

CZ2007: Databases

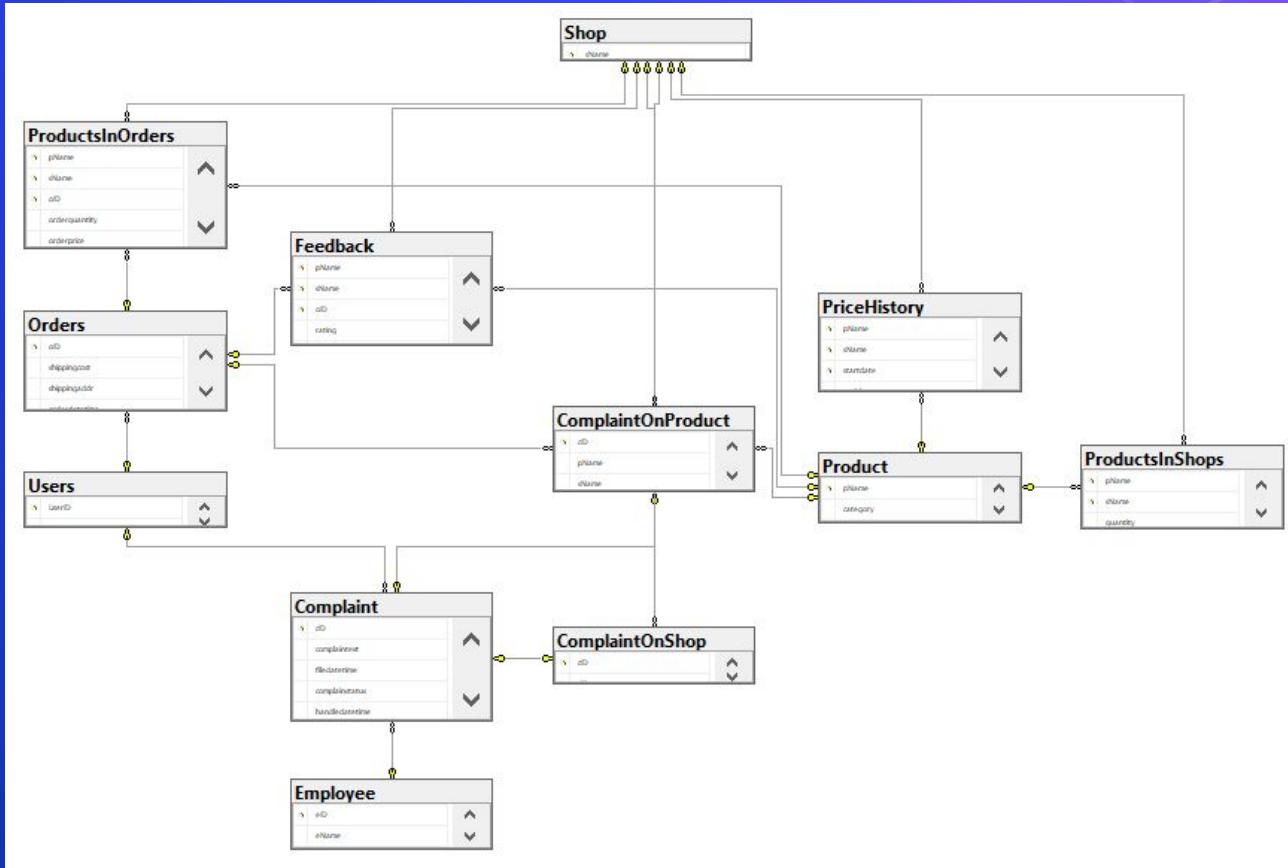
SSP5: Group 5

Entity Relationship Diagram

- Here you have a list of items
- And some text
- But remember not to overload your slides with content

Your audience will listen to you or read the content, but won't do both.

Database Diagram



001

011

SQL Table Creation

```
CREATE TABLE ProductsInOrders(
    pName nvarchar(500) FOREIGN KEY REFERENCES Product(pName) ON DELETE CASCADE ON UPDATE CASCADE,
    sName varchar(100) FOREIGN KEY REFERENCES Shop(sName) ON DELETE CASCADE ON UPDATE CASCADE,
    oID int FOREIGN KEY REFERENCES Orders(oID) ON DELETE CASCADE,
    orderquantity int NOT NULL DEFAULT 0 CHECK(orderquantity>=0),
    orderprice float(24) NOT NULL DEFAULT 0.0 CHECK(orderprice>=0.0),
    deliverystatus varchar(50) NOT NULL DEFAULT 'being processed'
    Check(deliverystatus = 'being processed' OR deliverystatus = 'shipped' OR deliverystatus = 'delivered' OR deliverystatus = 'returned'),
    deliverydate datetime DEFAULT NULL,
    --The product in order either has DeliveryStatus = 'delivered' or 'returned' and a DeliveryDateTime.
    --or DeliveryStatus 'being processed' or 'shipped' and DeliveryDateTime = NULL.
    CHECK((deliverystatus='delivered' AND deliverydate<>NULL)
    OR (deliverystatus='returned' AND deliverydate<>NULL)
    OR (deliverystatus='being processed' AND deliverydate=NULL)
    OR (deliverystatus='shipped' AND deliverydate=NULL)),
    PRIMARY KEY(pName, sName, oID),
);
```



Tables created along with primary keys, foreign keys, key constraints and tuple constraints

SQL Insert Dummy Data

```
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (1, N'aluckham0')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (2, N'cerbel1')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (3, N'lgouth2')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (4, N'ogoldsworthy3')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (5, N'thanmore4')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (6, N'rpaudem5')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (7, N'aslight6')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (8, N'bilyuchyov7')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (9, N'bscarffe8')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (10, N'bstoffel9')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (11, N'uambrosonia')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (12, N'gduffieldb')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (13, N'sleiboldc')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (14, N'cleydend')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (15, N'erogete')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (16, N'cseczykf')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (17, N'jclaffeyg')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (18, N'emurrillh')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (19, N'mteodoroi')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (20, N'atutillj')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (21, N'eolerenshawk')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (22, N'iliarraddl')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (23, N'wlneroahn')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (24, N'jjosowitzn')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (25, N'vmatkino')
INSERT [dbo].[Users] ([UserID], [uName]) VALUES (26, N'solenchikovp')
```

```
INSERT [dbo].[Product] ([pName], [maker], [category]) VALUES (N'Beans - Yellow', N'NULL', N'Grocery')
INSERT [dbo].[Product] ([pName], [maker], [category]) VALUES (N'Dell XPS Notebook', N'Dell', N'Electronic Gadgets')
INSERT [dbo].[Product] ([pName], [maker], [category]) VALUES (N'Doilies - 8, Paper', N'NULL', N'Grocery')
INSERT [dbo].[Product] ([pName], [maker], [category]) VALUES (N'Galaxy Note 10', N'Samsung', N'Electronic Gadgets')
INSERT [dbo].[Product] ([pName], [maker], [category]) VALUES (N'Galaxy S10', N'Samsung', N'Electronic Gadgets')
INSERT [dbo].[Product] ([pName], [maker], [category]) VALUES (N'Galaxy S10+', N'Samsung', N'Electronic Gadgets')
INSERT [dbo].[Product] ([pName], [maker], [category]) VALUES (N'Galaxy S20', N'Samsung', N'Electronic Gadgets')
INSERT [dbo].[Product] ([pName], [maker], [category]) VALUES (N'Galaxy S20+', N'Samsung', N'Electronic Gadgets')
INSERT [dbo].[Product] ([pName], [maker], [category]) VALUES (N'Galaxy S9', N'Samsung', N'Electronic Gadgets')
INSERT [dbo].[Product] ([pName], [maker], [category]) VALUES (N'Galaxy S9+', N'Samsung', N'Electronic Gadgets')
INSERT [dbo].[Product] ([pName], [maker], [category]) VALUES (N'Glass Cup', N'IKEA', N'Tableware')
```

SQL Triggers:

```
GO
CREATE TRIGGER NoUserUpdate ON Users
AFTER UPDATE
AS
IF UPDATE(UserID)
BEGIN
    ;THROW 51000, 'You can''t update the primary key UserID', 1;
END
GO
CREATE TRIGGER NoEmployeeUpdate ON Employee
AFTER UPDATE
AS
IF UPDATE(eID)
BEGIN
    ;THROW 51000, 'You can''t update the primary key employeeID', 1;
END
GO
CREATE TRIGGER NoOrderUpdate ON Orders
AFTER UPDATE
AS
IF UPDATE(oID)
BEGIN
    ;THROW 51000, 'You can''t update the primary key orderID', 1;
END
```

