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Septa has seven cultures that any employee or trainee of Septa must adopt and take seriously.

**1. EXCELLENCE**

Excellence means zero tolerance for error.

**2. DISCIPLINE**

Discipline is the ability to force yourself to do something in spite of how you feel repeatedly until it becomes a habit.

Discipline is the bridge between goals and accomplishment.

**3. DILIGENCE**

Every task requires some measure of diligence. You must be able to perform it without making non-professional excuses.

Success isn't given; it's earned. - Anonymous

**4. EXPECTATION MANAGEMENT**

This deals with your ability to scope or deliver a task before the due date.

Consider every necessary factor before agreeing to a delivery due date for products or services.

The degree to which you can deliver a task before the due date is the degree to which you are a leader.

Real Leaders don't miss the target.

**5. RESPECT**

**R-Result Focused**

We transform client’s operations with passion, pace, and performance.

**E- Ethical**

We act with unquestionable integrity and act appropriately and reasonably at all times.

**S- Strategi**c

We strive to deliver long-term sustainable change to our clients.

**P-Pragmatic**

We take time to understand what needs to be done and execute quickly and efficiently.

**E- Engaged**

We build performance through people by earning their trust and respect.

**C-Committed**

We are passionate about our client’s success and actively seek ways to learn and improve.

**T-Tenacious**

We do whatever it takes to get the job done right.

**6. INTEGRITY**

Integrity is doing what you say you will do when you say you will do it.

It gives us nothing to fear.

**7. RESILIENCE**

Resilience is the ability to adapt, bounce back, and thrive in the face of challenges, setbacks, and change. It involves maintaining a positive mindset, learning from failures, and persistently pursuing goals despite obstacles.

In the Tech Industry, resilience translates to adaptability, problem-solving under pressure, ongoing learning, embracing failures as stepping stones, effective time management, collaborative teamwork, sustaining passion, and maintaining work-life balance.