

# QUEST Integration Travel Itinerary

We hope you have a safe trip and that your care goes smoothly. It's been our pleasure working with you in arranging your travel so that you can focus on getting better. If you have any questions, please call us at the number below.

Travelers	
Your name	
HMSA Subscriber ID	
Attendant's name	

Your Appointment: Please confirm 1-3 days ahead	
Date	
Time	
Provider	
Address	
Phone	

Your Ground Travel: Call 1-3 days ahead to confirm pick up time. Give your name and HMSA subscriber ID number.	
Pick up location	
Drop-off location	
Transport company	
Phone	
Date	

## Traveling with an attendant:

You may have someone travel with you, such as an attendant that we've approved and made travel arrangements for. Please let us know if you want a different person to go with you. We have to make the changes or that person won't be able to fly with you. If you have to stay in a hospital, your attendant will return home during your stay. We can schedule your attendant for a return flight when you're ready to leave the hospital.

## Transport to and from your location

We've made arrangements from your location to your appointment. Once you're done, call for pick up and you'll be taken to the next stop. These trips will be made without any additional stops.

If you have a wheelchair, need help with walking to and from your appointment, or have other special needs, call us and we'll set things up.

## Do we have your travel plan correct?

Let us know if you aren't able to travel as planned, change plans, or expect to have any problems we need to help you with. Call us at 948-6486 on Oahu or 1 (800) 440-0640 toll-free on the Neighbor Islands, Monday through Friday, 7:45 a.m. to 4:30 p.m.

## Integrated Travel Service Unit

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