

## Vendor Performance Scorecard

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|                              |   |               |   |                |              |
|------------------------------|---|---------------|---|----------------|--------------|
| <b>Company &amp; Contact</b> | CITY CROWNS GENERAL CONTRACTING           | Mr.Shah Nawaz | 0542637130<br>shah@crowncontracting.com | <b>Date</b>    | 5-Aug-25     |
| <b>Local Agent</b>           | Yes                                       |               |   | <b>Country</b> | Saudi Arabia |
| <b>Product</b>               | Electircal Installation Services- Al Bahr |               |   |                |              |

| Vendor Performance Evaluation   | Below Expectations | Frequently Misses Expectations | Mostly Meets Expectations | Consistently Meets Expectations | Exceeds Expectations | Not Applicable | OVERALL SCORE |
|---|--------------------|--------------------------------|---------------------------|---------------------------------|----------------------|----------------|---------------|
|   | 1                  | 2                              | 3                         | 4                               | 5                    | 0              |               |
| <b>Quality and Safety</b>   |                    |                                |                           |                                 |                      |                | <b>7/15</b>   |
| Proactive in its review of statutes, regulations, codes and by-laws affecting the project?  |                    | 2                              |                           |                                 |                      |                | 2             |
| Implementation of appropriate safety practices throughout the duration of the contract/project  |                    | 2                              |                           |                                 |                      |                | 2             |
| Performance with respect to quality, health, safety and environment.  |                    |                                | 3                         |                                 |                      |                | 3             |
| <b>Project/Account Management</b>   |                    |                                |                           |                                 |                      |                | <b>13/30</b>  |
| Prompt and effective at addressing client requests and incorporating requested changes into the scope of work.                                      |                    | 2                              |                           |                                 |                      |                | 2             |
| Project Account Lead effectively managed and coordinated the project delivery.  |                    |                                | 3                         |                                 |                      |                | 3             |
| Project Account Lead facilitated regular site meetings as per the requirements outlined at time of award.   |                    | 2                              |                           |                                 |                      |                | 2             |
| Project Account Lead advised Client of required adjustments to budget and schedule as a result of changes in client requirements and market         |                    |                                | 3                         |                                 |                      |                | 3             |
| Vendor rendered findings with a reasonable time on claims, disputes and other matters relating to execution or performance for the work outlined in |                    | 2                              |                           |                                 |                      |                | 2             |
| Vendor responded in a timely manner to all questions and issues pertaining to the project   | 1                  |                                |                           |                                 |                      |                | 1             |
| <b>Schedule</b>   |                    |                                |                           |                                 |                      |                | <b>5/15</b>   |
| Vendor was able to maintain stated project deadlines  | 1                  |                                |                           |                                 |                      |                | 1             |
| Vendor was diligent at communicating progress on the project and providing updates  |                    | 2                              |                           |                                 |                      |                | 2             |
| Vendor was proactive at addressing and resolving project issues per the agreed schedule   |                    | 2                              |                           |                                 |                      |                | 2             |
| <b>General</b>  |                    |                                |                           |                                 |                      |                | <b>7/15</b>   |
| Vendor issued complete invoices in a clear, accurate and organized format per agreed timelines to facilitate timely payment                         |                    |                                | 3                         |                                 |                      |                | 3             |
| Quality of overall work   |                    | 2                              |                           |                                 |                      |                | 2             |
| Overall experience with vendors service   |                    | 2                              |                           |                                 |                      |                | 2             |
| <b>Total Overall Score (75)</b>   | <b>32</b>          |                                |                           |                                 |                      |                |               |

M/s City Crown, No clear orginzation, Shortage of Manpower, No commitment on dead lines, Not recommended for future projects.

Please indicate any suggestions for improvement or comment on any topics not covered above.

**Project Manager (Signature)** \_\_\_\_\_ Engr. Hassan Sahin

**Project Manager (Digital)** \_\_\_\_\_  
