opentext™

OpenText™ Documentum Content Management CE 25.4

Release Notes

Product Released: November 2025

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1 Introduction

These Release Notes provide an overview of OpenText Documentum CM 25.4, including new features, delivery information, and supported platforms.

OpenText recommends that you read these Release Notes in conjunction with the documentation included with the software package. If any conflicts exist, the Release Notes supersede the other documentation.

We also recommend that you check OpenText My Support for any patches or documentation updates that may have been posted after the initial release of this product.

1.1 Release Notes revision history

Revision date	Sections revised	Description of revisions
November 2025	First release.	All new content.

2 About OpenText Documentum CM 25.4

This section provides an overview of OpenText Documentum CM CE 25.4.

OpenText™ Documentum™ Content Management helps organizations protect, organize, and find important information while staying compliant. With version **CE 25.4,** we're making it even easier to move to the cloud, work together, and use AI in practical ways that truly make a difference.

This release brings key enhancements that unify Documentum Content Management, helping you manage content more efficiently, securely, and with greater speed.

Here are a few highlights:

- **AI-Powered workflow automation (Requires OpenText™ Content Aviator)**

  Automates routine tasks with AI-enabled workflow that boosts subfolders and virtual documents for faster, smarter decisions.

- **Content Aviator chat enhancements and full on-premises deployment**

  New chat tools now intelligently organize conversations by subject and generate AI-powered charts - features that are also available now for full on-premises deployment models.

- **Business Workspaces integration**

  Connects content with business apps like Salesforce for real-time syncing and fewer silos.

- **Unified JATO Admin Console**

  Modern web dashboard to manage users, policies, and Microsoft 365 settings, all in one place.

- **Real-time collaboration with Microsoft 365**

  Enables live co-authoring in Word, Excel, and PowerPoint online with full version control.

- **Simplified cloud deployments and migration tools**

  Cloud Assist and Helm Optimization features streamline migration, reduce downtime, and cut costs.

Why It Matters

- Automate more tasks with AI to boost productivity and insight.
- Collaborate securely in real time with Microsoft 365.
- Simplify administration with a single, modern console.
- Accelerate cloud migration with built-in validation and automation.

OpenText Documentum Content Management plans

OpenText Documentum Content Management (CM) is a leading enterprise content management (ECM) platform that enhances an organization's information ecosystem by ensuring data remains accurate and current. With powerful features, generative AI, and industry-specific solutions, OpenText Documentum CM delivers a trusted single source of truth for organizations worldwide.

OpenText Documentum CM is available through the following plans:

- **Express**: A best-in-class content services platform featuring ready-to-use business processes, integrated Microsoft Teams collaboration, advanced viewing capabilities, business workspaces, DocuSign Connector, automated security and governance.

- **Premium**: Includes all Express features, plus OpenText Information Archive, Advanced Workflow, Server Extensions, and pre-built integrations for SAP® S/4 HANA and Salesforce®.

- **Ultimate**: Includes all Premium features, along with OpenText Core Capture for intelligent file classification and data extraction, OpenText Core Share for seamless external content exchange, and OpenText Core Signature Service for secure digital signatures and workflow automation.

These tiered plans enable you to streamline and modernize your ECM investment with greater agility and scalability.

Key benefits of the tiered plans include:

- **Consolidated Portfolio Releases**: Access a comprehensive, feature-rich solution with a unified client interface, consistent innovation roadmap, standardized APIs, and synchronized release cycles.

- **License Modernization**: Simplify your support contracts to a single line item, choose from tiered feature sets for optimal solution fit, and remove obstacles to adopting future innovations such as OpenText Content Aviator for Documentum.

- **Feature Toolbox**: Gain access to the full capabilities of OpenText Documentum CM, quickly leverage new technologies, and efficiently address evolving business needs without procurement delays.

- **Container Orchestration**: Benefit from ongoing cloud deployment enhancements, routine updates that reduce upgrade and migration costs, and the ability to focus resources on business solution innovation.

These plans are designed to help you simplify, scale, and future-proof your content management strategy. Additional features, solutions or services are available separately.

From Release 24.4, Documentum Content Management leverages license management powered by the Software Protection Services module of OpenText Directory Services (OTDS). License Management:

- Provide insights into software usage patterns to help make informed decisions about future investments.
- Enable organizations to track and allocate software resources effectively, ensuring the right tools are available to the right people, enhancing productivity.
- Facilitate compliance with licensing agreements and support contracts

The major benefit of license management allows you to mix Documentum CM tiers within the same deployment.

License management involves the following tasks:

1. Procure the license file from OpenText. For more information, see the "Obtain the license key" section in Knowledge Base Article, OpenText™ Documentum™ Content Management – License Management KB0834991.
2. Make sure that both OpenText Directory Services (OTDS) and Documentum CM Server are installed (on-premises environment) or deployed (cloud environment).
3. As part of the post-installation (on-premises environment) or post-deployment (cloud environment) task, configure OTDS and license as license management requires that all users are synchronized with OTDS to enable the allocation of licenses. Users must be allocated licenses to access the system.

For detailed information about configuring OTDS and licenses, see the Licensing OpenText Documentum CM section in the following guides according to your requirements:

On-Premises:

- OpenText™ Documentum™ CM Server and Server Extensions Installation Guide
- OpenText™ Documentum™ CM On-Premises Upgrade and Migration Guide

Cloud:

- OpenText™ Documentum™ CM Cloud Deployment Guide
- OpenText™ Documentum™ CM Cloud Upgrade and Migration Guide

How licensing works:

All users must be allocated a Documentum CM license. Use caution when allocating Named User licensing because allocating more licenses than you are entitled to could lead to license non-compliance. Allocation to groups or partitions is supported to reduce administration. Licenses will be automatically reserved upon login. License usage can be monitored in OTDS. Once the purchased allotment of licensed users is fully reserved, additional users will be refused access regardless of allocation.

