

Vendor Performance Scorecard

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Company & Contact	Ramz Alataa Company for Trading	Mr. Alaa Almasri	0563726000 alaa@ramz-alataa.com	Date	5-Aug-25
Local Agent	Yes			Country	Saudi Arabia
Product	HVAC Works- North Thuqbah, Uruba, Qatif Shati, Defaa SS				

Vendor Performance Evaluation	Below Expectations	Frequently Misses Expectations	Mostly Meets Expectations	Consistently Meets Expectations	Exceeds Expectations	Not Applicable	OVERALL SCORE
	1	2	3	4	5	0	
Quality and Safety							8/15
Proactive in its review of statutes, regulations, codes and by-laws affecting the project?			3				3
Implementation of appropriate safety practices throughout the duration of the contract/project		2					2
Performance with respect to quality, health, safety and environment.			3				3
Project/Account Management							17/30
Prompt and effective at addressing client requests and incorporating requested changes into the scope of work.				4			4
Project Account Lead effectively managed and coordinated the project delivery.			3				3
Project Account Lead facilitated regular site meetings as per the requirements outlined at time of award.		2					2
Project Account Lead advised Client of required adjustments to budget and schedule as a result of changes in client requirements and market			3				3
Vendor rendered findings with a reasonable time on claims, disputes and other matters relating to execution or performance for the work outlined in			3				3
Vendor responded in a timely manner to all questions and issues pertaining to the project		2					2
Schedule							9/15
Vendor was able to maintain stated project deadlines			3				3
Vendor was diligent at communicating progress on the project and providing updates			3				3
Vendor was proactive at addressing and resolving project issues per the agreed schedule			3				3
General							10/15
Vendor issued complete invoices in a clear, accurate and organized format per agreed timelines to facilitate timely payment				4			4
Quality of overall work			3				3
Overall experience with vendors service			3				3
Total Overall Score (75)	44						

M/s Ramz Altaa, Average performance in design & delivery, No follow up for works and execution

Please indicate any suggestions for improvement or comment on any topics not covered above.

Project Manager (Signature) _____ Engr. Tarek Seliem, Engr. Ameen Basharat, Engr. Hassan Sahin

Project Manager (Digital) _____ 