

2019 TDG Vendor Profiles

Vendor	Freight	Restocking Charge	Price Protection
AA Thread Seal Tape	FFA on orders over 500 lbs. or greater to delivery points in continental US	15% restocking on all products in good condition 180 days from sale date with the exception of any non-stocked special order items.	90 days
Active Screw & Fastener	Freight paid on orders of \$2,000; \$500 freight minimum for 3 shipments for any new customers (18 months of less - accounts or branches)	Returns allowed for defective product only.	3 months
Advance Drainage Systems (ADS)	FFA on orders of \$3,500+ (refer to ADS' freight policy)	25% restocking charge on clean, resellable material.	From date of quote, price is firm for 30 days unless market conditions dictate tighter terms.
Agave Wire	FFA on orders of 2,500 lbs. +	NC/NR - Returns allowed for defective material.	60 days on copper clad steel tracer; 30 days on copper tracer; 3-5 days on THHN products
American Flow Control	As per price sheet.	Please consult AFC for their comprehensive policy of returns	None
Aquaphalt	FOB Troy, VA 22974	No returns	None
AquaSHIELD Enclosures	FFA on all orders of \$5,000 or greater.	Full credit on all standard enclosures returned in good condition.	90 days
The BWM Company	Metal Spacers: FFA on metal spacers	Returns allowed - standard products; customer pays freight	30 days
Cambridge-Lee	FFA on 1,000 pounds.	N/A	N/A
Capitol Foundry	FFA on orders greater than \$5,000 net (VA, MD, NC); \$10,000 net (SC).	10% restocking charge with return freight paid by customer; special orders and discontinued items excluded.	90 days on all quotes unless otherwise noted on quote.
Carthage Mills	Paid on full truckload orders only. Otherwise, all orders are plus freight.	Returns accepted if material is deemed to be in resaleable condition. "Made to Order" items will be subject to the same terms and are subject to a 50% restock charge. Customer will be responsible for all freight charges.	60 days
CCI Pipeline Systems	FFA on on casing spacer and end seal orders of \$1,500 or more.	Restocking fee waived on items not designated as NC/NR in product description that are sent back in original selling condition and returned within 12 months of purchase. Member to pay original prepaid freight and return freight.	30 days
Cherne Industries/Oatey SCS	Full Freight Allowed on orders greater than \$1,200; drop ships allowed.	Subject to 25% minimum restock charge.	60 days on all quotes
T. Christy Enterprises	FFA \$1,000 net to one location continental US; excludes tracer wire, anodes, cathodic protection products and grounding rods.	Restocking charge of 15%. Products must be returned in new, resaleable condition and in original packaging. Products with a shelf life must be returned with at least 50% shelf life left to be considered for credit or replacement. Customer pays return freight.	30 days
Copperhead Industries	Free freight allowed with orders of 100,000+ feet of Copperhead Tracer Wire to a single ship-to address (equipment to 1 pallet)	90 day return policy; 25% restocking fee will be charged to the distributor. Product must be in excellent condition and resaleable. The distributor will be responsible for all freight charges on returned product.	90 days

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Cresline Plastic Pipe Co., Inc.	FFA on net orders of \$5,000 + .	No returned goods from any source will be accepted by Cresline without written approval, together with shipping instructions from Cresline. If permission is granted, the returned good will be subject to a 20% handling charge plus freight cost. Non-standard items or fabricated items are not returnable.	None
Crispin Valve	FFA @ \$12,500 list.	Returns are accepted on a case-by-case basis	180 days
Cutter Diamond Products	FFA on all blade, core bit, and surface preparation orders of \$300 or more.	Full invoice credit on all products returned in saleable condition.	365 days
Diamond Plastics	FFA	No returns. Special circumstances subject to executive approval and 10% restock plus freight both ways; no large diameters (16" and above) restocked.	As described in quotes
EGW Utilities, Inc.	Varies by location and mileage from Carrollton, TX. Please consult EGW for its comprehensive freight policy.	25% restocking fee, subject to incoming inspection.	3 months unless otherwise quoted.
EJP - Quality Water Products	Fab. Pipe - FFA on 20,000 lbs.; Castings - FFA on \$2,000 net; Tools - FFA on \$1,300 net	No returns on fabricated items; 15% restocking fee plus freight on tools and specialty castings.	60 days
EJP - Red Hed Manufacturing	FFA on \$2,000	15% restocking fee plus freight on all brass goods in saleable condition. No returns on fabricated items.	60 days
Empire Industries	FFA on \$1,500 net	Dependent on condition of material, date of purchase, and product class. Call for details.	120 days
Endot	FFA on \$4,000 net order, consult Endot for exceptions	Please consult Endot for its comprehensive return goods policies and procedures	30 days from announced adjustments
Fernco	PPD on all orders of \$750 Net	15% restocking charge.	30 days
Flexicraft Industries	FOB Factory - TDG member picks carrier	25% restocking; no returns on custom built	60 days
Ford Meter Box	FFA on orders of \$6,000, net.	Please consult Ford for its comprehensive returns policy. Available in current catalog	N/A
GA Industries	FFA on all orders for the above products with a list price value of \$10,000 or greater	Full credit on all products returned in good condition; freight pre-paid	60 days
General Foundries	FFA on all orders of \$5,000 or greater.	Full credit on all products returned in good condition. Distributor pays all freight for returned items.	As needed for special projects, or PO for annual consumption
GPK	Fittings: \$750 net order; may be combined with orders from Indiana Seal. Drainage Structures: \$2,500 net order	No restocking charges on products in good condition, invoiced within 1 year of return date request. No returns on special orders and non-stock items.	15 days
Gripper Gasket LLC	Prepaid at \$2,500 net.	25% restocking fee on products in good condition.	60 days
Hanes Geo Components	FFA on TLs and large orders; small and special orders are subject to delivery charges.	No restocking charges on standard geotextiles (stored inside and in good condition). Weathered products are non-returnable.	30 days
Hydrant Repair Parts, Inc.	Full Freight Allowed on orders over \$2,500 net to single destination.	10% restock charges for items returned within 60 days of purchase. Credit amount determined by completeness of kit and resaleable condition of items.	Guaranteed on written quotes; 30 days notice on price increases.

