# SW Engineering CSC 648/848 Fall 2020 SFSU Trade Mart Team 07

Team Members:

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Milestone 4 December 8, 2020

History Table

Date Submitted: December 8, 2020

Date Revised: December 15, 2020

## 1. Product Summary:

Name of the product: SFSU TradeMart

All Major Committed Functions:

All Users (Unregistered/Registered):

- 1: All users shall be able to register accounts with the website.
- 2: All users who have not logged in shall be able to access the login/register page, and log in through any page of the website.
- 3: All users who are not logged in shall be suggested the option to log in or register upon making an offer or submitting a post for approval.
- 4: All users shall be able to view listings on the website.
- 5: All users shall be able to search for specific listings based on words in its title, description, or category.
- 6: All users shall be able to see descriptions of the items for sale on the search results and browsing pages of the website.
- 7: Users who are logged in shall be able to log out.
- 8: Registered users shall be able to create listings for their items and put them on sale through the website, thus known as posts. Postings contain the name of the seller, condition, and price.
- 9: Registered Users interested in specific listings shall be able to contact the seller to decide themselves the details of the transaction.
- 10: Registered Users shall be able to choose the time and meeting location from a set of predefined locations when contacting a seller.
- 11: Registered Users shall be able to access a dashboard either upon signing in or clicking the "Welcome [username]" on the navbar, where they can access three tabs, My Postings, Messages Sent, and Messages Received.
- 12: Admins shall be required to approve or disapprove listings according to the TOS using Workbench.
- 13: Admins shall be required to remove users for violating the TOS using Workbench.

URL: http://52.53.215.116/

## 2. Usability Test Plan:

## **Test Objective**

The selected function we are testing for this usability plan is the search function. This test is to ensure the search function is easy and fast to use for users. The test objectives for this usability test plan is based on how the user can execute these actions:

- Search product listings by category
- Search product listings by title and description
- Sort product listings by price
  Through this testing we will be able to take feedback from users and use it to improve the ease of use for our search function.

#### **Test Background and Setup**

The test is to receive usability feedback on the search function for the SFSU TradeMart website. This includes searching by category, title, and description as well as sorting based on price. The web browsers it will be tested on are Google Chrome, Firefox, and Safari. The intended users of the site are SFSU students and faculty.

The test will begin on the website's homepage on Google Chrome (52.53.215.116). The user will be tasked with searching for certain items, as well as utilizing the sorting options. They will receive no assistance other than starting on the homepage and being given these tasks. Once the user has completed these tasks we will assess the results of the usability test through the criteria discussed in the Usability Task Description table and the responses of the Likert test.

The URL of the website is <u>52.53.215.116/</u> which is also the URL of the search page we are testing. The user can input the search term which can include the option of specifying a category from a dropdown menu. Once searched, they can then sort their results from a dropdown menu above the listings. The usability test is successful and completed if the user finds the appropriate result by searching the product listings available.

#### **Usability Task Description**

Task	Description
Task	Find all furniture listings sorted by lowest to highest price
Machine State	Search query empty
Successful completion criteria	Search results properly loaded related to search term with chosen sorting option correctly applied

Benchmark	Completed in 1 minute
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*Effectiveness*: Effectiveness would be measured by how many testers were able to properly complete the task in time and how many errors they made (clicks that were not necessary to complete the task).

*Efficiency*: Efficiency would be measured by the average time it took testers to complete the task, the average number of clicks it took to accomplish the task, and the average number of screens needed to accomplish the task.

## **Subjective Testing**

("X" column that is your answer)

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I was able to find the search bar easily.					
I was able to find the desired listings easily.					
I was able to sort the search results to search listings easily.					

Additional Comments (if any):

# 3. QA Test Plan:

## **Test Objectives**

We are testing the search function and its sorting function to see if relevant search results are listed and sorted in the correct order.

## HW and SW setup

Hardware: Windows 10 PC

Software setup: The setup will have the website's homepage (which is also the search page) loaded on two different browsers: Google Chrome and Firefox. We check to make sure the navbar at the top of the screen contains the search bar as well as the category dropdown list.

