

Vendor Performance Scorecard

Document control number: N-MS-NTT-FRM-142, Revision No.-2

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Local Agent	Yes		Country	Saudi Arabia	
Product	Rent of HV Test Bushing and Adaptor-Jafurah				

Vendor Performance Evaluation		Below Expectations	Frequently Misses Expectations	Mostly Meets Expectations	Consistently Meets Expectations	Exceeds Expectations	Not Applicable	OVERALL SCORE
		1	2	3	4	5	0	
Quality and Safety								12/15
Proactive in its review of statutes, regulations, codes and by-laws affecting the project?				3				3
Implementation of appropriate safety practices throughout the duration of the contract/project					4			4
Performance with respect to quality, health, safety and environment.						5		5
Project/Account Management								17/30
Prompt and effective at addressing client requests and incorporating requested changes into the scope of work.				3				3
Project Account Lead effectively managed and coordinated the project delivery.				3				3
Project Account Lead facilitated regular site meetings as per the requirements outlined at time of award.			2					2
Project Account Lead advised Client of required adjustments to budget and schedule as a result of changes in client requirements and market				3				3
Vendor rendered findings with a reasonable time on claims, disputes and other matters relating to execution or performance for the work outlined in				3				3
Vendor responded in a timely manner to all questions and issues pertaining to the project				3				3
Schedule								12/15
Vendor was able to maintain stated project deadlines			2					2
Vendor was diligent at communicating progress on the project and providing updates						5		5
Vendor was proactive at addressing and resolving project issues per the agreed schedule						5		5
General								11/15
Vendor issued complete invoices in a clear, accurate and organized format per agreed timelines to facilitate timely payment				3				3
Quality of overall work						4		4
Overall experience with vendors service						4		4
Total Overall Score (75)	52							

1- Vendor has not managed the delivery from their different sources in different countries and delay especially GIB ,CT ,VT delivery inspite of dozen of meetings and follow up from client, ARAMCO and NIT. 2- Vendor have issues for missellaneous material . 3- Vendor has clearly mention in their scope anchor bolts and insisted that its NIT scope. 4- Vendor has delivered wrong material at sites and it was rework to shift.4- Vendor have limited GIB bushing for testing for 230kv which has delayed the HIPOT test and they confirmed at order stage 3 Nos bushing . 5- Vendor has too many requirements for shifting the supervisor at site. 6- Vendor have limited designer and escially for GIB foundation it took long time and hold NIT civil work due to delay in design . 6- Vendor has issue with PDMS system whenever it will not be ordered from Hitachi and they dont take responsibility inspite in our case APM provided them all confirmation .

Please indicate any suggestions for improvement or comment on any topics not covered above.

Project Manager (Signature) _____ Muhammad Saifdar Khan
 Project Manager (Digital) _____ 