Master Thesis in Statistics and Data Mining

Applying Machine Learning to Performance Trend Analysis

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Nothing endures but change (Heraclitus)

Contents

Abstract

This is the summary of the thesis.

Keywords: Markov switching model

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1. Introduction

1.1. Background

Structural changes are often seen in time series data. This observable behavior is highly appealing to statistical modelers who want to develop a model which is well explained. A method to detect changes in time series data when a time instant is unknown is called change point analysis (Basseville et al., 1993). It has a bottom line for discovering the time point where the changes in time series occur. Change point analysis can be referred to different kinds of name such as breakpoint and turning point. However, *change-point* is the commonly used term when the point in time series takes place. Another important term which will be used in this thesis is *regime switch* which refers to persistent changes in time series structure after the occurrence of change point (Weskamp and Hochstotter, 2010). Change point analysis has been studied over decades as it is a problem of interest in many applications which the characteristic of data is collected over time. The change should be flagged as soon as it occurs in order to be properly dealt with such changes in time and reduced any possible consequences (Sharkey and Killick, 2014). Here are some examples.

- Medical condition monitoring: Evaluate the sleep quality of patients based on their heart rate condition (Staudacher et al., 2005).

- Climate analysis: The temperature or climate variations is detected. This method gradually becomes important over the past few decades due to the effects of the global warming and the increases in greenhouse gas emissions (Reeves et al., 2007; Beaulieu et al., 2012).

- Quality control: Since industrial production is a continuous production process, in mass production process, if the product controlled value is not monitored and exceed the tolerant undetected, it could lead to the lost of a whole production lot (Page, 1954).

- Other applications: Identifying fraud transaction (Bolton and Hand, 2002), detecting anomalies in the market price (Gu et al., 2013) and detecting signal processing (Basseville et al., 1993) in streaming data as well.

For this analysis, change point analysis will be used to identify changes in performance of Ericsson's software products. Many test cases have been executed for testing software packages in a simulation environment. Before launching the software products to its customers, the company needs to test and determine how each

software package performs. The performance of these software packages is evaluated by considering on CPU utilization (percentages of CPU's cycle spent on each process), memory usage, and latency.

Recently, a method called hidden Markov model or Markov switching model is widely used for discovering a change point in time series. Both terms are acceptable but being called differently regarding to the different fields of study. Markov switching model uses a concept of Markov chain to model an underlying segmentation as different states and then specify a distinct change of location. Hence, the method is able to identify a switch in time series when change point occurs (Luong et al., 2012). This method is generally used in almost all current systems in speech recognition (Rabiner, 1989) and found to be important in climatology such as describing the state in the wind speed time series (Ailliot and Monbet, 2012) and in biology (Stanke and Waack, 2003) where the prediction of gene is being made. Markov switching model has been extensively applied in the field of economics and finance and has a large literature. For example, business cycle can be seen as hidden states with seasonal changes. The growth rate of gross domestic product (GDP) is modeled as a switching process to uncover business cycle phases i.e., expansion and recession. The fitting model can also be used to understand the process where there is a transition between the economic state and the duration of each period (Hamilton, 1989). In finance data, time series of returns is modeled in order to investigate stock market situation i.e., bull or bear market (Kim et al., 1998).

Markov switching model is one of the most well-known non linear time series models. This model can be applied to various time series data with dynamic behavior. The structural changes or regime shifts in data mean that constant parameter in time series model might be insufficient to capture these behaviors and describe their evolution. Markov switching model takes the presence of shifting regime in time series into account and models multiple structures that can explain these characteristics in different states at different time. The shift between states or regimes comes from the switching mechanism which is assumed to follow an unobserved Markov chain. Thus, the model is able to capture more complex dynamic patterns and also identify the change of locations and regime switch in time series.

In this study, each software package in the system is viewed as a time point in time series and the performance of each software package is treated as an observed value. It is proven that the observed value is not completely independent of each other i.e., the performance of the current software package depends on the performance from the prior version of the software package. Therefore, additional dependencies, with the first order autoregression, is taken into consideration when modeling the Markov switching model and becomes Markov switching autoregressive model. This model is applied to the given data in order to discover the changes in the performance.

There are two approaches, a parametric and a non-parametric analysis, for detecting the change point in the time series. The parametric analysis benefits from assuming some knowledge of data distribution and integrating it to the detection scheme.

On the other hand, the non-parametric analysis is more flexible that there is no assumption made about the distribution. It can, therefore, apply to a wider range of application and capture various kinds of changes (Sharkey and Killick, 2014). In this study, the non-parametric analysis using hierarchical estimation techniques is also implemented for identifying the change of location in the time series.

1.2. Objective

The core idea of this thesis is to reduce workload of manual inspection when the performance analysis of an update software package is required. With an increase amount of generated data from numerous test cases, the inspection becomes tedious and inefficient to be done manually. The main objective of this thesis is to implement machine learning, an algorithm that has an ability to learn from data, in order to analyze the performance of the software package. The algorithm will help indicate whether the performance of the software package is in a degrading, improving or steady state. There is also worth to mention that the performance of a particular software package can vary on different test environment. The implemented algorithm should also be able to detect when the test environment is altered. This thesis only focuses on a CPU utilization which is one of the three essential factors for evaluating the performance of the upgrade software package.

To summarize, this thesis aims to:

- Detect the state of the CPU utilization (degrading, improving, or steady state)
- Detect whether there is any change in the test environment that effects the CPU utilization

The thesis is structured as follow: Chapter 2 provides details and descriptions of datasets used in the analysis. Chapter 3 presents methodology. Results from the analysis along with tables and plots are shown in Chapter 4. Chapter 5 discusses the outcomes and the obtained results. Lastly, Chapter 6 contains conclusion.

2. Data

2.1. Data sources

The data used in this thesis is provided by Ericsson site in Linköping, Sweden. Ericsson[1], founded by Lars Magnus Ericsson since 1876, is one of the world's leader in the telecommunication industry. The company provides services, software products, and infrastructure related to information and communications technology (ICT). Its head quarter is located in Stockholm, Sweden. Ericsson continuously expands its services and products beyond telecoms sector such as mobile broadband, cloud services, transportation, and network design.
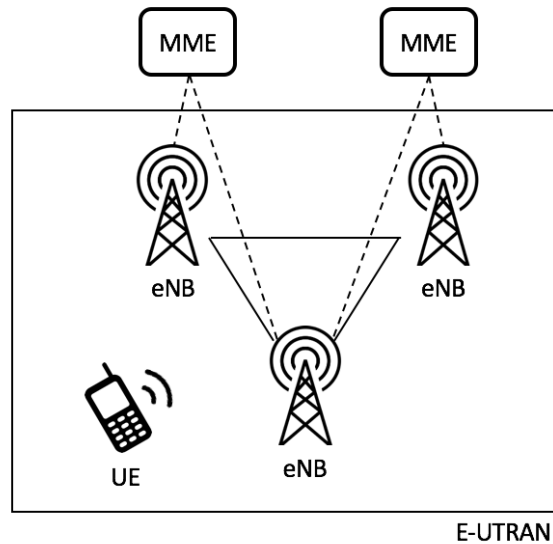
**Figure 2.1.:** LTE architecture overview

LTE, widely known as 4G, is a Long-Term Evolution of the 3G network. The high-level network architecture of LTE is shown in Figure 2.1 and is described as follows (Dahlman et al., 2013). The E-UTRAN, an official standard name for the radio access network of LTE, is the entire radio access network. It handles the radio

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[1]https://www.ericsson.com/

communication between the User Equipment (UE) or mobile device and the evolved
base stations called eNB. Each eNB is a base station which controls and manages
radio communications with multiple devices in one or more cells. Several base
stations are connected to a Mobility Management Entity (MME), which handles the
high-level operation of the mobile for different UEs. MME establishes a connection
and runs a security application to ensure that the UE is allowed on the network. In
LTE mobile network, multiple UEs are connected to a single base station. A new
UE performs a cell search procedure by searching for an available eNB when it first
connects to the network. Then, the UE sends information about itself to establish
a link between the UE and the eNB.

Ericsson makes a global *software release* in roughly 6-month cycles or two major re-
leases per year. Each of these releases contains a bundle of features and functionality
that is intended for all the customers. The software release is labeled with *L* followed
by a number related to the year of release and a letter either *A* or *B,* which generally
corresponds to the 1st and 2nd half of that year. Ericsson opens up a track for each
software release and begins a code integration track. This track becomes the main
track of the work or the focal branch for all code deliveries. There are hundreds of
teams producing code, and each team commit the code to this track continuously.
In order to create a structure for this contribution, a daily *software package* is built
which can be seen as a snapshot or a marker in the continuous delivery timeline.
This software package is then run through various automated test loops to ensure
that there are no faults in the system. The software packages are named *R,* and
followed by one or more numbers, which is then followed by one or more letters.
R stands for Release-state. To summarize, each software package is a snapshot in
the code integration timeline. Figure 2.2 presents a relationship between a software
release and software packages.
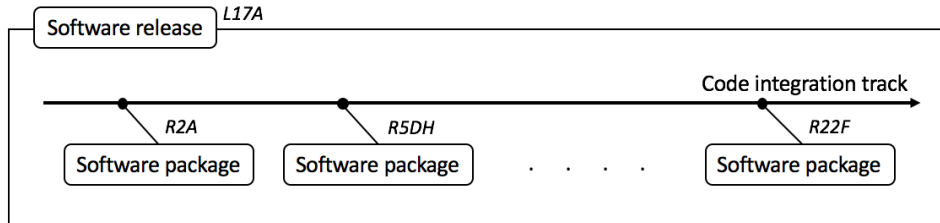
Figure 2.2.: An example of one software release that begins a code integration
   track. Several software packages are launched in the timeline.

There are thousands of automated tests performed. Each test belongs to a particular
suite of tests, which belongs to a particular Quality Assurance (QA) Capacity. For
this thesis framework, one suite of the test cases that tests the signaling capacity is
focused. The QA Capacity is responsible for testing and tracking test cases related
to LTE node capacity. Each one of these test cases has a well-defined traffic model

that it tries to execute. The traffic model in this context means certain intensity (per second) of procedures, which can be seen as stimuli in the LTE node. The LTE node then increments one or more counters for each one of these procedures or stimuli that it detects. These counters are called local events and represented by EventsPerSec.

A logging loop is started during the execution of these test cases of QA Capacity – signaling capacity. The logging loop collects several metrics, and a subset of these metrics is what this thesis is currently studying. Once the logging loop is finished, it is written to a log file. Then, there are cron jobs that slowly scan through this infrastructure once a day to find latest logs and do a post-processing. The final output is either CSV data or JSON encoded charts. The flowchart of this process is illustrated in Figure 2.3.
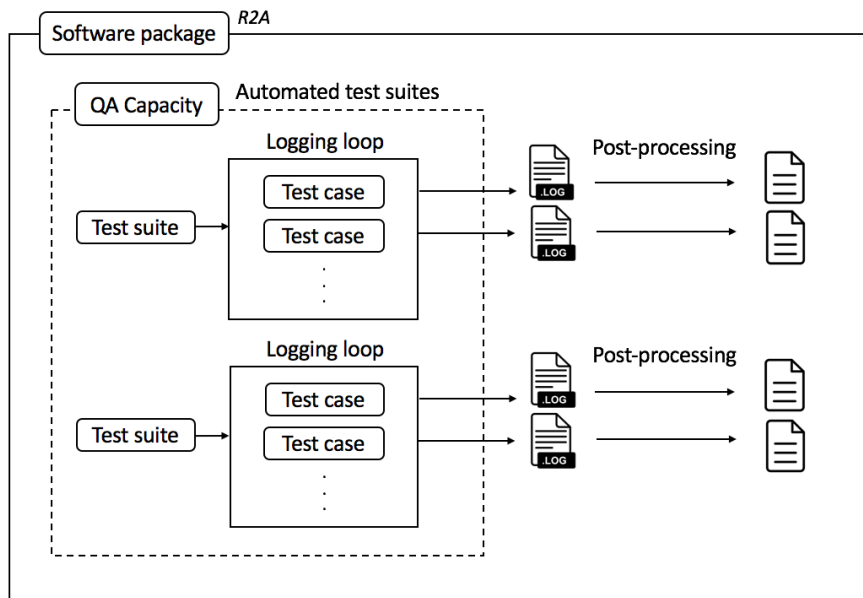
Figure 2.3.: An example of one software package. First, QA Capacity automated test suites is started. For each test suite, a logging loop is started and a log is produced for each test case. The log file is fed to post-processing tools, and the data output is obtained.

2.2. Data description

This data is the data for the second generation (G2) product which contains 2,781 test cases. The data is collected on 20 January 2017 and is extracted from log

files produced by test cases. There are different types of test cases which are being executed in the automated test suites. Each test case is viewed as an observation in the data. The following are the variables in the data:

Metadata of test case

- Timestamp: Date and time when a test case is being executed (yy-dd-mm hh:mm:ss)

- NodeName: IP address or the name of a base station

- DuProdName: Product name

- Fdd/Tdd: Different standard of LTE 4G Technology. Fdd and Tdd stand for frequency division duplex and time division duplex, respectively.

- NumCells: Number of cells in the Antenna

- Release: Software release

- SW: Software package

- LogFilePath: Path for log file produced by a test case

Observable memory

- MemFreeKiB

- SwapFreeKiB

- BufferCacheKiB

- PageCacheKiB

- RealFreeKiB

CPU

- TotCpu%: Performance of a test case in terms of CPU utilization

- PerCpu%

- PerThread%

- EventsPerSec: Event intensity

  This variable contains several local events that can be used when defining the test cases. Apparently, there is no fixed number of local events in this variable as different test cases involve different testing procedures. The local events along with their values are also varied depending on which types of test cases are being executed. An example of the local events in test cases is shown in Table 2.1.

Table 2.1.: List of local events in the test cases separated by a tab character

Test case	EventsPerSec
1	ErabDrbRelease=166.11 ErabSetupInfo=166.19 PerBbUeEventTa=167.98 PerBbUetrCellEvent=12.00 ProcInitialCtxtSetup=166.20 RrcConnSetupAttempt=166.21 RrcConnectionRelease=166.11 S1InitialUeMessage=166.20 UplinkNasTransport=32.06 ...
2	ErabDrbAllocated=641.30 EventS1InitialUeMessage=142.20 McRrcConnectionRequest=142.99 McX2HandoverRequest=98.70 Paging=1399.94 PerBbLcgEvent=26.14 ...
...	...

2.3. Data preprocessing

The data, which consists of three software releases – L16A, L16B and L17A, is split into three datasets according to the software release. The test case in each dataset is sorted by its software package version, which is named alphabetically. The name of the software package is used as a time point in the time series.

Test cases are not always executed properly. The problem is either no traffic is generated during the test case or the data is not logged. This usually result in a missing value in the EventPerSec field, which causes the test case to be incomplete. The particular test case and all the data related to the test case is ignored. If the value in any other fields is missing, the test case will also be ignored.

In Table 2.1, it can be seen that EventsPerSec variable stores multiple values separated by a tab character. These tab-separated values in the field are split into columns. The process is done in order to turn its local events and values, which characterize the test case, into a useable parameter. These parameters are later on used as predictor variables when the Markov switching model is applied.

Each software release consists of several software packages. In one software package, numerous test cases are executed. Since a software package acts as a time point in the time series, the result is rather difficult to be visualized from every executed test case for each software package. Hence, a test case that has the lowest value of the CPU utilization (or minimum value of TotCpu%) is selected to represent a performance of a specific software package. Although taking an average of multiple runs for test cases in the software package appears to be a good approach, it does not yield the best outcome in this case. The first reason is that manipulating data can easily be misleading. It is, therefore, settled to keep the original data and always use

the unmanipulated data to visualize the time series. Another important reason for not using the average value of the CPU utilization is that the essential information in the test case could be lost. Each test case has its own local events in EventsPerSec field that is used for identifying the test case. The details of these local events will be absent if the CPU utilization of the test case is averaged.

After performing all the steps described above, the dataset of the software release L16A, L16B and L17A consist of 64, 241, and 144 test cases, respectively. Lastly, each dataset with particular software release is divided into two subsets. Ninety percents of the dataset is used for training the model and the remaining ten percents is left out for testing the model

Some variables in the data are chosen to be used for further analysis. In total, there are one response variable and six predictor variables. Table 2.2 shows the name of variables and their descriptions. The first three predictor variables are local events of the test case, which can be found in the EventsPerSec, while the last three variables are considered as the test environment. These variables appear to have a high influence to the CPU utilization.

Table 2.2.: List of the selected variables followed by its type and unit measure

Variable	Name	Type	Unit
Response	TotCpu%	Continuous	Percentage
Predictor	RrcConnectionSetupComplete	Continuous	Per second
	Paging	Continuous	Per second
	X2HandoverRequest	Continuous	Per second
	DuProdName	Categorical	
	Fdd/Tdd	Binary	
	NumCells	Categorical	

3. Methods

In this chapter, methods used for performing the change point analysis in this thesis are explained. It first starts by providing general details about Markov chains. Later on, the simple Markov switching model feature and more general model specifications namely Markov switching autoregressive model are discussed. Next three sections are devoted to some methods for estimating the values of parameters, predicting a state for a new observation and selecting a suitable model for the datasets. Another change point method in a non-parametric approach is described. Finally, a simulation technique is explained.

3.1. Markov chains

A Markov chain is a random process which has a property that is given on the current value, the future is independent of the past. A random process X contains random variables $X_t : t \in T$ indexed by a set of T, where $T = \{0, 1, 2, ...\}$ is called a discrete-time process, and $T = [0, \infty)$ is called a continuous-time process. Let X_t be a sequence which has values from a state space S. The process begins from one of these states and moves to another state. The move between states is called a step. The process of Markov chains is described here.

Definition 3.1.1. (Grimmett and Stirzaker, 2001, p.214) If a process X satisfies the Markov property, the process X is a first order Markov chain

$$P(X_t = s | X_0 = x_0, X_1 = x_1, ..., X_{t-1} = x_{t-1}) = P(X_t = s | X_{t-1} = x_{t-1})$$

where $t \geq 1$ and $s, x_0, ..., x_{t-1} \in S$

If $X_t = i$ then the chain is being in state i or the chain is in the ith state at the tth step.

There are transitions between states which describe the distribution of the next state given the current state. This evolution of changing from $X_t = i$ to $X_t = j$ is defined by the transition probability as $P(X_t = j | X_{t-1} = i)$. Markov chains are frequently assumed that these probabilities depend only on i and j and do not depend on t.

Definition 3.1.2. (Grimmett and Stirzaker, 2001, p.214) The chain is time-homogeneous
if

$$P(X_{t+1} = j | X_t = i) = P(X_1 = j | X_0 = i)$$

for all t, i, j. The probability of the transition is independent of t. A transition
matrix $\mathbf{P} = (p_{ij})$ is a matrix of transition probabilities

$$p_{ij} = P(X_t = j | X_{t-1} = i)$$

Theorem. *(Grimmett and Stirzaker, 2001, p.215) The transition matrix $\mathbf{P}$ is a
stochastic matrix that*

- *Each of the entries is a non-negative real number or $p_{ij} \geq 0$ for all i, j*
- *The sum of each column equal to one or $\sum_i p_{ij} = 1$ for all j*

Definition 3.1.3. (Grimmett and Stirzaker, 2001, p.220) State i is called persistent
(or recurrent) if

$$P(X_t = i \text{ for some } n \geq 1 | X_0 = i) = 1$$

Let $f_{ij}(n) = P(X_1 \neq j, X_2 \neq j, ..., X_t \neq j | X_0 = i)$ be the probability of visiting
state j first by starting from i, takes place at tth step.

Definition 3.1.4. (Grimmett and Stirzaker, 2001, p.222) The mean recurrence time
of a state i is defined as

$$\mu_i = E(T_i | X_0 = i) = \sum_n n \cdot f_{ii}(n)$$

State i is a non-null persistent (or positive recurrent) if μ_i is finite. Otherwise, the
state i is null persistent.

Definition 3.1.5. (Grimmett and Stirzaker, 2001, p.222) A state i that has a period
$d(i)$ is defined as

$$d(i) = gcd\{n : p_{ii}(n) > 0\}$$

where gcd is the greatest common divisor. If $d(i) = 1$, then the state is said to be
aperiodic. Otherwise, the state is said to be periodic.

Definition 3.1.6. (Grimmett and Stirzaker, 2001, p.222) A state is called ergodic if it is non-null persistent and aperiodic.

Definition 3.1.7. A chain is called irreducible if it is possible to go from every state to every other states.

Definition 3.1.8. If there is a finite state space, an irreducible Markov chain is the same thing as ergodic Markov chain.

3.2. Markov switching model

A Markov switching model is a switching model where the shifting back and forth between the states or regimes is controlled by a latent Markov chain. The model structure consists of two stochastic processes embedded in two levels of hierarchy. One process is an underlying stochastic process that is not normally observable, but possible to be observed through another stochastic process which generates the sequence of observation (Rabiner and Juang, 1986). The time that transition between state occurs is random. In addition, the state assumes to follow the Markov property that the future state depends only on the current state.

