Suganya Loganathan   Mobile#: 9940 530 890

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Experience Summary

- Having 6.8 years of IT experience in Mainframes application support and maintenance activities
- Currently working as a Team Lead with L&T InfoTech (LTI), Chennai since 31 July, 2012.
- Ability to multi-task work across different applications. Diverse work experience with different functionalities of the application, with Enhancements and Production Support projects.
- Experience in Production support on the below capabilities
  - Batch monitoring
  - Abend resolution with permanent fixes
  - Incident Management
  - Ad hoc reports
  - Minor Enhancements
  - Focus Migrations
  - Automations and Value adds
- Monthly progress reports and process related activities

Skills Summary

Domain	Insurance
Programming Languages	Cobol, DB2, JCL and other mainframe related
Operating System / ERP Version	-
Tools / DB / Packages / Framework / ERP Components	Have worked on DB2, SAS, FOCUS, and IMS databases on ad-hoc basis. Tools: TSO Endevor, CAFM, CA-7, Lotus Notes, CLIST
Hardware Platforms	-

Professional Certifications/ Trainings

- ITIL Foundation course certified

Work Experience

Project 1

Project Name	BI IT Prod Ops – SBIS MI, ECR AA, RMIS, RMD PD, BI UP	Team Size	30
Sart Date	Dec 2012	End Date	Aug 2018
Project Description	BI IT Prod Ops forms the product support team for the Business Insurance domain of Travelers Companies, Inc. Travelers is a leading American Insurance		

	Company and is the second largest writer of U.S. Commercial property casualty insurance and the third largest writer of U.S. Personal insurance through independent agents. Its Business Insurance includes a broad array of property and casualty insurance and insurance-related services in the United States.
	▪ **SBIS MI** - Shared Bus. Intelligence systems – Management Information. The team works on maintenance and production support activities on 20 of critical business insurance systems.
	▪ **ECR AA** – eCARMA application loads all the risk related details to the ECR database through a daily and monthly batch processing systems by coordinating with various up streams over the strict deadlines for the online users to be able to have a seamless workday.
	▪ **RMIS** – Risk Management Information Systems – Loads carrier data from clients into the ECR database that other application make use of, in the process of determining rates and risk related parameters.
	▪ **BI UP** – Produce end user reports based on ad hoc requests. SAS programs in host side and AQT tools are used to query the DB2 tables.
	▪ **RMD PD** – Daily checkout activities and batch monitoring. Worked on automations and value adds to reduce the manual workload. Created new FOCUS programs to produce user reports based on the new agency added and other requirements.
Role & Contribution	▪ Daily batch monitoring for host systems ▪ Minor/ Major Enhancements and migration projects ▪ Month-end monitoring and scheduling ▪ Policy holder notices creation and maintenance ▪ Ad hoc reports for various users based on request ▪ Abend resolution and incident management ▪ Creation of new FOCUS programs ▪ Automations and Value adds ▪ Presenting monthly progress reports based on performance
Technology & Tools	Have worked on COBOL, JCL, DB2, SAS, FOCUS, and IMS databases on ad-hoc basis. Tools: TSO Endevor, CAFM, SPUFI, QMF, AQT, CA-7, Lotus Notes, CLIST

Other Experience			
Title	FOCUS implementation		
Start Date	Aug 2017	End Date	Dec 2017
Role & Contribution	▪ Worked on focus implementation and reporting		

Educational Qualification

Education & Credentials	B.E. CSE
	Bachelor of engineering – Computers and engineering