# UC San Diego

# Credit Card Fraud Detection

**Using Neo4j and PostgreSQL** 

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# Introduction

# Credit Card Fraud - A Growing Threat

\$33bn

2024

60%

of consumers experience a fraud attempt

\$443bn

projected loss by 2032

# Financial fraud is increasing for banks, fintechs and credit unions

35%

of banks and fintechs experienced 1000+ fraud attempts last year\*

1 in 10

report 10,000+ fraud attempts

### **Data Sources**

- Synthetically generated dataset with 1.8 million rows \*
- 1000 customers
- 800 merchants
- 1st Jan 2019 31st Dec 2020

### Data Sources

#### **Transaction details**

transaction timestamp, transaction amount, merchant, UUID, category

### **Location Data**

cardholder geocodes merchant geocodes

### **Cardholder Information**

credit card number transaction amt, merchant, UUID, category

#### Label

is\_fraud

### **Database Architecture**

- PostgreSQL for transactional data storage and basic analytics
- Neo4j for graph-based fraud pattern detection
- Connection between databases (e.g., how data flows between systems)

### **Data Analysis**

- Time-based features (transaction velocity, time between transactions)
- Location-based features (distance between transactions)
- Amount-based Outliers (unusual transaction amounts)
- Merchant category Outliers (unusual merchant categories for a customer)

### **Model Development**

- Graph-based pattern detection for fraud rings
- Anomaly detection for individual account fraud

### **System Architecture**

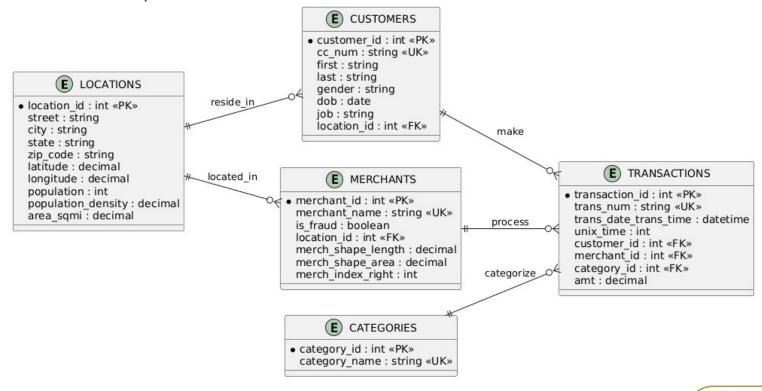
#### Databases used

- Postgres used for structured transaction data
- Neo4j stores and queries relationships between transactions for fraud detection

### **SQL Schema Design**

Why not store everything in one table?

- creates redundancies
- difficult to update
- slower queries



### Demonstration

### **Use Case Scenarios**

- Example 1: Identifying Transaction Anomalies
  - > 3 standard deviations from average spending
  - Late-night fraud
- Example 2: Geolocation Anomaly Detection
  - Compromised cards in unlikely locations
  - Improbable travel patterns
- Example 3: Flagging suspicious velocity patterns
  - Multiple transactions within 5 minutes
  - identifies cloning operations

