.011s	Business hours
40	I want to speak to a human agent.	PASS	0.028s	Human agent request
41	How do I change my address?	PASS	0.014s	Change address
42	What is the minimum balance for a savings account?	PASS	0.014s	Minimum balance
43	Show me my overdraft fees.	PASS	0.015s	Overdraft fees
44	How do I close my account?	PASS	0.014s	Close account
45	What is my routing number?	PASS	0.031s	Routing number
46	How do I order checks?	PASS	0.013s	Order checks
47	What is the exchange rate for euros?	PASS	0.014s	Exchange rate
48	How do I dispute a transaction?	PASS	0.057s	Dispute transaction
49	What is my account number?	PASS	0.007s	Account number
50	How do I set up direct deposit?	PASS	0.012s	Direct deposit
51	What is the maximum daily withdrawal limit?	PASS	0.014s	Withdrawal limit
52	How do I activate my new card?	PASS	0.012s	Activate card
53	What is the status of my loan application?	FAIL	0.008s	Loan application status
54	How do I set up automatic payments?	PASS	0.010s	Automatic payments
55	What is my credit score?	PASS	0.013s	Credit score
56	How do I request a credit limit increase?	PASS	0.012s	Credit limit increase
57	What is the penalty for late payment?	PASS	0.010s	Late payment penalty
58	How do I update my phone number?	PASS	0.009s	Update phone number
59	What is the process for closing an account?	PASS	0.012s	Account closure process

60	How do I set up alerts for my account?	PASS	0.013s	Account alerts
61	What is the fee for international transfers?	PASS	0.011s	International transfer fee
62	How do I report a stolen card?	PASS	0.007s	Report stolen card
63	What is the process for opening a joint account?	PASS	0.013s	Joint account opening
64	How do I change my PIN?	PASS	0.012s	Change PIN
65	What is the interest rate on savings accounts?	PASS	0.012s	Savings interest rate
66	How do I request a statement?	PASS	0.017s	Request statement
67	What is the process for refinancing my loan?	PASS	0.010s	Loan refinancing
68	How do I set up a recurring transfer?	PASS	0.008s	Recurring transfer
69	What is the fee for overdraft protection?	PASS	0.010s	Overdraft protection fee
70	How do I enable paperless statements?	PASS	0.011s	Paperless statements
71	What is the process for disputing a charge?	FAIL	0.010s	Dispute charge
72	How do I set up mobile banking?	PASS	0.007s	Mobile banking setup
73	What is the process for transferring money interna...	PASS	0.011s	International transfer
74	How do I request a replacement card?	PASS	0.030s	Replacement card
75	What is the fee for wire transfers?	PASS	0.010s	Wire transfer fee
76	How do I set up account notifications?	PASS	0.007s	Account notifications
77	What is the process for updating my beneficiary?	PASS	0.011s	Update beneficiary
78	How do I request a stop payment?	PASS	0.012s	Stop payment
79	What is the process for opening a business account?	FAIL	0.012s	Business account opening
80	How do I set up online bill pay?	PASS	0.050s	Online bill pay
81	What is the process for closing a credit card?	PASS	0.010s	Close credit card
82	How do I set up a travel notice?	PASS	0.031s	Travel notice
83	What is the process for disputing a transaction?	PASS	0.033s	Dispute transaction
84	How do I set up a trust account?	PASS	0.006s	Trust account setup
85	What is the process for updating my email address?	PASS	0.008s	Update email address
86	How do I request a payoff amount?	PASS	0.017s	Payoff amount
87	What is the process for setting up a wire transfer...	PASS	0.009s	Wire transfer setup
88	How do I set up a custodial account?	PASS	0.005s	Custodial account setup
89	What is the process for updating my mailing address?	PASS	0.011s	Update mailing address
90	How do I request a credit report?	PASS	0.005s	Credit report
91	What is the process for setting up a direct debit?	PASS	0.010s	Direct debit setup
92	How do I set up a student account?	PASS	0.010s	Student account setup
93	What is the process for updating my security quest...	PASS	0.034s	Update security questions
94	How do I request a loan payoff statement?	PASS	0.030s	Loan payoff statement
95	What is the process for setting up a joint account...	PASS	0.005s	Joint account setup
96	How do I set up a business account?	FAIL	0.010s	Business account setup
97	What is the process for updating my phone number?	FAIL	0.022s	Update phone number

