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PROFESSIONAL ABRIDGEMENT

10+ Years(out of total 19 yrs of IT) of Linux OS and Cloud Support Engineer for RedHat, Oracle, SLES, Cent OS, AWS Cloud and Redhat RG Manager and PACEMAKER cluster Exp. Hosted on Physical, Vmware and cloud platforms. In addition, automated various project related activities based on customer requirements using scripting languages. Strong problem solving & Technical skills coupled with confident decision making for enabling effective solutions leading to high customer satisfaction as well as low operational cost.

CAREER CONTOUR

Jan'2013 to Jun'2025 ATOS GLOBAL IT Solutions & Services India as Senior Consultant
Aug'2011 – Jan'2013 Mphasis an HP company as Principal Infrastructure Engineer
Oct'2010 – Aug'2011 Globallogic India Pvt Ltd as Associate Consultant Engg
Dec'2006 – Sept'2010 TechMahindra Ltd as Sr. Technical Associate

SCHOLASTICS

❖ **Bachelor of Engineering in ECE. From Osmania University, Hyderabad, Telangana.**

Current Core Competencies:

❑ System Administration: Installation, Configurations, Management, Troubleshooting and performance monitoring activities for the Linux (RedHat/SUSE/Oracle) server, Physical, VMware and AWS cloud platforms,

❑ Creating & managing & configuring Volume groups, logical volumes and file systems.

❑ LVM administration

❑ Pacemaker Cluster Administration

❑ Redhat cluster administration

❑ Troubleshooting and fixing long running issues

❑ Software Installation and patch upgradation. System Backup and Restoration.

❑ Configuring and managing NFS server and client.

❑ Project experience includes to handle various request raised in request center remedy and Service NOW. It includes support to production and development environments.

❑ Good Practical knowledge of the OS Linux Flavors (RHEL/SLES/Oracle),

- Ability to handle multiple projects and deadlines & Setup and maintain documentation and standards.
- Patching LINUX servers Via Blade logic(TSSA), Ansible and Manual.
- SAN Disk configuration at Host side.
- Installation, configuration and administration of Dockers.
- Automated user management.
- Kubernetes Administration.

EXPERIENCE
Nov'20 – Jun 2025 ATOS Global IT Solutions & Services Pvt. Ltd.

Role/Project : Senior Consultant / PCC, RS & CIS – UK.
Software : Redhat, Oracle, Centos, Sles Linux , pacemaker clustering and Vmware, AWS cloud

- BAU OS Infra support for RedHat & Oracle Linux Non-prod and production standalone and cluster environments – Linux L1, L2, and L3.
- Incident, Change and Problem Management using Service NOW and AMP Remedy.
- Involved in migration activities into AWS Cloud.
- Involved in server build projects.
- Involved in networker backup migration.
- Automated day-to-day regular activities.
- Worked closely with development and testing teams.
- Provided support for Dockers .
- Provided support for Kubernetes.

Jan'13 –Oct'2020 ATOS IT Services India Ltd.

Role/Project : Consultant – System Analyst /OSE Websystems.
Software : Solaris 10 and Linux 5,6,7,SLES 10,11,12, OEL/CentOS, VxVM, VCS High Availablity, ,Solaris Virtualisation, Zones, ZFS, SVM LVM, Redhat cluster, Red Hat 8

- Provided support for Multiple Linux Flavors (RedHat/SUSE) /Solaris production servers - Unix L2, L3, L3+ for multiple leveraged Clients.
- Handling over 2000 Servers (Physical & Virtual Servers) (HP, IBM, DELL) (Redhat, SUSE, Cent OS and Solaris)
- APAC Service Unit Lead for Atos Infrastructure Clients, Health Care Clients, Retail Clients
- Experienced in Red Hat HA Cluster Suite and Veritas HA

- Supported Storage Migration/Consolidation/Replication activities for one of the biggest clients in Hospitality Industry

- Automating User Mgt/Password Reset/Server Uptime reporting/check Host connectivity thro menu driven based Shell script

- Supported Blade Logic Patching for one of the biggest clients in Hospitality Industry

- Good Understanding of ASM and Creating ASM disk for Oracle data base team

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Aug'11 –Jan'2013 Mphasis an HP Company.

