

Candidate's Name: ANSAN H

Designation : Customer Service Associate (Ground Staff)

Job Code : SJT-4507

Address : Grand Southern Trunk Rd, Meenambakkam, Chennai, Tamil Nadu 600027

Job Location : Chennai Meenambakkam International Airport

APPOINTMENT LETTER:

Dear, Ansan H

We are informing you that your resume had been selected through telephonic interview & online exam. The Company offers you to join as a **CSA (Customer Service Associate)** post in ground handling department. You are selected according to your telephonic interview & online exam in which Project you have worked and on the basis of your academic records.

All other terms and conditions are detailed in the next page of appointment letter.

We look forward for your valuable contributions and wish you very best for a rewarding career with our organization.

Your employment and remuneration starts only upon issuance of the **AEP** by the authorities and your commencement of work at your allotted department.

Please sign the duplicate copy of this letter as a token of acceptance of the same and submit the Security deposit of **Rs. 1500/-** by net banking, Google Pay, PhonePe, Online, Paytm, etc

NOTE-09.12.21 is the last date of security deposit, after depositing your amount sent me your payment proof with your code number in this mail id or WhatsApp, admin@indiaairservices.in

Yours faithfully,



Deepak Kumar

Senior HR & Admin

I accept the following terms and conditions:

Signature:

Name:

Date:

Spice-Jet Career is one of the fastest growing aviation companies in India. This Company is wholly owned by the interlope Enterprises and serves in major destinations of India such as Kolkata, Chennai, Mumbai, Bangalore, New Delhi, Vijayawada and other cities. Our company deals with four types of placement services i.e. Air services, Air catering, Hospitality and

Terms and Conditions

1. **Probation & Confirmation**

You will be placed on probation on your the company. The probation period will be of 6 months for CSA and 3 months for other posts.

2. **Training**

You will be given system training for the ground handling work at the terminal only after joining the company.

3. **Compensation**

The details of Gross Salary are mentioned below;

Post	Payband	Salary
Ramp Assistant (RA)	G-1	Rs. 14500- 18000
Luggage Handling Assistant (LHA)	G-1	Rs 15800- 18000
Passenger Service Assistant (PSA)	G-2	Rs 18000- 22000
Lead Assistant (LA)	G-2	Rs 18000- 24000
Customer Service Assistant (CSA)	G-3	Rs 24500- 29000
Supervisor / Duty Officer (DO)	G-4	Rs. 29500- 35000
Aircraft Maintenance Engineer (AME)	G-5	Rs. 29500- 39000
Duty Manager (DM)	G-5	Rs. 38500- 65000

4. **Statutory Benefits & Deductions**

You will be eligible for Provident Fund as per the Provident Fund Act, 1952 from the Gross Salary.

5. **Medical Benefits & Fitness**

Your continuation of work in the company will be strictly subject to your medical fitness.

You will be required to comply with the medical standards prescribed by the company including weight, grooming and appearance failing which your service is liable to be terminated.

6. **Identity Card & AEP**

For identification and security reason you will be issued an identity card. If you are required

to work in the Airport premises, you will be also issued an Airport Entry Pass (AEP) which is to be displayed at the airport premises.

7. **Accommodation**

You will be provided accommodation according to shift or working hour by the company.

8. **Working Hours**

Your working hours will be 48 hours per week excluding break periods, and also be subject to change without notice.

9. **Interview Date-16/12/2021** and for interview location we will inform you by call.

Your shift will be rotational on roaster basis decided by the Duty Manager.

For more details contact to **DANIEL-8100689288**