Add-on licensing will provide access to additional feature-sets when reserved by a user upon login.

3 New features

3.1 Important new packaging for software downloads

Get started faster with simplified product downloads

We've streamlined our download experience to make installation faster and easier. Based on your feedback, we've consolidated the download experience for Documentum CM so you can get everything you need with fewer downloads. While there are fewer files to manage, the consolidated packages will be larger in size.

What's new?

- **Save Time**: We have significantly reduced the number of individual files. You can now get all the necessary components for a specific function in a single download.
- **Install with Confidence**: All-in-one packages ensure you have every component you need, simplifying your installation and setup process.
- **Clear & Organized**: Packages are now grouped logically by function and tailored for your operating system (Linux or Windows) where applicable.

New package structure:

- **RunStack:** Includes all Platform and core system components.
- Experience: Contains all Documentum Client components.
- **Compliance:** Includes all certified records components.
- **RunStack Scale-Ups**: Contains specialized components like Audio/Video Content Transformation Services and Branch Office Caching Services (BOCS).
- **Other Packages:** APIs and Dev Tools, Advanced Workflow, Governance, Transformation Services, Microsoft Integrations, SAP Integrations, Cloud Utilities and Documentum Content Management for Engineering.

This section lists the new features of OpenText Documentum CM 25.4.

3.2 Document Management

3.2.1 Smart View: Business Workspaces

Business Workspaces is a new feature in Documentum CM that enhances enterprise information management by providing convenient mechanisms to organize content around meaningful business objects, such as cases, projects, or contracts, that use configurable templates to provide structured containers with metadata, roles, permissions, and folder structure.

A **Business Workspace** is a structured container built from a **template**, which includes folders, configured content types, metadata, roles, groups, and permissions. These templates are created in the new **Admin Console** module and then used in **Smart View**.

For a user to use a business workspace, the business administrator must first create a Business Workspace template in Admin Console. The template setup defines allowable folder locations for a business workspace "instance". By default, when a folder has a template available, the end user can add a new workspace from the same menu where folders and documents are created.

A **Business Workspace** is a structured container built from a **template**, which includes folders, configured content types, metadata, roles, groups, and permissions. These templates are created in the new **Admin Console** module and instantiated in **Smart View**.

As a user, to use a business workspace, the business administrator must have first created a Business Workspace template in Admin Console. The template setup by the admin, defines allowable folder locations for a business workspace "instance". By default, when a folder has a template available, the end user can add a new workspace from the same menu where folders and documents are created.

Key Benefits

- **Enhance Productivity**: Business Workspaces aim to provide immediate access to required content for all process stakeholders while they are working inside their business context. This functionality helps minimize manual content-related work. The goal of these workspaces is to simplify daily work for end-users, addressing challenges related to EIM adoption.
- **Decide Faster and Increase Insight**: Users can access both data and content in one go, which increases insight and leads to faster decision making. A business workspace provides insight from four perspectives: the data, the content, the people, and the tasks involved.
- **Browse Smart and Access Content Contextually**: Business Workspaces help overcome static, inconsistent, and complex folder taxonomies. Users can browse content based on business information models. In this release, those are standalone within Documentum CM. In a future release, these workspaces will connect to enterprise applications – like ERP, CRM, etc.

Note

Dump and Load, Replication, and Federation are not supported with Business Workspaces

3.2.2 Smart View: Relationship Enhancements

Smart View web and mobile clients have expanded the capabilities of a relationship to support richer, more descriptive connections between documents. Previously, relationships allowed you to define parent-child links, with properties on each document to describe the parent and child individually.

With this update, you can now:

- Add properties directly to the relationship itself, enabling more nuanced modeling. For example, if the parent is *Airplane-737* and the child is *Fuselage-001*, you can now include attributes like *installation date*, *maintenance status*, or *connection type*—all tied specifically to the relationship between the two.
- Delete relationships directly from Smart View, enabling more control over document structure and cleanup of workflows.
- Customize the Relations widget with column settings. Tailor which relationship attributes are displayed for better visibility and context.

These enhancements make it easier to:

- Capture real-world complexity by modeling not just the entities, but the nature of their connections.

- Improve data clarity and decision-making with more contextual information available at a glance.

3.2.3 Smart View: Added ability to "Select all" in a list and combo-box controls

Smart View web and mobile client users now can use a **Select all** option in item lists and combo-box controls—making bulk actions faster and more convenient.

Previously, users had to manually select each item one by one, which was time-consuming and error-prone, especially when working with long lists. This enhancement improves usability and efficiency across workflows that involve multi-selection.

Key benefits:

- Saves time when working with large datasets or lists.
- Reduces manual effort and the chance of missing items.
- Improves user experience by streamlining bulk operations.

3.2.4 Smart View: Document Location Enhancement

Creating documents from the landing page or from a location that is *not* the base folder in Smart View is now more intuitive and efficient.

Previously, users were required to manually select a **Location** in the **Overview** dialog after creating a document. This added an unnecessary step—especially when the user's intent was simply to go directly to the newly created document.

With this update:

- The location of the newly created document can be surfaced immediately after creation, reducing confusion and improving discoverability.
- The Doclist widget replaces the Location widget, offering a clearer, more scalable view that makes it easier to find documents—even in deep or crowded folder hierarchies.
- Users can now be taken directly to the document's location, eliminating the need to navigate through the **Go to Overview** link, streamlining the post-creation workflow.