29%

26%

**54%** 



Postgres

VS

Neo4j

5

#### **Endpoint-Centric**

Analysis of users and their end-points

#### **Navigation Centric**

Analysis of navigation behavior and suspect patterns

#### Account-Centric

Analysis of anomaly behavior by channel

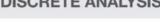
#### **Cross Channel**

Analysis of anomaly behavior correlated across channels

### **Entity Linking**

Analysis of relationships to detect organized crime and collusion

#### **DISCRETE ANALYSIS**





#### **CONNECTED ANALYSIS**

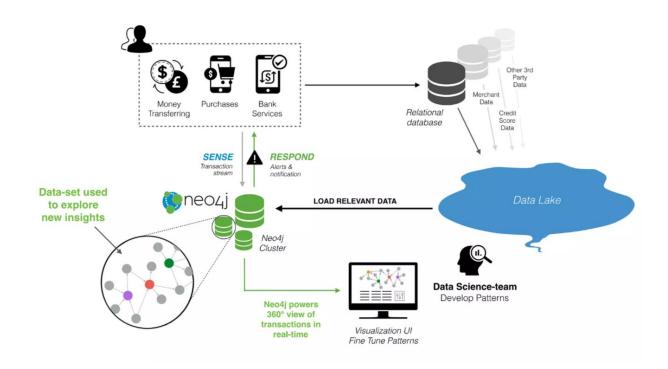




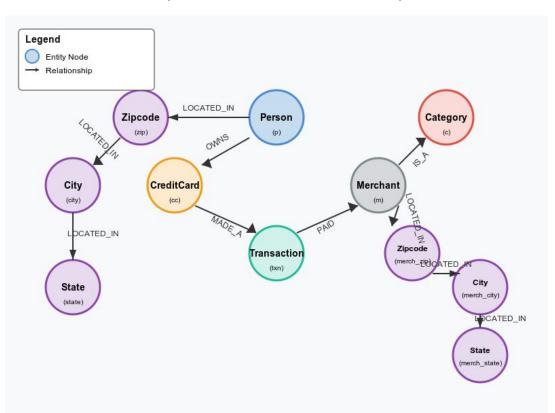




# Neo4j



## Graph Relationships

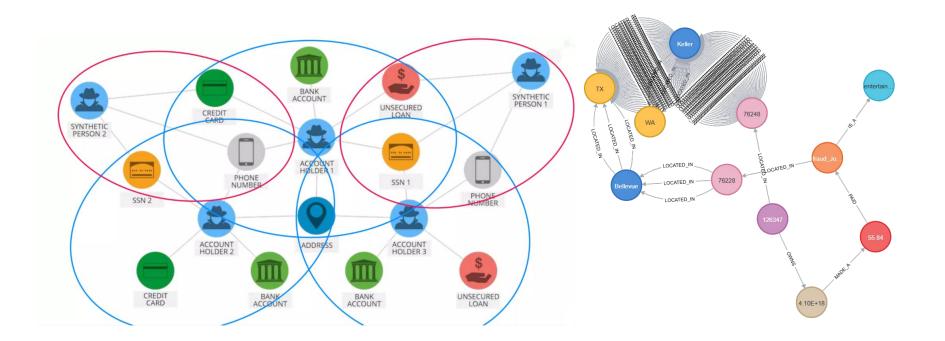


### Attributes

```
MERGE (p:Person {first: row.first, last: row.last,
                 gender: row.gender, job: row.job})
MERGE (m:Merchant {merchantName: row.merchant})
MERGE (c:Category {categoryType: row.category})
MERGE (txn:Transaction {txnID: row.trans num,
                        amount: toFloat(row.amt),
                        timestamp: row.trans date trans time,
                        isFraud: row.txn is fraud})
MERGE (cc:CreditCard {ccNum: row.cc num})
MERGE (personLoc:Geocode {latitude: toFloat(row.lat),
                          longitude: toFloat(row.long)})
MERGE (zip:Zipcode {code: row.zip})
MERGE (city:City {name: row.city, pop: toInteger(row.city pop)})
MERGE (state:State {name: row.state})
MERGE (merchantLoc:Geocode {latitude: toFloat(row.merch lat),
                            longitude: toFloat(row.merch long)})
MERGE (merch zip:Zipcode {code: row.merch zip code})
MERGE (merch city:City {name: row.merch po name})
MERGE (merch state:State {name: row.merch state})
```



# Graphical Representation of Fraudulent Connections





# Initial Exploration

- Transaction Paths: Person → Credit Card → Transaction → Merchant → Category
- Merchant Fraud Networks
- Geographic Fraud Clusters
- Credit Card Multi-Hop Fraud Risk
- Circular Fraud Patterns
- Common Fraud Path Analysis

## Advanced Exploration

# **Shortest Path Between Fraudulent Transactions**

Connect seemingly unrelated fraud events:

- Detect hidden intermediaries.
- Reveal coordinated attacks.

### **Fraud Communities Detection Centrality-Based Fraud Risk**

Identify communities of connected entities:

- Common neighbors indicate fraud rings.
- Helps identify networked activity.

Identify key players in the fraud network:

- Centrality measures highlight influential merchants and persons.
- Predict high-risk nodes.

```
MATCH (t1:Transaction), (t2:Transaction)

WHERE t1.isFraud = '1' AND t2.isFraud = '1' AND t1.txnID < t2.txnID

WITH t1, t2

MATCH (t:Transaction)

WHERE t.isFraud = '1'

MATCH (t)-[:PAID]-(m:Merchant)

WITH COLLECT(DISTINCT m) As fraud

WHERE LENGTH(path) > 1

WITH COLLECT(DISTINCT entity)

WATCH (t)-[*1..2]-(entity)

WATCH (fraudMerchant)<-[:PAID]

WITH COLLECT(DISTINCT entity) As fraudConnectedEntities

UNWIND fraudConnectedEntities As e1

UNWIND fraudConnectedEntities As e2

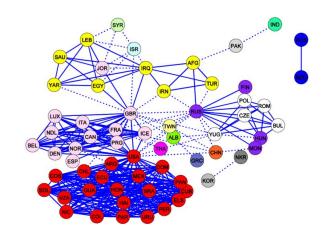
WHERE ID(e1) < ID(e2)

MATCH (e1)-[*1..3]-(commonEntity)-[*1..3]-(e2)
```