98	How do I request a balance transfer?	PASS	0.005s	Balance transfer
99	What is the process for setting up a recurring pay...	PASS	0.008s	Recurring payment setup
100	How do I set up a savings account?	PASS	0.006s	Savings account setup
101	What is the process for updating my address?	PASS	0.018s	Update address
102	How do I request a credit card?	PASS	0.009s	Credit card request
103	What is the process for setting up a new account?	PASS	0.006s	New account setup
104	How do I set up a checking account?	PASS	0.012s	Checking account setup
105	What is the process for updating my beneficiary?	PASS	0.007s	Update beneficiary
106	How do I request a statement copy?	PASS	0.011s	Statement copy request
107	What is the process for setting up a trust account...	PASS	0.006s	Trust account setup
108	How do I set up a money market account?	PASS	0.010s	Money market account setup
109	What is the process for updating my email address?	PASS	0.010s	Update email address
110	How do I request a loan statement?	PASS	0.006s	Loan statement request
111	What is the process for setting up a custodial acco...	PASS	0.034s	Custodial account setup
112	How do I set up a health savings account?	PASS	0.032s	Health savings account setup
113	What is the process for updating my mailing address?	PASS	0.015s	Update mailing address
114	How do I request a mortgage statement?	PASS	0.011s	Mortgage statement request
115	What is the process for setting up a student accou...	PASS	0.004s	Student account setup
116	How do I set up a retirement account?	PASS	0.009s	Retirement account setup
117	What is the process for updating my security quest...	PASS	0.004s	Update security questions
118	How do I request a personal loan?	PASS	0.009s	Personal loan request
119	What is the process for setting up a balance trans...	PASS	0.004s	Balance transfer setup
120	How do I set up a certificate of deposit?	PASS	0.018s	Certificate of deposit setup
121	What is the process for updating my phone number?	FAIL	0.011s	Update phone number
122	How do I request a home equity loan?	PASS	0.025s	Home equity loan request
123	What is the process for setting up a recurring tra...	PASS	0.028s	Recurring transfer setup
124	How do I set up a business savings account?	FAIL	0.007s	Business savings account setup
125	What is the process for updating my address?	PASS	0.010s	Update address
126	How do I request a car loan?	PASS	0.010s	Car loan request
127	What is the process for setting up a new credit ca...	PASS	0.010s	New credit card setup
128	How do I set up a business checking account?	FAIL	0.011s	Business checking account setup
129	What is the process for updating my beneficiary?	PASS	0.012s	Update beneficiary
130	How do I request a loan payoff amount?	PASS	0.011s	Loan payoff amount
131	What is the process for setting up a health saving...	PASS	0.007s	Health savings account setup
132	How do I set up a business loan?	FAIL	0.008s	Business loan setup
133	What is the process for updating my email address?	PASS	0.010s	Update email address
134	How do I request a mortgage payoff amount?	PASS	0.009s	Mortgage payoff amount
135	What is the process for setting up a student loan?	PASS	0.009s	Student loan setup