- 
- Triggers to ensure that User ID, employee ID and order ID, cannot be changed

SQL Triggers:

- Ensure Complain status can only move up a stage at a time
Eg: (being handled → addressed) is allowed but (pending → addressed) is not allowed
- Update Date & Time when the complaint has been addressed

```
GO
CREATE TRIGGER ComplainStatus
ON Complaint
AFTER UPDATE
NOT FOR REPLICATION
AS
BEGIN
    UPDATE Complaint
    SET complainstatus= CASE
        WHEN d.eID = NULL AND i.eID IS NOT NULL
        THEN 'being handled'

        WHEN d.complainstatus='being handled' AND i.complainstatus<>'addressed'
        THEN 'being handled'

        WHEN d.complainstatus='pending' AND i.complainstatus<>'being handled'
        THEN 'pending'
        ELSE
            i.complainstatus
    END,
    handledatetime= CASE
        WHEN d.complainstatus='pending' AND i.complainstatus='being handled'
        THEN GETDATE()
        ELSE
            d.complainstatus
    END
    FROM Complaint o, inserted i, deleted d
    WHERE o.cID=i.cID AND o.cID = d.cID
END
```

SQL Triggers:

- Make sure that the delivery status can only move up by a stage at a time (being processed → shipped)
- Update date & time when the item has been delivered

```
--Update DeliveryDateTime when DeliveryStatus changed.  
--If DeliveryStatus changed to 'Delivered', then DeliveryDateTime=GETDATE()  
--If DeliveryStatus changed to 'Pending', then DeliveryDateTime=NULL  
--One trigger, one batch of statements  
CREATE TRIGGER UpdateDelivery  
ON ProductsInOrders  
AFTER UPDATE  
NOT FOR REPLICATION  
AS  
BEGIN  
    UPDATE ProductsInOrders  
    --DeliveryDateTime will not be updated unless DeliveryStatus changes from 'shipped' to 'delivered'  
    SET deliverydate= CASE  
        WHEN d.deliverystatus='shipped' AND i.deliverystatus='delivered'  
        THEN GETDATE()  
        ELSE d.deliverydate  
    END  
    --DeliveryStatus will not be updated unless it follows the sequence: 'being processed'->'shipped'->'delivered'->'returned'  
    ,deliverystatus= CASE  
        WHEN d.deliverystatus='being processed' AND i.deliverystatus<>'shipped'  
        THEN 'being processed'  
        WHEN d.deliverystatus='shipped' AND i.deliverystatus<>'delivered'  
        THEN 'shipped'  
        WHEN d.deliverystatus='delivered' AND i.deliverystatus<>'returned'  
        THEN 'delivered' --DeliveryStatus retains updated value  
        WHEN d.deliverystatus='returned'  
        THEN 'returned'  
        ELSE i.deliverystatus  
    END  
    FROM ProductsInOrders o, inserted i, deleted d  
    --Get all the records that have just been updated,  
    --and find the previous value (inserted gives the updated rows, and deleted gives the previous values for these rows)  
    WHERE o.SName=i.SName AND o.PName=i.PName AND o.oID=i.oID  
    AND o.SName=d.SName AND o.PName=d.PName AND o.oID=d.oID;  
END
```

Queries

Query 1

Find the average price of “iPhone X”s on Sharkee from 1 August 2020 to 31 August 2020.



Query 1:

```
---- Query 1 ----  
-- Question: Find the average price of "iPhone Xs" on Sharkee from 1 August 2020 to 31 August 2020.  
  
SELECT AVG(price) AS AvgPrice  
FROM PriceHistory  
WHERE pName = 'iPhone X'  
AND ((startdate >= '2020.08.01 00:00:00' AND startdate < '2020.09.01 00:00:00')  
     OR (enddate >= '2020.08.01 00:00:00' AND enddate < '2020.09.01 00:00:00'));
```

Output:

	AvgPrice
1	977.333333333334

Query 2

Find products that received at least 100 ratings of “5” in August 2020, and order them by their average ratings.



Query 2(version-1):

```
-- create temporary table which stores product name with more than 100 ratings of "5"
```

```
SELECT pName INTO #Pdts  
FROM Feedback  
WHERE rating = 5 AND MONTH(feedbackDate) = 8 AND YEAR(feedbackDate) = 2020  
GROUP BY pName  
HAVING COUNT(rating)>=100;
```

```
-- printing the average ratings for these products
```

```
SELECT pName, ROUND(AVG(Cast(rating as Float)),2) AS AvgRatings  
FROM Feedback  
WHERE pName IN(SELECT * FROM Pdts) AND MONTH(feedbackDate) = 8 AND YEAR(feedbackDate) = 2020  
GROUP BY pName  
ORDER BY AVG(rating) DESC;
```

Output:

	pName	AvgRatings
1	Galaxy S9	4.95
2	iPhone X	4.84

Query 2(version-2):

```
-- Only extract those rows whereby the month of the feedback is August(08) and the year is 2020
WITH F0 AS ( --products that receive feedback in August 2020
SELECT *
FROM Feedback f
WHERE MONTH(feedbackDate) = 8 AND YEAR(feedbackDate) = 2020),

-- products that received ratings 5
F1 AS(
SELECT *
FROM F0
WHERE rating=5,

-- products with at least 100 ratings of 5
F2 AS(
SELECT pName, COUNT(rating) AS NumRatings5
FROM F1
GROUP BY pName
HAVING COUNT(rating)>=100)

-- First cast Rating to be a Float so we can get the decimal point values, then Average all the Rating values
-- Round the average rating to be 2 decimal point
SELECT F2.pName, ROUND(AVG(Cast(F0.rating as Float)),2) AS AvgRatings
FROM F2
JOIN F0 ON F2.pName=F0.pName
GROUP BY F2.pName
ORDER BY AvgRatings DESC;
```

Output:

	pName	AvgRatings
1	Galaxy S9	4.95
2	iPhone X	4.84

Query 3

For all products purchased in June 2020 that have been delivered, find the average time from the ordering date to the delivery date.



Query 3:

---- Query 3 ----

-- Question: For all products purchased in June 2020 that have been delivered, find the average time from the ordering date to the delivery date.

-- print average time of delivery in hours

```
SELECT CAST(AVG(DATEDIFF(second,orderdatetime, deliverydate)) AS FLOAT)/3600 AS AvgTimeOnDelivery
FROM Orders, ProductsInOrders
WHERE Orders.oID= ProductsInOrders.oID
AND orderdatetime >= '2020-06-01 00:00:01' AND orderdatetime <= '2020-06-30 23:59:59'
AND (deliverystatus = 'Delivered' OR deliverystatus = 'Returned');
```

Output:

	AvgTimeOnDelivery
1	116.3475

Query 4

Let us define the “latency” of an employee by the average that he/she takes to process a complaint.
Find the employee with the smallest latency.



Query 4

--- Query 4 ---

-- Question: Let us define the "latency" of an employee by the average that he/she takes to process a complaint.
--Find the employee with the smallest latency.

```
SELECT eID, AVG(DATEDIFF(second, filedatetime, handledatetime)) AS AvgLatency INTO LatencyRecord
FROM Complaint
GROUP BY eID;
```

-- cross-check table

```
SELECT *
FROM LatencyRecord;
```

```
SELECT eID
FROM LatencyRecord
WHERE AvgLatency = (SELECT MIN(AvgLatency) FROM LatencyRecord);
```

Output:

eID
1

Table for cross
checking the answer

	eID	AvgLatency
1	1	2704800
2	2	2880000
3	3	2678400
4	4	2160000

Query 5

Produce a list that contains (i) all products made by Samsung, and (ii) for each of them, the number of shops on Sharkee that sell the product.

Query 5 (i):

---- Query 5 ---- |

-- Question: Produce a list that contains (i) all products made by Samsung, and
--(ii) for each of them, the number of shops on Sharkee that sell the product.

