

CS2202: Mini-IRCTC

Project Overview

This project implements a comprehensive Indian Railway Ticket Reservation System (IRCTC) that allows passengers to book, modify, and cancel train tickets. The system manages train schedules, seat availability, payments, and various other aspects of railway ticket booking.

Drive Link containing CSV Files, Video Demo, Readme file, .SQL file, ER diagram, Relational Schema :

https://drive.google.com/drive/folders/1yPFskGxgu_Gwmni4K4Oqfh2zkFO1-rjg?usp=sharing

GitHub Link (README.md) : https://github.com/arbitcoper/Mini_IRCTC/blob/main/README.md

Team Details:

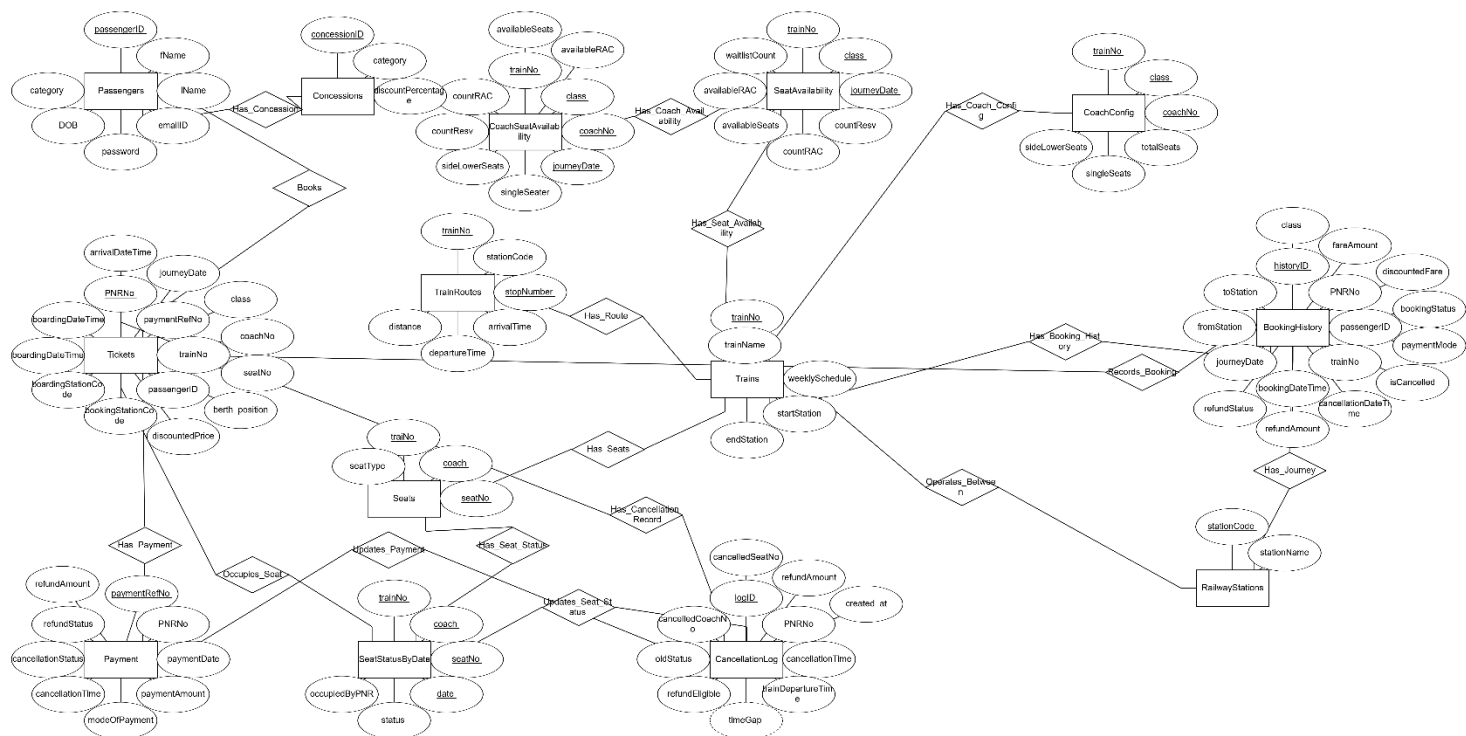
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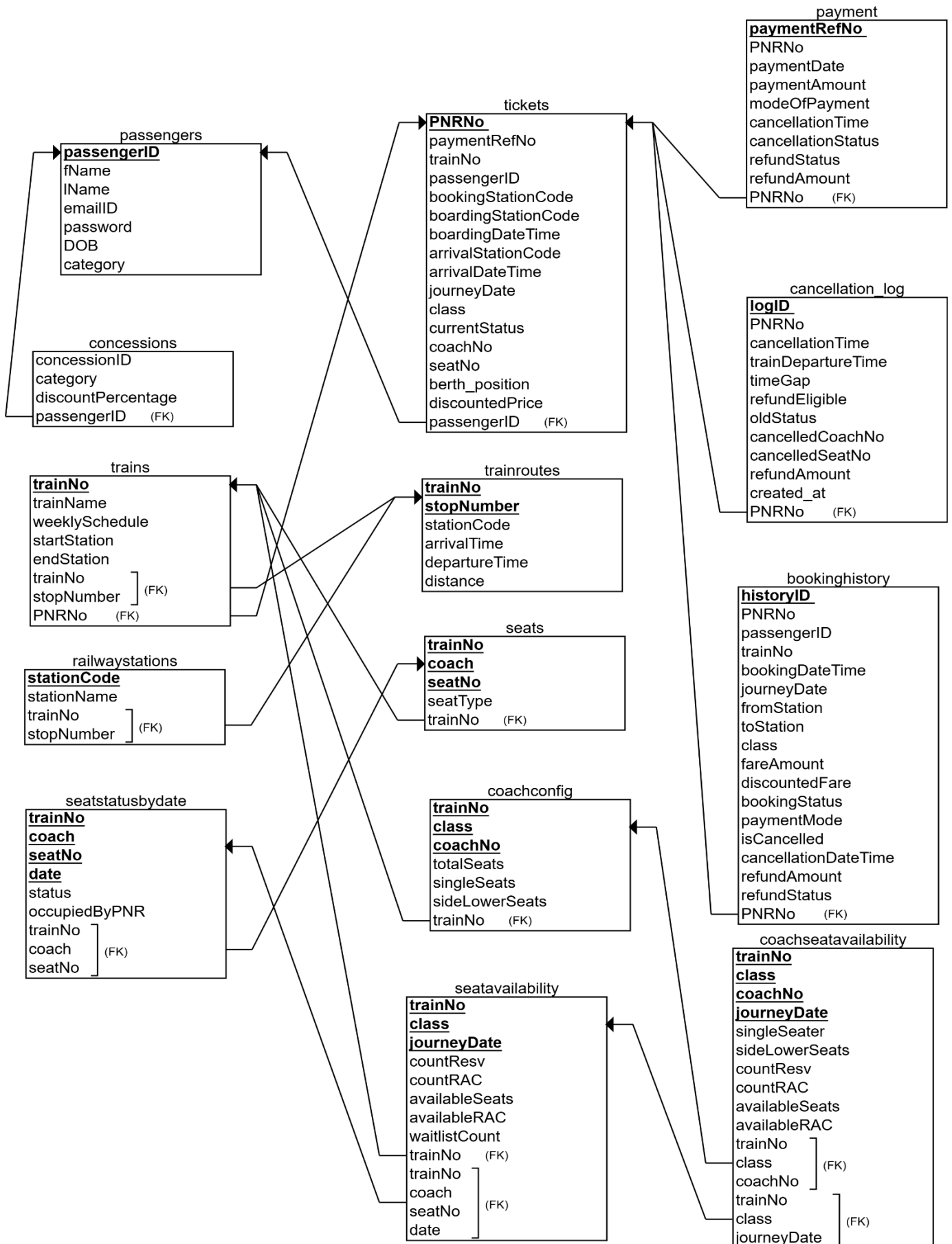
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ER Diagram



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Relational schema



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Sample data summary

```
mysql> CALL show_table_counts();
+-----+-----+
| table_name          | record_count |
+-----+-----+
| railwaystations     |           200 |
| trains              |           200 |
| trainroutes         |           979 |
| passengers          |           100 |
| concessions         |             4 |
| seats               |        232400 |
| coachconfig         |          3600 |
| coachseatavailability |        25200 |
| seatavailability     |          5600 |
| seatstatusbydate    |       1467200 |
| tickets              |             0 |
| payment              |             0 |
| bookinghistory       |             0 |
| cancellation_log     |             0 |
+-----+-----+
14 rows in set (0.20 sec)

Query OK, 0 rows affected (0.21 sec)
```