Key benefits:

- Reduce friction in document creation workflows, especially for users managing complex folder hierarchies.
- Improve visibility and confidence that the document was created in the correct location.
- Accelerate productivity by minimizing the steps needed to locate and begin working with new documents.

3.2.5 Smart View: Integration support with DocuSign

Previously, only OpenText Core Signature was available for enterprise-grade digital signatures. This new **DocuSign** integration allows you to embed secure, compliant, "wet-ink"-like signatures directly into your Smart View document processes. Documents can now be sent to DocuSign via Documentum CM workflow process. Upon completion of the signature process in DocuSign, the document is returned to Documentum CM.

This addition is essential for organizations that already use DocuSign, filling a critical gap and enabling:

Automated Document Lifecycle: DocuSign integration streamlines the entire document process—creation, signing, and storage—within Documentum CM, eliminating manual steps and reducing errors.

Built-In Compliance and Auditability: Signed documents are securely stored with full audit trails, ensuring legal compliance and simplifying audits in regulated environments.

3.2.6 Smart View: Primary button label changes enhancement

Submit button behavior has been updated across various areas, such as Create, Add, Lifecycle, and Edit property actions. Validation now disables the button until inputs are corrected, reducing unintended submissions and improving user feedback flow.

3.2.7 Smart View: Streamlined Document Creation and Import

The document creation and import experience in Smart View has been redesigned for greater efficiency and usability. Previously, users followed a multi-step wizard presented in a side panel, concluding with an **Edit Now** or **Edit Later** prompt. This process has now been streamlined with an improved panel flow that simplifies navigation and accelerates completion.

By leveraging creation profiles and guided panels, the system continues to enforce pre-configured business rules automatically—ensuring consistency and compliance—while offering a more intuitive and responsive user experience. This enhancement reduces friction in the creation process and helps users complete tasks faster and with fewer clicks.

3.2.8 Full folder structure searches for Content Aviator

Now, when you enable a folder for Content Aviator, the entire subfolder structure is automatically included. When you chat on a folder, Content Aviator will now analyze the complete content of that folder and all its subfolders, creating a more holistic view and generating deeper, more comprehensive insights.

3.2.9 Virtual document searches for Content Aviator

You can now enable Aviator chat on virtual documents. Open a virtual document assembly and chat with Aviator about the main virtual document or one of its children. Content Aviator will use the selected virtual document or child to generate comprehensive, data-driven insights.

3.2.10 On-Premises Content Aviator support for Documentum

For organizations requiring the highest level of security and data control, Documentum CM now supports Content Aviator as a fully on-premises solution. This new deployment model allows you to leverage the power of Content Aviator's conversational AI, including its sophisticated LLM and embedding models, entirely within your own data center.

3.3 Workflow and Automation

3.3.1 Intelligent data extraction and complex queries, responses, and reasoning

Content Aviator capabilities now seamlessly integrate into **Documentum CM workflows** to perform advanced data extraction from both structured and unstructured content. Using complex queries and

contextual response generation, the system can automatically interpret document data and make informed decisions without manual intervention.

3.3.2 Workflow auto activity enables intelligent automation and AI powered decision-making

Key Capabilities:

- **AI-Powered Data Extraction:** Automatically identifies and extracts relevant information from documents, including contracts, forms, and correspondence.
- **Complex Query Handling:** Supports sophisticated logic to evaluate extracted data against business rules or conditions. Provides evidence and reasoning behind decisions.
- **AI-Powered Decision-Making:** Enables workflows to dynamically route, approve, or escalate content based on agentic reasoning.
- **Workflow Integration:** Easily configurable within existing Documentum CM workflows to enhance automation and reduce processing time. Choose whether Content Aviator determines the approval/rejection path - direct or routed to a human for validation. AI reasoning logic can be captured for audits.

Benefits:

- Accelerates document processing and decision cycles.
- Reduces manual review and data entry.
- Improves accuracy and consistency across workflows.

This feature is ideal for organizations looking to modernize their content management processes with intelligent automation and AI-driven insights.

3.3.3 Inbound Activity triggered workflows support in SmartView

Workflows that are triggered by inbound activities such as email, FTP, or database events are visible in SmartView by enabling configuration association with Client Configuration. Administrators can create a configuration for these workflows and mark them as Manual/Inbound to make them visible in SmartView alongside manually initiated workflows

3.3.4 Smart View Task Experience Redesign

Based on user feedback, the Smart View task interface has been redesigned to significantly improve task flow and reduce friction.

Previously, users reported that the initial view didn't include the most important information, and accessing the desired content sometimes required navigating away from the task page entirely. In response, we've reimagined the experience to prioritize what matters most.

With the new Smart View (available via user preference opt-in), you'll now see:

- Document attachment content upon task open
- One-click access to view task properties and contents side-by-side
- Streamlined navigation to other attachments, supporting files, and related documents
- Simplified version history, showing only current minor revisions and completed major versions

These changes result in fewer clicks, faster access to relevant information, and more complete task completion - all designed to help you work smarter and faster.

3.3.5 Multi-package support in Smart View Mobile

Support for multi-package workflow scenarios is now available in Smart View mobile clients

3.4 Integration with Microsoft

3.4.1 Documentum SmartView Co-authoring – Microsoft 365 Web Editing and Collaboration

This feature introduces comprehensive real-time collaboration functionality that enables multiple users to simultaneously edit documents stored in Documentum CM using Microsoft Office applications.

