

Vendor Performance Scorecard

Document control number: N-MS-NTT-FRM-142, Revision No.-2

Company & Contact	Reda Trading & Development Co. for Machinery & Equipment Ltd(S)	Mr.Mirza	0563560630 mirza.mubashir@redafire.com	Date	5-Aug-25
Local Agent	Yes			Country	Saudi Arabia
Product	Fire Alarm and Fire Protection System-Abu Maan,Qala,Uruba,Qatif Shati,				

Vendor Performance Evaluation	Below Expectations	Frequently Misses Expectations	Mostly Meets Expectations	Consistently Meets Expectations	Exceeds Expectations	Not Applicable	OVERALL SCORE
	1	2	3	4	5	0	
Quality and Safety							10/15
Proactive in its review of statutes, regulations, codes and by-laws affecting the project?			3				3
Implementation of appropriate safety practices throughout the duration of the contract/project			3				3
Performance with respect to quality, health, safety and environment.				4			4
Project/Account Management							18/30
Prompt and effective at addressing client requests and incorporating requested changes into the scope of work.			3				3
Project Account Lead effectively managed and coordinated the project delivery.		2					2
Project Account Lead facilitated regular site meetings as per the requirements outlined at time of award.			3				3
Project Account Lead advised Client of required adjustments to budget and schedule as a result of changes in client requirements and market				4			4
Vendor rendered findings with a reasonable time on claims, disputes and other matters relating to execution or performance for the work outlined in			3				3
Vendor responded in a timely manner to all questions and issues pertaining to the project			3				3
Schedule							10/15
Vendor was able to maintain stated project deadlines			3				3
Vendor was diligent at communicating progress on the project and providing updates				4			4
Vendor was proactive at addressing and resolving project issues per the agreed schedule			3				3
General							8/15
Vendor issued complete invoices in a clear, accurate and organized format per agreed timelines to facilitate timely payment		2					2
Quality of overall work			3				3
Overall experience with vendors service			3				3
Total Overall Score (75)	46						

M/s Reda, Desigh wise and performance wise acceptable, Resources shortage and recommeded for future proejects.

Please indicate any suggestions for improvement or comment on any topics not covered above.

Project Manager (Signature) _____ Engr. Tarek Seliem,

Project Manager (Digital) _____ 