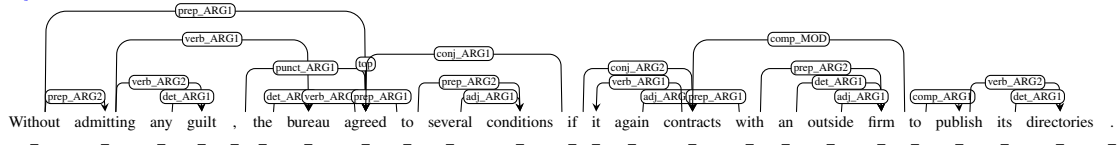
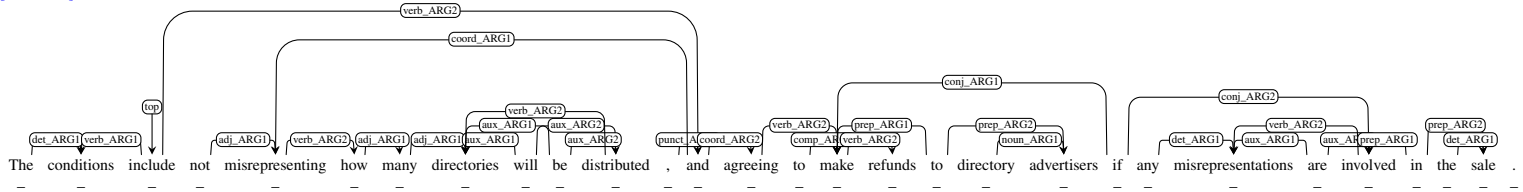


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[21466003]

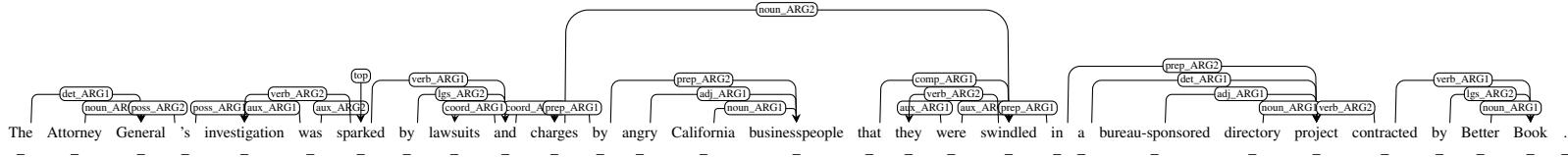


[21466004]



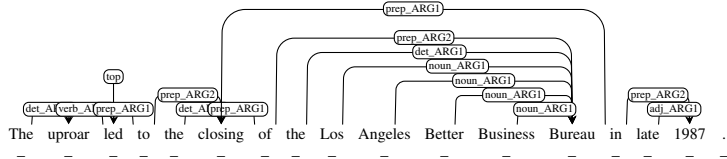
The conditions include not misrepresenting how many directories will be distributed , and agreeing to make refunds to directory advertisers if any misrepresentations are involved in the sale .

[21466005]



The Attorney General's investigation was sparked by lawsuits and charges by angry California businesspeople that they were swindled in a bureau-sponsored directory project contracted by Better Book.

[21466006]



The uproar led to the closing of the Los Angeles Better Business Bureau in late 1987.