

Ticket App

Welcome back! Please login to your account.

Username

Password

☐ Remember me

Sign in

Don't have an account? [Sign up](#)

TicketApp

- HOME
- PRODUCTS
- MASTERS
- USER
- TICKET
- REPORT

Welcome T-Users !

Logout

Welcome to the Ticket Management System

Streamline your ticketing process and track issues effortlessly.

Create a New Ticket

Highlighted Tickets

https://localhost:44353/TrackTicket/Create

TicketApp

HOME

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Highlighted Tickets

Ticket BSL-01

Open

Department: IT Support

"Issue accessing the internal portal."

View Details

Ticket BSL-02

In Progress

Department: HR

"Discrepancy in payroll data."

View Details

Ticket BSL-03

Resolved

Department: Facilities

"Air conditioning unit replaced."

View Details

System Overview

Active Users

3

Inactive Users

2

Total Users

5

Open Tickets

4

Closed Tickets

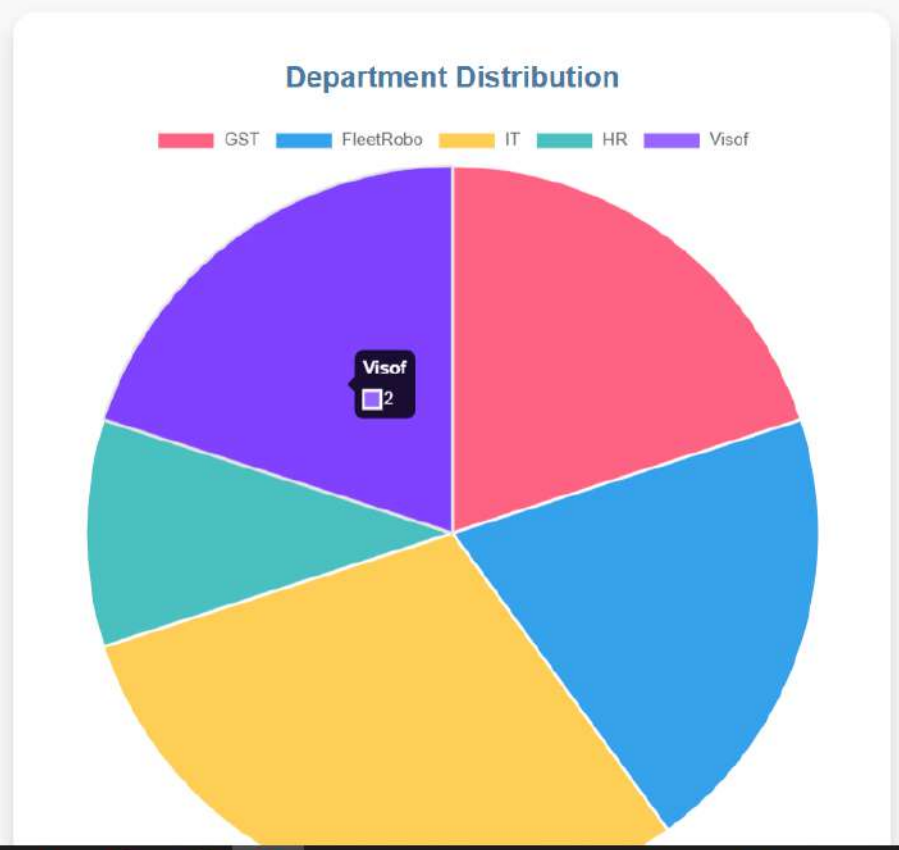
5

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Dashboard Analytics

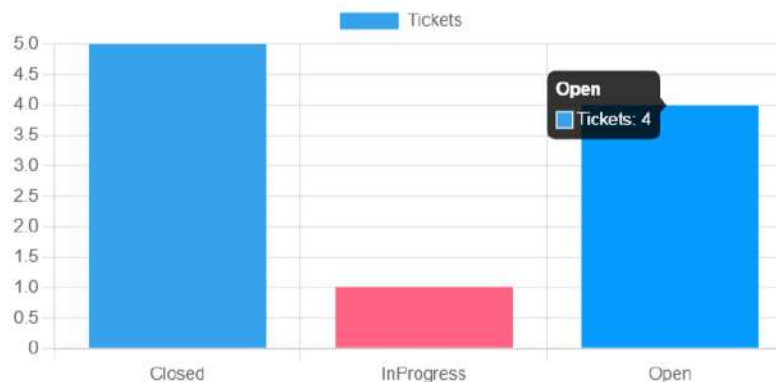
Gain insights into ticket distribution and departmental activity with these visualizations.



