

Uzair Popalzai
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Aspiring software engineer with a solid foundation in programming and a passion for developing innovative solutions. Highly adaptable and eager to learn new technologies, with proven experience in problem-solving, teamwork, and communication. Driven to excel in a software engineering role and contribute to the team's success.

Education

BSc in Computer Science (Expected Graduation: 2023) University of Essex, Colchester

- Anticipating a First-Class Honours degree

A-Level (2018): Woodhouse College, Barnet, London

- Grades: BBB in Mathematics w/ Statistics, Psychology, and Chemistry; B in AS Biology

GCSE (2016): Hendon School, Barnet, London

- Grades: 10A*-A with A* in Maths (achieved in 2015) and A in English

Technical Skills

- **Programming Languages:** Python, Java, JavaScript, Go
- **Web Development:** HTML, CSS, ReactJS, Node.js
- **Databases:** PostgreSQL, MongoDB

Experience

Delivery Driver | Various Stores | Jul 2018 – Sep 2019 / Dec 2021 – Jan 2023

- Delivered orders efficiently across four different establishments
- Adapted quickly to unique working environments and technologies
- Employed problem-solving skills for complex routes and challenges

NHS Test & Trace Agent | Sitel UK | Aug 2021 - Nov 2021

- Conducted outbound calls to COVID-19 cases and contacts, ensuring accurate information and guidance was provided
- Resolved complex situations and escalated issues as needed to maintain a high level of customer satisfaction
- Demonstrated excellent communication skills and empathy, and patience in challenging situations

Supervisor/Delivery Driver | Dough&Co Woodfired Pizza | Sep 2020 - Jul 2021

- Promoted to Supervisor within 6 months due to exceptional performance and leadership
- Managed daily operations, including opening the restaurant, overseeing stock, and delegating tasks to staff
- Handled customer inquiries and complaints, ensuring a positive experience and maintaining strong relationships

Supervisor/Team Member | Maemes Piri Piri | Mar 2017 - Oct 2017

- Promoted to Supervisor within two months, after demonstrating strong organizational skills
- Oversaw restaurant operations, including customer service and cash management

Match Day Staff | Barnet Football Club | Nov 2016 - May 2017

- Managed inventory, food preparation, and service to provide an outstanding customer experience
- Excelled in a fast-paced environment with adaptability and attention to detail

Volunteer Experience

Kith and Kids | Jun 2019

- Assisted in organizing a summer camp for individuals with disabilities, facilitating engaging activities and providing supervision

Barnet Hospital | Nov - Dec 2019

- Supported patients with daily tasks, gaining valuable insights into the medical environment and enhancing communication skills

Afghan Youth Guidance Association | Oct 2013 - Mar 2015

- Taught Arabic to children aged 4-17 with tailored teaching methods to accommodate diverse learning needs
- Strengthened interpersonal skills through communication with parents and colleagues

Personal Projects

- Developing a full-stack web application for third-party Amazon sellers
- Creating a website for a childminding start-up

References available upon request