URL: http://52.53.215.116/

#### Feature to be tested

Search/Sorting Function

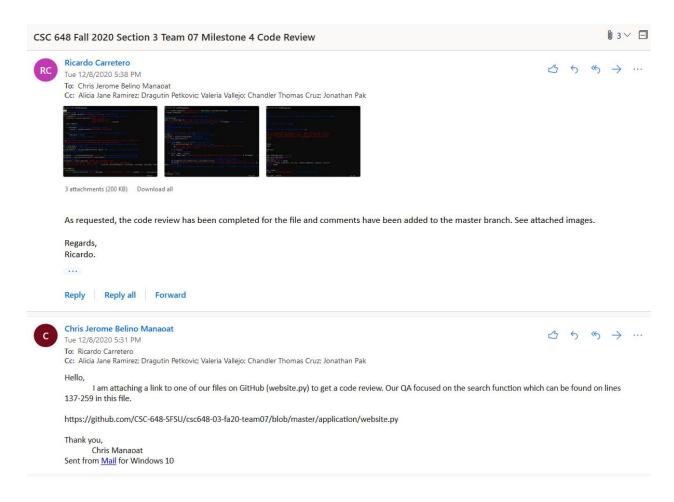
### **QA** Test plan - table format

Number	Title	Description	Test Input	Expected Output	PASS/FAIL Chrome	PASS/FAIL Firefox
1	Test % like in search for name field	The search button should return the search results page with the correct results.	Type "iclicker" into the search bar with "All" as the category option and click the search button.	The search results page contains two listings: "take my iclicker" and "iclicker for any class".	PASS	PASS
2	Test category in search	The category search should return only listings that are of the selected category.	Select the "Tutoring" category with no search term and click the search button.	The search results page contains three listings: "Math Tutoring (1 hour)", "Art Mentor", and "Physics Tutoring (1 hour)".	PASS	PASS

3		Test search result sorting	The results should order themselves according to the chosen sorting option.	Select the "Books" category with no search term and click the search button. Click the "sorted by" button and select "Prices low to high".	The search results contains four listings in this order: "cool math games textbook, math 100", "engineering textbook, hardcover", "calc 3 text book", and "Math 100 Book for Sale"	PASS	PASS
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# 4. Code Review:

Done over email as specified. Screenshots below:



# 5. Self-Check on Best Practices for Security:

#### Major assets being protected:

- User's password
- User's email
- User's address
- Listing's image

#### Major threats to assets:

- Admin getting access to private information from Users through MySQL Workbench.
- Access to our server via SSH from anywhere.
- Insertion of SQL queries in the search bar that could access our database.
- Listing images getting corrupted upon upload/insertion to the database.

#### How we're protecting each asset:

- We're protecting our users' passwords by taking each user's password, inserting the string 'CSC675' as a suffix to their password, and hashing that altered password before inserting it into the MySQL database. For the user's emails, we hash them before inserting them into the database. This will prevent any site admins from having access to user sensitive information, even with direct access to the database. Admins are also given limited privileges with the database account they're given, so they aren't able to make drastic changes to our database.
- To prevent unwanted access via SSH to our server, we added inbound rules that only allow verified connections. This is in addition to the default security group through AWS.
- To prevent users from making SQL queries directly from the search bar, we implemented data validation directly into the search bar. We limited the user's search bar input to 40 alphanumeric characters maximum. In addition to the search bar, we also implemented data validation into the register and sign-in pages to ensure users were inputting SFSU email addresses
- To protect the listing images from being corrupted, we've stored them as BLOBs rather than paths in the database. This way, we don't have to give remote clients file system access.

# 6. Self-Check: Adherence to Original Non-functional Specs:

- 1. Application shall be developed, tested and deployed using tools and servers approved by Class CTO and as agreed in M0 (some may be provided in the class, some may be chosen by the student team but all tools and servers have to be approved by class CTO). **DONE**
- 2. Application shall be optimized for standard desktop/laptop browsers e.g. must render correctly on the two latest versions of two major browsers **ON TRACK**
- 3. All or selected application functions must render well on mobile devices ON TRACK
- 4. Data shall be stored in the database on the team's deployment server. **DONE**
- 5. No more than 50 concurrent users shall be accessing the application at any time **ON TRACK**
- 6. Privacy of users shall be protected and all privacy policies will be appropriately communicated to the users. **ON TRACK**
- 7. The language used shall be English (no localization needed) **DONE**
- 8. Application shall be very easy to use and intuitive **ON TRACK**
- 9. Application should follow established architecture patterns ON TRACK
- 10. Application code and its repository shall be easy to inspect and maintain **DONE**
- 11. Google analytics shall be used **ON TRACK**
- 12. No e-mail clients shall be allowed. Interested users can only message to sellers via in-site messaging. One round of messaging (from user to seller) is enough for this application **ON TRACK**
- 13. Pay functionality, if any (e.g. paying for goods and services) shall not be implemented nor simulated in UI. **DONE**
- 14. Site security: basic best practices shall be applied (as covered in the class) for main data items **ON TRACK**
- 15. Media formats shall be standard as used in the market today **ON TRACK**
- **16**. Modern SE processes and practices shall be used as specified in the class, including collaborative and continuous SW development **ON TRACK**
- 17. The application UI (WWW and mobile) shall <u>prominently</u> display the following <u>exact</u> text on all pages "SFSU Software Engineering Project CSC 648-848, Fall 2020. For Demonstration Only" at the top of the WWW page. (Important so as to not confuse this with a real application). **ON TRACK**