Role/Project : Principal Infrastructure Engineer /Symantec(USA).
Software : Solaris 8,9,10, Linux 4,5, VxVM, VCS, Zones & LDOMs, ZFS

- Provided Unix L2 , L3 & L4 Production Support for Sun solaris 8,9,10, Linux 4,5

- Incident Management for break fixes.

- Creating the CRQ's as needed for platform requirement.

- Handling the issues independently for volume manager and veritas cluster tickets.

- Capacity management.

- Troubleshooting and resolving VCS and VxVM issues .

- Preparing plan veritas cluster resources add/delete for implementation plan to be included in change ticket.

- Restoring the LDOMs whenever configuration is corrupted and re-creating LDOMs using configuration backup.

Oct'10 –Aug'11 Globallogic.

Role/Project : Associate Consultant Engg/Savi(USA).
Software : Solaris 10, Suncluster 3.2 &3.3, ZFS, Scripting, vxvm, VCS.

- ZFS administration

- Provided L2 ,L3 & L4 Production and Staging Support for Sun solaris 10, Solaris Zones and Sun cluster 3.1,3.2 and 3.3.

- Modifying the existing unix shell scripts as per the customer requirement on Staging and Production.

- Main role in local Datacenter operations for Savi project.

- User & Group administration. Maintaining system security. Scheduling processes using cron.

- Creating solaris 10 zones on test server as per the application and DB requirement.

- Restoring the snapshots whenever deployments fails on Staging and Production

- LDOMs administration

- VxVM & VCS administration

Nov'09 – Sept'10 TechMahindra.

Role/Project : Sr. System Administrator /BBI(USA).
Software : Solaris 8,9, IBM AIX 5.1,5.2,5.3, Linux RedHat ES 3.0,4,vxvm4.1,vcs4.1

- Provided Unix L2 ,L3 & L4 Production Support for Sun solaris 8,9,AIX5.1,5.2,5.3,Linux 4,5

- User & Group administration. Maintaining system security. Scheduling processes using cron.

- Software Installation and patch up gradation.

- Incident management (service-now)

- Handling iNFOprint issues independently.

- Netsnmp installation and configuration as per monitoring server/team inputs.

- Handling the issues independently for Veritas cluster and volume manager tickets. Capacity management.

- Troubleshooting and resolving VCS and VxVM issues.

- Preparing plan veritas cluster resources add/delete for implementation plan to be included in change ticket.

- Involved in Flash Copy of Production database to Test database for cluster environment.

- Involved in storage re-claiming for de-commissioned applications in cluster environment.

Feb'09 – Oct'09 TechMahindra .

Role/Project : Sr. System Administrator /ANDES(UK).
Software : Solaris 8,9,10,HP-UX 11.23,HP-UX 11.31,IBM-AIX5.1,5.2,Linux
- Provided Unix L2 &L3 Support.

- User & Group administration. Maintaining system security.

- Software Installation and patch up gradation.

- Configuring and managing NFS server and client.

- OS hardening of Unix servers.

- Written automatic health check report generation script.

- Creating solaris 8 & 9 containers and solaris 10 zones

- Creation and administration of solaris 8 containers for ivserve and soe-classice applications

- ❑ Administration of SVM ,ZFS and LVM.

- ❑ Incident Management and change Management (BMC Remedy).

Dec'06 – Feb'09 TechMahindra.

Role/Project : System Administrator /Openreach(UK).
Software : Solaris 8, 9,10, AMP Remedy

- ❑ Provided L2 &L3 Unix Support

- ❑ User & Group administration. Maintaining system security.

- ❑ Software Installation and patch up gradation.

- ❑ OS hardening of sun servers.

- ❑ Written automatic health check report generation script.

- ❑ VxVM & Veritas cluster administration for production environments.

- ❑ Installation of solaris 10 update 6 for SPARC m/cs

- ❑ Built solaris 8 & 9 containers and solaris 10 zones

- ❑ Administration of SVM and ZFS.

CERTIFICATIONS & AWARDS AND TRAININGS

1	SUN Certified System Administrator	SCSA-9
2	RHSA & RHCE, Pacemaker Certified Engineer	RHEL7 & RHEL8
3	AWS Cloud Certified Engineer.	AWS CP and Solution Architect -Associate.
4	Superstar Award	For setting up DC at offshore & Data Recovery for development & test environments. Automating some tasks on production servers for 24*7 availability.
5	Couple of Accolades Champagne Awards	For completing couple of Unix DRs successfully and fixing up cluster issues