

## Objective

To work in a professional environment that enables me to serve the organisation with my skills and helps me in improving and widening the spectrum of my knowledge.

## Experience Summary

- **2.6 years** of professional IT experience in **Health Care & Life Science domain** and currently working as **Associate Consultant** in Syntel Pvt. Ltd, Pune.
- Have experience in handling critical , Real-time applications on COBOL and JCL in IBM mainframe Environment.
- Involved in multi environment client interaction, Understanding of End user requirements and transforming them to Business and Functional Requirements to the application.
- Recognized and awarded for technical and interpersonal skills.
- Excellent analytical and good communication skills coupled with positive user interaction and great team spirit.

## Technical Skill Set

<b>Environment</b>	IBM Mainframes (z/os)
<b>Languages</b>	JCL, COBOL
<b>Database</b>	DB2
<b>Software Tools</b>	FILE-AID, XPEDITER, PLATINUM, PANVALET, ABEND-AID CA-7, TSO, CA Service Desk.
<b>Others</b>	MS-Office, Excel

## Functional Skill Set

- Effective communicator with an ability to convey ideas.
- Efficient learner with positive attitude and good decision maker.
- Always ready to learn new skills.
- Have ability to establish and maintain effective working relationships with a variety of associates and handle stressful situations in fast paced environment.

## Project Experience

**Feb 2017-Till date**

**Designation:** Analyst Programmer  
**Team Size:** 12  
**Customer/Client Name:** HUMANA, USA  
**Project:** Customer Interface (CI)

### Project Details :

Humana is one of the major health insurance company in United States and Puerto Rico. CI Medicare is one of the critical systems for Humana Inc. which stores member's data enrolled for health insurance and processes the Medicare, Medicaid, Medicare supplementary (MedSupp) and few commercial groups. CI also feeds

information to different downstream systems (like ODS, CCP, EDW, etc) across Humana to make sure that member has access to care.

### Roles and Responsibilities :

- Fixing of production abends within SLA and working on root cause analysis for the same.
- Writing COBOL programs for insert, update and delete of data in DB2 table for large number of records through oneshot.
- Permanent/temporary fixes in code, JCL changes for abends, etc.
- Worked on client requests for data changes and analysis on program.
- Worked on tickets (Incident, Change Order and Problem) for the team.
- Have ensured that the deliverables meet the SLA & quality standards of the project to avoid rework.
- Have worked on Adhoc tasks that include working on SD tickets for performance enhancements and tuning.
- Monitor the critical batch cycle, working in shifts and co-ordinating with onshore counterpart.
- Involved in Quality related works.

### Achievements

- Bagged the Syntel's **SPOT** Award for excellence in work environment.
- Also, received appreciation from Client for efficiently handling critical issues.

### Academic Qualification & Distinctions

**Electronics and Communication, Btech 2016**

Aggregate: 70.57%

### Training Undergone & Domain Certification:

Trained in IBM Mainframe Technologies: COBOL, JCL, DB2, File Aid, Platinum  
Dose 1 and Dose 2 – Health Care Domain Certification.

### Personal Details

<b>Name</b>	:	Anita K. Yadav
<b>Languages Known</b>	:	English, Hindi, Odia, Telugu, Bhojpuri
<b>Contact Number</b>	:	+91 8179588221

### DECLARATION:

I, hereby declare that the information provided above is true to the best of my knowledge and belief.

**Date:** 6<sup>th</sup> June 2019

Anita K. Yadav

**Place:** Pune