

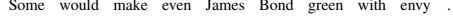
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[21058004]



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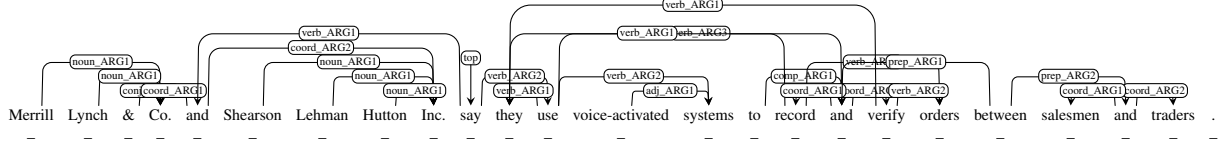
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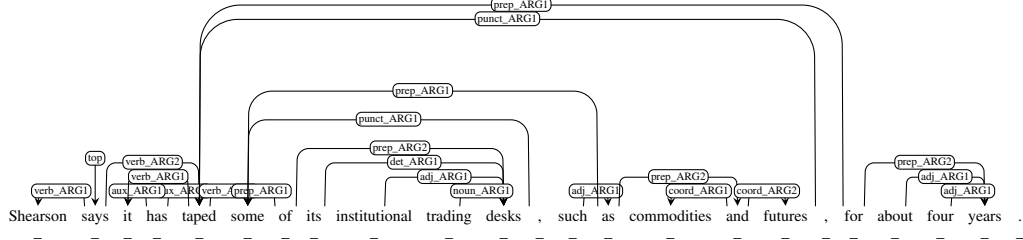
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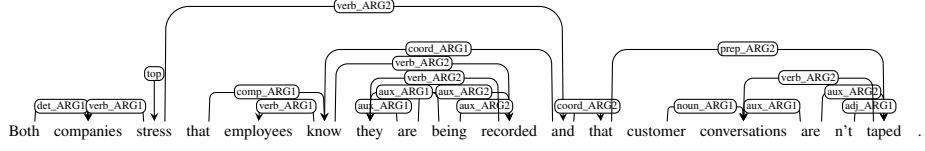
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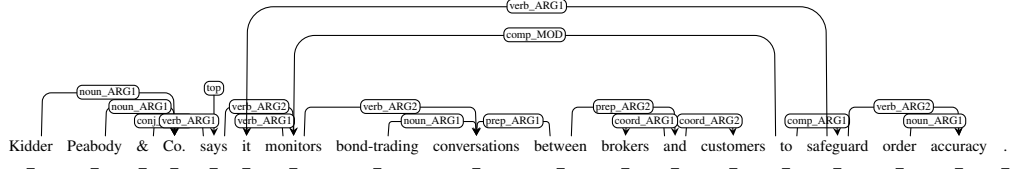
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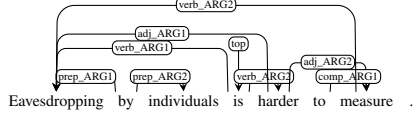
