KeerthiHariharan

CARRER OBJECTIVE:

Seeking a Mainframe Developer position that offers an immediate challenge, career advancement and where I can apply my 5.1 Years of experience to the fullest.

Summary:

- ➤ Working in UST Global as Senior Software Developer.
- ➤ Sound skills in requirement analysis and designing COBOL, JCL, DB2, IMSDB, PL/I, CICS & VSAM applications in Mainframes and problem solving abilities.
- ➤ Having experience in handling Client Support/ Devlopment requests and resolving stoppage/abends on occurring in an Application process.
  Experience as a Team lead.
- ➤ Analytical thinker that consistently resolves ongoing issues or defects.
- ➤ Strong ability of maintaining multiple application, keen confident inquisitive
- ➤ communication with top clients on root cause analysis
  Good Client facing Skills.
- ➤ Significant contribution to business in stabilizing and improving the performance of real time application.
- ➤ Develop business architecture using requirements such as scope, processes, alternatives, and risks.
- ➤ Experience in supporting junior resources and mentoring.

- ➤

Certification and Recognition:

- ➤ Received Client appreciation award continuously for 3 times from Experian.
- ➤ Received R&R for four quarters from UST.
- ➤ Awarded as "Best Debugger" by Experian client for finding a existing(20yrs) bug & resolving in the system
  While working with Healthcare domain, received an award by client.
- ➤ Appereciated as Quick learner in Infosys.
- ➤

PROFFESSIONAL EXPIERENCE

Organization	:UST Global
Time frame	:Apr 2017- Present
Designation	:Senior Software developer
Project	:Royal Bank of Scotland's credit system by Experian Limited
Client	:Experian plc
Technical Skills	:CICS, Cobol, JCL, VSAM, Changeman, PL/1,REXX, DB2.

Description:

Experian plc is a consumer credit reporting agency. Experian collects and aggregates information on over one billion people and businesses including 235 million individual US consumers and more than 25 million US businesses. Based in Dublin, Ireland, the company operates in 37 countries with headquarters in the United Kingdom, the United States, and Brazil. The company employs approximately 17,000 people and reported revenue for 2016 of US $4.6 billion. It is listed on the London Stock Exchange and is a constituent of the FTSE 100 Index. Experian is a partner in the UK government's Verify ID system and USPS Address Validation. It is one of the "Big Three" credit-reporting agencies, alongside TransUnion and Equifax.

Responsibilities:

- Developed a new product which includes the stoppage of fradulents during credit card usage for the benefit of organisation.
- Involved in the online CICS Map changes which included adding 4 new fields & validation of it in online screen.
- Developed a critical logic of validating a Public service number of an user.
- Automated a manual work of checking CICS file status using VBA.
- Learned PL/1 for an enhancement request given by the cleint & it was a successful deployment.
- Issue in the exisiting system which was left unnoticed affected the customer credits score & the issue was highlighted in UK media. Worked proactively & cleared the issue before the timeline.
- Experience as a Team lead which involved direct interaction with the client during project estimation & project initial stage discussion.
- Lead a team of 5 memebers.
- Successfully implemented a project which includes a online screen(CICS) field introduction & calculation based on the field.

Organization	:Infosys Limited
Time period	:Dec 2016 – April 2017
Designation	:Senior Systems Engineer
Project	:Billing and Member details Profiling batch of MetLife
Client	:MetLife, Inc
Technical Skills	:JCL, COBOL, SAS, VSAM, Changeman

Description:

MetLife,nc. is the holding corporation for the Metropolitan Life Insurance Company (MLIC), better known as MetLife, and its affiliates. MetLife is among the largest global providers of insurance, annuities, and employee benefit programs, with 90 million customers in over 60 countries.MetLife subsidiaries and affiliates have included MetLife Investors, MetLife Bank, MetLife Securities, etc. MetLife serves 90 of the largest Fortune 500 companies.

Responsibilities:

- Impact analysis and estimation to introduce new batch jobs.
- Engagement with business to fix the requirements and to gain the business knowledge behind the change.
- Designedand created new batch jobs.
- Worked on billing and membership applications simultaneously.
- Making improvement in the base code for enhanced performance.
- Created a SAS programs for daily report generation.

Organization	:	UST Global
Time frame	:	Feb 2014- Dec 2016
Designation	:	Senior Software developer
Project	:	Independence Blue Cross-Legacy Application Maintenance
Client	:	IndependenceBlueCross (IBC)
Technical Skills	:	Cobol, JCL, DB2, VSAM, Insysnc, IMSDB, Tivoli, Endeavor

Description:

Independence Blue Cross (IBC) is a largest health insurer based in Philadelphia, Pennsylvania in the United States. The company serves the health needs of the region by offering a wide variety of health plans, including managed care, traditional indemnity insurance, Medicare, and Medicaid. Its network of health care providers includes nearly 160 area hospitals and more than 42,000 physicians and other health care professionals.IBC is an independent licensee of the Blue Cross and Blue Shield Association.

The process involves in project is maintenance and enhancement activities of claims (Planmate) application. It links with other important applications namely MHS, Highmark, Blue core, ITS, Family planning (FAP). Process mainly involves in stabilizing the system with periodic update in the application modules, DB's, handling change request, providing information and resolving the issue faced by user per priority of impacted users and incorporating logics in claims application after every enrollment period.

Responsibilities:

- Facilitate business discussions to gain consensus and support for requirements.
- Involved in providing both permanent and temporary fix to keep the application stable.
- Automation of periodic works has been done through coding COBOL modules and implemented successfully.
- Coding and unit testing of JCL programs.
- Involves in pulling report through coding Easytrieve programs to provide it to users.
- Estimation of Change requests Work with Release management team for release coordination.
- Created technical and functional specification documents unit test plans (UTP) / Test Data creation.

- Making improvement in the base code for enhanced performance.
- Maintenance & Enhancements (Application Modifications as per Errors found) on Claims, Recipient, Reference programs.
- Fixing the jobs which abends in the batch run.
- Interaction with client for implementing the requirements preliminary requirement analysis & query resolution.
  On Call Support and weekend support
- JCL application analysis to gather client requirements
- Preparation of flow of JOBS based on predecessor and successor through input file dependencies and TWS
  Identifying and verifying the baseline impacted components by application ID using TIVOLI
- Enhanced of JCL and COBOL components based on onsite requirements.
  COBOL modules were analyzed and documented in business terms to gather the better understanding of application and to perform impact analysis.

Educational details:

Completed Bachelors of engineering from Karpagam Institute of technology in first class from 2013 batch.

Personal details:

Father's name   : Hariharan K. B
Mother's name   : Nagalakshmi R
Marital status   : Married
Email Id   : keerthihariharan@gmail.com
Phone   : 8220838425
DOB   :   29-07-1992

Declaration:

I hereby declare that the information furnished above is true and correct to the best of my knowledge and belief. References shall be provided if required.

Place: Trivandrum   (KeerthiHariharan)