Key Capabilities:

- **Real-Time Co-authoring**: Multiple users can edit simultaneously with live updates and user presence indicators.
- **Web-Based Editing**: Microsoft Office functionality via browser.
- **Multi-Platform Support**: Works across Word, Excel, and PowerPoint Online.
- **Seamless Integration**: Built on Microsoft WOPI+ protocol for secure, smooth connectivity.
- **Enhanced Productivity:** Streamlines workflows and boosts team efficiency.
- **Flexible Deployment:** Available as a commercial add-on for Private Cloud and on-premises Documentum CM environments.
- **Enterprise-Grade Collaboration**: Combines robust content management with modern editing capabilities.

Note

For the co-authoring feature, Microsoft sensitivity labels are not currently supported.

3.5 Viewing and Transformation

3.5.1 Consolidated Markups Now Natively Available in OpenText Intelligent Viewing

In OpenText Intelligent Viewing, users can now manage markups more effectively using markup filters. This allows you to consolidate markups by creating filters that selectively display or hide annotations as needed—streamlining the viewing experience.

3.5.2 Redaction Scripts

Smart View's redaction scripting feature helps organizations protect sensitive data more efficiently and accurately. It automates the redaction process, reducing manual effort and supporting compliance needs.

Benefits:

- **Time-saving**: Automates repetitive redaction tasks across large datasets.
- **Consistency**: Ensures uniform handling of sensitive content across documents.
- **Accuracy**: Uses pattern detection and customizable rules to precisely identify confidential data.

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- **Compliance-ready**: Supports privacy, legal, and regulatory workflows by securing sensitive information.
- **Flexibility**: Allows tailored redaction of both text and images using scripts and regular expressions.

3.5.3 Publish to Repository, Rendition and Version from Intelligent Viewing

Smart View now supports publishing directly from Intelligent Viewing. You can choose to:

- Publish to the repository.
- Publish as a rendition.
- Publish as a new version of the document.

While publishing, you also have the option to burn in comments, ensuring annotations are permanently embedded in the output.

3.5.4 Watermarking and Banner using static and dynamic token replacement

Smart View now supports static and dynamic token replacement in Intelligent Viewing. Tokens can be dynamic, such as %dbString(attribute), which allow runtime substitution of document-specific values (e.g., status, department) without hard-coding.

Tokens for watermark and banner text are configured in Client Configuration under **Watermark Text** and **Banner Text** for the widget *OpenTextIntelligentViewingWidget*.

Example tokens**:**

- Status: %dbString(a_status) | Department: %dbString(dept)

Output:

- Status: Approved | Department: Finance

3.6 Governance and Compliance

3.6.1 Retention Management via modern Admin Console

The functionalities of creating and managing retention policies are now available in the new Smart View-based system administration client, Admin Console.

The **Governance and Compliance** module in the OpenText Documentum CM Admin Console provides a unified solution for administering Records products. This module leverages the strengths of OpenText Documentum CM and consists of the following Records products:

- **Retention Policy Services:** Allows the management of records by applying retention policies as well as litigation holds to manage the controlled aging process.

The **Governance and Compliance** module consists of the following submodules:

- **Administration components**: Base dates, contacts, authorities, conditions, and global conditions.
- **Retention policy services**: Retention policies and retention markups.
- **Compliance managers**: Promotion, qualification, and disposition.
- **Compliance reports**: Retention report, retention markup report, and close folder report.

- Configurations for the search filters of retention policy services.

The Retention policies applied to the objects can be administered through compliance managers.

The information regarding the retained objects can be fetched using compliance reports and necessary actions can be taken on one or more objects reported.

3.6.2 View/Apply Retention from Smart View

Users with the right set of permissions can manually apply or remove retention policies and markups on their working documents. They can also view currently applied retention policies and markups from Smart View.

3.7 System Administration, Deployment and Operations

3.7.1 New Administration Client – Admin Console

Admin Console is a centralized web-based interface that enables administrators to manage and configure various administrative tasks across OpenText Documentum CM products.

General features:

- **Home**: A tile-based view of available modules providing quick access.
- **Navigation and Search**: Easily locate and manage administrative features

Modules:

- **Content Aviator:** Enable folder(s) and/or virtual document assembly for Aviator insights. This enables the ability to start a chat about one or more documents within the structure.
- **Governance and Compliance:** Set up organizational policies to meet legal, regulatory, and compliance requirements.
- **Microsoft:** Microsoft-based collaboration tools and compliance feature administration.
- **Editing and Co-authoring**: Enable real-time collaboration for documents stored in OpenText Documentum CM using Microsoft Office online applications.
- **Sensitivity Labels**: Manage connections, authentication, and configuration for OpenText Documentum CM to process content with Microsoft Purview Information Protection Sensitivity Labels.
- **Workspaces:** Create configurable business workspace templates that provide structured containers with metadata, roles, groups, permission settings, content types, and folder structures.

Installation:

- Admin Console is installed using the `Documentum-Client-Installer`.
- During an upgrade or when installing OpenText Documentum CM for the first time, select **Admin Console** along with all other required installation components.
- If OpenText Documentum CM is already installed and up to date, run the `Documentum-Client-Installer` and select only **Admin Console** from the list of installation components.

3.7.2 Helm-aware Utility: Cloud Assist

Cloud Assist is a Helm-aware utility for OpenText Documentum CM cloud deployments. It wraps all required Helm operations through a guided user interface: chart extraction, value merging, command

execution, verification, and rollback into an automated flow. This drastically reduces manual errors, ensures configuration integrity, and simplifies upgrades across multi-component OpenText Documentum CM Kubernetes environments.