-- Part(i) --

```
SELECT pName  
FROM Product  
WHERE maker = 'Samsung';
```

Output:

	pName
1	Galaxy Note 10
2	Galaxy S10
3	Galaxy S10+
4	Galaxy S20
5	Galaxy S20+
6	Galaxy S9
7	Galaxy S9+
8	Samsung Galaxy Tab S5
9	Samsung LCD TV

Query 5 (ii):

```
-- Part(ii) -- version 1
```

```
SELECT Product.pName, COUNT(Sname) AS noOfShops  
FROM ProductsInShops RIGHT JOIN Product ON Product.pName = ProductsInShops.pName  
WHERE maker = 'Samsung'  
GROUP BY Product.pName;
```

```
-- Part(ii) -- version 2
```

```
SELECT Product.pName AS Product, COUNT(ProductsInShops.PName) AS noOfShops  
FROM Product  
LEFT JOIN ProductsInShops  
ON Product.pName = ProductsInShops.pName  
WHERE maker = 'Samsung'  
GROUP BY Product.pName;
```

Query 5:

Output:

	Product	noOfShops
1	Galaxy Note 10	0
2	Galaxy S10	1
3	Galaxy S10+	0
4	Galaxy S20	1
5	Galaxy S20+	1
6	Galaxy S9	1
7	Galaxy S9+	1
8	Samsung Galaxy Tab S5	1
9	Samsung LCD TV	1

Query 6

Find shops that made the most revenue in August 2020.



Query 6:

---- Query 6 ----

-- Question: Find shops that made the most revenue in August 2020.

```
WITH A1 AS
(
    SELECT t2.sName, SUM(t2.orderprice*t2.orderquantity) AS revenue
    FROM Orders as t1

    -- Left join on common attribute OrderID of both tables
    LEFT JOIN ProductsInOrders AS t2
    ON t1.oID = t2.oID

    -- OrderDateTime should fall under 2020/08
    WHERE MONTH(t1.orderdatetime) = 8 AND YEAR(t1.orderdatetime) = 2020
    -- Group by Shop name with aggregate function SUM of all revenue(OrderPrice*OrderQuantity) by this shop
    GROUP BY sName
)

SELECT sName
FROM A1
WHERE revenue = (SELECT MAX(revenue) FROM A1);
```

Cross Verify the
Total Revenue:

	sName	revenue
1	iStudio	154000
2	Samsung	110000
3	Tesco	462799
4	Walmart	590525

Output:

	sName
1	Walmart

Query 7

For users that made the most amount of complaints, find the most expensive products he/she has ever purchased.



Query 7:

```
--- Query 7 ---
-- Question: For users that made the most amount of complaints, find the most expensive products he/she has ever purchased.

-- Counts the total number of complaints each user has made
WITH A1 AS
(
    SELECT UserID, COUNT(UserID) as noOfComplaints
    FROM Complaint
    GROUP BY UserID
),

-- Select the users in A1 that has made the most complaints and their orderID
A2 AS
(
    SELECT t1.UserID, t2.oID
    FROM A1 as t1
    LEFT JOIN Orders as t2
    ON t1.UserID = t2.UserID
    WHERE noOfComplaints = (SELECT MAX(noOfComplaints) FROM A1)
),

-- Find all products that these users in A2 has ever purchased
A3 AS
(
    SELECT t1.UserID, t2.oID, t2.pName, t2.orderprice
    FROM A2 as t1
    LEFT JOIN ProductsInOrders as t2
    ON t1.oID = t2.oID
),

-- Find the most expensive product that each user in A3 has purchased
A4 AS
(
    SELECT UserID, MAX(OrderPrice) as maxProductPrice FROM A3
    GROUP BY UserID
)

-- Get the product name by matching UserID and the Product price
SELECT t1.UserID, t2.pName, t2.orderprice
FROM A4 as t1
LEFT JOIN A3 as t2
ON t1.UserID = t2.UserID AND t1.maxProductPrice = t2.OrderPrice;
```

Output:

	UserID	pName	orderprice
1	4	iPhone X	1400
2	87	Pureboost Shoes	179

Query 8

Find products that have never been purchased by some users, but are the top 5 most purchased products by other users in August 2020.



Query 8:

Query 8 continued:

```
GO
-- View that excludes top 5 product in August
CREATE VIEW NonTop5Products AS
(SELECT *
FROM NonTop4Products NT
WHERE NT.TotalQuantity <> (SELECT MAX(TotalQuantity)
                             FROM NonTop4Products NT1));
GO
-- View that get top 5 product in August
-- Assume that there can be more than 5 products if products have the same order quantity.
CREATE VIEW TopProducts AS
(SELECT *
FROM AllProducts
EXCEPT
SELECT *
FROM NonTop5Products);

GO
-- View that gets the number of unique users
CREATE VIEW UserCount AS
SELECT COUNT(*) AS NumUniqueUsers
FROM Users;

GO
-- View that gets the number of unique purchases for each product
CREATE VIEW UniquePurchases AS
SELECT pName, Count(UserID) AS NumUniquePurchases
FROM (SELECT DISTINCT U.UserID, pName
      FROM Users U, Orders O ,ProductsInOrders PIO
      WHERE U.UserID=O.UserID AND O.oID=PIO.oID) AS UniquePurchase
GROUP BY pName;

GO
-- View that gets the products that are not bought by some users, but are top 5 products
SELECT DISTINCT TP.pName
FROM TopProducts TP, UserCount UC,UniquePurchases UP
WHERE TP.pName=UP.pName AND NumUniquePurchases < NumUniqueUsers;
```

Query 8 continued:

```
GO
```

```
-- additional commands to visualise views
-- All products
SELECT *
FROM AllProducts
ORDER BY TotalQuantity DESC;

-- Top 5 products
SELECT *
FROM TopProducts
ORDER BY TotalQuantity DESC;

-- Number of unique users
SELECT *
FROM UserCount;

-- Number of unique purchases for each product
SELECT *
FROM UniquePurchases;

-- Number of unique purchases for each product with number of unique users added
SELECT TP.pName, NumUniquePurchases, NumUniqueUsers
FROM TopProducts TP, UserCount UC,UniquePurchases UP
WHERE TP.pName=UP.pName;
```

Query 8 Results:

Output:

	pName
1	Huawei P40
2	JBL speaker
3	Men AIRism Crew Neck T-Sh...
4	Microsoft Surface Pro 7
5	Poplin Shirt
6	Sealy Posturepedic Aspire

Total quantity for products with top 5 quantity

	pName	TotalQuantity
1	Sealy Posturepedic Aspire	700
2	Microsoft Surface Pro 7	600
3	Poplin Shirt	500
4	JBL speaker	500
5	Huawei P40	302
6	Men AIRism Crew Neck T-Sh...	300

Total Quantity for the products shown

	pName	TotalQuantity
1	Sealy Posturepedic Aspire	700
2	Microsoft Surface Pro 7	600
3	Poplin Shirt	500
4	JBL speaker	500
5	Huawei P40	302
6	Men AIRism Crew Neck T-Sh...	300
7	iPhone X	110
8	Galaxy S9	110
9	Glass Cup	5

Number of Unique purchases for Products vs Number of Unique user

	pName	NumUniquePurchases	NumUniqueUsers
1	Huawei P40	4	205
2	JBL speaker	5	205
3	Men AIRism Crew Neck T-Sh...	5	205
4	Microsoft Surface Pro 7	3	205
5	Poplin Shirt	5	205
6	Sealy Posturepedic Aspire	5	205

Query 9

Find products that are increasingly being purchased over at least 3 months.



