**Quiz-5**

**Chapter-10, 11, 12**

1. Write about different types of printer?
2. How to install and configure a printer?
3. What are the six steps in the laser printing print sequence?
4. Which computer components are particularly dangerous to technicians?
5. What are the methods to help prevent ESD?
6. How to handle prohibited content or activity?
7. What file systems are available in Windows and the differences between them?
8. How to manage files in Windows?

**Choose the correct answer**

1. Which of the following was installed to the Desktop by default only in Windows Vista?  
A. Gadgets  
B. Sidebar  
C. System tray  
D. Recycle Bin  
2. Which of the following is located on the rightmost portion of the Taskbar?  
A. Start menu  
B. Quick Launch  
C. System tray  
D. Shutdown options  
3. In addition to right-clicking on the Desktop, how else can you access the Display Properties  
settings in Windows XP?  
A. Display icon under Control Panel  
B. System icon under Control Panel  
C. Pressing Ctrl+Alt+Esc  
D. Pressing Ctrl+Alt+Tab  
4. Which of the following is the name of the graphical interface included with Windows Vista?  
A. Start  
B. Aero  
C. KDE  
D. GNOME  
5. What is the minimum recommended memory for a 64-bit installation of Windows 7?  
A. 512MB  
B. 1GB  
C. 2GB  
D. 4GB

6. What is the approximate minimum level of static charge for humans to feel a shock?  
A. 300 volts  
B. 3,000 volts  
C. 30,000 volts  
D. 300,000 volts  
7. Which of the following measures can be implemented to reduce the risk of ESD? (Choose two.)  
A. Antistatic wrist strap  
B. Antistatic bag  
C. Antistatic hair net  
D. Shuffling your feet  
8. Which of the following are OSHA requirements for a safe work environment that must be  
followed by employers? (Choose two.)  
A. Attend yearly OSHA safe work environment seminars.  
B. Provide properly maintained tools and equipment.  
C. Have an OSHA employee stationed within 5 miles of the facility.  
D. Display an OSHA poster in a prominent location.  
9. What is the proper way to dispose of a broken CRT monitor?  
A. Take it to a computer recycling center.  
B. Discharge it with a high-volt probe and throw it away.  
C. Remove the glass screen and throw it away.  
D. Cut off the power cord and throw the monitor away.  
10. When moving computer equipment, which of the following are good procedures to follow?  
(Choose two.)  
A. Lift by bending over at the waist.  
B. Carry monitors with the glass face away from your body.  
C. Use a cart for heavy objects.  
D. Ensure that there are no safety hazards in your path.

11. What is typically included in the EP laser printer toner cartridge? (Choose three.)  
A. Toner  
B. Print drum  
C. Laser  
D. Cleaning blade  
12. What happens during the developing stage of laser printing?  
A. An electrostatic charge is applied to the drum to attract toner particles.  
B. Heat is applied to the paper to melt the toner.  
C. The laser creates an image of the page on the drum.  
D. An electrostatic charge is applied to the paper to attract toner particles.  
13. Which of the following are possible interfaces for printers? (Choose three.)  
A. Parallel  
B. PS/2  
C. Serial  
D. Network  
14. You have just installed a new printer. After it is installed, it prints only garbled text. Which  
of the following is likely the problem?  
A. Wrong IP address  
B. Worn print head  
C. Incorrect print drivers  
D. Unsupported printer  
15. Which printer contains a wheel that looks like a flower with raised letters and symbols on  
each petal?  
A. Bubble-jet printers  
B. Daisy-wheel printer  
C. Dot-matrix printer  
D. Laser printer