3.7.3 Enhanced Log Management

This release improves logging in OpenText Documentum CM Cloud deployments by simplifying log collection, making log levels configurable at runtime, and standardizing log streaming. These capabilities address key pain points around fragmented log management and troubleshooting delays.

Key features:

- **One-Step Log Collection**: A new log collection script lets you gather all logs from different components in a single step saving time and reducing the hassle of manual log retrieval.
- **Change Log Detail Anytime**: Administrators can now change how much detail appears in logs (INFO, DEBUG, WARN, ERROR, TRACE) while the system is running without a need to restart.
- **Unified Log Streaming**: Logs can now be automatically streamed to the console and easily viewed through popular monitoring tools like CloudWatch or Grafana, giving teams real-time visibility into system activity.

3.7.4 Config Externalization

This feature streamlines how OpenText Documentum CM configuration is managed in cloud deployments by externalizing server and application settings into ConfigMaps and Helm values. It reduces manual edits, avoids pod restarts for simple changes, and provides a consistent way to manage configurations across environments.

3.7.5 Pre-Migration Report

Automatically analyzes on-prem OpenText Documentum CM systems before cloud migration, providing clear insights, metrics, and summary reports to ensure readiness and ease transition.

4   Discontinued and deprecated features

4.1 Discontinued Features

The following features have been discontinued:

4.1.1 Documentum Connector for Microsoft SharePoint (22.2 and lower)

- The technology used to integrate the legacy product Documentum Connector for Microsoft SharePoint 22.2 and earlier has been deprecated and subject to removal by Microsoft in the existing M365 cloud tenants as of April 2/2026.

  For more information, please refer to the Microsoft articles Expiring Secret and SharePoint Add-ins Retirement.

  Customers who may still be using the Documentum Connector for Microsoft SharePoint are advised to review the new product Documentum Content Management for M365 CE 24.4 version or higher to determine how it will meet their business use cases and plan a move to the new product as soon as possible.

  Documentum Content Management for Life Sciences customers should refer to the solution specific release notes for details or exceptions.

4.1.2 Content Connect for Documentum (23.2 and lower)

- On February 17, 2025, Microsoft implemented a global change across all Microsoft 365 tenants, disabling the issuance of legacy Exchange Online tokens.

  This change affected certain functionality provided by the previous versions (CE 23.2 and lower) of Content Connect integration with Microsoft Outlook.

  As of October 2025, legacy tokens were permanently disabled by Microsoft, and no exceptions granted. For further details, please visit the Microsoft website here.

  Customers are advised to upgrade to Content Connect CE 24.2 or later, which utilizes the newer Microsoft Graph API to replace deprecated Microsoft Outlook REST API functionality.

  Please note that Content Connect CE 24.2 and newer requires OTDS for Single Sign-on.

4.2   Deprecated Features

The following features have been deprecated in this release:

5 Downloads

Downloads for OpenText Documentum CM are available at the download experience for Documentum CM on OpenText My Support. We've consolidated packages, streamlining the download experience, to make your installation process faster and easier.

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Important

Please review important information detailing the **New Packaging for Documentum CM** located under Section 2.1 of New Features.

You may also use the following search tags for OpenText Documentum CM 25.4:

- #DocumentumContentManagement25.4
- #DocumentumContentManagement25.4Documentation
- #DocumentumContentManagement25.4SoftwareDownloads

For a more tailored download experience additional tags are available:

- #DocumentumContentManagementExpress25.4
- #DocumentumContentManagementPremium25.4
- #DocumentumContentManagementUltimate25.4
- #DocumentumPriorityAccessEssentials25.4
- #DocumentumPriorityAccessClient25.4
- #DocumentumPriorityAccessCompliance25.4
- #DocumentumPriorityAccessTrusted25.4
- #DocumentumPriorityAccessComplete25.4
- #DocumentumContentManagementM36525.4
- #DocumentumContentManagementforSAPSolutions25.4
- #DocumentumContentManagementAdvancedWorkflow25.4
- #DocumentumContentManagementEngineering25.4

Container images are available to download directly from the OpenText Container Registry (registry.opentext.com), which requires a valid OpenText My Support account.

See the OpenText™ Documentum Content Management CE 25.4 Cloud Deployment Guide for more information on contents of the registry and how to access it. The list of container images is located following step 16: Using Container Images.

6   Documentation

Documentation for OpenText Documentum CM 25.4 is available from the following locations:

View the online help available in the OpenText Documentum CM Smart View and Classic View interfaces.

Visit OpenText My Support (My Support) to view the product documentation.

Use the following search tags for OpenText Documentum CM 25.4:

- #DocumentumContentManagement25.4
- #DocumentumContentManagement25.4Documentation

All relevant guides can be accessed quickly from the OpenText Documentum Content Management CE 25.4 Documentation List.

7   Supported environments and compatibility

This section provides details about supported platforms, systems, and version compatibility for the following OpenText Documentum CM 25.4 tiers components:

- Server (includes High-Volume Server, Content Storage Services and Independent Java Method Server)

- Administrator (DA)

- Branch Office Caching Services

- Foundation Java API (formerly Documentum Foundation Classes or DFC)

- Foundation REST API (formerly Documentum REST)

- Foundation SOAP API (formerly Documentum Foundation Services or DFS)

- Foundation CMIS API (formerly Documentum CMIS)

- Composer

- Content Transformation Services (includes Content Transformation Services – Documents, Content Transformation Services – Media, and Content Transformation Services – Audio/Video)

- Client (Smart View, Classic, Client Configuration, and Client REST API (formerly D2-REST))

- Workflow Designer

- Advanced Workflow (Process Engine, Process Integrator)

- Documentum xPlore Search

- OpenText Documentum Content Management for Microsoft 365 (for Microsoft Teams and Microsoft SharePoint) and Content Connect (for Microsoft Office Apps/Outlook)

- OpenText Documentum Connector for Core Share

- Server Extensions (Trusted Content Services)

For the list of OpenText provided container images and the instructions to download the containers images and Helm charts, see the OpenText™ Documentum Content Management CE 25.4 Cloud Deployment Guide. The list of container images is located following step 16: Using Container Images.