Query 9:

Cross-verifying the output

```
---- Query 9 ----
-- Question: Find products that are increasingly being purchased over at least 3 months.

GO
-- create a view of the products sold, their quantities, month and year
CREATE VIEW ProductsInMonthYear AS
( SELECT pName, orderquantity, MONTH(orderdatetime) AS Month, YEAR(orderdatetime) AS Year
FROM ProductsInOrders JOIN Orders ON ProductsInOrders.OID=Orders.OID ) ;

GO
-- view showing the total quantity of each product for per month, per year
CREATE VIEW PdtMonthlySales AS
(SELECT pName, Month, Year, SUM(orderquantity) AS TotalQuantity
FROM ProductsInMonthYear
GROUP BY pName, Month, Year);

GO
SELECT DISTINCT P1.pName
FROM PdtMonthlySales P1, PdtMonthlySales P2, PdtMonthlySales P3
WHERE(P1.pName=P2.pName AND P2.pName=P3.pName)
AND ((P1.Year=P2.Year AND (P3.Year-P2.Year)=1 AND P1.Month=11 AND P2.Month=12 AND P3.Month=1) --Eg Nov 2019, Dec 2019 and Jan 2020
OR((P2.Year-P1.Year)=1 AND P2.Year=P3.Year AND P1.Month=12 AND P2.Month=1 AND P3.Month=2) --Eg Dec 2019, Jan 2020 and Feb 2020
OR(P1.Year=P2.Year AND P2.Year=P3.Year AND (P3.Month-P2.Month)=1 AND (P2.Month-P1.Month)=1)) --any 3 consecutive months in 2020.
AND (P3.TotalQuantity>P2.TotalQuantity AND P2.TotalQuantity>P1.TotalQuantity);

SELECT *
FROM PdtMonthlySales
ORDER BY pName, Month, Year;
```

	Pname	Month	Year	TotalQuantity
1	Adidas Cap	1	2020	3
2	Adidas Cap	2	2020	5
3	Adidas Cap	3	2020	5
4	Adidas Cap	4	2020	1
5	Adidas Cap	5	2020	5
6	Adidas Cap	6	2020	5
7	Adidas Cap	7	2020	4
8	Adidas Hoodie	1	2020	2
9	Adidas Hoodie	2	2020	4
10	Adidas Hoodie	3	2020	5
11	Adidas Hoodie	4	2020	2
12	Adidas Hoodie	5	2020	2
13	Adidas Hoodie	6	2020	7
14	Adidas Hoodie	7	2020	2
15	Dell XPS Notebook	3	2020	1
16	Dell XPS Notebook	6	2020	1
17	Galaxy S10	2	2020	1
18	Galaxy S10	3	2020	2
19	Galaxy S10	4	2020	1
20	Galaxy S10	5	2020	1

Output:

	pName
1	Adidas Hoodie
2	Galaxy S9
3	Huawei P40
4	iPhone X
5	iPhone XR
6	Men AIRism Crew Neck T-Sh...
7	Microsoft Surface Pro 7
8	Ultraboost Shoes

Thanks!

Any questions?



---- Query 2 ---- version 2

-- Question: Find products that received at least 100 ratings of "5" in August 2020, and order them by their average ratings.

-- Only extract those rows whereby the month of the feedback is August(08) and the year is 2020

WITH F0 AS (--products that receive feedback in August 2020

SELECT *

FROM Feedback f

WHERE MONTH(feedbackDate) = 8 AND YEAR(feedbackDate) = 2020,

-- products that received ratings 5

F1 AS(

SELECT *

FROM F0

WHERE rating=5),

-- products with at least 100 ratings of 5

F2 AS(

SELECT pName, COUNT(rating) AS NumRatings5

FROM F1

GROUP BY pName

HAVING COUNT(rating)>=100)

-- First cast Rating to be a Float so we can get the decimal point values, then Average all the Rating values

-- Round the average rating to be 2 decimal point

SELECT F2.pName, ROUND(AVG(Cast(F0.rating as Float)),2) AS AvgRatings

FROM F2

JOIN F0 ON F2.pName=F0.pName

GROUP BY F2.pName

ORDER BY AvgRatings DESC;

	pName	AvgRatings
1	Galaxy S9	4.95
2	iPhone X	4.84

---- Query 3 ----

-- Question: For all products purchased in June 2020 that have been delivered, find the average time from the ordering date to the delivery date.

-- print average time of delivery in hours

```
SELECT CAST(AVG(DATEDIFF(second,orderdatetime, deliverydate)) AS FLOAT)/3600 AS AvgTimeOnDelivery
FROM Orders, ProductsInOrders
WHERE Orders.oID= ProductsInOrders.oID
AND orderdatetime >= '2020-06-01 00:00:01' AND orderdatetime <= '2020-06-30 23:59:59'
AND (deliverystatus = 'Delivered' OR deliverystatus = 'Returned');
```

AvgTimeOnDelivery	
1	116.3475

---- Query 4 ----

-- Question: Let us define the "latency" of an employee by the average that he/she takes to process a complaint.
--Find the employee with the smallest latency.

```
SELECT eID, AVG(DATEDIFF(second, filedatetime, handledatetime)) AS AvgLatency INTO LatencyRecord
FROM Complaint
GROUP BY eID;
```

-- cross-check table

```
SELECT *
FROM LatencyRecord;
```

```
SELECT eID
FROM LatencyRecord
WHERE AvgLatency = (SELECT MIN(AvgLatency) FROM LatencyRecord);
```

	eID	AvgLatency
1	1	2704800
2	2	2880000
3	3	2678400
4	4	2160000

	eID
1	4

---- Query 5 ---- |

-- Question: Produce a list that contains (i) all products made by Samsung, and
--(ii) for each of them, the number of shops on Sharkee that sell the product.

-- Part(i) --

```
SELECT pName
FROM Product
WHERE maker = 'Samsung';
```

-- Part(ii) -- version 1

```
SELECT Product.pName, COUNT(Sname) AS no0fShops
FROM ProductsInShops RIGHT JOIN Product ON Product.pName = ProductsInShops.pName
WHERE maker = 'Samsung'
GROUP BY Product.pName;
```

-- Part(ii) -- version 2

```
SELECT Product.pName AS Product, COUNT(ProductsInShops.PName) AS no0fShops
FROM Product
LEFT JOIN ProductsInShops
ON Product.pName = ProductsInShops.pName
WHERE maker = 'Samsung'
GROUP BY Product.pName;
```

	pName
1	Galaxy Note 10
2	Galaxy S10
3	Galaxy S10+
4	Galaxy S20
5	Galaxy S20+
6	Galaxy S9
7	Galaxy S9+
8	Samsung Galaxy Tab S5
9	Samsung LCD TV

	Product	noOfShops
1	Galaxy Note 10	0
2	Galaxy S10	1
3	Galaxy S10+	0
4	Galaxy S20	1
5	Galaxy S20+	1
6	Galaxy S9	1
7	Galaxy S9+	1
8	Samsung Galaxy Tab S5	1
9	Samsung LCD TV	1

---- Query 6 ----

-- Quesiton: Find shops that made the most revenue in August 2020.

```
WITH A1 AS
(
    SELECT t2.sName, SUM(t2.orderprice*t2.orderquantity) AS revenue
    FROM Orders as t1

    -- Left join on common attribute OrderID of both tables
    LEFT JOIN ProductsInOrders AS t2
    ON t1.oID = t2.ID

    -- OrderDateTime should fall under 2020/08
    WHERE MONTH(t1.orderdatetime) = 8 AND YEAR(t1.orderdatetime) = 2020
    -- Group by Shop name with aggregate function SUM of all revenue(OrderPrice*OrderQuantity) by this shop
    GROUP BY sName
)

SELECT sName
FROM A1
WHERE revenue = (SELECT MAX(revenue) FROM A1);
```

sName
1 Walmart

	sName	revenue
1	iStudio	154000
2	Samsung	110000
3	Tesco	462799
4	Walmart	590525

---- Query 7 ----

-- Question: For users that made the most amount of complaints, find the most expensive products he/she has ever purchased.

-- Counts the total number of complaints each user has made

```
WITH A1 AS
(
    SELECT UserID, COUNT(UserID) as noOfComplaints
    FROM Complaint
    GROUP BY UserID
),
```

-- Select the users in A1 that has made the most complaints and their orderID

```
A2 AS
(
    SELECT t1.UserID, t2.oID
    FROM A1 as t1
    LEFT JOIN Orders as t2
    ON t1.UserID = t2.UserID
    WHERE noOfComplaints = (SELECT MAX(noOfComplaints) FROM A1)
),
```

-- Find all products that these users in A2 has ever purchased

```
A3 AS
(
    SELECT t1.UserID, t2.oID, t2.pName, t2.orderprice
    FROM A2 as t1
    LEFT JOIN ProductsInOrders as t2
    ON t1.oID = t2.oID
),
```

-- Find the most expensive product that each user in A3 has purchased

```
A4 AS
(
    SELECT UserID, MAX(OrderPrice) as maxProductPrice FROM A3
    GROUP BY UserID
)
```

-- Get the product name by matching UserID and the Product price

```
SELECT t1.UserID, t2.pName, t2.orderprice
FROM A4 as t1
LEFT JOIN A3 as t2
ON t1.UserID = t2.UserID AND t1.maxProductPrice = t2.OrderPrice;
```

	UserID	pName	orderprice
1	4	iPhone X	1400
2	87	Pureboost Shoes	179

---- Query 8 ----

-- Question: Find products that have never been purchased by some users, but are the top 5 most purchased products by other users in August 2020.

