Rajasekhara Guntaka has more than 9.6 years of experience in the Information Technology. As part of his assignments, he has been in Requirement Analysis, Functional Studies, Quality Reviews, Testing. He has worked on Projects such as Insurance System, Telecom System and Banking System. Presently working for Cognizant Services India, Chennai as part of his assignment.

**Experience Summary**

* Good Experience in Guidewire Policy Center and Guidewire Claim Center.
* Conduct Unit, System testing, Functional Testing and supported UAT.
* Expertise in Designing & Executing Test Cases and Tracking Defects.
* Good Knowledge in HP-ALM.
* Participated in preparing and reviewing functional test plans based on functional specifications.
* Good knowledge in COBOL, PL1, JCL, IMSDB/DC, DB2 and VSAM.
* Has extensively used the tools such as Expertise in SPUFI, SDF,ROSCOE,

FILE-AID, CHGMAN, PANVALET, ENDEVOR, DEBUGGER, XPEDITOR, CA7

and experience in Mainframe Testing.

* Report development in COGNOS 8.3.
* Metadata Modeling in Framework Manager.
* Good knowledge in Mainspring.
* Have ability to work independently as well as a team member on large projects.
* Excellent communication, documentation and presentation skills using tools like Visio and PowerPoint
* Self-motivated, willing to assume responsibilities, a strong team player with great leadership qualities as well as comfortable individual with excellent communication and analytical skills.

Trainings undergone:

* IMSDB training in IBM
* PL1 training in MBT
* General insurance concepts training in IBM
* COGNOS training in Temenos.

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| Technical Skills   * **O.S.** : MVS, Windows 2000/NT/XP * **Languages** : COBOL, C * **Environment**  : TSO/ISPF. * **Tools** : HP ALM, Xpeditor, Chgman, File-Aid, ABEND Aid,   PANVALET,SDF, ENDEVOR,DEBUGGER,SPUFI.   * **DBMS** : DB2 ,IMSDB/DC * **IBM Mainframes** : OS/390,JCL,COBOL,PL1,CICS,VSAM,DB2,IMSDB/DC * **Reports** : Cognos 8.3, Framework Manager, SQL Server. * **STLC Methodologies** : Waterfall, Agile |
| Certifications   * Big Data Fundamentals (BDU) * DB2 10.1 Certification (Application Developer). * Completed Certification for General Insurance. | |

**Project Name** : Guide Wire Claim Center (GWCC) and Guide Wire Policy

Center

**Client**  : Farmers Insurance (USA)

**Organization** : Cognizant

**Duration** : April 2016 to Till Date.

**Project Description**:

Farmers Insurance Group (informally Farmers) is an American insurer group of automobiles, homes and small businesses and also provides other insurance and financial services products. Farmers' products and services include auto insurance, home insurance, motorcycle insurance, life insurance, recreational insurance and business insurance for small and medium-sized businesses and financial services and products, such as mutual funds and variable annuities.

**Project Objective:**

In Guide Wire Claim Center (GWCC) System; As part of testing, we are executing the test jobs for each BU’s to generate the CLTF/Money file and validate the files.

**Project Description:**

Guide Wire Claim Center GWCC project is to replace the existing upstream applications (Heart and NWCS) with Guide Wire Claims Center. Guide wire is a tool working on GOSU programming language, which is similar to JAVA. This tool deals with insurance segment (except for life insurance). Guide wire Policy Center is used to create Policies whereas Guide Wire Claims Center is used for creating Claims.

Through upstream applications claims are created, verified and financial transactions are done, Mainframe Jobs are triggered to generate reports.

**SCV** **Project Description:**

SCV is a single data hub to display basic policy information across all LOBs to the agents. SCV enables Farmers Agents to view a household’s Auto, Home, Commercial, Life, Foremost, Flood and Umbrella policy information at a glance and to navigate to detailed information for each policy on the web-enabled applications, where applicable for the respective products.

**SCV high-level features:**

SCV Provides a single customer view to the agents.

Agents can search Policies/Customers using name and address in any combinations.

Displays a customer’s basic policy (Auto, Home, Commercial, Life, Foremost, Flood and Umbrella) and Claims information on a single screen

Enable agents to navigate to additional systems to make changes

SCV Application process runs 365 days all-round the year. There is an ongoing synchronization between SCV database and the source systems. This ensures that the agents can view updates/changes as they become available.

Displays System generated Alerts (e.g., Policy cancelled, Rewrite,Reinstate , Change and customer filed a claim, Billing alerts etc.)