The Markov switching model is able to model more complex stochastic processes and describe changes in the dynamic behavior. A general structure of the model can be drawn graphically as shown in Figure 3.1, where S_t and y_t denote the state sequence and observation sequence in the Markov process, respectively. The arrows from one state to another state in the diagram imply a conditional dependency.
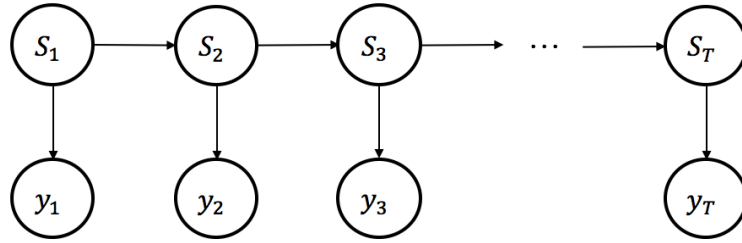
Figure 3.1.: Model structure

The process is given by (Hamilton, 1989)

$$y_t = X_t' \beta_{S_t} + \varepsilon_t \tag{3.1}$$

where y_t is an observed value of the time series at time t

X_t are predictor variables of the time series at time t

β_{S_t} are coefficients in state S_t, where $S_t = i$, $1 \leqslant i \leqslant k$

ε_t follows a Normal distribution with zero mean and variance given by $\sigma^2_{S_t}$

Equation 3.1 is the simplest form for the switching model where there are $k-1$ structural breaks in the model parameters. To aid understanding, the baseline model is assumed to have only two states ($k = 2$) in this discussion. S_t is a random variable which is assumed that the value $S_t = 1$ for $t = 1, 2, ..., t_0$ and $S_t = 2$ for $t = t_0 + 1, t_0 + 2, ..., T$ where t_0 is a known change point. The transition matrix $\mathbf{P}$ is an 2x2 matrix where row j column i element is the transition probability p_{ij}. Since the whole process S_t is unobserved, the initial state where $t = 0$ of each state also needs to be specified. The probability which describes the starting distribution over states is denoted by

$$\pi_i = P(S_0 = i)$$

There are several options for computing the probability of the initial state. One procedure is to commonly set $P(S_0 = i) = 0.5$. Alternatively, the unconditional probability of S_t

$$\pi_1 = P(S_0 = 1) = \frac{1 - p_{jj}}{2 - p_{ii} - p_{jj}}$$

can be used by presuming an ergodic Markov chain (Hamilton, 2005).

3.3. Autoregressive (AR) model

An autoregressive model is one type of time series models that is used to describe the time-varying process. The model is flexible in handling various kinds of time series patterns. The name autoregressive comes from how the model performs a regression of the variable against its own previous outputs (Cryer and Kellet, 1986). The number of autoregressive lags is denoted by p.

Definition 3.3.1. An autoregressive model of order p or AR(p) model can be written as

$$y_t = c + \phi_1 y_{t-1} + \phi_2 y_{t-2} + ... + \phi_p y_{t-p} + \varepsilon_t$$

or

$$y_t = c + \sum_{i=1}^{p} \phi_i y_{t-i} + \varepsilon_t$$

where c is a constant, ϕ_i are coefficients in the autoregression and ε_t is a Gaussian white noise with zero mean and variance σ^2.

If p is equal to one, the model AR(1) is called the first order autoregression process.

## 3.4. Markov switching autoregressive model

A Markov switching autoregressive model is an extension of a basic Markov switching model where observations are drawn from an autoregression process. The model relaxes the conditional independent assumption by allowing an observation to depend on both past observation and a current state (Shannon and Byrne, 2009).

Definition 3.4.1. The first order Markov switching autoregressive model is

$$y_t = X_t' \beta_{S_t} + \phi_{1,S_t} y_{t-1} + \varepsilon_t$$

where ϕ_{1,S_t} is an autoregression coefficient of the observed value at time $t-1$ in state S_t. ε_t follows a Normal distribution with zero mean and variance given by $\sigma_{S_t}^2$.

The structure of the model is shown in Figure 3.2. It can be clearly seen that there is a dependency at the observation level and the observation is not independent from one another.
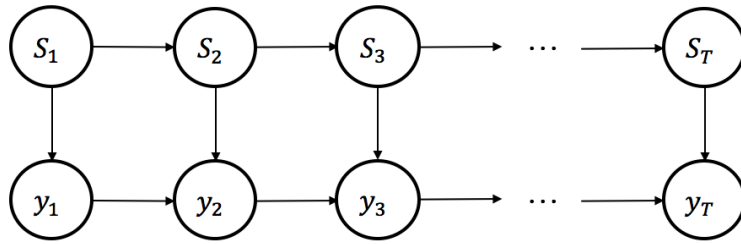
Figure 3.2.: Model structure of Markov switching AR(1)

Assuming two states $S_t = 1$ or 2, the set of parameters that are necessary to describe the law of probability that governs y_t are $\theta = \{\beta_1, \beta_2, \phi_{1,1}, \phi_{1,2}, \sigma_1^2, \sigma_2^2, \pi_1, \pi_2, p_{11}, p_{22}\}$.

3.5. Parameter estimation

There are various ways to estimate parameters of Markov switching model. Methods which have been widely used are as follow: E-M algorithm (Hamilton, 1990; Kim, 1994) used the maximum likelihood criterion, Segmental K-means (Juang and Rabiner, 1990) used K-means algorithm and maximized the state-optimized likelihood criterion, and Gibbs sampling (Kim et al., 1999) used a Markov chain Monte Carlo simulation method based on the Bayesian inference. In this thesis framework, E-M algorithm is used in estimating parameters and its general procedure is briefly described below.

3.5.1. The Expectation-Maximization algorithm

E-M algorithm is originally designed to deal with incomplete or missing values in data (Dempster et al., 1977). Nevertheless, it could be implemented in Markov switching model since the unobserved state S_t can be viewed as missing values. The set of parameters θ is estimated by iterative two-step procedure. In the first step, the algorithm starts with arbitrary initial parameters, and then finds the expected values of the state process from the given observations. In the second step of the iterative procedure, a new maximum likelihood from the derived parameters in the previous step is calculated. These two steps are repeated until the maximum value of the likelihood function is reached (Janczura and Weron, 2012).

3.5.1.1. E-step

In this step, $\theta^{(n)}$ is the derived set of parameters in M-step from the previous iteration, and the available observations of time $t-1$ is denoted as $\Omega_{t-1} = (y_1, y_2, ..., y_{t-1})$. The general idea of this step is to calculate the expectation of S_t under the current estimation of the parameters. The obtained result is called smoothed inferences probability, and is denoted by $P(S_t = j|\Omega_T; \theta)$. The E-step which consists of filtering and smoothing algorithm is described as follows (Kim, 1994):

Filtering A filtered probability is a probability of a non-observable Markov chain being in a given state j at time t, conditional on information up to time t. The algorithm starts from $t = 1$ to $t = T$. A starting point for the first iteration where $t = 1$ is chosen from arbitrary values. The probabilities of each state, given that the available observation is up to time $t - 1$, is calculated by

$$P(S_t = j|\Omega_{t-1}; \theta^{(n)}) = \sum_{i=1}^{k} p_{ij}^{(n)} P(S_{t-1} = i|\Omega_{t-1}; \theta^{(n)}) \tag{3.2}$$

The conditional densities of y_t given Ω_{t-1} are

$$f(y_t|\Omega_{t-1};\theta^{(n)}) = \sum_{j=1}^{k} f(y_t|S_t = j, \Omega_{t-1};\theta^{(n)})P(S_t = j|\Omega_{t-1};\theta^{(n)}) \qquad (3.3)$$

where $f(y_t|S_t = j, \Omega_{t-1};\theta) = \frac{1}{\sqrt{2\pi\sigma_{S_t}^2}}exp\left\{-\frac{(y_t-\beta_{S_t})^2}{2\sigma_{S_t}^2}\right\}$ is the likelihood function in each state for time t. This is simply a Gaussian probability density function.

Then, with the new observation at time t, the probabilities of each state are updated by using Bayes' rule as shown below

$$P(S_t = j|\Omega_t;\theta^{(n)}) = \frac{f(y_t|S_t = j, \Omega_{t-1};\theta^{(n)})P(S_t = j|\Omega_{t-1};\theta^{(n)})}{f(y_t|\Omega_{t-1};\theta^{(n)})} \qquad (3.4)$$

The process above is computed iteratively until all the observation is reached i.e., $t = T$.

Smoothing A smoothed probability is a probability of a non-observable Markov chain being in state j at time t, conditional on all available information. The algorithm iterates over $t = T - 1, T - 2, ..., 1$. The starting values are obtained from the final iteration of the filtered probabilities.

By noting that

$$
\begin{aligned}
P(S_t = j|S_{t+1} = i, \Omega_T;\theta^{(n)}) &\approx P(S_t = j|S_{t+1} = i, \Omega_t;\theta^{(n)}) \\
&= \frac{P(S_t = j, S_{t+1} = i|\Omega_t;\theta^{(n)})}{P(S_{t+1} = i|\Omega_t;\theta^{(n)})} \\
&= \frac{P(S_t = j|\Omega_t;\theta^{(n)})p_{ij}^{(n)}}{P(S_{t+1} = i|\Omega_t;\theta^{(n)})}
\end{aligned}
\qquad (3.5)
$$

and

$$P(S_t = j|\Omega_T;\theta^{(n)}) = \sum_{i=1}^{k} P(S_t = j, S_{t+1} = i|\Omega_T;\theta^{(n)}) \qquad (3.6)$$

then, the smoothed probabilities can be expressed as

$$P(S_t = j|\Omega_T;\theta^{(n)}) = \sum_{i=1}^{k} \frac{P(S_{t+1} = i|\Omega_T;\theta^{(n)})P(S_t = j|\Omega_t;\theta^{(n)})p_{ij}^{(n)}}{P(S_{t+1} = i|\Omega_t;\theta^{(n)})} \qquad (3.7)$$

21

Once the filtered probabilities are estimated, there is enough necessary information to calculate the full log-likelihood function.

$$\ln L(\theta) = \sum_{t=1}^{T} \ln(f(y_t|\Omega_{t-1}; \theta^{(n)})) = \sum_{t=1}^{T} \ln \sum_{j=1}^{k} ((f(y_t|S_t = j, \Omega_{t-1}; \theta^{(n)})P(S_t = j|\Omega_{t-1}))$$

(3.8)

This is simply a weighted average of the likelihood function in each state. The probabilities of states are considered as weights.

3.5.1.2. M-step

The new estimated model parameters $\theta^{(n+1)}$ is obtained by finding a set of parameters that maximizes Equation 3.8. This new set of parameters is more precise than the previous estimated value of the maximum likelihood. $\theta^{(n+1)}$ serves as a set of parameters in the next iteration of the E-step.

Each individual parameter in $\theta^{(n+1)}$ are taken from its maximum value, which is determined by taking partial derivative of the log-likelihood function with respect to each parameter. Generally, this process is similar to the standard maximum likelihood estimation. However, it has to be weighted by the smoothed probabilities because each observation y_t contains probability from each k states.

3.6. State prediction

A function to predict the most probable state for the new observation is implemented in this analysis (see Appendix B).