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Indiana Seal	\$750 net order; may be combined with orders from GPK.	No restocking charges on products in good condition, invoiced within 1 year of return date request. No returns on special orders and non-stock items.	15 days
Integrity Fusion	FFA on all orders of \$2,500 or greater	25% restocking fee within 90 days; 35% restocking fee within 1 year. Product must be stored inside and be in resaleable condition	180 days
Interstate Plastics	Full Freight Allowed on orders of \$2,000 within market area.	25% restocking on resellable pipe	30 days on all quotes.
IPEX	FFA on orders of \$7,500 of Group 1 and Group 2 mix. FFA on orders of \$2,000 of Group 2 only. FFA on full truckload orders of Group 3. FFA on orders of \$1,000 of Group 4.	No return on Pipe; 25% restocking charge on molded fittings and valves. No return on fabricated fittings.	Pipe: As per quotation Fittings: 90 days on all quotes
Industrial Threaded Products	Prepaid up to \$500 shipping credit on orders above \$2,500.	25% restock subject to inspection	90 days
IPS	Pre-paid orders of \$750 net.	Returns must be in full case quantities, shipping prepaid with a 25% restocking fee.	60 days
Kessler Sales (Wieland-Kessler)	Kore Products: FFA on orders of 2,500 lbs. to any shipping location within 250 miles of a W-K Distribution Center Or 5,000 lbs. west of the Rockies.	20% restocking fee on all product returned in good condition within 30 days and subject to market pricing	Daily pricing only
Lansas	Full Freight Allowed on orders greater than \$1,000 on qualifying product categories and product numbers.	No restocking charge on items returned in new condition and in original packaging within 30 days. Otherwise, returns are conditional on acceptance pending Lansas inspection w/ a 25% restocking fee. No returns accepted after 30 days.	60 days on all written quotes
Lansing Forge	FOB Lansing Forge.	15% re-stock fee	One year.
Lasco Fittings Elkhart Products (Aalberts Industries)	Full Freight Allowed on \$1,500 combined order to a single destination	Returns may not exceed the cumulative dollar purchase of more than 10%; must be in full carton quantities and in resaleable condition; subject to a minimum of 20% restocking fee; customer assumes all freight to Brownsville, TN.	None
Liberty Pumps	Prepaid to one continental U.S. location on minimum net invoice of \$2,000	One inventory rebalance per one-year period for full credit with no restocking charge, providing product returned is in like-new condition. Any custom designed EPS systems, pumps, basins, control panels or special order products are excluded. Return freight will be paid by TDG Member with prior approval.	30 days after the published effective date of a price increase
Matco-Norca	FFA on \$1,250	Must have preapproved authorization.	30 days after the effective date of announced price increase
Merit Brass	FFA on \$1,500 net order of non-pipe products; then 12' brass may be added. FFA on \$7,500 net order any products from Merit inclusive of 20" lengths of pipe and/or other tubina	Case by case basis with handling charges to be negotiated based on individual circumstances.	None on formal list price or discount multiplier changes; 30 days on quotations unless otherwise specified.

