

Anthony Quinn DaSilva

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EDUCATION

Bridgewater State University Bridgewater, MA

Bachelor of Science degree in Computer Science

Graduation Date: May 16

GPA: 3.4 Dean's List: 8 Semesters

Projects

API IMDB using SQL and Python – Creator

- Agile methodology
- Used API to gather data and create databases
- Created automated tests
- Implemented GUI for data

Database using SQL and Python – Group

- Created database in python and dB browser for a school registration system
- Implanted Add students, remove students, and edit students
- Created actual data in dB browser
- Collaborated as a group on GitHub to ensure project was running properly.

WORK EXPERIENCE

IT Technician – Part Time

Public Schools of Acushnet

August 2020 - Current Acushnet, MA

- Worked 25 hours a week for to troubleshoot students' issues with network connectivity, printers, and related technology
- Streamlined the process of responding to issues by implementing a ticketing system and grouping similar issues together to reduce resources and time to complete inbound requests by 2 hours
- Answered phone calls, messages, and chatroom, and assisted with scheduling complex issues
- Trained 3 freshmen help desk technicians in procedures, work ticketing system, and conflict management
- Performed software updates and routine maintenance on computers, printers, and copy machines

Diesel Mechanic

United States Army

September 2012 - March 2020 Fort Hood, TX

- Direct a small team to fix and conduct services on multiple vehicles throughout the day in a safe, fast, and efficient order.
- Appoint individuals to delegate daily responsibilities.
- Analyze operations to evaluate the performance of the team in meeting objectives and determine areas of potential program improvement or policy change
- Direct, plan and implement policies, and objectives to ensure continuing operations, maximizing returns on parts, and increase productivity within the shop.

SKILLS

SQL (PostgreSQL)

DB Browser

Git

PRTK

Munis

Slack

GitHub

APIs

React

Node.js

Data Management

Miro

Jira

Agile

Microsoft Teams

Discord

Communication

PRTK

Wireshark

Languages

Python

Java

JavaScript

CSS

Html

Golang

RELEVANT COURSES

Data Structures Algorithm

Design

Software Engineering

Operating Systems

Mobile Device Forensics

Emerging Languages

2D Game Design

Data Structures and Algorithms