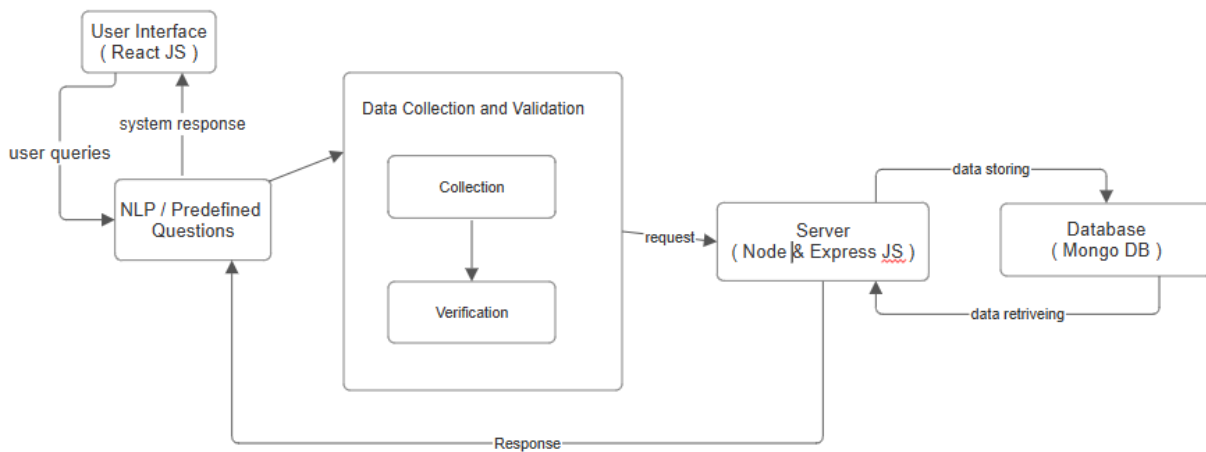## System design and work flow:

Work flow:

- **User Interaction:**
  - User starts the conversation with the bot.
- **Data Collection:**
  - Bot collects required information (name, age, policy type, etc.).
- **OTP Verification:**
  - Bot sends OTP for user authentication.
- **User OTP Input:**
  - User enters OTP for verification.
- **Data Submission:**
  - Data is sent to the server via API.
- **Policy Number Generation:**
  - Server generates policy number and stores data in MongoDB.
- **Policy Confirmation:**
  - Bot sends policy number to the user as confirmation.