# Professional experience:

- Establish and develop a healthy, constructive working relationship with customers.
- Apply myself actively across multiple projects that are in various phases of delivery, working with a team and customers that span multiple time zones (from the Americas through EMEA).
- Analyse customer data (in various formats such as CSV, XLSX, XML, JSON etc.) for validity, accuracy and completeness. Additionally, a gap analysis would be done on the data and components and overall layout of the report sample to identify shortcomings or potential risks.
- Gather, critically analyse and document the customer's business and user requirements through running workshops and meetings with the customer and internal stakeholders and provide technical details and feedback on the Product solutions when needed.
- Identify the core business problems to be solved using the Product Consulting analysis tools, techniques and best practices, while adding value simultaneously.
- Applying my extensive knowledge of the company platform and products and designing solutions that fits the client's business & user requirements for the project with a vast majority of "config-only" solutions and only requesting Product
   / Platform enhancements when the solution is dependant on it.
- Attend daily stand-up ceremonies and recurring grooming and retrospective sessions to help manage and groom the delivery backlog.
- On certain deliveries, owning the documentation space and ensuring it is up-to-date, organized neatly in accordance with standards and contains all relevant information.
- Develop components using JSON configuration solutions, along with using SQL and SQLite to retrieve data and transform in a way that can be used to develop components in an optimal manner.

- Consistent delivery of high output standards of configuration solutions based on business requirements and have always met my commitments for the timing of deliveries.
- I have continuously improved and added value to the Consulting team and
  Reporting department and functioned through open and honest communication,
  hosting training sessions on pre-determined topics and Products used internally,
  staying current with business analysis industry trends and technology and feeding
  this back into the team.
- Develop templates according to the design using Adobe InDesign.
- Manage deployments between environments.

### Timeline:

- January 2021 present
  - Product Consultant at Kurtosys Systems Ltd
- April 2020 December 2020
  - O Implementation Analyst at Kurtosys Systems Ltd
- January 2020 March 2020
  - O Document Product Analyst at Kurtosys Systems Ltd
- January 2019 December 2019
  - Associate Document Production Analyst at Kurtosys
     Systems Ltd

## Skills

#### Soft skills:

- Communication
- Peer support / training
- Adaptability
- Flexibility
- Googling
- Troubleshooting
- MS Office
- Daily use of JIRA and Confluence
- Understanding of the SDLC
- Following Agile and Waterfall methodologies and techniques

Hard skills (Experience in years):

### - Languages

- SQL : 3 years

- NodeJS and Express. : 1 year

- TypeScript : 1 year

- JavaScript : 2 years

- XML : 1 year

- HTML : 2 years

#### - Frameworks

- React : 1 year

- NextJS : < 1 year

- Qwik : < 1 year

#### - Tools

- Postman: 2 years

- GitHub & Bitbucket : 1 year

## Personal

#### Personal Interests:

- Coding for fun.
- Classic Cars
- Surfing
- Hiking
- Animals
- Series
- Gaming

## About me:

I am self-motivated and highly driven to continuously learn, adapt and improve myself. I enjoy experimenting with new solutions and technologies.

I have always enjoyed the world of Technology and everything it entails. My interest started when I got into video games and progressed as I indulged in more IoT. During my time at Damelin, I was introduced to the world of coding and data, among other things. The area that I took a particular interest in was Information Systems and using SQL.

When I got my first job in the IT industry, specifically, the FinTech industry, I learned the value and power of data, and also how much can be achieved by understanding the data you are working with. Through working with data on a daily basis, be it in the form of a Relation Database, an Excel spreadsheet, JSON or XML, I learned how to analyse and interpret the data, make connections amongst the data, if any, and how to manipulate the data in a variety of ways with SQL, and occasionally JavaScript.

Since starting in the professional industry, my interests have been focused on writing code to solve problems or build cool things. I realised a bit late, that learning everything is near impossible, especially with Technology changing at a rapid pace. Since then, I have refined my focus area to be in Front-end Development, with some knowledge in Back-end Development.

In my personal time, getting some rest is of the utmost importance. That doesn't mean just spending the weekend sleeping, but more so spending time with family and friends and going on adventures.

## Contact Details:

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## Education:

- Primary: SACS Junior School

- Secondary: SACS High School - Matriculated 2013

- Tertiary: Damelin College - Mowbray

• Graduated 2018 (Diploma IT)