

Swiggy is seeking a friendly and helpful food delivery driver to support our customers. As the newest driver, this person will help us feed as many hungry people as possible — growing customer loyalty through pleasant interactions and excellent service. The ideal candidate will be a great communicator who has a valid driver's license and is looking for flexibility in the work schedule.

Objectives of this role

- Provide excellent customer service and build customer loyalty by delivering food in a timely, cordial manner
- Ensure orders are delivered accurately and in good condition
- Communicate any issues or delays and resolve problems efficiently
- Represent the company with excellence and professionalism by driving safely, exercising good judgment, and treating customers with respect

Responsibilities

- Manage multiple orders, delivery locations, and customers at the same time
- Deliver orders within an optimal period, ensuring freshness of food and respect for customer preferences
- Safely operate a vehicle in all types of weather conditions
- Navigate local streets and highways efficiently using GPS
- Communicate clearly with customers and food service employees, demonstrating an eagerness to work through any issues or points of confusion
- Verify orders before each delivery and maintain a detailed, comprehensive delivery log

Required skills and qualifications

- Valid driver's license and clean driving record
- Ability to lift and carry heavy food orders and operate a vehicle for prolonged periods
- Strong interpersonal skills, including verbal communication and conflict resolution
- Mindset for organization and attention to details

Preferred skills and qualifications

- Previous delivery or customer service experience in any industry

- Proven track record of succeeding in time-sensitive situations
- Experience in handling cash and giving change
- Familiarity with the local area, including streets, highways, and buildings

Related job titles