# Aravindh Easwaran

Business Analyst | Mortgage Industry Expert | Agile
Practitioner

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## Professional Summary

Results-driven Business Analyst with 6+ years translating business requirements into technical specifications. Expertise in Agile/Scrum, stakeholder management, SQL, API integrations, UAT coordination, and gap analysis. Currently leveraging mortgage industry knowledge at UWM to bridge business needs with technical solutions in fast-paced environments. Strong analytical skills to identify gaps, mitigate risks, and optimize product functionality.

## Skills

SQL, SDLC, Agile, Scrum, UAT, JIRA, Business Requirements, Stakeholder Management, Gap Analysis, BPMN, Process Improvement, API Management, Vendor Management, Critical Thinking, Emotional Intelligence

Tools: JIRA, Confluence, Azure DevOps, Salesforce, Visio, Excel, Cognos Analytics, SQL Server, MongoDB, Power BI, Tableau

Technical: REST APIs, JSON/XML/CSV, System Integration, .NET Core, React, Angular, Node.js, Python

Domain: Mortgage/Financial Services, Loan Origination Systems, Compliance Analysis

## Professional Experience

**Oct 2024– Present** **Underwriter**, *United Wholesale Mortgage (UWM)*, Pontiac, MI
- Collaborate with cross-functional stakeholders including operations, compliance, and senior leaders to analyze mortgage workflows and ensure alignment with investor guidelines and regulatory requirements
- Conduct business process assessments across BOLT, EDGE, Salesforce, ChatUWM and Queue manager, identifying gaps between current and optimal workflows to drive process improvement initiatives
- Facilitate information gathering sessions with subject matter experts and processors to understand loan scenarios, business rules, and underwriting policies for quality decision-making
- Create IT tickets to report system bugs and enhancement requests for AUS, BOLT, EDGE, Salesforce, collaborating with technical teams and solutions analysts to resolve issues and lead the file to CTC.
- Perform SWAT auditor duties utilizing Excel and Airtable to analyze loan pipeline errors, identify trends, and recommend corrective actions
- Make critical data-driven decisions under pressure in fast-paced, high-volume production environment while maintaining guideline compliance

**Nov 2022–Oct 2024** **Senior Business Analyst / Frontend Developer**, *YourBeat Inc (ASU)*, Remote
- Led Agile ceremonies including sprint planning, backlog grooming, and retrospectives, managing deliverables across 12+ sprints with diverse stakeholders
- Facilitated requirements gathering with C-level executives and development teams, translating business needs into technical specifications and user stories
- Conducted gap analysis between as-is and future state workflows, creating transition roadmaps that improved user engagement by 40%
- Coordinated UAT with 50+ end users, documented test cases in JIRA, and ensured business needs satisfaction within technical solutions

**Jan 2024–Jun 2024** **Product Owner**, *Reguvare*, Phoenix, AZ
- Collaborated with product managers to assess business processes, defining functional and non-functional requirements
- Created process models, BPMN diagrams, and API integration specifications for vendor systems
- Designed SQL queries to extract and analyze datasets for business insights within SDLC using Agile methodology
- Worked within SDLC using Agile methodology, ensuring alignment between business objectives and technical implementation

**Aug 2022–Jan 2024** **Business Systems Analyst**, *Contak (AI Music)*, Phoenix, AZ
- Analyzed business requirements with executives to define project vision and prioritization
- Optimized SQL queries and database performance by 25%, demonstrating strong analytical skills
- Managed vendor integrations and REST API workflows, documenting technical specifications

**Jun 2019–May 2022** **Systems Analyst**, *E21 Designs*, Chennai, India
- Gathered requirements and translated business needs into technical specifications for 15+ web applications serving 10K+ users
- Conducted business process analysis across multiple domains, quickly becoming expert in various business areas
- Facilitated UAT sessions with clients, managed issue resolution, and ensured deliverables met business requirements within Agile cycles

## Education

**2024** **M.S. in Technology Management, GPA: 4.00**, *Arizona State University*, Tempe, USA

**2021** **MBA with Distinction**, *Indian Institute of Business Management (IIBM)*, Delhi, India

**2019** **B.Tech. in Information Technology**, *SASTRA University*, Tanjore, India

## Certifications

IBM Business Analyst with Excel, SQL & Cognos Analytics | Microsoft Business Analyst | Agile with Atlassian Jira