##### **Role and Responsibilities:**

* Job set up for All BU’s.
* Internal Testing and Functional Testing
* Offshore review and Hands-on experience in Test case design, Test case Review, Test case Execution
* Creation of Defect Reporting & Tracking and Defect Retesting.
* Involved in audit and Main spring activity for My project.
* Analysis of the Current Functioning of the System.
* Refine High Level Requirements into detailed Requirements that satisfy Business needs
* Develop Test specifications for verifying fulfillment of Requirements and Design.
* Involved in enhancement activity
* Preparing unit test cases and capturing test results in Unit Test Plan, SIT, and Regression & validating the test results.
* Develop System Integration Test (SIT) Plan and Scripts.
* Preparing test coverage, test scenarios, test cases as per functional requirements.
* Reviewing the test documents as per the functional requirements.
* Preparing test metrics to make sure that all the requirements are covered
* Participated in defect review meetings with product team.
* Preparing daily status reports and involved in daily status meeting calls.

**Project Name** : CRIS Shutdown Phase II

**Client** : ACE Insurance, Philadelphia (USA)

**Organization** : Cognizant

**Duration** : July 2014 to April 2016.

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**Project Description**:

Financial Billing has four application such has Deferred, CBS, PBRS and Draft reconciliation. Deferred is the application which performs formatting, balancing and releasing of accounting records to downstream system such as CBS, PBRS, SBS, First and stat records to stat system based on some criteria. CBS and PBRS are the billing application, which receives feed from different source system such as WCS, ECM, MAR, Genius etc., Draft application receives issue and paid records from different vendors then it reconciles issue record with paid record.

**Roles and Responsibilities**:

As a team member, I am responsible for

* Analysis of the Current Functioning of the System.
* Refine High Level Requirements into detailed Requirements that satisfy Business needs
* Develop Test specifications for verifying fulfillment of Requirements and Design.
* Involved in enhancement activity
* Preparing unit test cases and capturing test results in Unit Test Plan, SIT, and Regression & validating the test results.
* Develop System Integration Test (SIT) Plan and Scripts.
* Perform System Integration testing according to the documented test scripts.
* Handled a team with 6 members.
* Reviewing the test documents as per the functional requirements.
* Preparing test metrics to make sure that all the requirements are covered
* Participated in defect review meetings with product team.
* Preparing daily status reports and involved in daily status meeting calls.

**Project Name** : IT Purchasing

**Client**  : CPARS, NA

**Organization** : Ford Technology Services India

**Duration** : Oct 2013 to May 2014.

**Project Description:**

CPARS Global Convergence implements customization of the existing non-production purchasing system of Ford, North America for South America, Europe, Asia Pacific, China and India. The system is completely modified to accommodate the region specifics like funds handling, numeric system etc.

This Project involves step by step rollout of various projects in different region.

**Roles and Responsibilities**:

As a team member, I am responsible for

* Job set up for All BU’s.
* Internal Testing and Functional Testing
* Offshore review and Hands-on experience in Test case design, Test case Review, Test case Execution
* Creation of Defect Reporting & Tracking and Defect Retesting.
* Involved in audit and Main spring activity for My project.
* Analysis of the Current Functioning of the System.
* Refine High Level Requirements into detailed Requirements that satisfy Business needs
* Develop Test specifications for verifying fulfillment of Requirements and Design.
* Involved in enhancement activity
* Preparing unit test cases and capturing test results in Unit Test Plan, SIT, Regression & validating the test results.
* Develop System Integration Test (SIT) Plan and Scripts.
* Preparing test coverage, test scenarios, test cases as per functional requirements.
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* Preparing test metrics to make sure that all the requirements are covered
* Participated in defect review meetings with product team.
* Preparing daily status reports and involved in daily status meeting calls.

**Project Name** : Temenos Core Banking (TCB)

**Client**  : K-Bank, Thailand

**Organization** : Temenos India Pvt Ltd

**Duration**  : June 2011 to Sept 2013

**Project Description**:

Kasikorn Bank (KBank), the fourth largest commercial bank in Thailand, provides a broad range of consumer, commercial, and corporate banking services, including lending, deposit-taking, credit card services, international trade financing, custodian services, asset management, and investment banking services. As a recent re-engineering process, the Bank has choose TCB, to provide the most advanced computerized retailing services at all branches.

The Interface application is a flexible module, which is having ability to work as the middle tier between TCB and the K-Bank client. K bank has lot of systems that has to talk with TCB and vice versa. This module is responsible for all the interactions between TCB and other legacy systems in K bank.

TCB contains various domains like Dataware House, Interface, Lending, Deposits etc.

**Roles and Responsibilities**:

As a team member, I am responsible for

* Job set up for All BU’s.
* Internal Testing
* Functional Testing
* Offshore review
* Hands-on experience in Test case design, Test case Review, Test case Execution
* Creation of Defect Reporting & Tracking.
* Defect Retesting.
* Analysis of the Current Functioning of the System.
* Refine High Level Requirements into detailed Requirements that satisfy Business needs
* Develop Test specifications for verifying fulfillment of Requirements and Design.
* Involved in enhancement activity
* Preparing unit test cases and capturing test results in Unit Test Plan, SIT, and Regression & validating the test results.
* Develop System Integration Test (SIT) Plan and Scripts.