The probabilities of being in state j at time $T+1$ on a basis of the current information are computed by performing the filtering algorithm in the E-step of E-M algorithm. The filtered probabilities are

$$P(S_{T+1} = j|\Omega_{T+1}; \theta) = \frac{f(y_{T+1}|S_{T+1} = j, \Omega_T; \theta)P(S_{T+1} = j|\Omega_T; \theta)}{f(y_{T+1}|\Omega_T; \theta)}$$

This is Equation 3.4 where $t = T + 1$. Then, the new observation at time $T + 1$ is said to be in the state j if it has the highest probability.

3.7. Model selection

Model selection is a task of selecting the most suitable model for a given set of data, based on the quality of the model. The Bayesian Information Criterion (BIC) is widely employed in the applied literature and proved to be useful in selecting the model among a finite set of models. It is also known as Schwarz Information Criterion (Schwarz et al., 1978).

$$\text{BIC} = -2\ln(L(\hat{\theta})) + m \cdot \ln(T)$$

where $L(\hat{\theta})$ represents the maximized value of the likelihood function, T is the number of observations, and m is the number of parameters to be estimated in the model. One benefit from using BIC is that this criterion heavily penalizes model complexity as it takes into account the number of parameters in the model. In addition, BIC attempts to reduce the risk of over-fitting.

3.8. Non-parametric analysis

A parametric analysis outperform a non-parametric analysis if the applied data belongs to a known distribution family. However, a parametric test does not perform well in detecting change point of an unknown underlying distribution (Sharkey and Killick, 2014). Applying a non-parametric analysis to a real-world process gives a real advantage to the analysis. Data collected from a real-world process, in general, usually does not have a well-defined structure, which is more suitable to be applied with the non-parametric analysis that is not too restricted (Hawkins and Deng, 2010). For this reason, the non-parametric analysis is implemented in order to get a rough idea of the change point location in this thesis framework. The obtained result is also compared with the result from using the Markov switching autoregressive model.

E-divisive

An *ecp*[1] is an extension package in R which mainly focuses on computing a non-parametric test for multiple change point analysis. This change point method is applicable to both univariate and multivariate time series. A fundamental idea of the package is based on the hierarchical clustering approach (James and Matteson, 2013).

An E-divisive method is an algorithm in the *ecp* package. This algorithm performs a divisive clustering in order to estimate the multiple change points. The E-divisive

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[1]https://cran.r-project.org/web/packages/ecp/index.html

recursively partitions a time series and estimates a single change point in each itera-
tion. Consequently, the new change point is located in each iteration, which divides
the time series into different segments. The algorithm also uses a permutation test
to compute the statistical significance of an estimated change point. More details
about the estimation is described in Matteson and James (2014).

3.9. Simulation study

Since the state of the CPU utilization in the data is unknown, an accuracy of the
model cannot be computed. One possible solution to test and verify how well the
implemented predict function performs is to used a simulation technique. The data
that consists of two predictor variables and one response variable with already known
states is simulated. The actual models of each state are

$$
y = \begin{cases}
10 + 0.6X1_t - 0.9X2_t + 0.5Y_{t-1} + \varepsilon_t^{(1)} & \varepsilon_t^{(1)} \sim N(0,1); \quad \text{Normal} \\
2 + 0.8X1_t + 0.2Y_{t-1} + \varepsilon_t^{(2)} & \varepsilon_t^{(2)} \sim N(2,0.5); \quad \text{Bad} \\
-12 + 0.7X1_t + 0.2Y_{t-1} + \varepsilon_t^{(3)} & \varepsilon_t^{(3)} \sim N(1,1); \quad \text{Good}
\end{cases}
$$

The simulated data contains 500 observations. Figure 3.3 presents a plot of y over
a period of time, and the period where observations in the data belong to one of the
state.
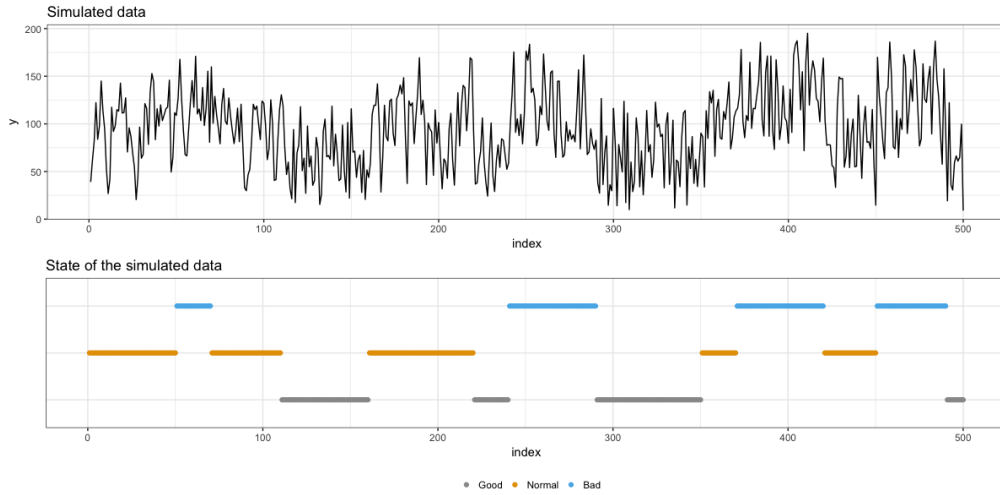
Figure 3.3.: *Top:* A simulated data where y variable is the response variable. *Bot-
tom:* The period in the time series when observation is in each state.

4. Results

The most relevant results of the analysis are shown and organized in this chapter as follows. As a first step, the number of states of the model is decided. Then, a model selection is performed for the given dataset in order to find which model is the most appropriate one, and which parameter should have a switching effect in the model. An analysis of residuals is carried out with the graphical in a later section as a means to validate the models. Next, the results of a non-parametric analysis are presented, and a comparison between Markov switching autoregressive model and the non-parametric analysis are made. The last two sections report the results of predicting a state of the new observations in each dataset, and an evaluation of a predict function using a simulated data.

4.1. States

To estimate the set of necessary parameters, an $MSwM$[1] package in R is used. More details about the package can be found in Appendix B.

A complete linear Markov switching autoregressive model in this thesis framework is defined as

$$
\begin{aligned}
y_t =& \beta_{0,S_t} + \beta_{RrcConnectionSetupComplete,S_t} X_{RrcConnectionSetupComplete,t} \\
&+ \beta_{Paging,S_t} X_{Paging,t} + \beta_{X2HandoverRequest,S_t} X_{X2HandoverRequest,t} \\
&+ \beta_{DuProdName,S_t} X_{DuProdName,t} + \beta_{Fdd/Tdd,S_t} X_{Fdd/Tdd,t} \\
&+ \beta_{NumCells,S_t} X_{NumCells,t} + \phi_{1,S_t} y_{t-1} + \varepsilon_{S_t}
\end{aligned}
\tag{4.1}
$$

Markov switching autoregressive model is performed for each dataset with every parameter in the model has switching effects i.e., the coefficients can take on different values in different periods. The estimation is made under the assumptions of two or three states $S_t \in S$, where $S = 1, 2, .., k$ and $k = 2$ or 3. These two numbers come from a hypothesis that the state of the CPU utilization might have two states (Normal and Bad, Normal and Good, Bad and Good) or three states (Normal, Bad, and Good). During the estimation, a normality assumption is also applied to the distribution of residuals.

---

[1]https://cran.r-project.org/web/packages/MSwM/index.html

Before performing the Markov switching autoregressive model, a standard linear regression model is fitted to the dataset first. It is found that one coefficient in the dataset of software release L16A is not defined because of singularity. Hence, DuProdName variable is dropped from Equation 4.1. BICs from fitting the Markov switching autoregressive model are shown in Table 4.1.

Table 4.1.: BIC of the model with two and three states. The left column gives the different datasets.

Software release	BIC	
	$k = 2$	$k = 3$
L16A	439.677	417.682
L16B	1,763.507	1,797.259
L17A	1,189.061	1,199.075

For the software release L16A, BIC suggests that the three-state Markov switching autoregressive model gives a better fit in comparison to the two-state model. Figure 4.1 presents that the Markov chain remains in State 1 for an extensive period of time before it switches to State 2. When the chain is in State 2, it stays there only a short time and then quickly moves back to State 1. There are a few switches between these two states in Figure 4.1. On the other hand, it is visible that there are more switches between states in Figure 4.2. One noticeable thing is that State 2 in the two-state model seems to be defined as State 1 in the three-state model instead. Moreover, the periods of State 1, which has a rather long duration, in the two-state model now contain plenty of switches between states in the three-state model.
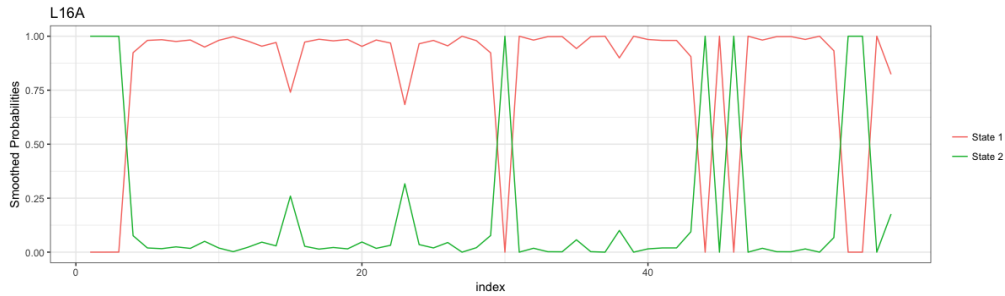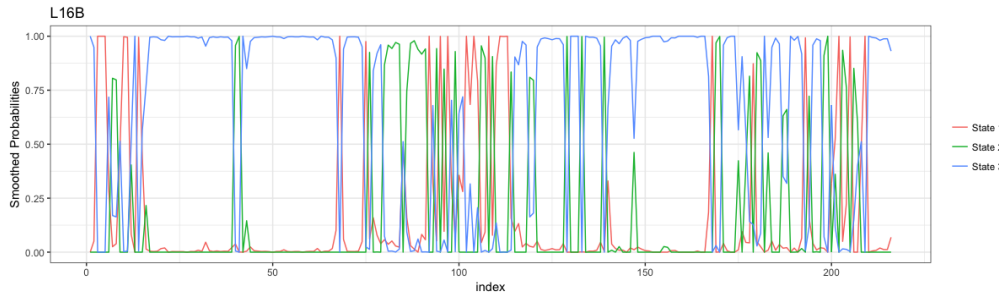

Figure 4.1.: The smoothed probabilities of the software release L16A with two-state model