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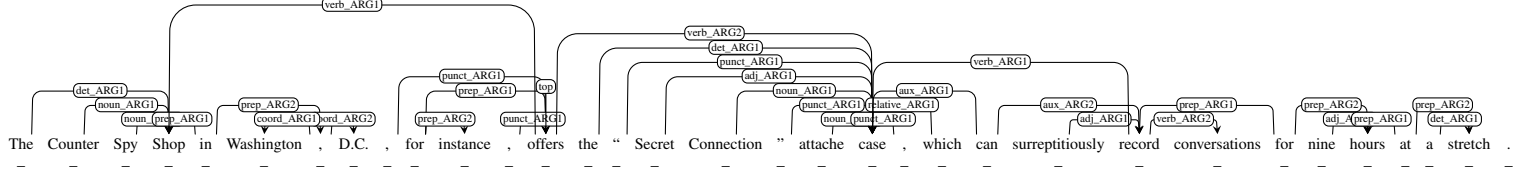
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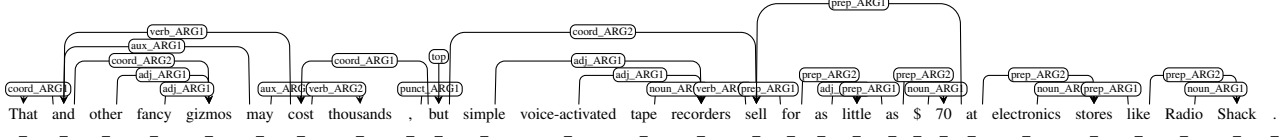
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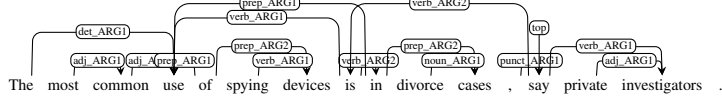
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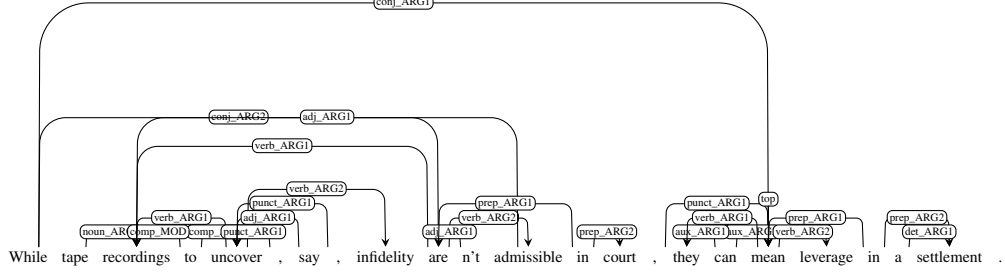
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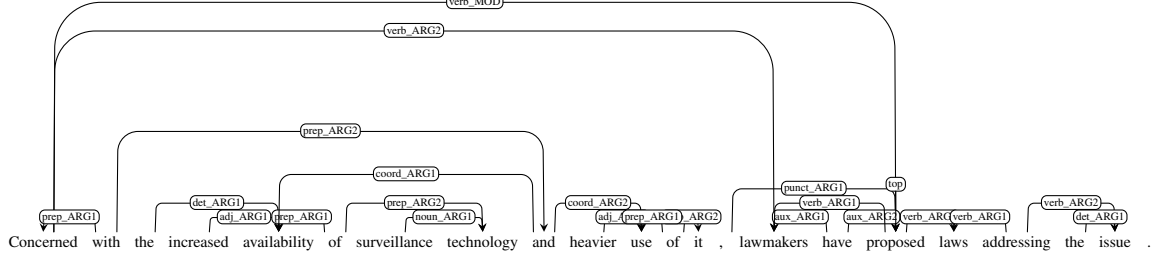
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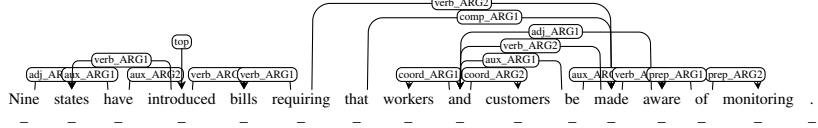