-- Create a view with all products sold in August, group by PName, and find total quantity

GO

```
CREATE VIEW AllProducts AS
(SELECT pName, SUM(orderquantity) AS TotalQuantity
FROM ProductsInOrders PIO
JOIN Orders O ON PIO.oID =O.oID AND
(O.OrderDateTime >= '2020.08.01 00:00:00' AND O.OrderDateTime < '2020.09.01 00:00:00')
GROUP BY PName);
```

GO

-- View that excludes top product in August

```
CREATE VIEW NonTop1Products AS
(SELECT *
FROM AllProducts AP
WHERE AP.TotalQuantity <> (SELECT MAX(TotalQuantity)
| | | | | FROM Allproducts AP2));
```

GO

-- View that excludes top 2 product in August

```
CREATE VIEW NonTop2Products AS
(SELECT *
FROM NonTop1Products NT
WHERE NT.TotalQuantity <> (SELECT MAX(TotalQuantity)
| | | | | FROM NonTop1Products NT1));
```

GO

-- View that excludes top 3 product in August

```
CREATE VIEW NonTop3Products AS
(SELECT *
FROM NonTop2Products NT
WHERE NT.TotalQuantity <> (SELECT MAX(TotalQuantity)
| | | | | FROM NonTop2Products NT1));
```

GO

-- View that excludes top 4 product in August

```
CREATE VIEW NonTop4Products AS
(SELECT *
FROM NonTop3Products NT
WHERE NT.TotalQuantity <> (SELECT MAX(TotalQuantity)
| | | | | FROM NonTop3Products NT1));
```

```
GO
-- View that excludes top 5 product in August
CREATE VIEW NonTop5Products AS
(SELECT *
FROM NonTop4Products NT
WHERE NT.TotalQuantity <> (SELECT MAX(TotalQuantity)
                             FROM NonTop4Products NT1));
GO
-- View that get top 5 product in August
-- Assume that there can be more than 5 products if products have the same order quantity.
CREATE VIEW TopProducts AS
(SELECT *
FROM AllProducts
EXCEPT
SELECT *
FROM NonTop5Products);
GO
-- View that gets the number of unique users
CREATE VIEW UserCount AS
SELECT COUNT(*) AS NumUniqueUsers
FROM Users;
GO
-- View that gets the number of unique purchases for each product
CREATE VIEW UniquePurchases AS
SELECT pName, Count(UserID) AS NumUniquePurchases
FROM (SELECT DISTINCT U.UserID, pName
      FROM Users U, Orders O ,ProductsInOrders PIO
      WHERE U.UserID=O.UserID AND O.oID=PIO.oID) AS UniquePurchase
GROUP BY pName;
GO
-- View that gets the products that are not bought by some users, but are top 5 products
SELECT DISTINCT TP.pName
FROM TopProducts TP, UserCount UC,UniquePurchases UP
WHERE TP.pName=UP.pName AND NumUniquePurchases < NumUniqueUsers;
```

GO

```
-- additional commands to visualise views
-- All products
SELECT *
FROM AllProducts
ORDER BY TotalQuantity DESC;

-- Top 5 products
SELECT *
FROM TopProducts
ORDER BY TotalQuantity DESC;

-- Number of unique users
SELECT *
FROM UserCount;

-- Number of unique purchases for each product
SELECT *
FROM UniquePurchases;

-- Number of unique purchases for each product with number of unique users added
SELECT TP.pName, NumUniquePurchases, NumUniqueUsers
FROM TopProducts TP, UserCount UC,UniquePurchases UP
WHERE TP.pName=UP.pName;
```

	pName
1	Huawei P40
2	JBL speaker
3	Men AIRism Crew Neck T-Sh...
4	Microsoft Surface Pro 7
5	Poplin Shirt
6	Sealy Posturepedic Aspire

	pName	TotalQuantity
1	Sealy Posturepedic Aspire	700
2	Microsoft Surface Pro 7	600
3	Poplin Shirt	500
4	JBL speaker	500
5	Huawei P40	302
6	Men AIRism Crew Neck T-Sh...	300
7	iPhone X	110
8	Galaxy S9	110
9	Glass Cup	5

	pName	TotalQuantity
1	Sealy Posturepedic Aspire	700
2	Microsoft Surface Pro 7	600
3	Poplin Shirt	500
4	JBL speaker	500
5	Huawei P40	302
6	Men AIRism Crew Neck T-Sh...	300

	pName	NumUniquePurchases	NumUniqueUsers
1	Huawei P40	4	205
2	JBL speaker	5	205
3	Men AIRism Crew Neck T-Sh...	5	205
4	Microsoft Surface Pro 7	3	205
5	Poplin Shirt	5	205
6	Sealy Posturepedic Aspire	5	205

---- Query 9 ----

-- Question: Find products that are increasingly being purchased over at least 3 months.

GO

-- create a view of the products sold, their quantities, month and year

```
CREATE VIEW ProductsInMonthYear AS
( SELECT pName, orderquantity, MONTH(orderdatetime) AS Month, YEAR(orderdatetime) AS Year
FROM ProductsInOrders JOIN Orders ON ProductsInOrders.OID=Orders.OID) ;
```

GO

-- view showing the total quantity of each product for per month, per year

```
CREATE VIEW PdtMonthlySales AS
(SELECT pName, Month, Year, SUM(orderquantity) AS TotalQuantity
FROM ProductsInMonthYear
GROUP BY pName, Month, Year);
```

GO

```
SELECT DISTINCT P1.pName
FROM PdtMonthlySales P1, PdtMonthlySales P2, PdtMonthlySales P3
WHERE(P1.pName=P2.pName AND P2.pName=P3.pName)
AND ((P1.Year=P2.Year AND (P3.Year-P2.Year)=1 AND P1.Month=11 AND P2.Month=12 AND P3.Month=1) --Eg Nov 2019, Dec 2019 and Jan 2020
OR((P2.Year-P1.Year)=1 AND P2.Year=P3.Year AND P1.Month=12 AND P2.Month=1 AND P3.Month=2) --Eg Dec 2019, Jan 2020 and Feb 2020
OR(P1.Year=P2.Year AND P2.Year=P3.Year AND (P3.Month-P2.Month)=1 AND (P2.Month-P1.Month)=1)) --any 3 consecutive months in 2020.
AND (P3.TotalQuantity>P2.TotalQuantity AND P2.TotalQuantity>P1.TotalQuantity);
```

SELECT *

FROM PdtMonthlySales

ORDER BY pName, Month, Year;

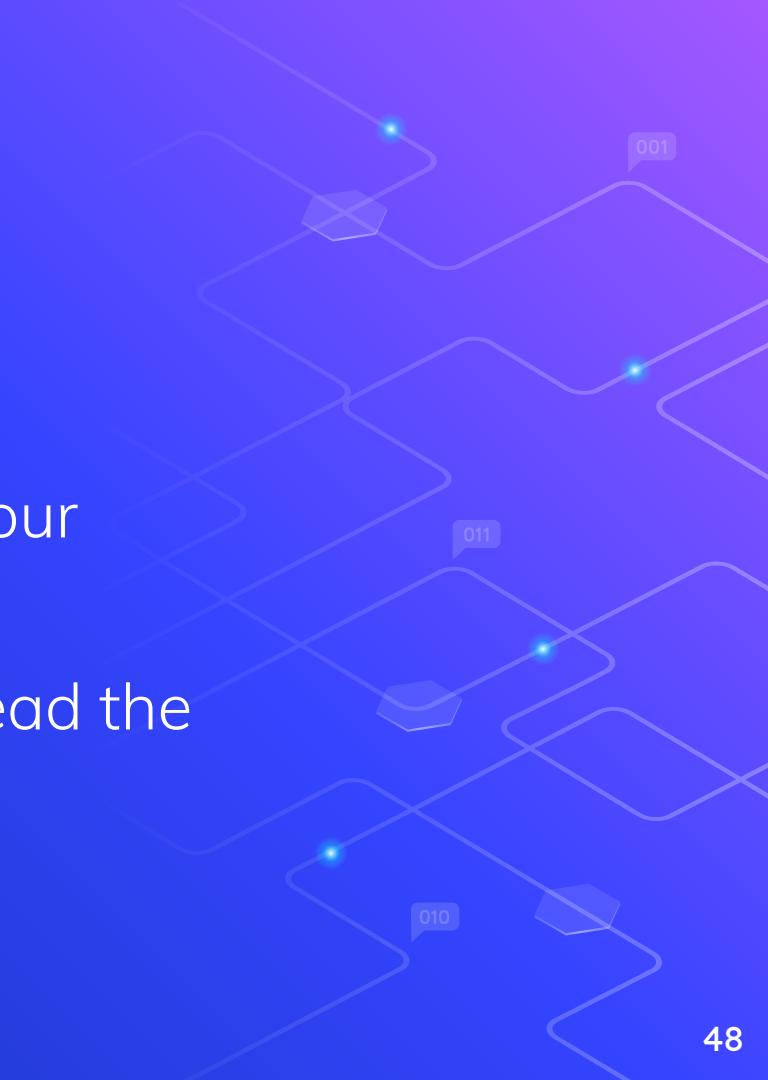
	pName
1	Adidas Hoodie
2	Galaxy S9
3	Huawei P40
4	iPhone X
5	iPhone XR
6	Men AIRism Crew Neck T-Sh...
7	Microsoft Surface Pro 7
8	Ultraboost Shoes

