



- This ticket will only be valid with an ID proof in original provided at the time of booking by the passenger (s). If found travelling without ID Proof, passenger(s) will be treated as without ticket and charged as per extant Railway rules
- If the passenger whose ID card no. is indicated on the ERS/VRM is not travelling, all other passenger(s) booked on that ticket, if found travelling in train will be treated as travelling WITHOUT TICKET and charged accordingly.
- Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :-Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt. /Student Identity Card with photograph issued by recognized School or College for their students /Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph
- General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund

PNR No. : 8542580160	Train No. & Name : 22955/KUTCH EXPRESS	Quota : GN
Transaction ID: 100000714019948	Date & Time of Booking: 15-Jan-2017 01:09:30 pm	Class of Travel: SL
From: VALSAD(BL)	Date of Journey: 02-Feb-2017	To : DHRANGDHRA(DHG)
Boarding: VALSAD(BL)	Date of Boarding: 02-Feb-2017	Scheduled Departure: 20:43
Resv. Up to : DHRANGDHRA(DHG)	Scheduled Arrival: 04:03	1 Adults ,0 Children
Passenger Mobile No : 9427589794	Note:- N/A	Distance: 429 km(s)
Paytm Order Id :2586193661		

## FARE DETAILS:

S.No.	Description	Amount (In Rupees)	Amount (In Words)
1	Ticket fare **	285	TWO HUNDRED EIGHTY FIVE RUPEES ONLY
2	IRCTC Service Charges # (Incl. of Service Tax)	0	ZERO RUPEES ONLY
3	Agent Service Charges	0	ZERO RUPEES ONLY
4	Payment Gateway Charges	5.13	FIVE RUPEES ONLY
5	Total	290.13	TWO HUNDRED NINETY RUPEES ONLY

## PASSENGER DETAILS:-

S.No.	Name	Age	Sex	Concession Code	Booking Status/Coach No./Seat No.
1	Harisinh V	56	M		PQWL/58
2					
3					
4					
5					
6					

This ticket is booked on a personal user id and cannot be sold by an agent, if bought from an agent by any individual. It is at his/her own risk.

## AGENT DETAILS:-

Principal Agent: One97 Communications Ltd.	E-Mail Id: care@paytm.com:
Contact Number:95553 95553	Address: B-121, Sector 5, Noida - 201 301

**Important:-**

- For details, rules and terms & conditions of E-Ticketing services, please visit [www.irctc.co.in](http://www.irctc.co.in)
- \* New Time Table is effective from 01-09-2014. Departure time printed on this ERS/VRM is liable to change. Please Check correct departure from Railway Station Enquiry, Dial 139 or SMS 'RAIL' to 139.
- There is an amendment in certain provisions of refund rule. Refer amended refund rules w.e.f. 01
- The accommodation booked is not transferable and is valid only if the ID card printed above is presented during the journey. The ERS/VRM along with the printed ID proof in original would be verified by TTE with the name and PNR on the chart. If the passenger fail to produce/display ERS/VRM due to any eventuality (loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/-per ticket as applicable to such cases will be levied. The ticket checking staff On board/ off board will give Excess Fare Ticket for the same.
- E-ticket cancellations are permitted through respective agent only.
- Obtain certificate from the TTE /Conductor in case of PARTIALLY waitlisted e-ticket, LESS NO. OF PASSENGERS travelled, A.C. FAILURE, TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC Ltd., Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing on-line refund request through the respective agent for claiming refund.
- Passengers are advised not to carry inflammables/dangerous/explosives articles as part of luggage and also to desist for smoking in the Trains.
- Contact us at 95553-95553 or [www.paytm.com/care](http://www.paytm.com/care).
- For any suggestions/complaints related to catering services, contact Toll Free No. 1800-111-321(07.00 hrs to 22.00 hrs)

**General Rules/ Information for E-ticket passengers****a) Status of E-tickets after Chart preparation :**

1. Confirmed E ticket -E-ticket where all passengers are confirmed.
2. Partially waitlist/Confirmed/RAC E ticket -E-ticket where some passengers are confirmed/ RAC and other wait-listed.
3. Fully waitlisted E tickets -E-ticket where all passengers are waitlisted.

