Dear Jody Gillis,

I hope this email finds you well. My name is Christopher Smith, currently enrolled in Section 2 of the Full Stack Web Development program that commenced in August of 2023.

I am writing this email at the collective request of my classmates to bring to your attention some concerns regarding the instructor for the course WEBD-2012 Business Requirements Gathering & Design, Shirin Ghanbari. As a collective, we are exercising our student rights under the S1 - Student Code of Rights and Responsibilities to "...make, without fear of reprisal or retaliation, a reasonable complaint to the applicable College authority..."

We have concerns that Instructor Ghabari does not meet the standards of an Instructor stipulated in A30 - Instructional and Academic Staff Selection of the Policies and Corporate Legal section for the Red River website. As such, we are gravely concerned about the quality of education we receive from Instructor Ghanbari and how it might affect our future learning and potential employment opportunities upon graduation.

In our Business Requirements course, the course outline involves very little interaction and learning development. For example, we are prompted to read a topic from the textbook for ten to fifteen minutes and share our summary, then Instructor Ghanbari reads a summary in LEARN, and then we repeat the process until the class ends. Collectively, we feel there is a lack of proper execution in core education skills, resulting in low-class engagement and lower-class attendance.

Additionally, we had previous concerns last term when we had Shirin Ghanbari as an instructor for Programming 1 WEBD-1009 and IT Foundations COMP 1311. During this time, we began to believe that the quality of instruction was something of a standard baseline for our courses. However, upon starting our second term we undoubtedly became aware that based on other instructor performances involving a broad understanding of course materials, a higher degree of preparedness, in-person implementation of instructed materials, and relevant information based on related experience in the field of study, that Shirin Ghanbari was not to this standard.

We are bringing these concerns to your attention not to disparage our instructor, but out of a sincere desire for a better educational experience and for future students. Awareness of this situation is vital, and we hope we can answer any further questions through a conference via Zoom or in person. Our unwavering effort into our education is what we believe deserves a more effective and supportive learning environment.

Lastly, we would like to add that the teaching structure of the class is not the only pressing issue with Instructor Shirin Ghanbari. We can provide additional information regarding several other student complaints outside this email.

We humbly request that the faculty investigate this matter and consider implementing necessary improvements based on the College's standards and policies.

Thank you for your time. We hope to hear from you soon.

Kindest regards,

Christopher Smith & Students of Section 2 for Full Stack Web Development – 2024