**Objective**

To work in learning and challenging environment, utilizing my skill and knowledge to be the best of my abilities and contribute positively to my personal growth as well as growth of the organization.

**Educational Qualification**

* Completed Bachelor of Engineering in the field of Electrical and Electronics in Dhanalakshmi Srinivasan College of Engineering, Coimbatore in 2014 with CGPA of 7.
* Completed HSC from P.S.G. Sarvajana Higher Secondary School, Coimbatore in 2010 with 75.75%.
* Completed SSLC from Victory Vidhyalaya Matriculation School, Coimbatore in 2008 with 81.20%.

**Skill Set**

* JCL
* Basics of COBOL
* DB2
* CICS
* VSAM

**Professional Experience**

* 2 years of experience as a Team member in CMR Support at Cognizant Technology solutions.

**Project Details**

**Client :** The Northern Trust

Role: BPS Production Support - Custom Management Reporting

**Project Description:**

CMR Support provides customized reports to the clients as per their reports and can be obtained online by users, using Passport application. Base team handles all the standard reports with customization for specific clients and provides Level2 support.

**Support Activities**

* L2 based analysis based on the Client Inquiry.
* Adding and removing data in Prod Tables based on the Client requirements.
* Dealt with Job abends like Internal Table Overflow, Account authorization, Duplicates, Space issue, Bind issue and other user related abends.
* Dealt with Scheduling issues, Manual trigger and recreation of files.
* Created test JCLS and edited production JCLs based on Client Requirement.
* Monitoring UAT and production Job stream through Control-M and respond to late job alerts and provide temporary fix when needed.
* Set up transmission jobs as per the request (create /change /conversion /close).
* Create and transmit files on request basis.
* Updated migration and scheduling checklist on a weekly basis.
* Responsible for entire life cycle of an incident.
* Performed Check outs and Smoke test to verify servers are stable in CICS.
* Performed recycling for the servers available in CICS.

**Operating System**

* Z – OS

**Mainframe Tools:**

* Control-M
* SDSF
* BindEasy
* SCLM
* SCHDINFO
* TBLSCN
* ISPF
* CA7

**Incident Management Tools**

* Service Now
* BMC Remedy

**Database Tool**

* Rapid SQL

**Achievements**

* Received email appreciation from client for setting up Transmission Job through JCL changes.
* Internal team appreciation for maintaining transmission job tracking sheet which acts a centralized place to identify the INC / requests performed by team members.
* Internal team appreciation for fixing job abends well within the specified Sla.
* Received email appreciation from client for providing the data required on time.

**Personal Details**

Date of Birth / Age : 08.05.1993 / 23yrs

Father’s Name : Mr. K.Muthuvel

Languages Known : English, Tamil

Current Address : Sai Teja Men’s Hostel,Lal Bahadhur Sastri street,

Sholinganallur,Chennai.

Hobbies : Origamy,Listening Songs

**Declaration**

I hereby declare that the above mentioned details are true to the best of my knowledge.

Yours Sincerely,

(M.Manikandan)