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Ticket Status Overview



Why Choose Our System?

Real-Time Updates

Monitor ticket progress and stay informed with instant notifications.

Seamless Workflow

Manage and track tickets with an easy-to-use interface.

Comprehensive Reports

Generate insights to improve your team's productivity.

Product List

Add New Product

ID	Name	Price	Description	Actions	
5	ProductD	50.00	Description of ProductD	Edit	Delete
6	ProductA	1000.00	Description of ProductA	Edit	Delete
7	ProductE	210.00	Description of ProductE	Edit	Delete
10	Product B	290.00	Description of Product B	Edit	Delete
11	Product C	350.00	Description of ProductC	Edit	Delete

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Create Product

Name

Price

Description

Create

https://localhost:44353/Product/Index

Departments

Add New Department

ID	Name	Description	Related Product	Actions
3	Visof	Department of product E	7	<div>EditDelete</div>
6	GST	Department of product D	5	<div>EditDelete</div>
7	FleetRobo	Department of Product A	6	<div>EditDelete</div>
9	IT	Department of product B	10	<div>EditDelete</div>
11	HR	Department of Product C	11	<div>EditDelete</div>

SubCategories

Add New SubCategory

ID	SubCategory Name	Category Name	Department Name	Status	Actions
1	Tata	A1	Visof	Active	<div>EditDelete</div>
3	Jaguar	A1	GST	Active	<div>EditDelete</div>
4	Liberty	A3	FleetRobo	Active	<div>EditDelete</div>
5	Network	Technology	IT	Inactive	<div>EditDelete</div>
6	Sales	Management	HR	Active	<div>EditDelete</div>

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Create SubCategory

SubCategory Name

Category

Select Category

Department

Select Department

Status

Active

Create

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User Management

Add New User

ID	USERNAME	NAME	DEPARTMENT	MOBILE NO	EMAIL	ROLE	STATUS	ACTIONS
1	admin	Admin User	Visof	9876543217	admin@example.com	Admin	Active	Edit Delete
2	testuser	Test User	GST	9123456789	testuser@example.com	User	Inactive	Edit Delete
4	sam	Sam User	FleetRobo	1234567890	sam@gmail.com	User	Active	Edit Delete
5	john	John User	IT	7000000003	john@gmail.com	User	Inactive	Edit Delete
6	Alex	Alex User	IT	7000000009	alez@gmail.com	User	Active	Edit Delete

https://localhost:44353/User/Index

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Edit User

Name

Admin User

Department

Visof

Select Department

Visof

GST

FleetRobo

IT

HR

Role

Admin

Status

Active

Update

Role Master

Add New Role

Role ID	Role Name	Status	Actions
1	Admin	Inactive	Edit Delete
2	User	Active	Edit Delete

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Create New Role

Role Name

Status

Active

Create

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Create Ticket

Date

mm/dd/yyyy



Ticket Number

Department

Select Department



Category

Select Category



SubCategory

Select SubCategory



Select SubCategory

Tata

Jaguar

Liberty

Network

Sales

Status

Open



Create Ticket

TicketApp

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Add Ticket

Track Ticket

Update/Close Ticket

Welcome T-Users !