According to Table 4.1, the Markov switching autoregressive models with two states for the remaining two software releases, L16B and L17A, yield better results in favor of lower BICs.
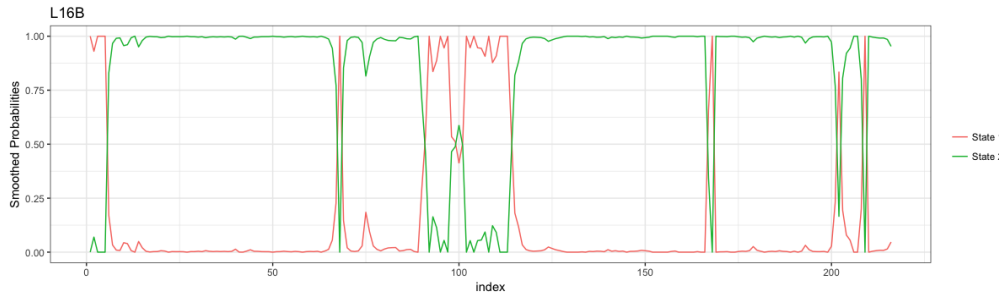
Figure 4.2.: The smoothed probabilities of the software release L16A with three-state model

In Figure 4.3, the Markov chain has several periods where it switches back and forth between two states of the software release L16B. The durations of being in State 2 have a longer length compare with the durations of staying in State 1. Although the chain temporarily stays in State 1, it remains in this state for a few moments in the middle of the time period (observation 91-99 and 101-114) before turning to State 2. Apparently, there are more switches between states in the three-state model, especially in the beginning, middle, and at the end of the period. Figure 4.4 shows that the chain remains in State 3 over a considerable period as can be seen throughout observation 15-39, 42-67, and 140-170.
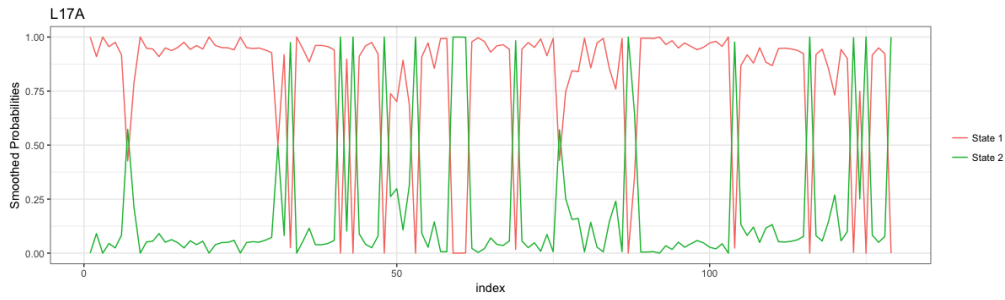

Figure 4.3.: The smoothed probabilities of the software release L16B with two-state model

There are a number of switches between states in the two-state model of the software release L17A. In Figure 4.5, when the Markov chain is in State 1, it continues to stay in its state for a while before leaving to State 2. Furthermore, it can be seen that the chain has a fairly short duration staying in State 2. After the chain visits State 2, it instantly switches back to State 1. Figure 4.6 presents the chain which has many switches between State 1 and State 2 in the first half of the time period. The chain for the three-state model also stays in State 2 significantly long from observation 104 until 129, which is the end of the time series.

The outputs from the models along with plots provide more interpretable results
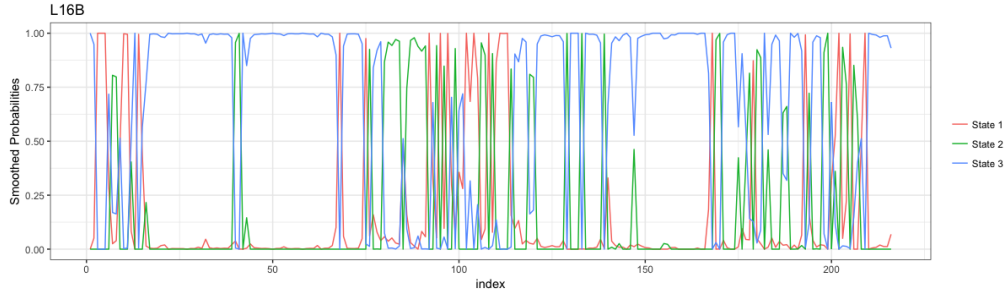
Figure 4.4.: The smoothed probabilities of the software release L16B with three-state model
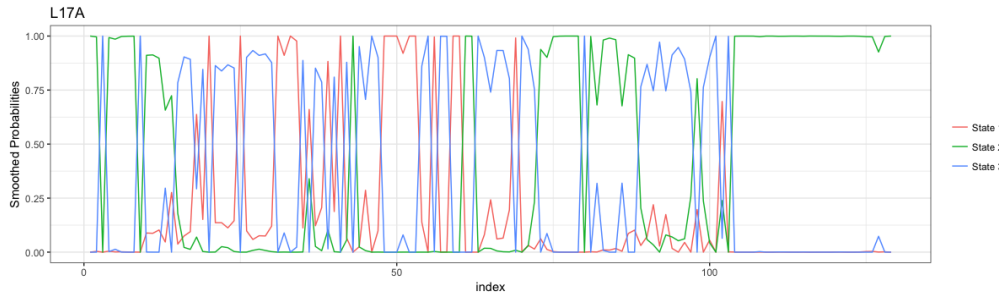

Figure 4.5.: The smoothed probabilities of the software release L17A with three-state model

when defining the model with three states in the software release L16B and L17A. In regards to this, the three-state models for each software release are further analyzed in the thesis.

4.2. Switching coefficients

The fitted Markov switching autoregressive models in sec. 4.1 only have state-dependent parameters i.e., coefficients of the regression with switching effects. Apparently, each coefficient can have either a switching or non-switching effect. A hypothesis for the switching/non-switching coefficients is that the variables considered as the test environment are possible to have non-switching effects. Markov switching autoregressive models are applied to each dataset again, but this time all combinations of switching/non-switching coefficients in the model are tried out. In this section, tables report the structure of the model, while plots present the state specifications from the chosen Markov switching autoregressive model. Further discussion and details about the selected model for the given dataset are provided in chapter 5. It should be noted that these three selected model will later be used throughout this

Figure 4.6.: The smoothed probabilities of the software release L17A with three-state model

thesis.

For the dataset of the software release L16A, DuProdName is not included in the model fitting as previously explained. Only two variables of the test environment are left to try whether it can have non-switching effect or not. The result is shown in Table 4.2. The second model has the highest BIC and even higher than the model with all switching coefficients. The first model, where both Fdd/Tdd and NumCells have switching effects, is selected to use with this dataset.

Table 4.2.: List of the model structure of the software release L16A with different switching coefficients along with its BIC. The line in bold indicates the selected model.

| Model | Switching effect | | BIC |
	Fdd/Tdd	NumCells	
1	**N**	**N**	**413.408**
2	N	Y	438.371
3	Y	N	401.232

Figure 4.7 indicates the CPU utilization of the software release L16A and also shows the periods of the derived state from the model. It is not difficult to notice that State 2 has the longest duration to remain in its own state. When the chain moves to State 3, it immediately switches to the other states. In other words, the chain does not linger in State 3 during the time series period. In addition, this pattern happens to most of the durations in State 1, except in the beginning and almost at the end of the period where the chain tends to have a longer duration. There is also more chance from State 2 to switch to State 3 rather than switch to State 1.

For the software release L16B, Table 4.3 presents the results of fitting the model with different combinations of switching coefficients. Model 5 and 7 have higher BICs than the model which has switching effect in all coefficients. The second model,
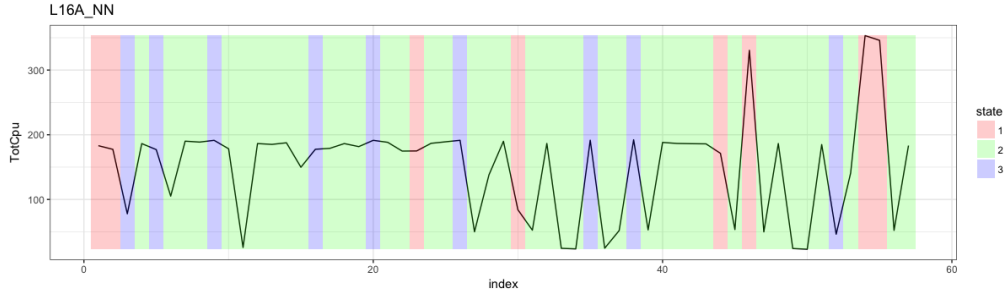
Figure 4.7.: The CPU utilization of the software release L16A showing the periods where the observation is in the specific state.
Model 1: Fdd/Tdd and Numcells are non-switching coefficients.

where DuProdName and Fdd/Tdd are non-switching coefficients, has a smallest BIC. The chosen model for this dataset is the model which has only DuProdName with a non-switching coefficient or model 4.
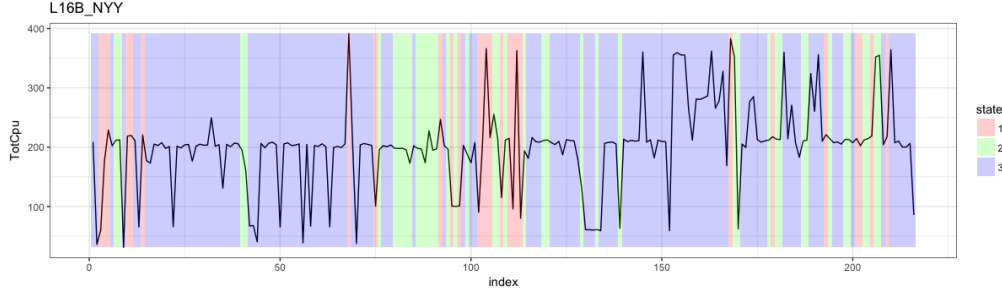
Table 4.3.: List of the model structure of the software release L16B with different switching coefficients along with its BIC. The line in bold indicates the selected model.

Model	Switching effect			BIC
	DuProdName	Fdd/Tdd	NumCells	
1	N	N	N	1,787.528
2	N	N	Y	1,704.393
3	N	Y	N	1,784.384
4	**N**	**Y**	**Y**	**1,776.102**
5	Y	N	N	1,806.385
6	Y	N	Y	1,725.865
7	Y	Y	N	1,804.487

Many switches between states can easily be seen in Figure 4.8. However, the state which has the longest duration to remain in its own state is State 3. It is visible that there are three durations where the chain stays in State 3 for a long time. Another noticeable behavior from this switching mechanism is that there is several switches between State 1 and State 2 in the beginning, middle, and at the end of the time period.

Table 4.4 presents the different models for the software release L17A. There is only model 2 that has a higher BIC than the model with all switching coefficients. The least BIC is from the first model that all three variables in the test environment have non-switching effects. This model is also chosen to be further used for this dataset.

