

# Arabinda Mahato

Aspiring Network Engineer | CCNA Certified | NOC & Data Center Operations

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CCNA-certified Aspiring Network Engineer with 5+ years of hands-on experience in NOC operations, network support, data center infrastructure, and technical troubleshooting. Skilled in network monitoring, alarm handling, VLANs, routing fundamentals, cabling, rack design, and L1/L2 issue resolution. Strong experience working in large-scale enterprise environments like Infosys, NSCBI Airport Data Center & CBIC DC. Dedicated, fast learner, and capable of handling high-pressure IT operations with efficiency. (Having knowledge in Python programming and SQL Database.)



## Experiences:

01/2025 to Present

**Sr. Associate Consultant.**

**Infosys Ltd. (Pune Phase-2)** | Client: Altice USA

- Monitoring network alarms and resolving L1 issues.
- Managing tickets and preparing RCA updates.
- Attending bridge calls and coordinating outage resolution.
- Vendor collaboration for escalations and incident closures.

12/2022 to 12/2024

**Technical Associate L1.**

**Karvy Innotech Ltd.** | Client: NSCBI Airport Kolkata (Data Center).

- Managed on-prem servers, storage, and networking devices.
- Cabling, installation, cable dressing, patch panel & rack design.
- Network troubleshooting and hardware replacement.
- Technical support for users ensuring uptime and stability.

06/2022 to 12/2022

**Associate Engineer.**

**Sysnet Global Technologies Pvt. Ltd.** | Client: CBIC (Data Center Kolkata )

- Provided hands-on IT and network support.
- Communicated technical updates to team leaders.
- Logged and documented incidents for future reference.

## Trainings & Certifications:

- **CCNA Certified.**
- **Network Basics** Issued by CISCO.
- **Python:** from Pyspiders Bangalore.
- **Aviation Security Training** from Bureau of Civil Aviation Security, AAII

## Skills:

- CCNA, TCP/IP, VLAN, STP, DHCP, OSPF (Basic).
- LAN/WAN Troubleshooting, VPN Basics.
- Cabling, Crimping, Punching, Rack Design.
- BMC Helix, Basic SQL, Python, Windows OS & Desktop Support.

## Monitoring Tools:

- Wireshark.
- Dude
- WhatsupGold (Data Center Map)
- CNMS-IP Tool
- Ping Info View
- IT Datacenter Center Expert (Cooling Device Monitoring tool)

**07/2020 to 05/2022**

**Desktop Support Engineer.**

**Tagore Institute of Art and Education Pvt ITI.**

**Birbhum, (WB)**

- Assisted in the maintenance and configuration of hardware and software, including desktops, laptops, and printers.
- Install and configure hardware and software, including Microsoft Windows and Microsoft Office.
- Assisted at Computer Lab.

**02/2020 to 05/2020**

**Associate Engineer (Internship).**

**Gloify. (Bangalore)**

- As a Python Developer Trainee I used my skills in Python and Django to contribute to the development of innovative web applications.
- Wrote and developed new and well-tested code for different software projects.
- Wrote python code for API.

Degree	Organization	Year of Passing	Percentage
MCA	Vidyasagar University	2019	66%
BCA	Sidho Kanho Birsha University	2016	68%
12th	WBCHSE	2013	62%
10th	WBBSE	2011	44%

## **Hobbies:**

- ✓ Spending time with
1. ChatGPT.
  2. Google Gemini.
  3. Microsoft Copilot etc.

## **Personal Info:**

<b>DOB :</b>	15-12-1995
<b>Marital Status:</b>	Married
<b>Religion:</b>	Hinduism
<b>Gender:</b>	Male
<b>Nationality:</b>	Indian
<b>Language Known:</b>	English, Hindi, Bengali
<b>Present Address:</b>	Marunji Village, Pune, Maharashtra - 411057
<b>Permanent Address :</b>	Manpur, Bamundiha, Barabazar, Purulia, West Bengal - 723127

**Declaration:** "I hereby declare that the information provided above is true and accurate to the best of my knowledge and belief."