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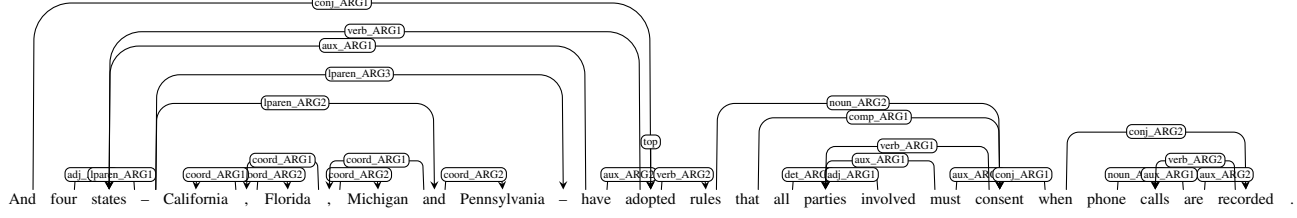
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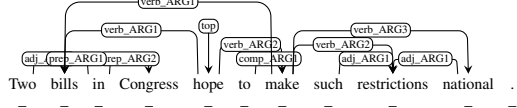
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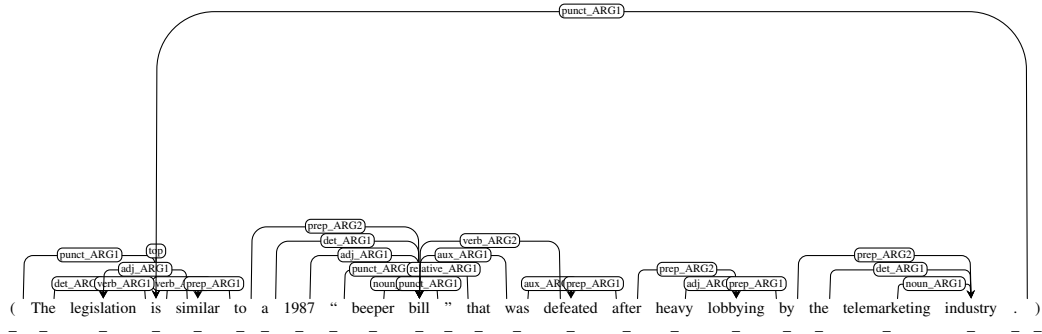
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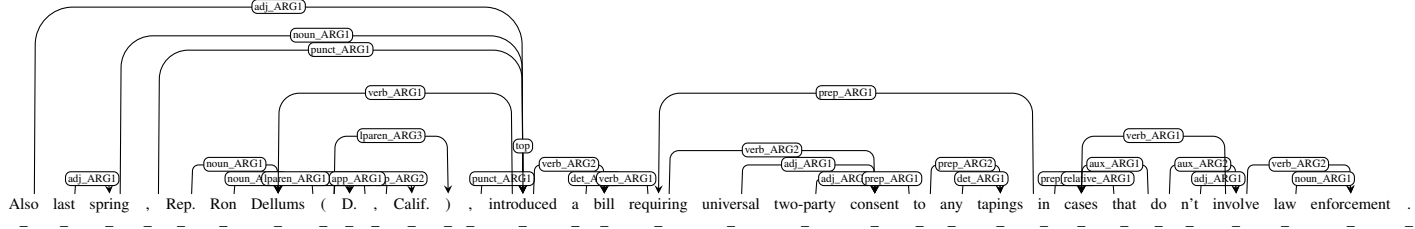
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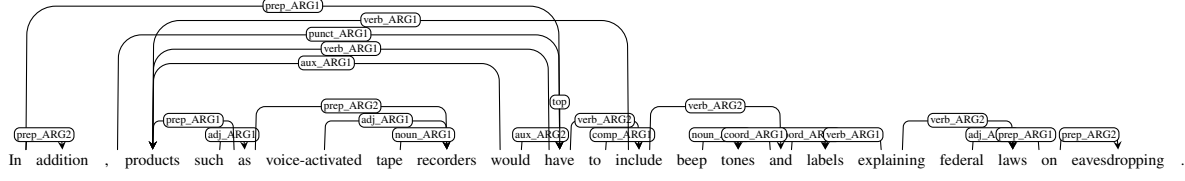
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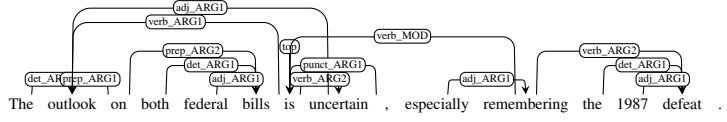
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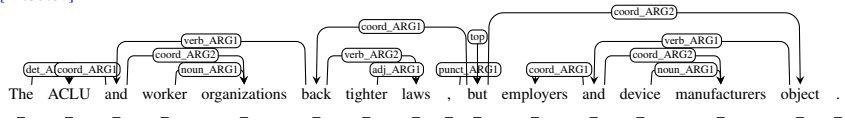