Figure 4.8.: The CPU utilization of the software release L16B showing the periods where the observation is in the specific state.
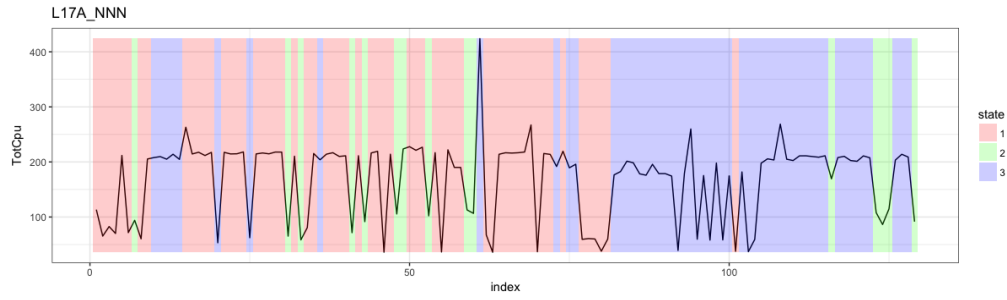Model 4: DuProdName is non-switching coefficient.

Table 4.4.: List of the model structure of the software release L17A with different switching coefficients along with its BIC. The line in bold indicates the selected model.

Model	Switching effect			BIC
	DuProdName	Fdd/Tdd	NumCells	
1	**N**	**N**	**N**	**1,140.474**
2	N	N	Y	1,204.280
3	N	Y	N	1,152.740
4	N	Y	Y	1,184.643
5	Y	N	N	1,146.000
6	Y	N	Y	1,189.236
7	Y	Y	N	1,157.311

There exists several switches between three states in the beginning of the time series as shown in Figure 4.9. Around the end of the time series period, State 3 appears to have a longer duration and there is a fewer switches to State 1. State 2 seems to be the only state which has a fairly short duration for the chain to stay in the state. The plot also indicates that State 2 tends to switch to State 1 more often than switch to State 3.

4.3. Residual analysis

Pooled residuals of the selected Markov switching autoregressive model from sec. 4.2 are analyzed to see how well it fits an assumption of a normal distribution. A Quantile-Quantile (Q-Q) plot is an effective tool for assessing normality. Moreover, an Autocorrelation function (ACF) and a Partial Autocorrelation Function (PACF)

Figure 4.9.: The CPU utilization of the software release L17A showing the periods
where the observation is in the specific state.
Model 1: DuProdName, Fdd/Tdd, and NumCells are non-switching coefficients.

of residuals are a useful technique to check on the independence of noise terms in
the model. The Q-Q plot and the ACF/PACF plot play a significant role in the
residual diagnostics. These plots of each dataset are shown below.

In Figure 4.10, the pooled residuals appear to fall in a straight line with some
deviations in its tails. There is an evidence of autocorrelation in the residuals of
this model, which can be seen in both ACF and PACF plot, at lag 8.
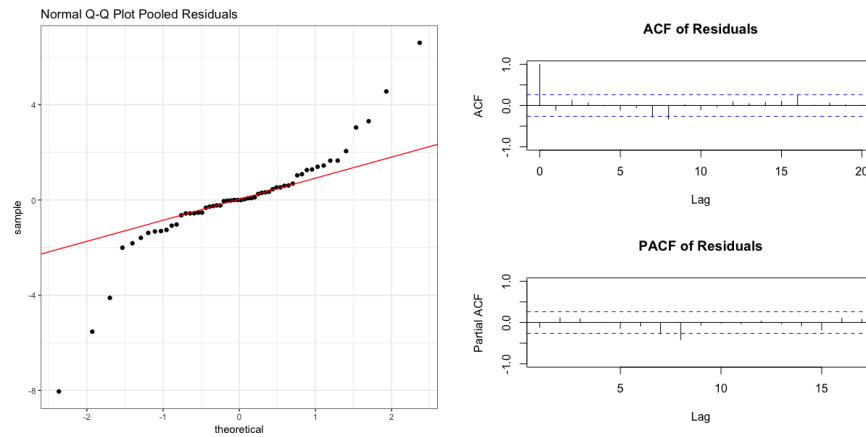
Figure 4.10.: The normal Q-Q plot and the ACF/PACF of pooled residuals of the
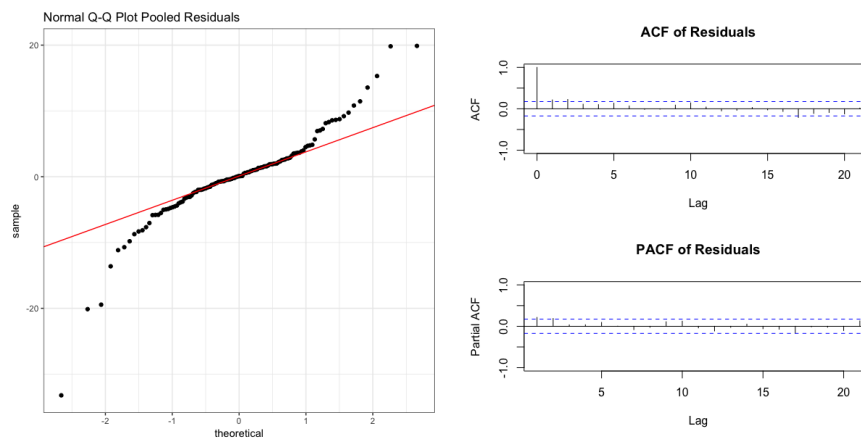software release L16A

In Figure 4.11, it is noticed that points form a straight line in the middle of the plot,
but curve off at both ends. This is a characteristic of a heavy-tailed distribution.
The data has more extreme values than it should be if the data truly comes from
a normal distribution. In addition, both the ACF and PACF plot show that there
is a small amount of autocorrelation remaining in the residuals. The statistically
significant correlation of this model are at lags 6 and 10. The significant at lag 4
both in the ACF and PACF plot is slightly higher than two standard errors.
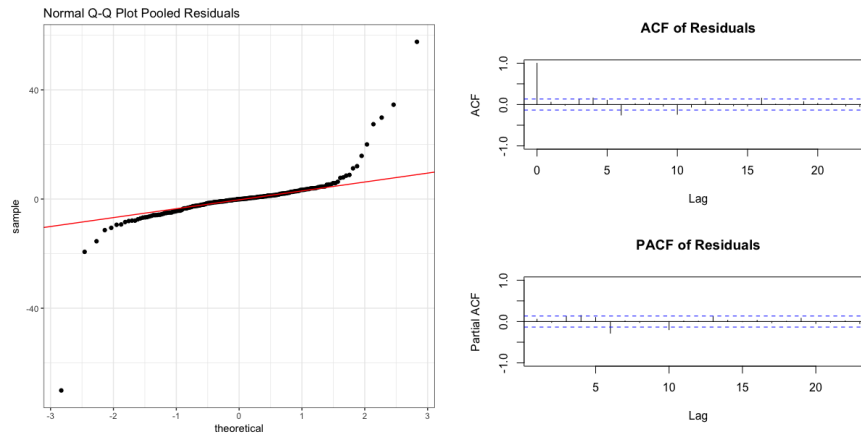
Figure 4.11.: The normal Q-Q plot and the ACF/PACF of pooled residuals of the software release L16B

A Q-Q plot in Figure 4.12 suggests that a distribution of the pooled residuals may have a tail thicker than that of a normal distribution. It is visible that there are many extreme positive and negative residuals in the plot. Furthermore, the ACF plot of pooled residuals are significant for the first two lags, whereas the PACF plot is significant only at lag 2.

Figure 4.12.: The normal Q-Q plot and the ACF/PACF of pooled residuals of the software release L17A

4.4. Non-parametric analysis

An E-divisive method is applied to all three datasets. The method reports one cluster for the dataset of the software release L16A. There are five clusters found in both datasets of the software release L16B and L17A. Table 4.5 shows places in the time series data where the E-divisive algorithm is able to detect the significant changes.

Table 4.5.: The locations of the statistically significant change points from applying the E-divisive algorithm in each dataset

Software release	Change-point location
L16A	-
L16B	130, 135, 153, 170
L17A	9, 77, 82, 105

The CPU utilization of the software release L16A, L16B and L17A along with its estimated change points in the time series are plotted and shown in Figure 4.13, Figure 4.14 and Figure 4.15, respectively. The E-divisive method cannot identify any changes in the dataset of the software release L16A.
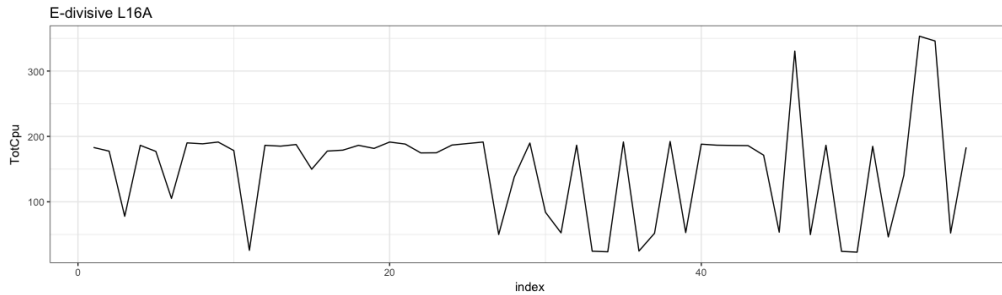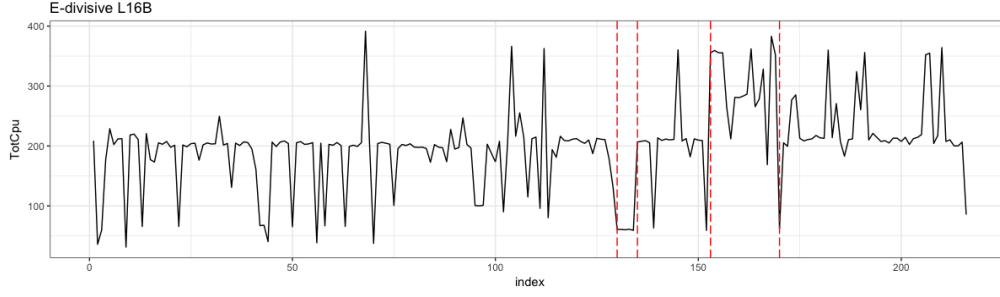

Figure 4.13.: The CPU utilization of the software release L16A

Four change points are identified from the method for the software release L16B and L17A. In Figure 4.14, the estimated change points for the dataset of the software release L16B are likely to occur around the same period of time, which are almost at the end of the time series data. The estimated points from the method are approximately at peaks and negative peaks.

On the contrary, the result of the dataset of the software release L17A, which is shown in Figure 4.15, has the estimated change points rather spread out. The E-divisive method discovers changes when the CPU utilization is about to drop or increase its value.

