Health Insurance Owners Cross Sell Project Analysis

Fwd. To: Aravind R (Data Scientist Johnson Johnson)

Duration: 6 Days

Context

Our client is an Insurance company that has provided Health Insurance to its customers now they need your help in building a model to predict whether the policyholders (customers) from past year will also be interested in Vehicle Insurance provided by the company.

An insurance policy is an arrangement by which a company undertakes to provide a guarantee of compensation for specified loss, damage, illness, or death in return for the payment of a specified premium. A premium is a sum of money that the customer needs to pay regularly to an insurance company for this guarantee.

For example, you may pay a premium of Rs. 5000 each year for a health insurance cover of Rs. 200,000/- so that if, God forbid, you fall ill and need to be hospitalised in that year, the insurance provider company will bear the cost of hospitalisation etc. for upto Rs. 200,000. Now if you are wondering how can company bear such high hospitalisation cost when it charges a premium of only Rs. 5000/-, that is where the concept of probabilities comes in picture. For example, like you, there may be 100 customers who would be paying a premium of Rs. 5000 every year, but only a few of them (say 2-3) would get hospitalised that year and not everyone. This way everyone shares the risk of everyone else.

Just like medical insurance, there is vehicle insurance where every year customer needs to pay a premium of certain amount to insurance provider company so that in case of unfortunate accident by the vehicle, the insurance provider company will provide a compensation (called 'sum assured') to the customer.

Building a model to predict whether a customer would be interested in Vehicle Insurance is extremely helpful for the company because it can then accordingly plan its communication strategy to reach out to those customers and optimise its business model and revenue.

Now, in order to predict, whether the customer would be interested in Vehicle insurance, you have information about demographics (gender, age, region code type), Vehicles (Vehicle Age, Damage), Policy (Premium, sourcing channel) etc.

Data Description

- Train Data

Variable	Definition
id	Unique ID for the customer
Gender	Gender of the customer
Age	Age of the customer
Driving_License	0 : Customer does not have DL, 1 : Customer already has DL
Region_Code	Unique code for the region of the customer

Variable	Definition
Previously_Insured	1 : Customer already has Vehicle Insurance, 0 : Customer doesn't have Vehicle Insura
Vehicle_Age	Age of the Vehicle
Vehicle_Damage	1 : Customer got his/her vehicle damaged in the past. 0 : Customer didn't get his/her v
Annual_Premium	The amount customer needs to pay as premium in the year
Policy*Sales*Channel	Anonymized Code for the channel of outreaching to the customer ie. Different Agents
Vintage	Number of Days, Customer has been associated with the company
Response	1 : Customer is interested, 0 : Customer is not interested

- Test Data

Variable	Definition
id	Unique ID for the customer
Gender	Gender of the customer
Age	Age of the customer
Driving_License	0 : Customer does not have DL, 1 : Customer already has DL
Region_Code	Unique code for the region of the customer
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- Submission

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Response	1 : Customer is interested, 0 : Customer is not interested

Evaluation Metric

The evaluation metric for this hackathon is ROC_AUC score.

Public and Private split

The public leaderboard is based on 40% of test data, while final rank would be decided on remaining 60% of test data (which is private leaderboard)

Guidelines for Final Submission

Please ensure that your final submission includes the following:

1. Solution file containing the predicted response of the customer (Probability of response 1)
2. Code file for reproducing the submission, note that it is mandatory to submit your code for a valid final submission