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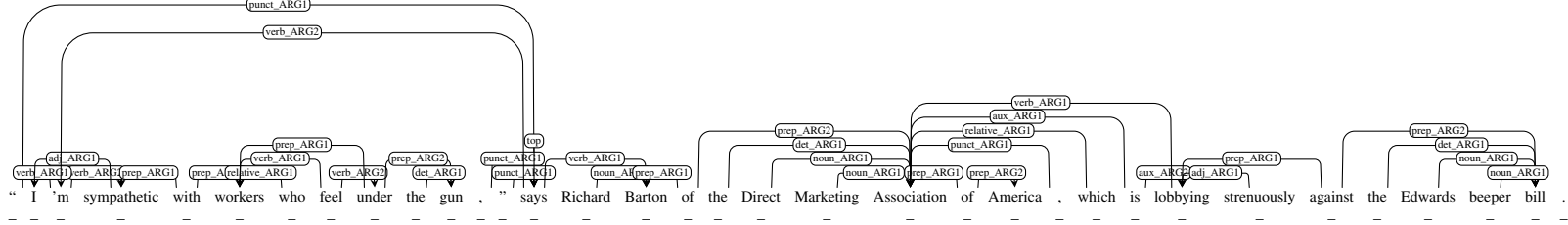
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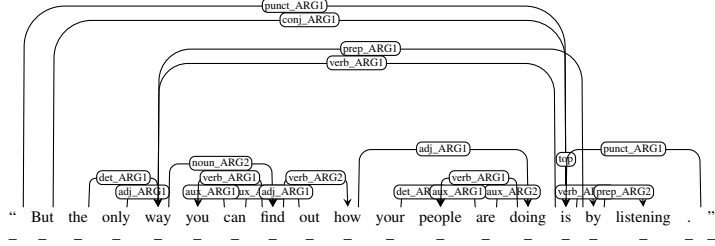
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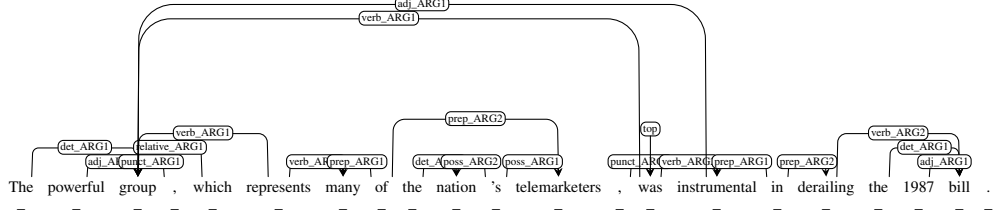
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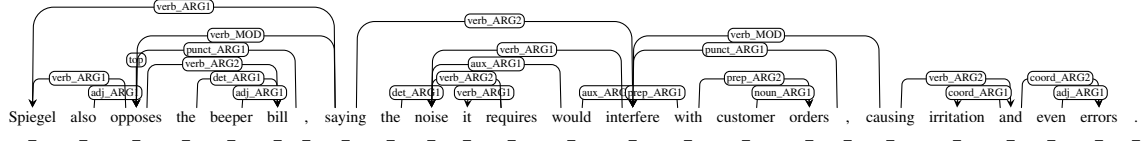
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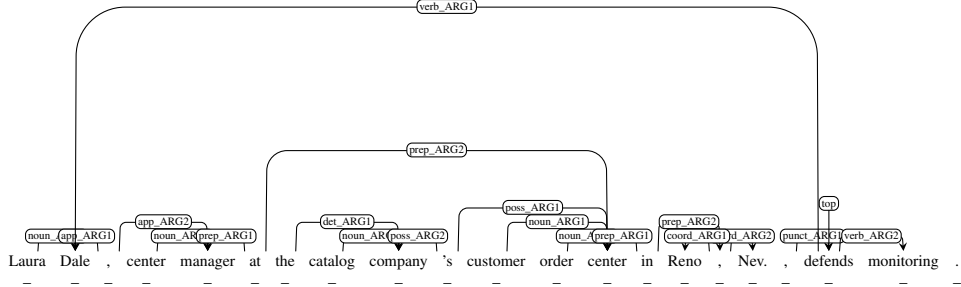
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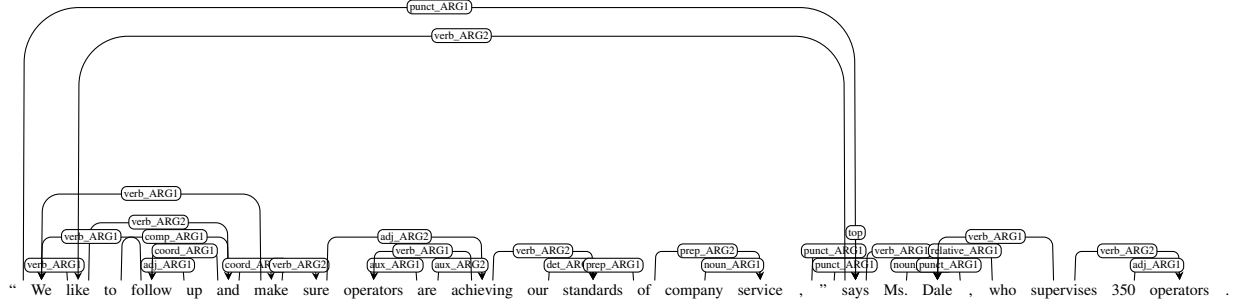
[21058041]