Figure 4.14.: The CPU utilization of the software release L16B. The red dashed vertical lines indicate the locations of estimated change points.
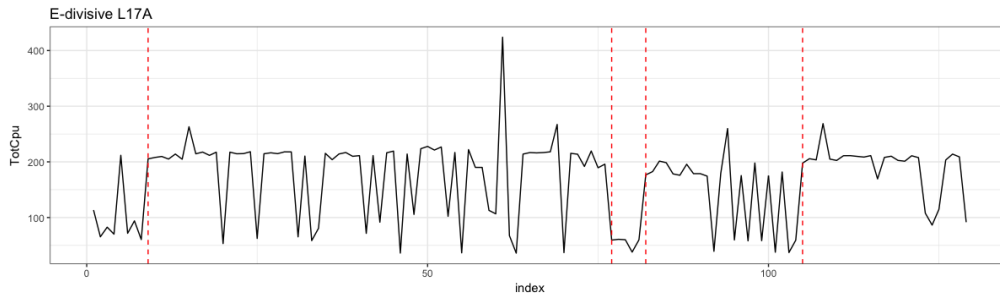
**Figure 4.15.:** The CPU utilization of the software release L17A. The red dashed vertical lines indicate the locations of estimated change points.

4.4.1. Comparison between the Markov switching autoregressive model and the E-divisive

One noticeable thing is that the E-divisive method is able to identify the changes of the data less than the Markov switching autoregressive model. As mentioned previously, no estimated change points is discovered when applying the E-divisive algorithm to the dataset of the software release L16A. Thus, a comparison between two methods cannot be made for this dataset.

Figure 4.16 presents results of both switches from the Markov switching autoregressive model and change point locations from the E-divisive method. There is one location where the E-divisive method detects a change but the Markov switching autoregressive model does not show any switches. As can be seen, the E-divisive method appears to detect changes when State 2 switches to State 3. At observation 130, the E-divisive method discovers a switch in the state at the same time as Markov switching autoregressive model does. However, the E-divisive method identifies switches after and before the Markov switching autoregressive model does at observations 135 and 170, respectively.

For the dataset of the software release L17A, the E-divisive method reports a change
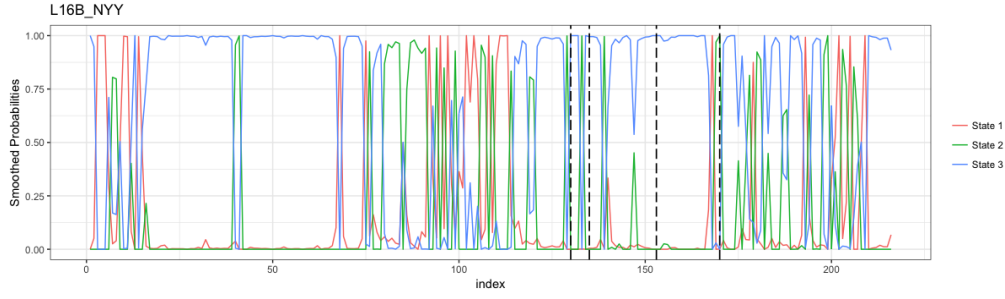
Figure 4.16.: The combined results of the Markov switching autoregressive model and the E-divisive method for the software release 16B

at observation 105 whereas no switch between states can be found from the result of the Markov switching autoregressive model. The E-divisive method is able to detect a switch from State 1 to State 3, and also a switch from State 3 to State 1 in Figure 4.17. It is visible that both two methods can detect the change at the same period of time at observations 77 and 82. The E-divisive method detects a change at observation 9 which is before there is a switch in the state from the result of the Markov switching autoregressive model.
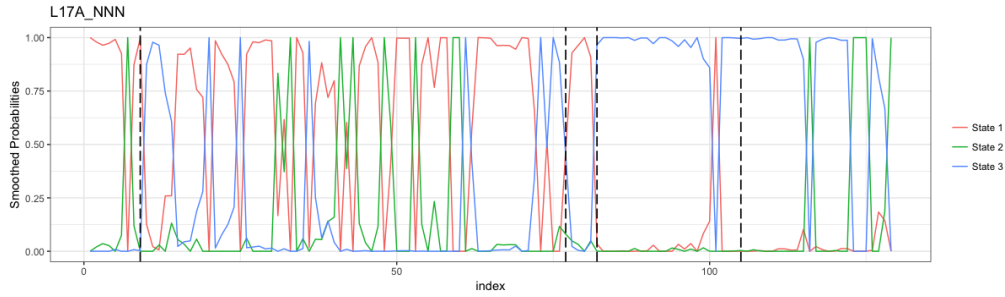
Figure 4.17.: The combined results of the Markov switching autoregressive model and the E-divisive method for the software release 17A

4.5. Predicting the state

Now, an implemented predict function is applied to the test set in order to find the most probable state for new observations. For the software release L16A, there are 7 observations in a test set. In Figure 4.18, only two states, which are State 1 and State 2, are assigned for these observations. The first three observations are in State 2. Afterwards, observation tends to switch back and forth between states until the end. It is noticed that the last observation does not belong to any state.

After applying a predict function to the test set, the function is unable to predict the most likely state for the last observation of the test set.
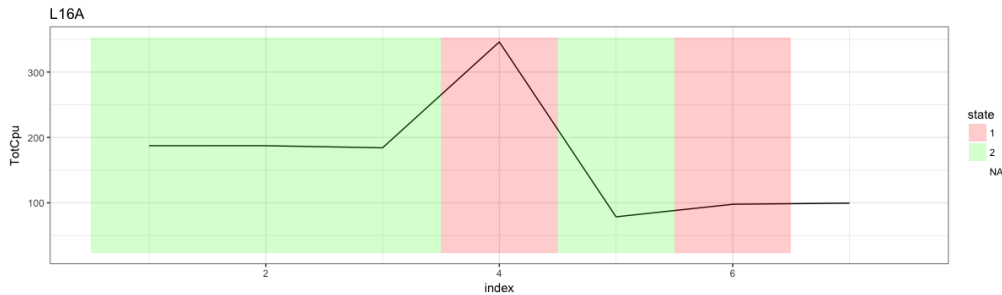
Figure 4.18.: The predicted state of the test set in the software release L16A

In total, there are 25 observations in a test set of the software release L16B. The result after applying the predict function to the test set is shown in Figure 4.19. Observation 15 is the only observation which is in State 2. Many switches between State 1 and State 2 can be seen from the plot. In addition, observation appears to stay in State 1 only a short time before moving to State 3, except for the first five observations.
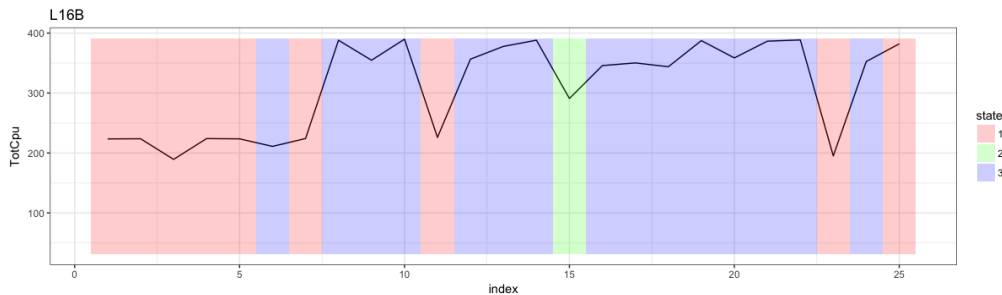
Figure 4.19.: The predicted state of the test set in the software release L16B

Fifteen observations is in a test set of the software release L17A. Figure 4.20 presents a considerably long period for staying in State 2, which is from observation 10 to the end of the time series data. There are several switches between states happening in the plot. As can be seen, observation between 4 and 7 swaps between states fairly quick. Observation visits the particular state for one time and then move to the other states.
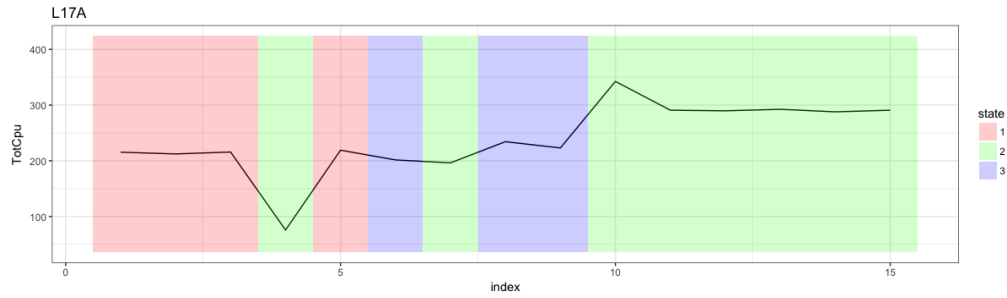
Figure 4.20.: The predicted state of the test set in the software release L17A

4.6. Assessing state prediction using a simulation technique

Markov switching autoregressive model is fitted with eighty percents of the observations from a simulated data, and the remaining is used as a test set to evaluate a performance of the model. The result of the model performance is shown in Table 4.6. There are two observations from the Bad state which are wrongly classified to the Normal state. Moreover, another two observations from the Good state are classified to the Normal state. The overall accuracy of the model is 0.96, and the misclassification rate is 0.04. One can see that the model is able to correctly predict the observations which have Bad and Good state.

Table 4.6.: Confusion matrix after applying the Markov switching autoregressive model to fit with the test set

		Predicted state		
		Bad	Normal	Good
	Bad	58	2	0
Actual state	Normal	0	30	0
	Good	0	2	8

5. Discussion

A thorough search of the relevant literature yielded that this might be the first time that Markov switching model is applied on the data used in the thesis to detect the state of the CPU. In previous work, this model is mainly implemented in finance or signal processing. A large amount of time is spent on understanding the data and determining which methods would be the best fit to this problem. Besides, a lot of work is done when trying to study implemented algorithms in the R package and also modify code as necessary.

In this study, NodeName, which is used to execute test cases, is assumed to be indifferent i.e., performance of test cases are the same regardless of the machine. Therefore, selecting

One thing worth mentioning is that when modeling the Markov switching model, it is better to try estimating simple models first. The model's size grows exponentially according to the number of state k, and the number of predictor variables. Switching coefficients also

There would be more parameters to be estimated if parameters also have switching effects. The obtained results probably be a local maximum and cannot be completely trusted (Perlin, 2015).

As mention previously in sec. 4.1, there is one variable in the dataset of software release L16A which is an exact linear combination of the other variables. Hence, the variable is excluded from the regression model. This dataset has 57 test cases for training the Markov switching model. The data or in this case number of test cases in each software release is rather small which make it easier for an occurrence of singularity. Therefore, unless there is more data, it is better to drop the variable from the regression model before doing a further analysis.

One has to understand and accept a risk when deciding on the number of states. There is no guarantee how many states would yield the best outcome, and the one which is more appealing is selected. The same situation also applies when determining the number of switching coefficients in the model.

Markov switching model with four states is also tested in the analysis but results are rather poor compare to the model with two and three states. The four-state model causes more difficulty and perhaps impossible to make an inference on the states.

Three-state is more interpretable because ...

Switching only the test environment variable because ...