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Track Tickets

Search by Ticket Number

Search

Clear

+ Add New Ticket

ID	Date	Ticket Number	Department Name	Category Name	SubCategory Name	Status	Actions
22	12/27/2024	BSL - 01	IT	Management	Sales	Closed	<div>UpdateDelete</div>
2	12/26/2024	BSL - 02	GST	A2	Jaguar	Closed	<div>UpdateDelete</div>
3	12/30/2024	BSL - 03	FleetRobo	A3	Liberty	Closed	<div>UpdateDelete</div>
10	12/27/2024	BSL - 04	IT	Technology	Network	Closed	<div>UpdateDelete</div>
11	12/30/2024	BSL - 05	HR	Management	Network	Closed	<div>UpdateDelete</div>
12	1/8/2025	BSL - 06	Visof	Management	Jaguar	InProgress	<div>UpdateDelete</div>
15	1/8/2025	BSL - 07	FleetRobo	B2	Jaguar	Open	<div>UpdateDelete</div>

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 - Track Ticket
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Enter Ticket ID

Ticket ID

Enter Ticket ID

Clear

Cancel Proceed

+ Add New Ticket

ID	Date	Ticket Number	Department Name	Category Name	SubCategory Name	Status	Actions
22	12/27/2024	BSL - 01	IT	Management	Sales	Closed	<div>UpdateDelete</div>
2	12/26/2024	BSL - 02	GST	A2	Jaguar	Closed	<div>UpdateDelete</div>
3	12/30/2024	BSL - 03	FleetRobo	A3	Liberty	Closed	<div>UpdateDelete</div>
10	12/27/2024	BSL - 04	IT	Technology	Network	Closed	<div>UpdateDelete</div>
11	12/30/2024	BSL - 05	HR	Management	Network	Closed	<div>UpdateDelete</div>
12	1/8/2025	BSL - 06	Visof	Management	Jaguar	InProgress	<div>UpdateDelete</div>
15	1/8/2025	BSL - 07	FleetRobo	B2	Jaguar	Open	<div>UpdateDelete</div>

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+ Add New Ticket

ID						Status	Actions
22	12/					Closed	<button>Update</button> <button>Delete</button>
2	12/					Closed	<button>Update</button> <button>Delete</button>
3	12/					Closed	<button>Update</button> <button>Delete</button>
10	12/					Closed	<button>Update</button> <button>Delete</button>
11	12/					Closed	<button>Update</button> <button>Delete</button>
12	1/8/2025	BSL - 06	Visof	Management	Jaguar	InProgress	<button>Update</button> <button>Delete</button>
15	1/8/2025	BSL - 07	FleetRobo	B2	Jaguar	Open	<button>Update</button> <button>Delete</button>

Edit Ticket

Ticket No

BSL - 05

Department

HR

Category

Management

SubCategory

Network

Status

Closed

Open

InProgress

Closed

Save Changes

TAT Report - Ticket App

localhost:44353/TrackTicket/TATReport#

WheeboxStriver's SDE Sheet...Aptitude Questions...OOP Sheet by FRAZ...MUST-DO Question...Final Round: Real-ti...Home | Microsoft 365TeamsOutlook

TicketApp

HOMEPRODUCTSMASTERSUSERTICKETREPORT

TAT Report

Welcome T-Users !

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TAT Report

Ticket No	Department	Category	SubCategory	Date	Closing Date	TAT (Working Hrs)	Status
BSL - 01	IT	Management	Sales	12/27/2024	1/8/2025	81	Closed
BSL - 02	GST	A2	Jaguar	12/26/2024	12/30/2024	27	Closed
BSL - 03	FleetRobo	A3	Liberty	12/30/2024	12/30/2024	9	Closed
BSL - 04	IT	Technology	Network	12/27/2024	12/30/2024	18	Closed
BSL - 05	HR	Management	Network	12/30/2024	12/30/2024	9	Closed
BSL - 06	Visof	Management	Jaguar	1/8/2025	12/30/2024	0	InProgress
BSL - 07	FleetRobo	B2	Jaguar	1/8/2025	1/8/2025	9	Open
BSL - 08	GST	A3	Liberty	1/8/2025	1/8/2025	9	Open
BSL - 09	Visof	A1	Tata	1/2/2025	1/8/2025	45	Open
BSL - 10	IT	Management	Network	1/8/2025	N/A	45	Open

https://localhost:44353/TrackTicket/TATReport

Type here to search

Air: Poor10:13 PM1/14/2025