SQL Queries

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Booking a ticket:

```
mysql> CALL book_ticket(12,11001,'2025-04-17','ARAG','DVD','SL','Credit Card');
```

PNRNumber	TotalFare	FinalFare	SeatNumber	CoachNumber
11051	916.00	916.00	67	SL2

1 row in set (0.08 sec)

Query OK, 0 rows affected (0.08 sec)

```
mysql> CALL book_ticket(14,11001,'2025-04-17','ARAG','DVD','1A','Credit Card');
```

PNRNumber	TotalFare	FinalFare	SeatNumber	CoachNumber
11052	3114.40	3114.40	21	1A3

1 row in set (0.01 sec)

Query OK, 0 rows affected (0.01 sec)

PNR Enquiry:

```
mysql> CALL check_pnr_status(11005);
```

PNRNo	trainNo	trainName	journeyDate	currentStatus	coachNo	seatNo	berth_position
11005	11001	MAITREE EXPRESS	2025-04-17	CNF	H1	23	SL

1 row in set (0.00 sec)

Query OK, 0 rows affected (0.01 sec)

fName	lName	age	boardingStationCode	arrivalStationCode	boardingDateTime	arrivalDateTime	class	discountedPrice
Ravi	Thakur	45	ARAG	DVD	2025-04-17 00:55:00	2025-04-17 04:54:00	1A	2114.00

Search for a train:

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```
mysql> CALL search_trains('ARAG','DVD','2025-04-21');
```

stopNumber	stationCode	stationName	arrivalTime	departureTime	distance
1	DRU	KADUR	NULL	00:07:00	0
2	ARAG	ARAG	00:48:00	00:55:00	259
3	BARH	BARH	01:40:00	01:45:00	395
4	DWR	DHARWAR	02:38:00	02:45:00	594
5	BGP	BHAGALPUR	04:12:00	04:19:00	753
6	DVD	DUVVADA	04:54:00	04:57:00	916
7	MAS	CHENNAI CENTRAL	05:36:00	NULL	1100

7 rows in set (0.00 sec)

trainNo	trainName	departure	arrival	distance	class	availableSeats	availableRAC	waitlistCount
11001	MAITREE EXPRESS	00:55:00	04:54:00	657	SL	640	80	0
11001	MAITREE EXPRESS	00:55:00	04:54:00	657	3A	290	30	0
11001	MAITREE EXPRESS	00:55:00	04:54:00	657	2A	96	8	0
11001	MAITREE EXPRESS	00:55:00	04:54:00	657	1A	22	2	0

4 rows in set (0.01 sec)

Query OK, 0 rows affected (0.02 sec)

Get Train Schedule:

```
mysql> CALL get_train_schedule(11001);
```

```
+-----+
| schedule |
+-----+
| Train runs on: MoTuThFrSa |
+-----+
```

1 row in set (0.00 sec)

stopNumber	stationCode	stationName	arrivalTime	departureTime	distance
1	DRU	KADUR	NULL	00:07:00	0
2	ARAG	ARAG	00:48:00	00:55:00	259
3	BARH	BARH	01:40:00	01:45:00	395
4	DWR	DHARWAR	02:38:00	02:45:00	594
5	BGP	BHAGALPUR	04:12:00	04:19:00	753
6	DVD	DUVVADA	04:54:00	04:57:00	916
7	MAS	CHENNAI CENTRAL	05:36:00	NULL	1100

7 rows in set (0.00 sec)

Query OK, 0 rows affected (0.01 sec)

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```
mysql> CALL get_train_schedule(11002);
```

```
+-----+
| schedule |
+-----+
| Train runs on: TuWeThSa |
+-----+
1 row in set (0.00 sec)
```

```
+-----+-----+-----+-----+-----+-----+
| stopNumber | stationCode | stationName | arrivalTime | departureTime | distance |
+-----+-----+-----+-----+-----+-----+
|          1 | MML         | MADAN MAHAL | NULL         | 00:09:00       |          0 |
|          2 | RPH         | RAMPUR HAT  | 00:49:00     | 00:55:00       |         182 |
|          3 | KNW         | KHANDWA     | 02:09:00     | NULL           |         405 |
+-----+-----+-----+-----+-----+-----+
3 rows in set (0.00 sec)
```

```
Query OK, 0 rows affected (0.01 sec)
```