136	How do I set up a business credit card?	FAIL	0.012s	Business credit card setup
137	What is the process for updating my phone number?	FAIL	0.011s	Update phone number
138	How do I request a personal loan payoff amount?	PASS	0.012s	Personal loan payoff amount
139	What is the process for setting up a certificate of deposit?	PASS	0.012s	Certificate of deposit setup
140	How do I set up a business money market account?	FAIL	0.008s	Business money market account setup
141	What is the process for updating my address?	PASS	0.010s	Update address
142	How do I request a student loan payoff amount?	PASS	0.011s	Student loan payoff amount
143	What is the process for setting up a business loan?	FAIL	0.009s	Business loan setup
144	How do I set up a business certificate of deposit?	FAIL	0.011s	Business certificate of deposit setup
145	What is the process for updating my email address?	PASS	0.012s	Update email address
146	How do I request a business loan payoff amount?	FAIL	0.010s	Business loan payoff amount
147	What is the process for setting up a business savings account?	FAIL	0.007s	Business savings account setup
148	How do I set up a business trust account?	FAIL	0.009s	Business trust account setup
149	What is the process for updating my phone number?	FAIL	0.010s	Update phone number
150	How do I request a business credit card payoff amount?	FAIL	0.010s	Business credit card payoff amount
151	What is the process for setting up a business checking account?	FAIL	0.007s	Business checking account setup
152	How do I set up a business money market account?	FAIL	0.010s	Business money market account setup
153	What is the process for updating my address?	PASS	0.030s	Update address
154	How do I request a business savings account payoff amount?	FAIL	0.006s	Business savings account payoff amount
155	What is the process for setting up a business loan?	FAIL	0.008s	Business loan setup
156	How do I set up a business certificate of deposit?	FAIL	0.010s	Business certificate of deposit setup
157	What is the process for updating my email address?	PASS	0.011s	Update email address
158	How do I request a business trust account payoff amount?	FAIL	0.006s	Business trust account payoff amount
159	What is the process for setting up a business trust account?	FAIL	0.012s	Business trust account setup
160	How do I set up a business health savings account?	FAIL	0.022s	Business health savings account setup
161	What is the process for updating my phone number?	FAIL	0.006s	Update phone number
162	How do I request a business health savings account payoff amount?	FAIL	0.008s	Business health savings account payoff amount
163	What is the process for setting up a business health savings account?	FAIL	0.006s	Business health savings account setup
164	How do I set up a business retirement account?	FAIL	0.009s	Business retirement account setup
165	What is the process for updating my address?	PASS	0.006s	Update address
166	How do I request a business retirement account payoff amount?	FAIL	0.027s	Business retirement account payoff amount
167	What is the process for setting up a business retirement account?	FAIL	0.032s	Business retirement account setup
168	How do I set up a business student account?	FAIL	0.009s	Business student account setup
169	What is the process for updating my email address?	PASS	0.005s	Update email address
170	How do I request a business student account payoff amount?	FAIL	0.010s	Business student account payoff amount
171	What is the process for setting up a business student account?	FAIL	0.006s	Business student account setup
172	How do I set up a business car loan?	FAIL	0.010s	Business car loan setup
173	What is the process for updating my phone number?	FAIL	0.010s	Update phone number

174	How do I request a business car loan payoff amount?	FAIL	0.028s	Business car loan payoff amount
175	What is the process for setting up a business car loan?	FAIL	0.026s	Business car loan setup
176	How do I set up a business mortgage?	FAIL	0.009s	Business mortgage setup
177	What is the process for updating my address?	PASS	0.006s	Update address
178	How do I request a business mortgage payoff amount?	FAIL	0.009s	Business mortgage payoff amount
179	What is the process for setting up a business mortgage?	FAIL	0.005s	Business mortgage setup
180	How do I set up a business investment account?	FAIL	0.031s	Business investment account setup
181	What is the process for updating my email address?	PASS	0.011s	Update email address
182	How do I request a business investment account payoff amount?	FAIL	0.005s	Business investment account payoff amount
183	What is the process for setting up a business investment account?	FAIL	0.010s	Business investment account setup
184	How do I set up a business certificate of deposit?	FAIL	0.012s	Business certificate of deposit setup
185	What is the process for updating my phone number?	FAIL	0.006s	Update phone number
186	How do I request a business certificate of deposit payoff amount?	FAIL	0.011s	Business certificate of deposit payoff amount
187	What is the process for setting up a business certificate of deposit?	FAIL	0.006s	Business certificate of deposit setup

Failed Tests Details

Test 16: What is the status of my recent transfer?

Expected: transfer status

Actual: Hello Mariah, here are your recent transactions: • 4/28/2025 - DoorDash (entertainment) - -\$2999.03 • 10/14/2024 - Apple (transportation) - -\$1548.54 • 9/27/2024 - Best Buy (travel) - +\$485.96 • 7/3/...

Test 29: What is the process for reporting fraud?

Expected: reporting fraud

Actual: Good news, Mariah! No suspicious activity has been detected on your accounts....

Test 38: How do I set up two-factor authentication?

Expected: two-factor authentication

Actual: Hello Mariah, you have 1 accounts and 18 transactions. Your latest balance is \$6573.62. How can I help you today?...

Test 53: What is the status of my loan application?

Expected: loan application status

Actual: Hello Mariah, you have 1 accounts and 18 transactions. Your latest balance is \$6573.62. How can I help you today?...

Test 71: What is the process for disputing a charge?

Expected: disputing a charge

Actual: Hello Mariah, you have 1 accounts and 18 transactions. Your latest balance is \$6573.62. How can I help you today?...

Test 79: What is the process for opening a business account?

Expected: business account

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 96: How do I set up a business account?

Expected: business account

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 97: What is the process for updating my phone number?

