Coverage details

Coverage status

Active

Care Pack

Don't miss out on HP Care Pack

HP Pavilion 15.6 inch Gaming Laptop PC 15-ec2000 (2P6B3AV)

Serial: 5CD2195BTK   Product: 589X6PA

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Additional Information

Coverage type	Care Pack
Service type	HWM Onsite
Status	Active
Start date	July 22, 2022
End date	July 21, 2025
Service level	Std office hrs std office days Up to 3yrs w/Comm PC Care Pack Standard Next available tech resource Country Coverage Standard Configuration Standard Material Handling No Special Coverage No Limitation No Specified Repair Time Next Coverage Day No Specified Restoration Time
Deliverables	HW Problem Diagnosis Material Onsite Support

Coverage type	Factory warranty
Service type	Warranty Hardware Maintenance Off-Site
Status	Expired
Start date	July 22, 2022
End date	July 21, 2023
Service level	Geographic Coverage Turn-Around-Time Duration in Months Offsite Delivery Window Std Transportation to Repair Ctr Transportation to Customer Offsite Material Handling Offsite Usage Limitations Offsite Parts Logistics

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Deliverables	Offsite Support & Materials Hardware Problem Diagnosis

Coverage type	Factory warranty
Service type	Wty: HP Support for Initial Setup
Status	Expired
Start date	July 22, 2022
End date	July 21, 2023
Service level	Named Callers Remote Response Method Duration in Days Coverage Window Std Days Remote Response Time
Deliverables	Initial Setup Assistance

Coverage type	Care Pack
Service type	HWM Onsite
Status	Expired
Start date	June 24, 2022
End date	June 23, 2023
Service level	Std office hrs std office days Standard Next available tech resource Country Coverage Not Applicable Standard Material Handling No Special Coverage No Limitation No Specified Repair Time Third Coverage Day No Specified Restoration Time
Deliverables	HW Problem Diagnosis Material Onsite Support

HP has checked your product information, including the product and serial numbers, to determine your results.