

Anthony Quinn daSilva

Software Engineer

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📍 Boston, MA

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🐙 [Github](#)

WORK EXPERIENCE

Technician

Town of Acushnet / Schools of Acushnet

📅 August 2020 - Current 📍 Acushnet, MA

- Worked 25 hours a week for to troubleshoot students' issues with network connectivity, printers, and related technology
- Streamlined the process of responding to issues by implementing a ticketing system and grouping similar issues together to reduce resources and time to complete inbound requests by 2 hours
- Answered phone calls, messages, and chatroom, and assisted with scheduling complex issues
- Trained 3 freshmen help desk technicians in procedures, work ticketing system, and conflict management
- Performed software updates and routine maintenance on computers, printers, and copy machines

Mechanic

United States Army

📅 September 2012 - March 2020 📍 Fort Hood, TX

- Direct a small team to fix and conduct services on multiple vehicles throughout the day in a safe, fast and efficient order. Appoint individuals to delegate daily responsibilities.
- Analyze operations to evaluate the performance of the team in meeting objectives and determine areas of potential program improvement or policy change
- Direct, plan and implement policies, and objectives to ensure continuing operations, maximizing returns on parts, and increase productivity within the shop.

Projects

2D Top-Down Game – Creator

- Developed a tank multiplayer game using python arcade
- Utilized Tiles to create 3 tile maps as levels

Database using SQL and Python – Group

- Created database in python and db browser for a school registration system
- Implanted Add students, remove students, and edit students
- Created actual data in db browser
- Collaborated as a group on GitHub to ensure project was running properly.

EDUCATION

B.S.

Computer Science

Bridgewater State University

📅 September 2017 -May 2022

📍 Bridgewater, MA

🎓 GPA: 3.4

RELEVANT COURSES

Data Structures

Algorithm Design

Software Engineering

Operating Systems

Mobile Device Forensics

Emerging Languages

2D Game Design

Data Structures and Algorithms

Languages

Python

Java

Rust

SKILLS

SQL (PostgreSQL, Oracle)

Git

Munis

Slack

Discord

GitHub

Miro

Agile

Microsoft Teams

Avigilon Cameras