**b) Authorization to board the train :**

1. Passengers with confirmed E ticket are permitted to board the train. Their names will appear on the reservation chart.
2. Name of passengers with Partially Waitlisted /Confirmed/RAC will appear on the chart (including the wait listed passengers in the partially waitlist ticket).
3. PNRs having Fully wait listed status will be dropped and names of the passengers will not appear on the reservation chart. They are not allowed to board the train. If full waitlisted passengers are found travelling, they will be treated as without ticket and charged as per extant Railway rules.

**c) Cancellation & refund rules :**

1. Confirmed Tatkal E-ticket: No refund will be granted on cancellation of Confirmed Tatkal E-ticket.
2. Partial cancellation of Tatkal tickets is allowed for only those passengers whose ID proof is not given at the time of booking. On cancellation of passenger whose ID proof is given, all the passengers on that ticket will be cancelled
3. Confirmed E-ticket before chart preparation: E-ticket can be cancelled online and the amount will be refunded electronically to the respective agent's account used for booking.
4. Confirmed E-ticket after chart preparation: Cancellation/ Refund request received after preparation of chart are forwarded by IRCTC to concerned railway for manual processing. Refund amount received from concerned railway will be credit back to the respective agent's account used for booking by IRCTC.
5. Partially waitlisted E-ticket before chart preparation: E-ticket can be cancelled online and the amount will be refunded electronically to the respective agent's account used for booking.
6. Partially waitlisted E-ticket after chart preparation: E-ticket cannot be cancelled online after chart preparation. Partially waitlisted e-ticket holder where part passengers have travelled and want to claim refund for passengers who have not travelled is required to send the original certificate issued by TTE / Conductor in lieu of the same to IRCTC after filing online refund request through the respective agent. The partially waitlisted e-ticket holder where no passengers have travelled & wants to claim refund is required to file online refund request through respective agent. It would then be forwarded to concerned railway and refund received from Railways would be credited back electronically to the respective agent's account used for booking by IRCTC.
7. Fully waitlisted E-tickets before chart preparation: E-ticket can be cancelled online and amount will be refunded electronically to the respective agent's account used for booking by IRCTC.
8. Fully waitlisted E-tickets after chart preparation: E-ticket will be automatically cancelled by Railways and amount will be refunded electronically to the respective agent's account used for booking by IRCTC.
9. If the ticket is partially waitlisted/ Confirmed/ RAC at remote location chart preparation then E-ticket cannot be cancelled online. It is required to file refund request online for claiming refund through the respective agent. It would then be processed offline and refund received from Railways would be credited back electronically to the respective agent's account used for booking by IRCTC.

d) If train is cancelled, E-ticket can be cancelled online up to 3 days from the date of departure of the train through the respective agent's account used for booking.

e) Bank charges, if any, will be payable extra. (For details of bank charges kindly refer to Terms and Conditions on [www.irctc.co.in](http://www.irctc.co.in) )

g) The Compartment/ Cabin/ Coupe/ Coach/ Seat numbers for first AC and First class will be allotted at the time of chart preparation.

h) The customer who has opted for auto-up gradation during booking of his/her e-ticket is requested to check the up-gradation chart before boarding the train.

i) IRCTC Service Charge for E-Ticket (Service charge levied is not refundable):

Class	Service Fee
SL/2S	Rs 0
1AC/2AC/3AC/CC/3E/FC	Rs 0

**Agent(Paytm) Service Fee for e-ticket (inclusive of service tax)- Non-refundable:**

Class	Service Fee
SL/2S	Rs 0
1AC/2AC/3AC/CC/3E/FC	Rs 0

**Customer Support- Contact us at 95553 95553 or [www.paytm.com/care](http://www.paytm.com/care)**