A.ISHWARYA

NO: 7, Velayutha Pandian Lane,
Old Washermenpet,   **Mail-Id :** ishwarya795@gmail.com
Chennai-600 021   **Mobile :** +919841863239

OBJECTIVE:

A confident and motivated person with sound technical skills seeking challenging position with a degree of innovativeness and problem solving capability.

PROFILE IN BRIEF:

- 78.3 % in B.Tech(IT) From Prathyusha Engineering College, Chennai.(2012-2016).
- Have work experience of **2.6years** in **IBM India Pvt Ltd** as **Technical Operation Professional**.
- Good hands on experience in Mainframe Tool **ESP(Event Stream Processing)** for batch Monitoring and **AF Remote** for Console Monitoring.
- Good knowledge in JCL.

EXPERIENCE PROFILE:

Time Period	Company Name	Company Website	Location
Oct 2016 to Till Date	IBM India Pvt Ltd	www.ibm.com	Chennai

SKILL SET:

- **Languages**   **:** JCL,Core Java,COBOL(Beginner level)
- **Operating System**   **:** Windows 7,Windows 8, Z/OS, Redhat Linux 6
- **Tools**   : ESP(Event Stream Processing), OPC(Operation Planning and control, Service now, Maximo,CA7

CLIENT :

- VF Corporation.(Apparels)
- Friedkin Companies(Automobile)
- NASCO (Insurance)

ROLES AND RESPONSIBILITIES :

- Analyzing low and critical errors of mainframe system.
- Performing **IPL** on Every month.
- Working in Diskwriter for failed job log and Copying and Editing the job in Panvalet and fixing low level Abends like Space Abends as per operator instructions.
- Performing the scheduled changes and Processing SDSF.
- Ensuring that the SLA is met.
- Monitoring **8 LPARS(VF),2 LPARS(Friendkin)** and **4 LPARS(NASCO).**
- Monitoring Batch Job through ESP
  - Monitoring the abend jobs
  - Restart or Re-Run the Job
  - Cancel or Force Complete or Bypass the jobs
  - Hold or Release the Job.
  - Performing various actions in ESP (Adding or Breaking dependencies)
  - Pre trigger the jobs if incase any request from development team
  - Monitoring the late queue,resource wait,application wait and Long duration batch jobs.
  - Finding the run cycle of an application or Job
- Escalate to the Application team if require their intervention.
- Participate in bridge calls for sev1 issues as well as with the change management for the weekend activities. (IPL and Changes).
- Recycling the CICS and DB2 tasks as per request.
- Working with Hardware Management Console (HMC).
- Documenting the Daily Reports, Updating the Trackers and Reporting to SME and Managers and Floor Managers everyday.
- Performing Health Check.
- Resolving Contention by job, region and user.
- Daily backup monitoring and ID checkouts for support.
- Monitoring consoles through AF-Remote
  - Taking actions on Console messages (WTOR).
  - Changing console modes as per requirement.
  - Issuing console commands as per requirement.

PERSONAL DETAILS:

NAME	: ISHWARYA.A
FATHER'S NAME	: ANANDHAN.M
DATE OF BIRTH	: 07.09.1995
NATIONALITY	: Indian
LANGUAGES KNOWN	: Tamil, English
GENDER	: Female

DECLARATION:

I hereby declare that the above mentioned details are correct and true to the best of my knowledge and belief.

Place: (A.ISHWARYA)

Date: