

AMALAMOL RAJU

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PERSONAL PROFILE

A passionate, hard-working third year Computer Science undergraduate with in-depth knowledge gained in technical programming languages like Python, HTML, CSS, Java, etc. Strong communicator with proven experience of working within a high demand restaurant dealing with customers from various backgrounds both local and international. Possessing excellent client facing skills, problem solving and identification for opportunities of improvement. Strong team player and able to deliver results for team and individual tasks. Looking for opportunities to develop my skills.



EDUCATION

BSc (Hons) Computer Science | Oxford Brookes University

SEPTEMBER 2017 – PRESENT

MODULES COMPLETED:

- Understanding Programming (Double Python)
- Foundations of Computer Systems
- Networking and Multi-media
- Introduction to Object Oriented Programming (Java)
- Professional Software System Design
- Foundations of Security
- Data Structures and Algorithms
- Web Application Development
- Innovative Product Development (Double)

CURRENT MODULES:

- Databases
- Foundations of Computation
- Software Development Environments
- Software Development with C & C++
- Discrete Mathematics

A-LEVELS and GCSE's | Kettering Science Academy

MARCH 2012 – AUGUST 2017

- A-LEVELS: Cambridge Technicals (Distinction*), Applied Business (C) and Product Design (D)
- GCSE's: 9 B-E grades including Mathematics and English



EXPERIENCE

IS Intern | RCI Financial Services – Maple Cross, Rickmansworth, Hertfordshire

JULY 2019 – JULY 2020

Internship within an automotive and financial company providing financial support to customers buying vehicles.

Main Responsibilities:

- Support in the work of organizing, building and managing IS Projects (Reporting, Planification, Communication, Projects Committees).
- Create BRD (Business Requirement Document) through interviews, animation of workshops and prototyping, especially on the “Omega Program”, and potentially at an international level.
- Play a supportive role in advising business staff and other IS staff on the implication of new initiatives and ideas on current applications.
- Receive, check and integrate the developments and manage the User Acceptance Testing (UAT), ensuring that the IS component is delivered to agreed service levels before handing over to the business.
- Make analysis and troubleshoot issues and requests within the systems. Where possible utilising SQL queries to interrogate the data (SQL can be developed in the role).
- Prioritise work in consultation with IS and non-IS management
- The job will be successfully carried out by building strong relationships with the appropriate business partners, by performing business systems analysis within the agreed service levels.

Team Member Star | Pret A Manger – Bicester Village, Bicester, Oxfordshire

OCTOBER 2017 – MAY 2019

Key team member of large restaurant within a designer outlet. High demand store with constant flow of customers both local and international.

Main Responsibilities:

- Actively greeting customers and maintaining consistent levels of communication and service across the restaurant
- Taking decisive actions to improve customer services and restaurant experience
- Dealing with customer queries, complaints and orders on a regular basis
- Maintaining clean and visual standards across the store
- Operating tills
- Assisting barista and customers

Key Achievements:

- Mystery Shopper Outstanding Card (x2)

Work Experience Student | Northampton College, Northampton Saints Rugby Club, Northampton, Northamptonshire

JULY 2014 – JULY 2014

- One day event where I changed the controls for a game like the background colour, game layout, formatting, etc.



TECHNICAL / KEY SKILLS

SKILLS	WHERE USED	LEVEL OF COMPETENCE
PHP	As part of my University module project group work in completing the backend of the HTML and CSS forms as part of the Agile Development group work	Beginner
MySQL	As part of my University module assignment	Beginner
JavaScript	As part of my University module assignment	Beginner
C, C++	University module assignment	Beginner
Java	University module assignment	Advanced
Python	University module exercises	Intermediate

HTML, CSS	Designed my own personal portfolio and as part of my A-level assignment projects	Advanced
Microsoft Word	Constant use for university assignments	Advanced
Microsoft Access	As part of my A-level assignment projects	Advanced
Microsoft Excel	As part of my A-level assignment projects	Advanced
Microsoft Publisher	As part of my A-level assignment projects	Advanced
Microsoft PowerPoint	As part of my A-level assignment projects	Advanced

Communication

- Experience of liaising with younger students and teachers in my role as a Prefect at Kettering Science Academy. Found different ways of explaining things to help Year 9 students with their Mathematics homework. Communicating with other student council members as part of my role as a student council member to discuss possible solutions that will help improve the academy life.
- Presented project work both individually and as part of a team during my Applied Business and Cambridge Technicals A-Level. This involved preparing PowerPoint slides, delivering a presentation to a varied audience, making websites, creating databases and producing a written report.
- Experience of communicating with customers and the barista in my role as a Team Member Star at Pret A Manger to order the customer's drinks, taking customer's orders and dealing with the queries that the customers might have.

Teamwork

- Plays Cricket, helping and supporting the team to do their best by encouraging others. Regularly attends training sessions to help with the coaching of the junior team.
- Worked in a team to complete a project in an Agile Development process environment.

Responsibility

- Running Youth Groups in churches, actively involved in Sunday School.
- Teaching young children stories from the bible.
- Experience of cleaning shop displays and tidying up ready for the next day.

Project Management

- Managed projects for my team as part of my A-Level Product Design course in order to make sure that the final product meets the requirements of the user/client. Analysed measurements using ergonomics and anthropometrics to meet the requirements. This resulted in the user/client being happy with the product.
- Managed my project team documents and tasks as part of the Agile Development process in order to make sure that we completed our project by the end of the seven sprints by conducting a plan at the start of each sprint to help with what to accomplish by the end of that sprint and an evaluation/review at the end of each sprint to see what we as a team did well and what we could do different, also to keep track of how far we are to completion.

Organisation

- Managed my time at university to meet multiple coursework deadlines whilst working as a part-time Team Member Star at Pret A Manger in Bicester Village.

Problem-Solving

- Dealing with problems in a calm and professional manner during very busy shop times. This involved in me staying calm and trying to re-solve customer problems or queries in an attentive manner while working under pressure to reduce the queuing timings to maintain customer satisfaction.



ACCOMPLISHMENTS

- Awarded Video Game Programming Basic Level by Computer Xplorers SE Wales in October 2008.
- Awarded a Bronze award for 3rd place in the Bee-Bot Olympics by Computer Xplorers SE Wales in July 2008.
- Awarded CSI with Computer Microscopes and Bee-Bot Olympics by Computer Xplorers SE Wales in July 2008.



INTERESTS

- Enjoy playing and watching football as well as playing badminton.
- Play the keyboard.



REFERENCES

- AVAILABLE UPON REQUEST