

Vendor Performance Scorecard

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Company & Contact	Hussain Ali Hussain Contracting Company	Mr. Ansar Mahmood	0561873761 ansar@hahest-ksa.com	Date	6-Oct-25
Local Agent	Yes			Country	Saudi Arabia
Product	Installation and Configuration-Buhaiyrat SS				

Vendor Performance Evaluation	Below Expectations	Frequently Misses Expectations	Mostly Meets Expectations	Consistently Meets Expectations	Exceeds Expectations	Not Applicable	OVERALL SCORE
	1	2	3	4	5	0	
Quality and Safety							0/15
Proactive in its review of statutes, regulations, codes and by-laws affecting the project?					5		5
Implementation of appropriate safety practices throughout the duration of the contract/project					5		5
Performance with respect to quality, health, safety and environment.				4			4
Project/Account Management							0/30
Prompt and effective at addressing client requests and incorporating requested changes into the scope of work.				4			4
Project Account Lead effectively managed and coordinated the project delivery.					5		5
Project Account Lead facilitated regular site meetings as per the requirements outlined at time of award.					5		5
Project Account Lead advised Client of required adjustments to budget and schedule as a result of changes in client requirements and market			3				3
Vendor rendered findings with a reasonable time on claims, disputes and other matters relating to execution or performance for the work outlined in					5		5
Vendor responded in a timely manner to all questions and issues pertaining to the project					5		5
Schedule							0/15
Vendor was able to maintain stated project deadlines				4			4
Vendor was diligent at communicating progress on the project and providing updates			3				3
Vendor was proactive at addressing and resolving project issues per the agreed schedule			3				3
General							0/15
Vendor issued complete invoices in a clear, accurate and organized format per agreed timelines to facilitate timely payment					5		5
Quality of overall work				4			4
Overall experience with vendors service				4			4
Total Overall Score (75)	64						85%

HAH team has to improve the scheduling and progressive reporting criteria.
 HAH communication channel and procedure with main contractor in general (off-site) has to be more formal -to facilitate the email and official reporting and communication for critical topics
 HAH manpower shortage as affecting the project on a period of the project installation phase

Please indicate any suggestions for improvement or comment on any topics not covered above.

Project Manager (Signature) _____ Project Engineer - Rana Alamoudi

Project Manager (Digital) _____