

Vendor Performance Scorecard

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Company & Contact	RAMAT UNITEDINTERNATIONAL	Mr.Ayyad	0544414119 ayyad@ramat.com.sa	Date	5-Oct-25
Local Agent	Yes		Country	Saudi Arabia	
Product	Piling -Auguring - PSS A PSS B OHTL				

Vendor Performance Evaluation	Below Expectations	Frequently Misses Expectations	Mostly Meets Expectations	Consistently Meets Expectations	Exceeds Expectations	Not Applicable	OVERALL SCORE
	1	2	3	4	5	0	
Quality and Safety							10/15
Proactive in its review of statutes, regulations, codes and by-laws affecting the project?							0
Implementation of appropriate safety practices throughout the duration of the contract/project			3			3	6
Performance with respect to quality, health, safety and environment.		2				2	4
Project/Account Management							18/30
Prompt and effective at addressing client requests and incorporating requested changes into the scope of work.		2					2
Project Account Lead effectively managed and coordinated the project delivery.				4			4
Project Account Lead facilitated regular site meetings as per the requirements outlined at time of award.			3				3
Project Account Lead advised Client of required adjustments to budget and schedule as a result of changes in client requirements and market			3				3
Vendor rendered findings with a reasonable time on claims, disputes and other matters relating to execution or performance for the work outlined in			3				3
Vendor responded in a timely manner to all questions and issues pertaining to the project			3				3
Schedule							10/15
Vendor was able to maintain stated project deadlines				4			4
Vendor was diligent at communicating progress on the project and providing updates			3				3
Vendor was proactive at addressing and resolving project issues per the agreed schedule			3				3
General							7/15
Vendor issued complete invoices in a clear, accurate and organized format per agreed timelines to facilitate timely payment		2					2
Quality of overall work		2					2
Overall experience with vendors service			3				3
Total Overall Score (75)	45						

Please indicate any suggestions for improvement or comment on any topics not covered above.

Project Manager (Signature) _____
 Project Manager (Digital) _____