7.1 Supported systems

7.1.1 Operating system and database

For a specific operating system selected, use the following table to identify the supported databases:

Host operating system	Operating system version	Oracle		SQL Server		PostgreSQL	
		23ai	19c	2019	2022	16.x (16.6)	17.x (17.2)
Oracle Linux	8.x (8.10)	✓	✓				
	9.x (9.6)	✓	✓			✓	✓
Red Hat Enterprise Linux	9.x (9.4)	✓	✓			✓	✓
	8.x (8.10)	✓	✓				
SUSE Enterprise Linux	15.x (SP6, SP7)	✓	✓			✓	✓
Windows Server	2022		✓	✓	✓	✓	✓
	2025		✓		✓	✓	

Notes

The recommended database driver to use is Oracle Instant Client with the following operating system/database combinations: Oracle Linux/Oracle 19c, RHEL 9.x/Oracle 23ai and RHEL 9.x/Oracle 19c.

OpenText Documentum CM customers are requested to upgrade from Postgres 14.x to latest version of Postgres mentioned in the Operating System and Database table. This can help plan support for newer and latest versions of Postgres database.

The database versions passed during certification are mentioned in parentheses. For OpenText Documentum CM deployments where the minor version of a given database is either an older or a newer minor version (within the same major version), OpenText recommends ensuring that the database vendor supports the compatibility.

Smart View SDK Workspace creation supports only Windows Operating System

For DA & Records on non-Windows platforms, the HTTP mode of content transfer should be used instead of UCF.

7.1.2 Java versions

All system components are certified with 64-bit Java 21 runtime. Java distributions are updated to the latest version available with each release. The certified Java distributions are listed below with vendor details. See section 5.1.7 for the JDK version packaged in reference containers.

Notes

Java 17 is supported only on VM based deployments.

Documentum Advanced Workflow Designer is only compatible with Java 17.

For OpenText Documentum CM deployments minor version deviation of the JDK is supported as either an older or a newer minor version (within the same major version). OpenText recommends ensuring that the vendor has not published any incompatibility between the certified version and the minor version.

Java vendor	Version
Oracle OpenJDK/Java	17.0.x, 21.0.x
Red Hat OpenJDK	17.0.x, 21.0.x
Adoptium Temurin	17.0.x, 21.0.x
AWS Corretto JDK	17.0.x, 21.0.x

7.1.3 Operating environments

OpenText products are supported for use with certified infrastructure defined by combinations of operating systems, database systems, application servers, web servers, directory services, and

Single sign-on (SSO). The supported combination of third-party software can be installed on physical or virtual hosts. Customers who choose to use a virtual environment are encouraged to select a virtualization platform intended for production systems and are known to be fully supported by the chosen infrastructure. Virtualization can be used on-premise and in cloud environments. Microsoft Azure, Google Cloud Platform, Amazon Web Services and Red Hat OpenShift are supported public cloud platforms. The product Release Notes documents can contain additional information such as the support of cloud platform specific services or guidelines on how to use OpenText software on a relevant cloud platform.

The server is a resource-intensive application and will demand at least the same resources in a virtual environment as it does on physical hardware. To achieve comparable performance in a virtualized setting, it might be necessary to scale resources accordingly. For scenarios that are sensitive to performance, it is generally advisable to allocate static or dedicated resources within the virtual environment. Additionally, if significant data transfers are expected, such as large file uploads, you should carefully evaluate network bandwidth and latency service level agreements (SLAs) before proceeding with production deployments. For questions about installation, sizing, storage, backup, monitoring, and integration into the on-premises network, contact OpenText Professional Services.

7.1.4 Kubernetes compatibility

Kubernetes is supported as the container orchestration platform for deploying the container images packaged in this release. The current Kubernetes supported versions, and the following platforms are supported:

Application/component	Kubernetes Supported Version
Google Kubernetes Engine (GKE)	1.32 to 1.33(for regular channels)
Azure Kubernetes Service (AKS)	1.32-1.33
Red Hat OpenShift Container Platform (OCP) 4.17	1.32-1.33
Amazon Elastic Kubernetes Service (EKS)	1.32-1.33
OT Commercial Cloud	As applicable with the chosen hyperscaler

7.1.5 Managed database services

For OpenText Documentum CM, the following managed database services are supported:

Supported Database as a Service	
VM based Deployments	**Cloud based Deployments**
Azure SQL AWS RDS Oracle AWS RDS SQL Server Managed SQL Server on Windows VM Oracle DBaaS Postgres VM	Amazon RDS Aurora Amazon RDS PostgreSQL Amazon Aurora Serverless PostgreSQL v2 AWS RDS Oracle Azure Postgres Flexible Server Google Cloud SQL for PostgreSQL Oracle OCI Serverless Postgres VM

Notes

Please refer to the supported database versions in the Server Stack section.

Refer to the vendor for specific deployment scenarios for VM-based infrastructure or for containers in the cloud. Versions for SQL Server/Oracle/PostgreSQL that are supported can be seen in the server stack table.

