

Vendor Performance Scorecard

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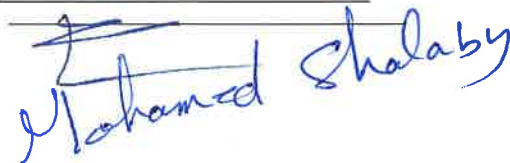
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|------------------------------|---------------------|-----------------|------------------------------|----------------|--------------|
| Company & Contact | Alfanar Co | Mr. Ahmed Abbas | 05 ahmed.emam@alfanar.com | Date | 5-Aug-25 |
| Local Agent | Yes | | | Country | Saudi Arabia |
| Product | Cyber Security- KSP | | | | |

| Vendor Performance Evaluation | Below Expectations | Frequently Misses Expectations | Mostly Meets Expectations | Consistently Meets Expectations | Exceeds Expectations | Not Applicable | OVERALL SCORE |
|---|--------------------|--------------------------------|---------------------------|---------------------------------|----------------------|----------------|---------------|
| | 1 | 2 | 3 | 4 | 5 | 0 | |
| Quality and Safety | | | | | | | 0/15 |
| Proactive in its review of statutes, regulations, codes and by-laws affecting the project? | | 2 | | | | | 2 |
| Implementation of appropriate safety practices throughout the duration of the contract/project | | 2 | | | | | 2 |
| Performance with respect to quality, health, safety and environment. | | 2 | | | | | 2 |
| Project/Account Management | | | | | | | 0/30 |
| Prompt and effective at addressing client requests and incorporating requested changes into the scope of work. | 1 | | | | | | 1 |
| Project Account Lead effectively managed and coordinated the project delivery. | 1 | | | | | | 1 |
| Project Account Lead facilitated regular site meetings as per the requirements outlined at time of award. | 1 | | | | | | 1 |
| Project Account Lead advised Client of required adjustments to budget and schedule as a result of changes in client requirements and market | | 2 | | | | | 2 |
| Vendor rendered findings with a reasonable time on claims, disputes and other matters relating to execution or performance for the work outlined in | 1 | | | | | | 1 |
| Vendor responded in a timely manner to all questions and issues pertaining to the project | 1 | | | | | | 1 |
| Schedule | | | | | | | 0/15 |
| Vendor was able to maintain stated project deadlines | 1 | | | | | | 1 |
| Vendor was diligent at communicating progress on the project and providing updates | 1 | | | | | | 1 |
| Vendor was proactive at addressing and resolving project issues per the agreed schedule | 1 | | | | | | 1 |
| General | | | | | | | 0/15 |
| Vendor issued complete invoices in a clear, accurate and organized format per agreed timelines to facilitate timely payment | 1 | | | | | | 1 |
| Quality of overall work | | 2 | | | | | 2 |
| Overall experience with vendors service | 1 | | | | | | 1 |
| Total Overall Score (75) | 20 | | | | | | |

Please indicate any suggestions for improvement or comment on any topics not covered above.

Project Manager (Signature)

Project Manager (Digital)


 Mohamed Shalaby