**Project Name** : AT&T - BOSS SN

**Client**  : AT&T, USA (Texas)

**Organization** : TechMahindra India Pvt Ltd

**Duration** : Sep 2010 to March 2011

**Project Description**:

AT&T Communications Inc. based in Texas is one of the world's leading data, voice and Internet service providers. AT&T companies provide a full range of voice, data, networking and e-business services as well as directory advertising and publishing services, Cingular Wireless, which serves 23 million wireless customers. Through its world-class networks, AT&T affiliates provide wire line services to customers in 13 states - covering about one-third of the U.S. population. Nearly one-half of the Fortune 500 companies, headquartered in states are served by AT&T. BOSS provides a complex treatment logic with the support of Credit and Collections using follow ups. It allows accounts to be interrupted for non-payment of a bill and automatically reconnected when that bill is paid. BOSS allows Users to “adjust” crediting or debiting money on a customer’s account (example: incorrect toll charge or days without service).

 Some of the systems BOSS interfaces with are:

 BOPS (Billing Options Profile System)

BRITE (Bus/Res Interactive Teller Entry)

CBT (Combined Bill and Toll)

Cingular (wireless telecom company under taken by AT&T)

CIWIN (Customer Information Window)

CRB (Customer Records and Billing System)

CRMUS (Cash Rewrite and Mechanized Uncollectible System)

IVR (Interactive Voice Response)

MARCH (Mechanized Recent Change)

MOG (Mechanized Order Generator)

SNAP (Service Negotiation and Processing System)

SPA (AT&T Payment Acceptance)

The information related to customer is stored in DB2 tables and IMS databases (IMS-DB) in BOSS subsystem. It is in these databases where the updating, inserting and deleting of the customer details takes place. The customer bills for the last 3 to 4 months are stored in IMS-DB. Previous bills are stored in DB2 database. BOSS database updates will be monitored by an auxiliary system called Hiperstation to provide the updated information to the end user.

**Roles and Responsibilities**:

* Job set up for all required jobs.
* As a team member, I am responsible for analyzing the business specification.
* Involved in Coding of Programs as per standard given by Client.
* Involved in Peer Reviews within the team.
* Involved in Testing of Programs as per input prepared to test.
* Providing Technical help to the Team and Motivating the Team.
* Preparing Documentation for the programs that are developed.
* Participating in Status Meetings conducted by Team Lead.
* Reporting Task status to Team Lead.
* Creating necessary JCL’s to test programs
* Delivering of request on time.

**Project Name** : ACE Insurance – WC OMNI

**Client**  : ACE Insurance, USA (NJ)

**Organization** : IBM INDIA PVT. LTD

**Duration** : May 2009 to Sep 2010

**Project Description**:

WC OMNI is a Claims Administration system for Worker’s Compensation for ACE Insurance. ACE Insurance is a P&C Insurance company, which deals with the following businesses - (Property, Casualty, Liability, Worker’s Compensation, and Automobile). Worker’s Compensation is a type of group policy which allows employers to insure/cover its employees. WC OMNI is typically an online mainframe based application supported on IMS DB-DC architecture. The OMNI application is a menu driven tool, which allows capturing of claims, processing of claims, making payments and maintaining the existing claims, providers, policies and contracts. This application provides a Business User/Representative’s view to the claims administration system. Hence, the ACE Field office (Rep, User, Supervisor) constitute the most important part in this entire set-up. This application provides a complete end-to-end service to the claim process. Companies buy policies/contracts from ACE to insure their employees from medical expenses and indemnity (loss) in case they get injured while working. Thus, ACE provides a group policy to the employer for providing coverage to its employees. If an employee is injured during his/her work, his/her medical, wage loss expenses if any, will be covered by ACE. Limitations on the coverage will be based on the exclusion clauses on the policy.

The following are the salient functionalities handled by this system

Registration of a Claim

Inquiry of a Claim

Payment (including Void, Stop, EFT, Automated Payment Check) to a claim

Maintenance of Claim, Policy/Contracts, Provider

Handling of User Job Queue and Diary

State Reporting

Adding Comments

**Roles and Responsibilities**:

* Job set up for all required jobs.
* As a team member, I am responsible for analyzing the business specification.
* Involved in Coding of Programs as per standard given by Client.
* Involved in Peer Reviews within the team.
* Involved in Testing of Programs as per input prepared to test.
* Providing Technical help to the Team and Motivating the Team.
* Preparing Documentation for the programs that are developed.
* Participating in Status Meetings conducted by Team Lead.
* Reporting Task status to Team Lead.
* Creating necessary JCL’s to test programs
* Delivering of request on time.

**Education**

Master of Computer Applications from Madras University with aggregate of 69.06%.

Dr MGR College of Engineering, Chennai, INDIA