

## Vendor Performance Scorecard

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<b>Company &amp; Contact</b>	Future Achievement Limited Co	Mr.Mohamed Ismail	0582201438 project.manager@enjaz- sa.net	<b>Date</b>	4-Aug-25
<b>Local Agent</b>	Yes		<b>Country</b>	Saudi Arabia	
<b>Product</b>	Civil & Architectural Works- Sheraa,Ryadhiyah,				

<b>Vendor Performance Evaluation</b>	<b>Below Expectations</b>	<b>Frequently Misses Expectations</b>	<b>Mostly Meets Expectations</b>	<b>Consistently Meets Expectations</b>	<b>Exceeds Expectations</b>	<b>Not Applicable</b>	<b>OVERALL SCORE</b>
	1	2	3	4	5	0	
<b>Quality and Safety</b>							<b>12/15</b>
Proactive in its review of statutes, regulations, codes and by-laws affecting the project?				4			4
Implementation of appropriate safety practices throughout the duration of the contract/project				4			4
Performance with respect to quality, health, safety and environment.				4			4
<b>Project/Account Management</b>							<b>23/30</b>
Prompt and effective at addressing client requests and incorporating requested changes into the scope of work.			3				3
Project Account Lead effectively managed and coordinated the project delivery.				4			4
Project Account Lead facilitated regular site meetings as per the requirements outlined at time of award.			3				3
Project Account Lead advised Client of required adjustments to budget and schedule as a result of changes in client requirements and market					5		5
Vendor rendered findings with a reasonable time on claims, disputes and other matters relating to execution or performance for the work outlined in				4			4
Vendor responded in a timely manner to all questions and issues pertaining to the project				4			4
<b>Schedule</b>							<b>14/15</b>
Vendor was able to maintain stated project deadlines					5		5
Vendor was diligent at communicating progress on the project and providing updates					5		5
Vendor was proactive at addressing and resolving project issues per the agreed schedule				4			4
<b>General</b>							<b>14/15</b>
Vendor issued complete invoices in a clear, accurate and organized format per agreed timelines to facilitate timely payment			3				3
Quality of overall work				4			4
Overall experience with vendor's service				4			4
<b>Total Overall Score (75)</b>	<b>60</b>						

M/s Future Achievement vendor, execution performance is Good, Meet the Nesma & Client requirements,

Please indicate any suggestions for improvement or comment on any topics not covered above.

**Project Manager (Signature)** \_\_\_\_\_ Engr. Aurangzeb, Engr. Ameen Basharat  
**Project Manager (Digital)** \_\_\_\_\_ 