Residual analysis -> It reveals that residual does not completely follow a normal distribution -> remember that dataset is not large -> hard to spot a basic feature -> representing some noise -> with small samples often situation may be less clearer

model validation -> if the residuals appear to behave randomly, it suggests that the model fits the data well

randomness tends to obscure the true behavior especially with small data

The assumption of a normally distributed residuals is justified for software release L16B.

Q-Q plot is used to check the assumption. It is a visual check that provides a rough idea whether the assumption is plausible.

One benefit from using the non-parametric analysis is that it does not require a prior assumption of the data distribution. This analysis is able to detect any type of distributional change within a time series. In this thesis framework, the non-parametric analysis is used for comparing with the results from Markov switching model.

The computational time of the E-divisive algorithm is $O(kT^2)$, where k is the number of estimated change points and T is the number of observation in the time series data.

take into account only the CPU utilization (or TotCpu% variable)

The accuracy of the test set in simulated data is significantly high. One reason for that might be because of this simulated data has some kinds of pattern. The model is able to capture the behavior of the time series data.

Predict ERROR

Model selection

In this analysis, a model with all switching coefficients, which is a three-state model from sec. 4.1, acts as a baseline model for each dataset. This model is used to compare with other models which have different combination of switching coefficients in a particular dataset. If the fitted model has higher BIC than the baseline model, it means that this specific model performs worst and should not be considered for further analysis. However, it is insufficient to only look at the BIC when choosing model for the data. Other aspects should also be taken into consideration along with the BIC such as model outputs or graph.

Software release L16A   Even though model 3 has the lowest BIC, it is found in the output (not reported) that a coefficient of Paging has a zero standard error in one of the state. As a consequence, it leads t-value of this parameter to infinity. This zero value can be interpreted in two different ways: an actual zero or treated

as zero because significant digit is lost due to the floating point. Nevertheless, either way suggests that this model might not be a good model to use with this dataset as the model might be overfitting with the training data. The standard error equal to zero means that there is no variation in the data i.e., every data value is equal to the mean. Therefore, model 1 which has the second lowest BIC is chosen for this given dataset instead.

Software release L16B Although model 2 has the least BIC, its graph which is shown in Figure C.1 is not interpretable. There are divided into two main parts. As can be seen, mostly observations in the first half of the period stay in State 3 while observations are in State 2 in the second half of the period. This seems somewhat unrealistic that observation or software package stays in the same period for a long duration without switching to other states. Although not reported, similar results are obtained for the model 6 which has the second smallest BIC. Hence, the selected model for this dataset is model 4.

Software release L17A Model 1 has the lowest BIC and appears to have a good explanation when looking at a graph. Thus, it is preferably chosen.

State inference

software release L16A

software release L16B

software release L17A

6. Conclusions

It can be concluded that

A. Software

Both R and Python are powerful programming languages for data analysis. Python has been known as a general purpose language with an easy to understand syntax. It emphasizes on code readability and has a gentle learning curve. R is developed by and for statistician. It provides a huge number of essential packages in statistics, and even starts to expand its package to different fields. R also has a strong reputation for data visualization. However, in terms of computation, R still cannot compete with Python which is built specifically for the computer programming.

With strengths and weaknesses between R and Python described earlier, R is chosen to be used in this study. R offers more implemented algorithms to solve the problem at hand. Moreover, an effective visualization helps analyst and user to understand more about their data especially for the complex one. Visualizing data is useful in many ways such as uncover new patterns, identify some factors, and get an overall trend. R proves to be a good choice as it provides a great feature in creating an interactive graphic.

B. MSwM Package

A *MSwM* package in R (Josep A. Sanchez-Espigares, 2014) is mainly used to perform an univariate autoregressive Markov switching model for linear and generalized models. The package implements an Expectation-Maximization (E-M) algorithm to fit the Markov switching model.

Code is further implemented, and some modifications are also made in the function to handle warnings and errors produced when fitting the model. These modifications are described in more details here.

Non-switching effect When setting variance to have a non-switching effect, a function generates a warning. This issue is caused by a minor mistake in the code.

Non-invertible Hessian The package uses a Hessian, a matrix of second order partial derivatives with respect to parameters, for a numerical optimization. In some cases, the Hessian matrix will not be invertible as the matrix is singular. Consequently, the function cannot compute the standard error of estimated parameters. It is assumed that the singularity is coming from numerics issue i.e., the matrix is not singular but computationally it is. This non-invertible Hessian is solved by using generalized inverse (or pseudoinverse) procedure (Gill and King, 2004).

Categorical variable The package does not appear to work well with categorical predictor variables. Hence, a further implementation in the code for handling with categorical variables is done. R refers to categorical variables as factors. Most of the time, an order of the factor does not matter in the study. However, sometimes the order of the factor is of interest in the analysis and needs to be specified for the purpose of comparison or obtaining a meaningful interpretation.

NA coefficients When performing the Markov switching model, a function in the package first randomly divides the data into different subsets, and then separately fit the model to each subset to get initial coefficients in each state. These coefficients are later used for further analysis e.g., computing condition means, conditional residuals of the model, and likelihood of the parameters for each state.

It is worth noting that the function computes conditional means for each state by using matrix multiplication $\hat{y} = X\hat{\beta}$. Therefore, if NAs exist in the coefficient matrix

$\hat{\beta}$, these conditional means $\hat{y}$ will become NAs, and so does conditional residuals and likelihood of the parameters.

The main reason that generated this NA coefficient issue is due to the randomness in partitioning the data. The issue frequently occurs with a categorical variable because each categorical variable has its own number of levels. The following situations listed below are what generated an error and NA coefficient:

- A variable in a subset contains the same value in all observations. Then, NA coefficient is generated for this specific variable because of singularity.

- Containing all levels of the variable in a subset is rather difficult, especially if the variable consists of several number of levels or many states are specified. For this reason, the missing level of the variable in any subset will have an NA coefficient.

- A categorical variable in a subset contains only one factor level which causes an error in fitting a regression model.

One approach to resolve this issue is by removing the process of partitioning the data in the beginning, and fitting the model with the whole data to get the initial coefficients instead. It proved that dividing data into subsets in the original function is only a method to get the starting values of coefficients in each state.

Predict function   An implementation for the state prediction is added in the package. This function predicts the most probable state that a new observation will belong to. The input of the predict function is the training model and a new set of the data. The function computes filtered probabilities or Equation 3.4. The output from the function is the most likely state of the new observation.

C. Output

Table C.1.: Output from the selected model of the software release L16A (Model 1) showing estimated coefficients, residual standard error, and r-squared for each state. A switching coefficient is followed by (S), and a significant coefficient is highlighted in bold.

| X	$\hat{\beta}$		
	State 1	State 2	State 3
(Intercept)(S)	**-46.6802**	**24.0909**	**38.1426**
RrcConnectionSetupComplete(S)	**1.3429**	**0.9821**	**0.9273**
Paging(S)	**0.4105**	**0.0198**	**0.0063**
X2HandoverRequest(S)	**-55.5901**	**-44.3637**	**-44.1603**
Fdd.TddTDD	**-2,045.5990**	**-2,045.5990**	**-2,045.5990**
NumCells6	**14.8933**	**14.8933**	**14.8933**
NumCells9	**6.5972**	**6.5972**	**6.5972**
TotCpu_1(S)	0.0143	0.0033	**-0.0033**
Residual standard error	5.2028	1.4562	0.2018
r^2	0.9970	0.9995	1.0000

Table C.2.: Output from the selected model of the software release L16B (Model 4) showing estimated coefficients, residual standard error, and r-squared for each state. A switching coefficient is followed by (S), and a significant coefficient is highlighted in bold.

X	$\hat{\beta}$		
	State 1	State 2	State 3
(Intercept)(S)	**52.1714**	**10.0589**	**33.7823**
RrcConnectionSetupComplete(S)	**1.0370**	**1.2122**	**1.0199**
Paging(S)	**0.2988**	**0.0460**	**0.0204**
X2HandoverRequest(S)	0.2073	**0.5048**	**0.5462**
DuProdName	**-22.6507**	**-22.6507**	**-22.6507**
Fdd.TddTDD(S)	-19.2896	-36.5123	-13.1966
NumCells18(S)	**-358.4238**	**-14.3739**	**21.7627**
NumCells4(S)	**-353.4862**	**61.3992**	**49.8430**
NumCells6(S)	**-354.5987**	**18.5767**	**33.9792**
NumCells9(S)	**57.2922**	**35.9999**	**57.4627**
TotCpu_1(S)	0.0241	**0.0080**	**0.0121**
Residual standard error	21.1321	1.1277	3.7431
r^2	0.9373	0.9996	0.9972

Table C.3.: Output from the selected model of the software release L17A (Model 1) showing estimated coefficients, residual standard error, and r-squared for each state. A switching coefficient is followed by (S), and a significant coefficient is highlighted in bold.

X	$\hat{\beta}$		
	State 1	State 2	State 3
(Intercept)(S)	**82.1406**	**153.4261**	**22.2871**
RrcConnectionSetupComplete(S)	**1.0955**	0.0070	**1.3451**
Paging(S)	**-0.0156**	**-0.0583**	**0.0154**
X2HandoverRequest(S)	**1.0467**	**3.2512**	**0.4970**
DuProdName	**8.2626**	**8.2626**	**8.2626**
Fdd.TddTDD	0.7422	0.7422	0.7422
NumCells12	**-48.4617**	**-48.4617**	**-48.4617**
NumCells18	**19.0542**	**19.0542**	**19.0542**
NumCells9	6.1590	6.1590	6.1590
TotCpu_1(S)	**0.0146**	-0.0629	**0.0513**
Residual standard error	3.8316	14.8584	5.6141
r^2	0.9973	0.9138	0.9927
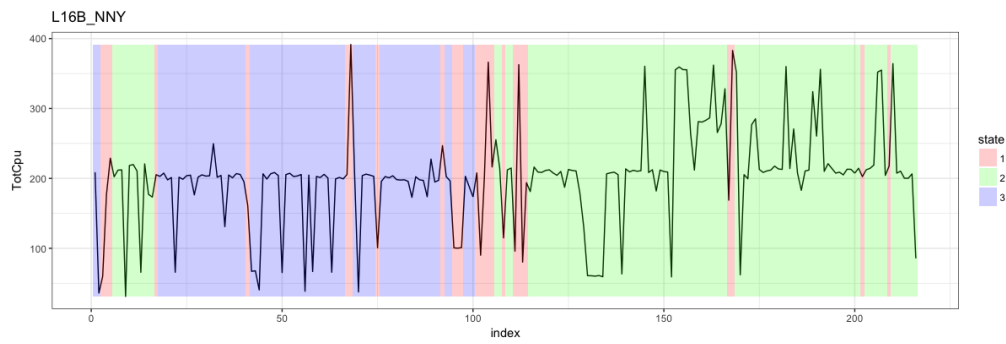
Figure C.1.: The CPU utilization of the software release L16B showing the periods where the observation is in the specific state.
Model 2: DuProdName and Fdd/Tdd are non-switching coefficient.

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