	Pname	Month	Year	TotalQuantity
1	Adidas Cap	1	2020	3
2	Adidas Cap	2	2020	5
3	Adidas Cap	3	2020	5
4	Adidas Cap	4	2020	1
5	Adidas Cap	5	2020	5
6	Adidas Cap	6	2020	5
7	Adidas Cap	7	2020	4
8	Adidas Hoodie	1	2020	2
9	Adidas Hoodie	2	2020	4
10	Adidas Hoodie	3	2020	5
11	Adidas Hoodie	4	2020	2
12	Adidas Hoodie	5	2020	2
13	Adidas Hoodie	6	2020	7
14	Adidas Hoodie	7	2020	2
15	Dell XPS Notebook	3	2020	1
16	Dell XPS Notebook	6	2020	1
17	Galaxy S10	2	2020	1
18	Galaxy S10	3	2020	2
19	Galaxy S10	4	2020	1
20	Galaxy S10	5	2020	1

Triggers

- Here you have a list of items
- And some text
- But remember not to overload your slides with content

Your audience will listen to you or read the content, but won't do both.



Big concept

Bring the attention of your audience over a key concept using icons or illustrations



You can also split your content

White

Is the color of milk and fresh snow, the color produced by the combination of all the colors of the visible spectrum.

Black

Is the color of ebony and of outer space. It has been the symbolic color of elegance, solemnity and authority.

In two or three columns

Yellow

Is the color of gold, butter and ripe lemons. In the spectrum of visible light, yellow is found between green and orange.

Blue

Is the colour of the clear sky and the deep sea. It is located between violet and green on the optical spectrum.

Red

Is the color of blood, and because of this it has historically been associated with sacrifice, danger and courage.

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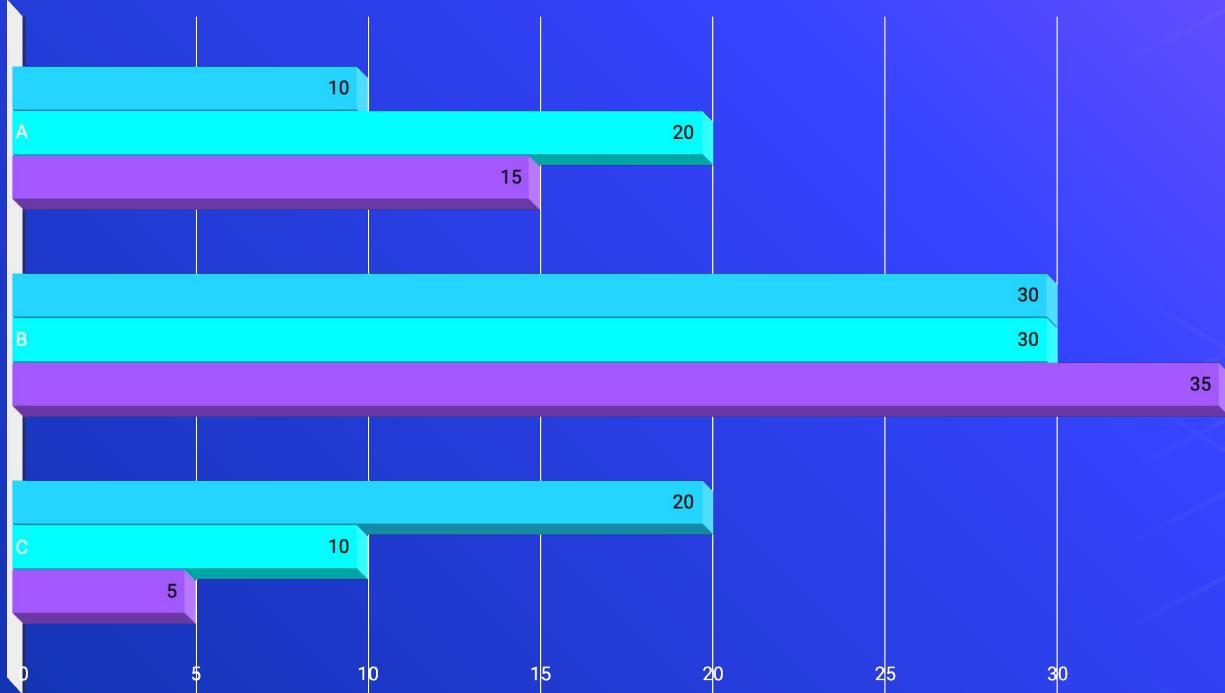
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“ Quotations are commonly printed as a means of inspiration and to invoke philosophical thoughts from the reader.



Want big impact?
Use big image.



You can insert graphs from [Google Sheets](#)

Use diagrams to explain your ideas

	Q1			Q2			Q3			Q4		
	LOR	IPS	DOL									

And tables to compare data

	A	B	C
Yellow	10	20	7
Blue	30	15	10
Orange	5	24	16

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89,526,124

Whoa! That's a big number, aren't you proud?

89,526,124\$

That's a lot of money

185,244 users

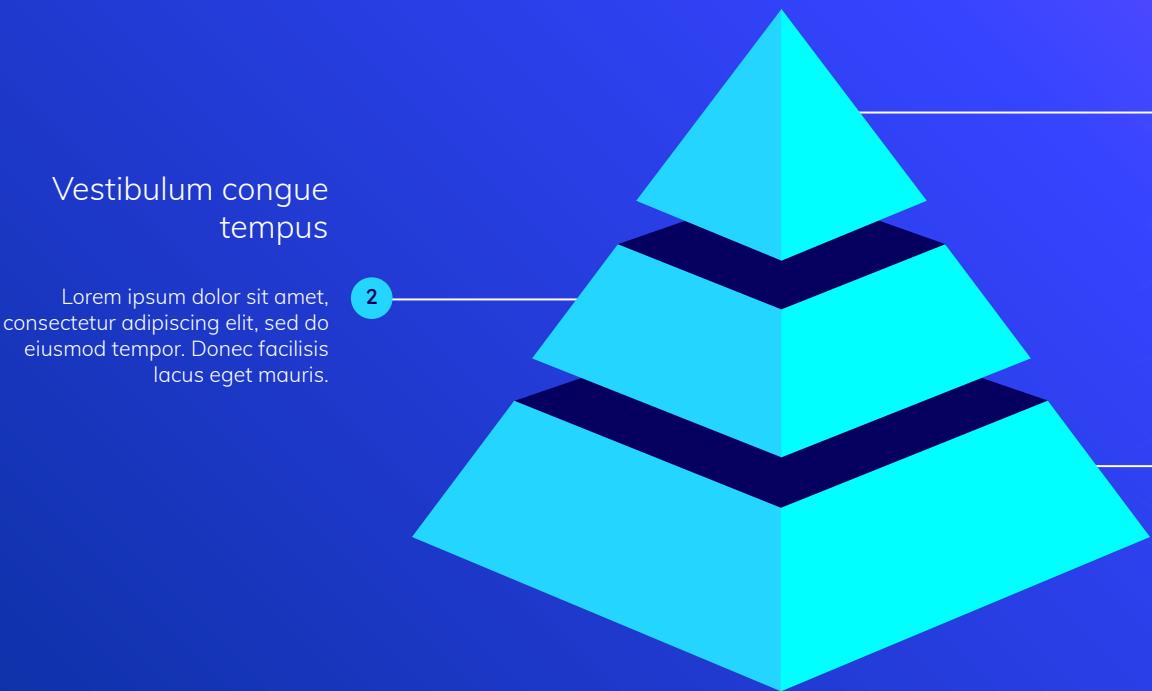
And a lot of users

100%

Total success!