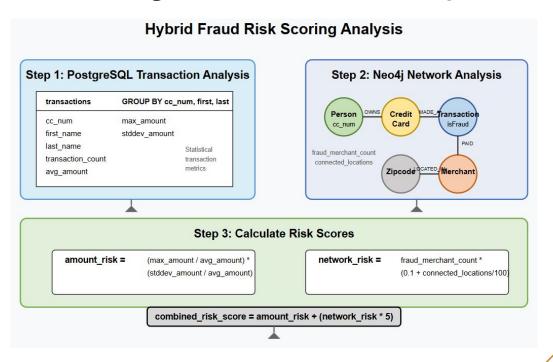
# Graph Analytics

- PageRank for Key Fraud Entities
- Louvain Community Detection
- Triangle Counting for Fraud Network Analysis



# PostgreSQL + Neo4j Combined Analysis

### Creating fraud risk scores using transaction and relationship metrics





- Challenges
- Key Insights
- Future Extensions

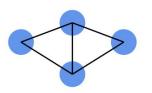
### **Challenges**

- Data quality issues
  - populating data and zip to city translation
- Data ingestion
  - dealing with memory/time constraints
  - graph structure
- Querying
  - optimization

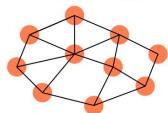
### **Key Insights**

- Tradeoffs between simpler and complex graph structure, even for same data
- Multiplicity can be dangerous
  - requires consideration when querying (counting distinct paths)
  - or alternative (reduced) graph complexity

#### Simple Graph



#### **Complex Graph**



Criteria	Simple Graph	Complex Graph
Creation Speed	Fast √	Slow X
Query Performance	Fast √	Potentially Slower X
Relationship Coverage	Minimal X	Complete √
Maintenance Effort	Easy √	Challenging X
Data Insights	Basic X	Rich √
Adaptability	Limited X	Highly Flexible √



## Multiplicative Effect

#### **Original Data**

We have 2 actual transactions

Transaction ID	Amount	Merchant
TX001	\$120.29	Bahringer-Streich
TX002	\$49.52	Smitham-Boehm

#### Merchant Locations

#### Bahringer-Streich

• Zipcode: 32321, City: Bristol

• Zipcode: 32321, City: Grand Ridge

• Zipcode: 32440, City: Bristol

This merchant has 3 location combinations

#### Smitham-Boehm

• Zipcode: 80137, City: Watkins

• Zipcode: 80137, City: Littleton

This merchant has 2 location combinations

#### **Multiplicative Effect Demonstration**

When we query paths through the graph, each transaction creates multiple paths:

#### **TX001** → Bahringer-Streich → 3 paths

Path 1: TX001 → Bahringer-Streich → Zipcode:32321 → City:Bristol

Path 2:  $TX001 \rightarrow Bahringer$ -Streich  $\rightarrow$  Zipcode:32321  $\rightarrow$  City:Grand Ridge Path 3:  $TX001 \rightarrow Bahringer$ -Streich  $\rightarrow$  Zipcode:32440  $\rightarrow$  City:Bristol

**TX002** → Smitham-Boehm → 2 paths

Path 1: TX002 → Smitham-Boehm → Zipcode:80137 → City:Watkins

Path 2: TX002 → Smitham-Boehm → Zipcode:80137 → City:Littleton

Actual Transactions: 2

**Counted Paths:** 5

**Multiplication Factor:** 2.5x

### Solutions:

- Create direct relationships when appropriate
- Ensure no duplicate nodes through MERGE instead of CREATE
- Use COUNT(DISTINCT) when querying paths



### **Future Work**

- Real-time implementation
  - query caching for quick retrieval
- Additional data sources
  - more data on cc transactions could allow for additional databases, tables, graphs, etc. and more insightful analysis
- Advanced ML integration
  - employ pagerank and community detection for fraud entity identification
  - model fraud detection through combination of tabular and graphical data

# THANKYOU