7.1.6 Cluster environments

- Oracle RAC for all supported versions of Oracle database
- Oracle multi-tenant containers
- Microsoft SQL Server Always On

7.1.7 Storage platforms

Most of the storages below support encryption, migration, WORM retention, and CSS compression. Exceptions are noted.

Exceptions are noted.

Protocol	Supported third-party storage	Supported versions/protocol	Exceptions
S3 Object Store	AWS S3		
	NetApp StorageGRID (S3)	11.x (11.7.x)	
	Hitachi Content Platform	Protocol is supported	
	ECS (DELL EMC Cloud Storage) for S3	3.x (3.8)	
	IBM COS	Protocol is supported	
REST Connector	Google Cloud Store		WORM retention is not supported
	Azure Blob Store		WORM retention is not supported
SnapLock	NetApp SnapLock with Data ONTAP	Protocol is supported	CSS compression is not supported

Protocol	Supported third-party storage	Supported versions/protocol	Exceptions
	iTernity iCAS	Protocol is supported	CSS compression is not supported

Protocol	Supported third-party storage	Supported versions/protocol		Exceptions
CIFS/SMB/NFS (v3/v4)	Isilon OneFS Smart Lock	8.x, 9.x (9.1)		CSS compression is not supported
	Data Domain	7.10		CSS compression is not supported
API Based Storage Platforms	ATMOS	Protocol is supported		
	ViPR	Protocol is supported		
Database Storage Devices	EXADATA X5-2	Protocol is supported		

Notes

Using Documentum CM with third-party storage is based on the supportability by the storage vendor. Some features of the server might depend on specific protocol or vendor features. Review details in the administration guide and vendor support when selecting new storage.

For more information about fixed-retention support on S3-compatible stores, see OpenText Documentum Content Management Server Administration and Configuration Guide.

7.1.8 Java application servers

OpenText recommends that you choose an operating system suitable for production and supported by the Java application servers listed below. These application servers require Java 17.x and Jakarta EE capabilities.

The supported application servers and their certified versions are:

- **Apache Tomcat:** 11.0.x (specifically 11.0.10)

- **IBM Liberty:** 25.x (specifically 25.0.0.6)

- **WildFly:** 36.x (specifically 36.0.1)

- **JBOSS EAP:** 8.0 Update 4

Ensure your selected operating system is compatible with these application servers and meets the requirements for Java 17.x and Jakarta EE.

Notes

Web servers internal to the supported application servers are supported. The Web server associated with an application server, whether internal or external, must also support chunked requests. This means that Web servers forward HTTP requests using chunked transfer encoding (as described in the HTTP/1.1 protocol) to the backend application server.

OpenText Documentum CM for Microsoft 365: Content Connect (Office/Outlook) component requires Node JS as an application server. Node JS 22 is the latest version certified.

OpenText Documentum CM for Microsoft 365: Teams/SharePoint components are only certified with Apache Tomcat.

OpenText Documentum Connector for Core Share (DCC) is only certified with Apache Tomcat.

The application server versions passed during certification are mentioned in parentheses. For Documentum CM deployments where the minor version of a given application server is either an older or a newer minor version (within the same major version), OpenText recommends ensuring that the vendor has not published any major incompatibility between the certified version and the minor version.

Important
Apache Tomcat 10 supports the Jakarta Servlet 5.0 specification. There is a significant breaking change between Tomcat 9.0.x and Tomcat 10.0.x. The Java package used by the specification APIs has changed from javax.* to jakarta.*. It will be necessary to recompile applications with the new APIs. All modules are certified with Apache Tomcat 10.x.

Custom BOF modules (such as TBO, aspect, simple modules, and so on) that use javax.* needs to be recompiled with new jakarta.* package to work with Apache Tomcat 10.x.

7.1.9 External web server requirements

External web servers are supported when available and compatible on the version of operating system/infrastructure and the application server environment.

7.1.10 Client requirements

The clients support the following web browsers (vendor-supported versions only): See notes below for exceptions.

- **Microsoft Edge** (Chromium-based): OpenText certified version 141.0

- **Firefox ESR**: OpenText certified version 140.1

- **Google Chrome**: OpenText certified version 141

- **Safari**: OpenText certified version 18.5

> **Note**
>
> - Minimum display resolution required is 1200*960 or higher resolutions.
> - Cookies must be enabled in the browser.
> - Localized operating system and browsers are supported.
> - OpenText Documentum CM for Microsoft 365: Teams/SharePoint and Office/Outlook (Content Connect) components are certified only with Windows 10 (64-bit) and Windows 11 (64-bit).
> - OpenText Documentum CM for Microsoft 365: Teams/SharePoint and Office/Outlook (Content Connect) components are certified only with Google Chrome and Microsoft Edge.

7.1.11 Hardware & Software requirements for Documentum xPlore Search

If you are operating Documentum Search, please refer to the Technical Alert for guidance on Documentum Search

This section provides minimum hardware requirements for the xPlore machine. For best performance, you should run xPlore and the Documentum Server on separate host machines. Your individual machine requirements vary depending on factors such as the number of products installed, size of your deployment, number of users, and network latency.

Item	Requirement
Memory [1][3]	4 GB + 8 GB SWAP, or 8 GB + 4 GB SWAP
Disk space [2]	6 G B to install, 6 GB to run
CPU	2 or more CPUs

[1] The amount of RAM that is available after taking into consideration all other RAM utilization requirements. We recommend that you run the xPlore and Documentum Server on separate host machines.

[2] If you are installing Documentum xPlore on a Oracle Linux or Red Hat Enterprise Linux, system, 2 GB of space is required in the /var/tmp directory. If you use a temp directory that shares the same disk partition as the installation destination, you must add an additional 2 GB to the disk requirement for the installation destination.