Our process is easy



Vestibulum congue tempus

1
Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor. Donec facilisis lacus eget mauris.

Vestibulum congue tempus

2
Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor. Donec facilisis lacus eget mauris.

3
010

Let's review some concepts

Yellow

Is the color of gold, butter and ripe lemons. In the spectrum of visible light, yellow is found between green and orange.

Yellow

Is the color of gold, butter and ripe lemons. In the spectrum of visible light, yellow is found between green and orange.

Blue

Is the colour of the clear sky and the deep sea. It is located between violet and green on the optical spectrum.

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Red

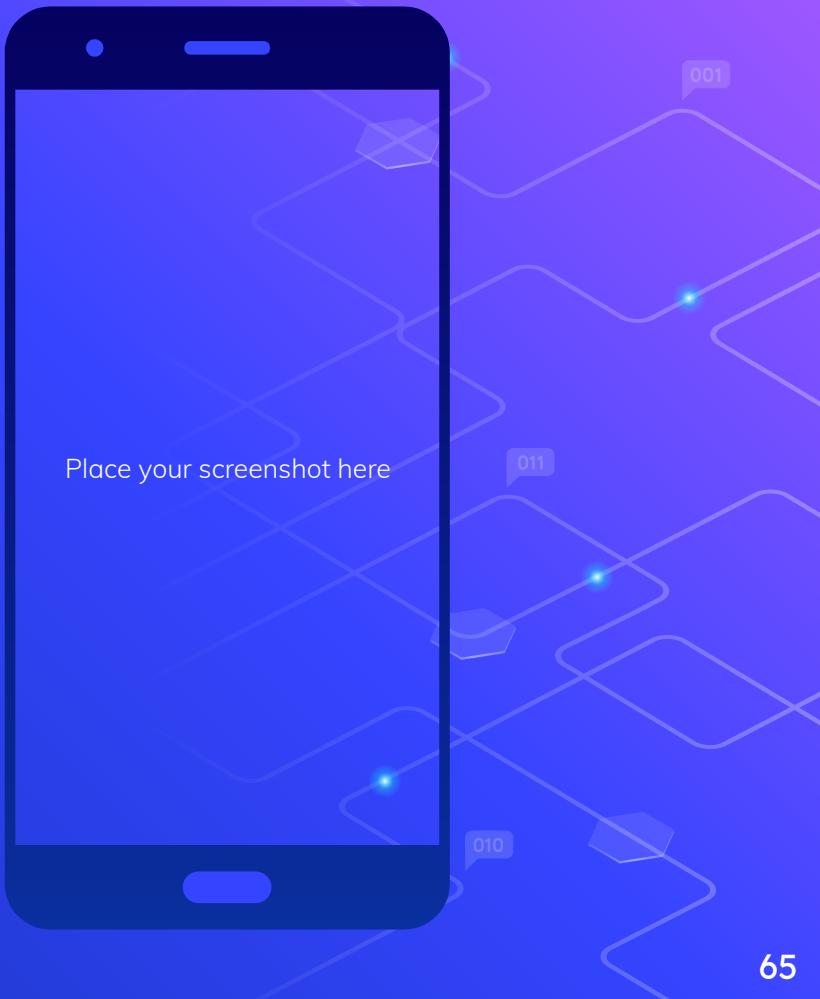
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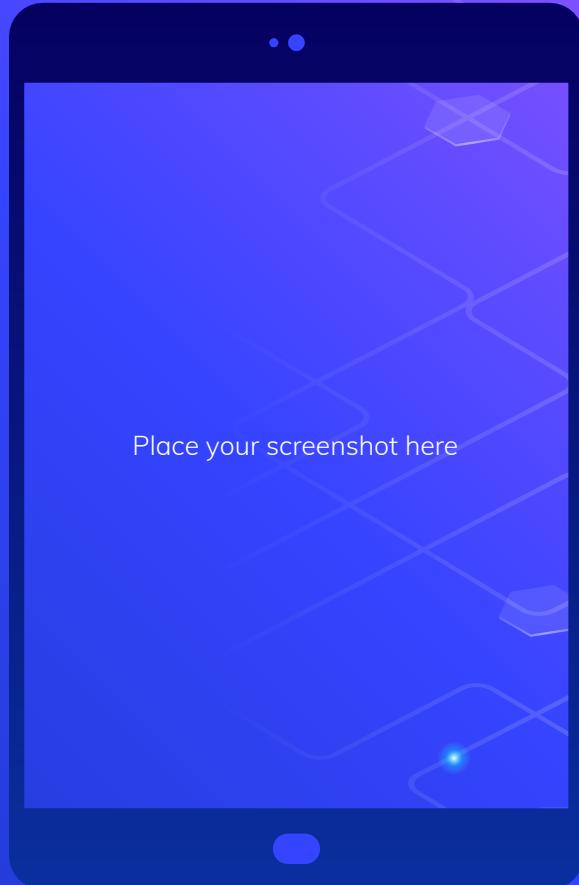
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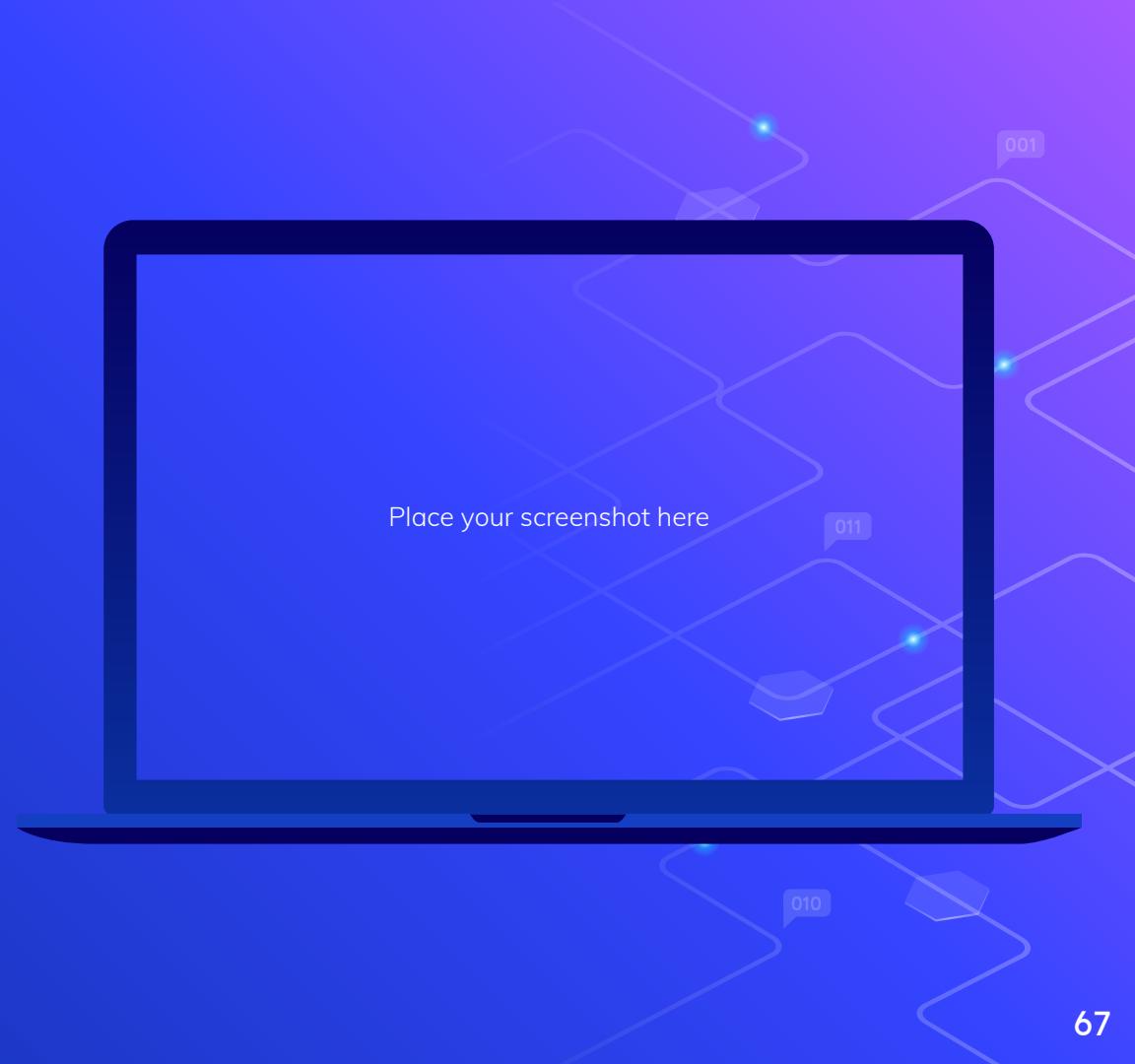
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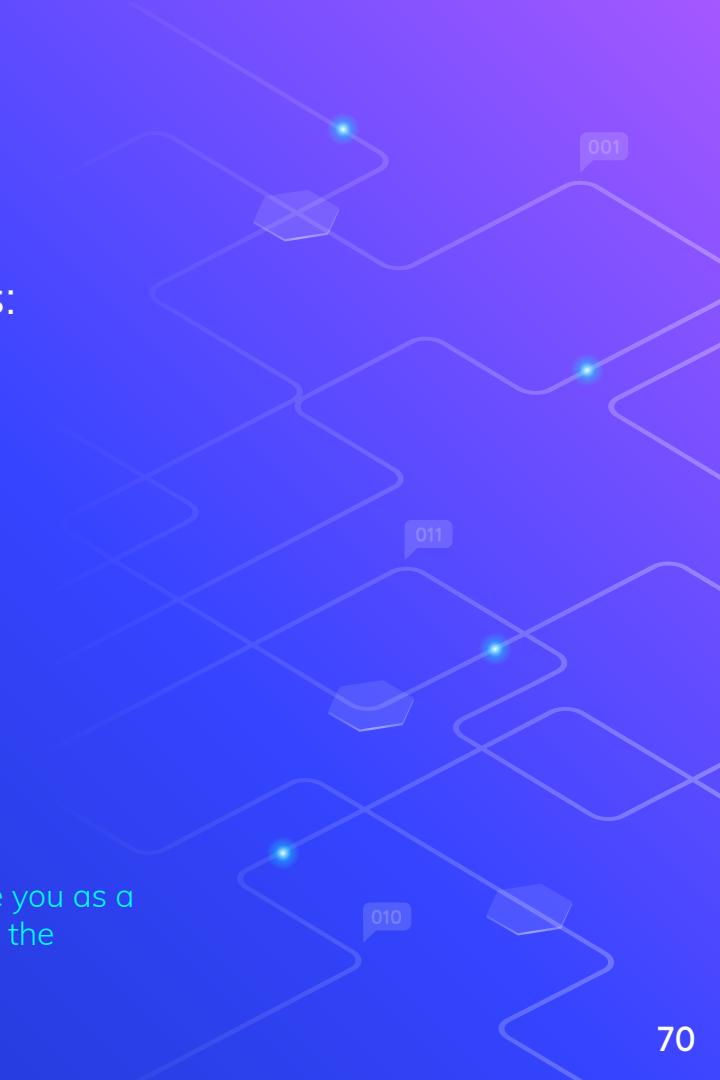
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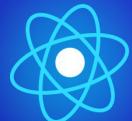
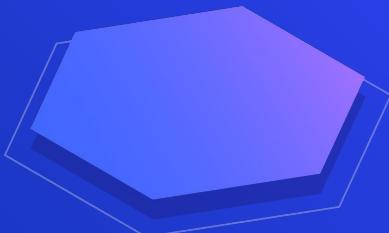
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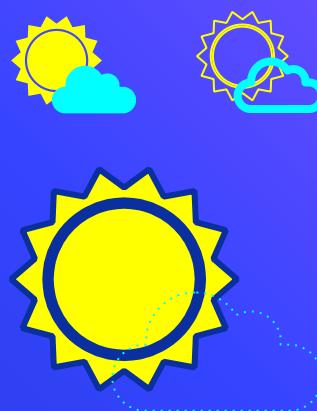
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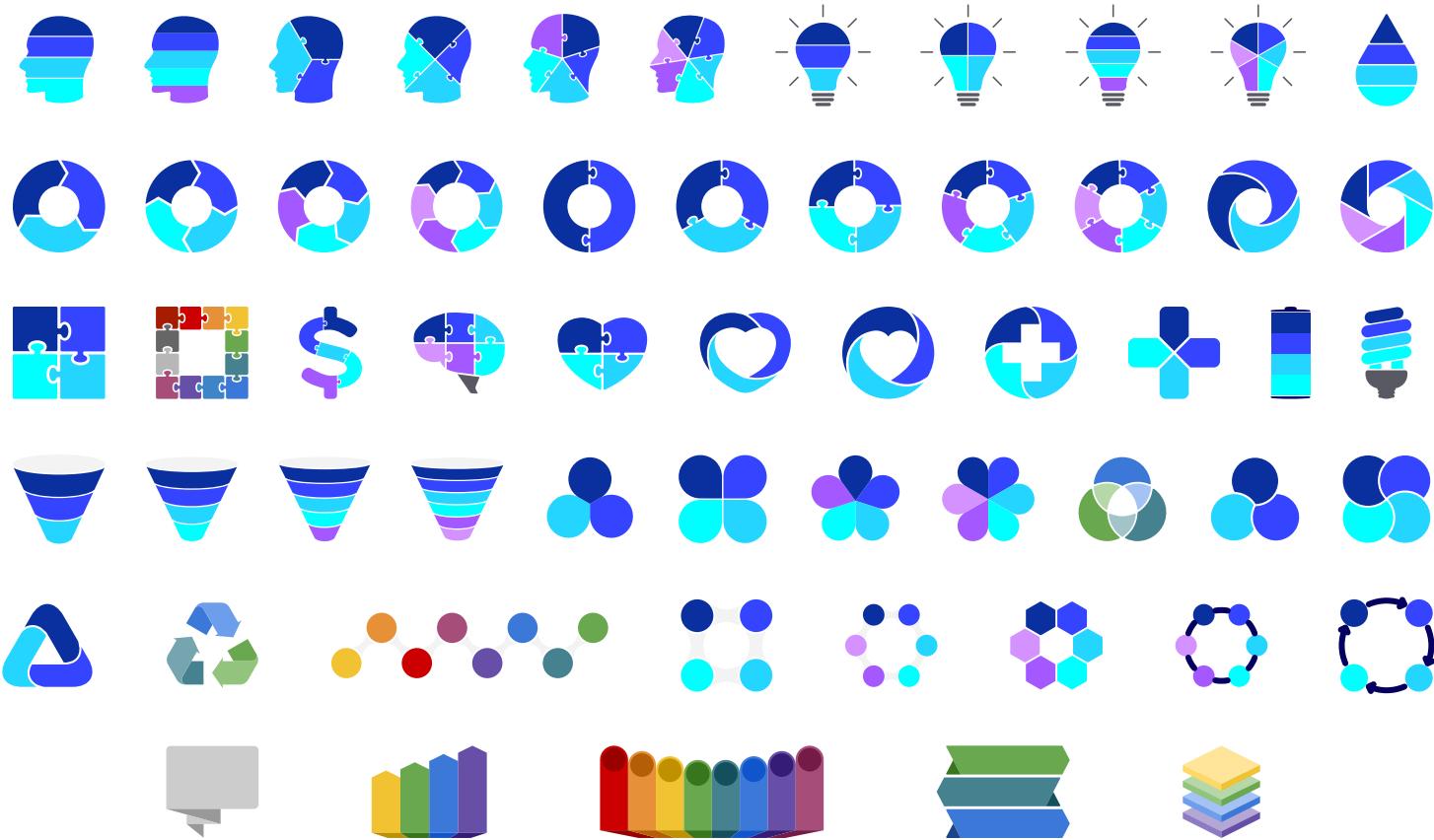
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