Expected: updating phone number

Actual: Hello Mariah, you have 1 accounts and 18 transactions. Your latest balance is \$6573.62. How can I help you today?...

Test 121: What is the process for updating my phone number?

Expected: updating phone number

Actual: Hello Mariah, you have 1 accounts and 18 transactions. Your latest balance is \$6573.62. How can I help you today?...

Test 124: How do I set up a business savings account?

Expected: business savings account

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 128: How do I set up a business checking account?

Expected: business checking account

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 132: How do I set up a business loan?

Expected: business loan

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 136: How do I set up a business credit card?

Expected: business credit card

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 137: What is the process for updating my phone number?

Expected: updating phone number

Actual: Hello Mariah, you have 1 accounts and 18 transactions. Your latest balance is \$6573.62. How can I help you today?...

Test 140: How do I set up a business money market account?

Expected: business money market account

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 143: What is the process for setting up a business loan?

Expected: business loan

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 144: How do I set up a business certificate of deposit?

Expected: business certificate of deposit

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 146: How do I request a business loan payoff amount?

Expected: business loan payoff amount

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 147: What is the process for setting up a business savings account?

Expected: business savings account

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 148: How do I set up a business trust account?

Expected: business trust account

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 149: What is the process for updating my phone number?

Expected: updating phone number

Actual: Hello Mariah, you have 1 accounts and 18 transactions. Your latest balance is \$6573.62. How can I help you today?...

Test 150: How do I request a business credit card payoff amount?

Expected: business credit card payoff amount

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 151: What is the process for setting up a business checking account?

Expected: business checking account

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 152: How do I set up a business money market account?

Expected: business money market account

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 154: How do I request a business savings account payoff amount?

Expected: business savings account payoff amount

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 155: What is the process for setting up a business loan?

Expected: business loan

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 156: How do I set up a business certificate of deposit?

Expected: business certificate of deposit

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 158: How do I request a business trust account payoff amount?

Expected: business trust account payoff amount

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 159: What is the process for setting up a business trust account?

Expected: business trust account

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 160: How do I set up a business health savings account?

Expected: business health savings account

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 161: What is the process for updating my phone number?

Expected: updating phone number

Actual: Hello Mariah, you have 1 accounts and 18 transactions. Your latest balance is \$6573.62. How can I help you today?...

Test 162: How do I request a business health savings account payoff amount?

Expected: business health savings account payoff amount

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 163: What is the process for setting up a business health savings account?

Expected: business health savings account

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 164: How do I set up a business retirement account?

Expected: business retirement account

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 166: How do I request a business retirement account payoff amount?

Expected: business retirement account payoff amount

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 167: What is the process for setting up a business retirement account?

Expected: business retirement account

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 168: How do I set up a business student account?

Expected: business student account

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 170: How do I request a business student account payoff amount?

Expected: business student account payoff amount

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 171: What is the process for setting up a business student account?

Expected: business student account

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 172: How do I set up a business car loan?

Expected: business car loan

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 173: What is the process for updating my phone number?

Expected: updating phone number

Actual: Hello Mariah, you have 1 accounts and 18 transactions. Your latest balance is \$6573.62. How can I help you today?...

Test 174: How do I request a business car loan payoff amount?

Expected: business car loan payoff amount

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 175: What is the process for setting up a business car loan?

Expected: business car loan

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 176: How do I set up a business mortgage?

Expected: business mortgage

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 178: How do I request a business mortgage payoff amount?

Expected: business mortgage payoff amount

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 179: What is the process for setting up a business mortgage?

Expected: business mortgage

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 180: How do I set up a business investment account?

Expected: business investment account

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 182: How do I request a business investment account payoff amount?

Expected: business investment account payoff amount

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 183: What is the process for setting up a business investment account?

Expected: business investment account

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 184: How do I set up a business certificate of deposit?

Expected: business certificate of deposit

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 185: What is the process for updating my phone number?

Expected: updating phone number

Actual: Hello Mariah, you have 1 accounts and 18 transactions. Your latest balance is \$6573.62. How can I help you today?...

Test 186: How do I request a business certificate of deposit payoff amount?

Expected: business certificate of deposit payoff amount

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....

Test 187: What is the process for setting up a business certificate of deposit?

Expected: business certificate of deposit

Actual: Hello Mariah, our branch hours are Monday-Friday 9:00 AM to 5:00 PM, Saturday 9:00 AM to 2:00 PM. We're closed on Sundays and major holidays....