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Multifittings	FFA on orders of \$1,000 net.	Will accept returns with a 25% restocking charge on molded, non-pressure standard stock items in resaleable condition. Distributor to pay freight on return.	90 days on all quotes.
NAPAC, Inc.	FFA on orders of \$2,500 net or greater. All products may be combined.	Full credit on all products returned in good condition	180 days
National Pipe and Plastics	FFA on 1/2 truckload.	25% restocking fee. Customer pays inbound and outbound freight. Credit based on quality control approval.	Base on quotation.
NDS	Full Freight Allowed on \$1250 net order	None	None
North American Pipe	FFA on truck loads	25% restock plus freight both ways. Additional \$275 for unloading, testing, QC, lab analysis) will be included.	None.
Northern Pipe Products Northtown Company	Prepaid Full Freight Allowed as follows: 0-699 miles - \$1250 order 700-1399 miles - \$1600 order 1400-1999 miles - \$2000 order 2000+ miles - \$3000 order	None 0 - 30% restocking charges (each situation evaluated)	None 30 days on all quotes with the exception of wire and anodes which have a 7 day minimum guarantee
Oldcastle Enclosure Solutions	Determined by product and market.	Product must be in salable condition; 25% restocking fee waived with offsetting order. Return freight at customer's expense.	Price protection for life of contract on quoted items
Omega Marking Company	Full Freight Allowed on orders of \$1,200	Allowed on stock items. No returns on custom imprints or rare items.	30 days minimum notice of price increases.
Pacific Coast Bolt	Please check with Vendor at time of order for their established zones and minimum purchases (\$2,500 - \$5,000) within the zones	60 day return on standard "stock" items; restock fee may apply. Custom manufactured, altered, or special order items are non-returnable/non-cancelable.	Quotes valid for 30 days unless specified otherwise
Pipelife Jet-Stream	Prepaid over \$10,000	Returned Goods authorization required	30/30
Polyethylene Technology, Inc.	FFA / PPD on \$1,800 net order.	No restock charge on standard coil in resale condition; FFA TDG Member.	30 days from being advised of price change.
PowerSeal Pipeline	FFA \$3,000 net value.	Standard 35% restocking fee as well as approval on a case by case basis. Non top twenty selling items by products line are non-returnable.	90 days
Prinsco	FFA on orders greater than \$2,750 net to locations in the following states: IL, IN, IA, KS, KY, MI, MN, MO, CA, NV, AZ, NE, ND, OH, SD, TN, and WI. Call for quotes and delivery costs to locations in other states.	15% restocking fee.	30 days notice
Proco Products	PPD and ADD	10% restocking fee	N/A
Propex Global	See TDG profile.	20% restock fee, customer pays return freight.	TBD
Ransom International (RieberLok)	FFA on orders of \$5,000 or greater	10% plus freight if in original packaging; no restocking charges plus	30 Days
Romac	Published terms at time of order.	As per current catalog.	No
Sanderson Pipe/Vinylplex Serampore Industries (SIP)	Full freight on truck loads FFA \$5,000.	Preapproval required. Ranges from 10 - 25%.	None 90 days
Sigma	FFA on orders of 2,500 to 5,000 lbs.	20% restocking charge.	Per individual situation
Smith-Cooper	PPD on \$1,000 to \$7,500 net, depending on product mix and delivery destinations. Please consult Smith Cooper for details	Unopened cartons per SCI policy.	Minimum 30 days after national announcement.

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Spears Manufacturing Company	Fittings, valves, cement: FFA on \$2,000; Pipe and fittings: FFA on \$7,000 Pipe only: FFA on \$8,000 See company's "Terms and Conditions" for details	Consult company's "Return Goods Policy" for details.	30 days from effective date of increase.
Specification Rubber	PPA. Shipments totaling over \$2,000 to one location shipped freight pre-paid (normal ground freight to continental US)	Consult the company's 'Products Return Good Policy' for details.	60 days
SRW Products	FFA on TL/Container quantities or as agreed.	Full credit on all products returned in good condition; freight pre-paid.	30 days for woven and non-woven; 90 days on all other products.
Star Pipe	FFA on orders of \$2,500 net.	15% restocking charge.	Per situation
Tyler Union	5,000-10,000 lbs. or market conditions	Gland Packs: 15% if re-salable (stock items) Fittings: One return quarterly with prior written approval of Ntl. Sales Mgr.; must be an "A" item purchased within past 6 months; requires new stock purchase order for dollar amount equal to return; credit will be at multiplier used for new PO. Customer pays freight; material must be in resaleable condition or 25% restocking fee applies.	Annual municipal bids with prior written approval from Tyler/Union National Sales Manager.
United Pipe And Steel	2,000 lb. minimum within 250 miles of a United Pipe & Steel facility; 5,000 lb. between 250 and 500 miles of a United Pipe & Steel facility	Case by case basis	Advance notice of mill increases.
US Pipe	Please see US Pipe's policy for details	Please see US Pipe's policy for details	30 days on quotes; 60 days on orders
US Saws	Free shipping on 6 or more premium blades and/or \$5,000 or more in equipment	Guaranteed returns	When available
Vestal Manufacturing	Prepaid on orders 5,000 lbs. or more.	Call Vestal for RA#.	30 days
Vinyltech Corporation	Prepaid	No returns	None
Watts/Ames/Febco	FFA on \$5,000 net orders (all orders with flanged backflow included ship FFA)	Once annually, with prior approval, in return for an order of equal or greater value. Product must be in resaleable condition. No restocking charge, but member is responsible for return freight charges.	30 day notification of price increase.
Wilkins/A Zurn Company	FFA on orders of \$2,500 net	No restocking charges when accompanied by an order of equal value. Product must be in new, resaleable condition.	90 days on all quotation