[3] On a Red Hat Enterprise Linux or Oracle Linux host, a minimum of 4 MB of shared memory must be allocated and semaphores must be enabled.

7.1.12 Additional information

This section provides information on additional specific software compatibility.

OpenText Documentum CM for Microsoft 365:

	Desktop version	Web version

OpenText Documentum CM for Microsoft 365	Microsoft Teams, Word, Excel, PowerPoint, and Outlook	Microsoft Teams, SharePoint, Word, Excel, PowerPoint, and Outlook
	Windows Office 2021, 2024, M365	M365

Supported SAP systems

- SAP All-in-one
- SAP CRM 5.0
- SAP CRM 7.0
- SAP ECC 5.0 (SAP BASIS Component 6.40), SAP ECC 6.0 (SAP BASIS Component 7.0)
- SAP ERP 6 (EHP 3 onwards)
- SAP S4HANA Version 1709 onwards

SAP JCo Jar version:

- CSSAP now supports JCo jar version 3.1.12

Archive Link supported versions:

- 0045
- 0046
- 0047

Content Transformation Services:

Item	Description and version
Prerequisite	All Content Transformation Services require Visual Studio 10.0.40219 X64 Content Transformation Services Media and Documents require: • Installation of Microsoft Visual C++ 2015-2022 Redistributable (64-bit) -14.42.34438 prior to Content Transformation Services installation for the Image3 plug-in • Microsoft PowerPoint 2010 SP2 (32-bit) (optional for powerpoint2 plug-ins) • Microsoft PowerPoint 2013 SP1 (32-bit) (optional for powerpoint2 plug-ins) • MS Office for Blazon: Please refer to the Blazon release notes for supported MS Office version
Operating system	Windows 2022 x64

Item	Description and version
	Windows 2025 x64
Content Transformation Services Web Services	Content Transformation Services Web Services application server requirements are included in Section 5.12.
Content Transformation Services – Documents, Media, and Audio Video	Ghostscript 10.05.1

7.2 OpenText product compatibility

This section provides details about which versions of other OpenText products are compatible with this release of OpenText Documentum CM 25.4.

Note

For the latest compatibility information for OpenText products, refer to the Product Compatibility Matrix.

7.2.1 Component compatibility

All OpenText Documentum CM 25.4.components are certified with the 25.4 release and are also compatible with the 25.2 and 24.4 versions of the server. Documentum xPlore 22.1.14 is Compatible with 25.4, 25.2, 24.4, 24.2. The primary search advocated in Documentum stack will be xPlore. Please refer to the Technical Alert

Component Name	Version	Notes
OpenText™ Appworks Gateway	25.4	Required for Documentum Mobile
OpenText™ Blazon Enterprise	16.6.13.18	Applicable to Transformation Services: Add-On, cited for compatibility. Please refer to the Blazon release notes for supported MS Office version
OpenText™ Brava Enterprise	16.6.12.x	
OpenText™ Core Capture	25.4	
OpenText™ Core Share	25.4	
OpenText™ Core Signature	25.4	
OpenText™ Directory Services	25.4	OpenText™ Directory Services (OTDS) is used in OpenText Documentum CM for Single sign-on, authentication and authorization. OTDS is 100%

Component Name	Version	Notes
		backward compatible between releases.
OpenText™ Information Archive	25.4	
OpenText™ Intelligent Viewing & Intelligent Transformation (IV/IT)	25.4	
OpenText™ Documentum™ Content Services for SAP Solutions	25.4	
OpenText™ Documentum™ Archive Services for SAP Solutions	25.4	

7.2.2 Compatibility with other OpenText products

OpenText Documentum CM 25.4 is compatible with the following:

OpenText product name	Version	Notes
OpenText™ Content Aviator	25.4	
OpenText™ ContentBridge	24.2 Patch 1	
OpenText™ Data Protector	25.4	
OpenText™ Extreme		Refer to the Release Notes for OpenText™ Extreme
OpenText™ Knowledge Discovery		Refer to the Release Notes for OpenText™ Knowledge Discovery
OpenText™ Intelligent Capture	25.4	
OpenText™ Fax		Refer to the Release Notes for OpenText™ Fax
OpenText™ Magellan Risk Guard		Refer to the Release Notes for OpenText™ Magellan Risk Guard

7.3 Language support

OpenText Documentum CM is currently localized in the following languages. Additional languages may be available in future releases.

UI = user interface only
B = both user interface and online help

	EN	DE	JA	FR	IT	ZH	ES	AR	NL	KO	PT-BR	SV	RU
Clients	B	UI	UI	UI	UI	UI	UI	UI	UI	UI	UI	UI	UI
Server	B	UI	UI	UI	UI	UI	UI	UI	UI	UI	UI	UI	UI
Client Configuration	B			UI									
Administrator & Composer	B		UI										
Microsoft Office/Outlook Integration (Content Connect)	B	UI		UI	UI	UI	UI	UI			UI		
Content Transformation Services	B	UI	UI	UI	UI	UI	UI			UI	UI		
Records	B	UI	UI	UI	UI	UI	UI	UI		UI	UI		UI
Advanced Workflow	B	UI	UI	UI	UI	UI	UI						

8 Fixed issues

For the list of issues, refer to the Knowledge Base article ([KB0852815](#)) on My Support.

9 Known issues

For the list of known issues, refer to the Knowledge Base article ([KB0852816](#)) on My Support.

10 Contact information

OpenText Corporation
275 Frank Tompa Drive
Waterloo, Ontario
Canada, N2L 0A1

For more information, visit the OpenText or My Support websites.