[21058042]



[21058043]



[21058044]

John Bonomo , a Nynex spokesman , says the telephone company needs to monitor operators to evaluate performance during the first six months on the job .

" Sometimes , he says , we 'll pull someone off the phones for more training . "

Federal wiretap statutes recognize the right of employers to monitor employees for evaluation purposes .

And in the past , Congress has viewed monitoring as an issue best handled in union negotiations .

But opponents , led by the CWA , say new laws are needed because monitoring is heavily concentrated in service industries and 81 % of monitored workers are n't represented by unions .

The CWA claims that monitoring not only infringes on employee privacy , but increases stress .

" Nine to Five , " a Cleveland-based office workers organization that supports the beeper bill , six months ago started a privacy hot line to receive reports of alleged monitoring abuses .

Currently , if the person taping is a party to the conversation , it 's all right to record without the knowledge of the other person on the line .

( Intercepting other people 's private conversations is illegal and punishable by five years in prison and fines of \$ 10,000 . )

The electronics industry is closely following the Dellums bill .

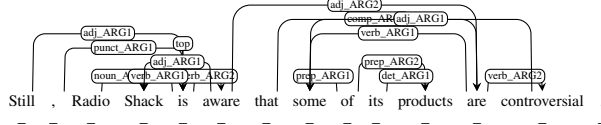
But vendors contend that they ca n't control how their products are used .

Radio Shack says it has a policy against selling products if a salesperson suspects they will be used illegally .

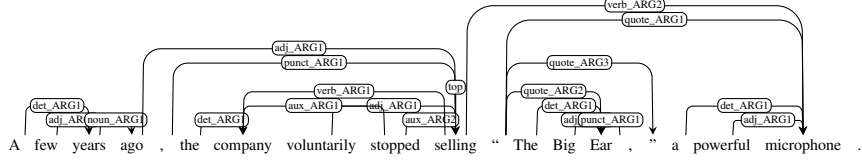
" Everything sold at Radio Shack has a legal purpose " says Bernard Appel , president of the Tandy Corp. subsidiary .

He says he has n't yet studied the Dellums bill , but that requiring a beeping tone on recorders " would be ludicrous . "

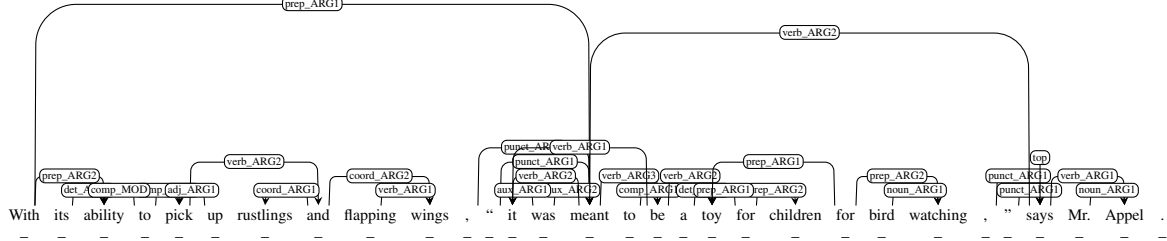
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[21058061]



[21058062]



[21058063]