Available Seats:

```
mysql> CALL get_available_seats(11001, '2025-04-17', 'SL');
```

```
+-----+-----+-----+-----+-----+-----+
| coachNo | availableSeats | countResv | availableRAC | countRAC | waitlistCount |
+-----+-----+-----+-----+-----+-----+
| S1      | 62             | 2         | 80           | 0         | 0             |
| S10     | 64             | 0         | 80           | 0         | 0             |
| S2      | 64             | 0         | 80           | 0         | 0             |
| S3      | 64             | 0         | 80           | 0         | 0             |
| S4      | 64             | 0         | 80           | 0         | 0             |
| S5      | 64             | 0         | 80           | 0         | 0             |
| S6      | 64             | 0         | 80           | 0         | 0             |
| S7      | 64             | 0         | 80           | 0         | 0             |
| S8      | 64             | 0         | 80           | 0         | 0             |
| S9      | 64             | 0         | 80           | 0         | 0             |
+-----+-----+-----+-----+-----+-----+
10 rows in set (0.00 sec)
```

```
Query OK, 0 rows affected (0.01 sec)
```

Train Passenger List:

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```
mysql> CALL get_train_passengers(11001,'2025-04-17');
```

PNRNo	fName	lName	age	class	currentStatus	coachNo	seatNo	berth_position	boardingStationCode	arrivalStationCode
11006	Rahul	Garg	26	SL	CNF	S1	65	SL	ARAG	DVD
11007	Pooja	Patel	26	SL	CNF	S1	65	SL	ARAG	DVD
11005	Ravi	Thakur	45	1A	CNF	H1	23	SL	ARAG	DVD

3 rows in set (0.00 sec)

Query OK, 0 rows affected (0.01 sec)

Cancellation Refund Status:

```
CALL calculate_cancellation_refund(11002);
```

refundAmount	refundStatus
428.50	Eligible

1 row in set (0.00 sec)

Query OK, 0 rows affected (0.00 sec)

Revenue Report:

```
mysql> CALL get_revenue_report('2025-04-16', '2025-04-20');
```

bookingDate	totalTickets	totalFare	totalDiscountedFare	totalDiscount	totalRefunds	netRevenue
2025-04-16	41	59038.40	51975.50	7062.90	0.00	49861.50

1 row in set (0.01 sec)

Query OK, 0 rows affected (0.01 sec)

Cancelling a ticket:

```
mysql> CALL cancel_ticket(11050);
```

Query OK, 0 rows affected (0.01 sec)

```
mysql> CALL get_cancellation_records('2025-04-15','2025-04-20');
```

PNRNo	fName	lName	trainName	journeyDate	class	discountedPrice	refundAmount	refundStatus	cancellationTime
11050	Priya	Singh	MAITREE EXPRESS	2025-04-17	1A	3664.00	0.00	Not Eligible	2025-04-16 21:24:08

1 row in set (0.07 sec)

Query OK, 0 rows affected (0.07 sec)

Busiest Route based on number of passengers:

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```
mysql> CALL get_busiest_routes('2025-04-17', '2025-04-25');
```

trainNo	trainName	fromStation	toStation	totalPassengers	confirmedPassengers	racPassengers	waitlistedPassengers
11001	MAITREE EXPRESS	ARAG	DUVVADA	41	41	0	0

1 row in set (0.03 sec)

Query OK, 0 rows affected (0.05 sec)

Ticket Bill:

```
mysql> CALL generate_ticket_bill(11011);
```

BILL_HEADER	PNR_INFO	TRAIN_INFO	JOURNEY_DATE	PASSENGER_INFO
=== IRCTC TICKET BILL ===	PNR Number: 11011	Train: MAITREE EXPRESS (11001)	Journey Date: 17-04-2025	Passenger: Sunita Thakur (Age: 39)

1 row in set (0.02 sec)

Query OK, 0 rows affected (0.06 sec)

FROM_STATION	TO_STATION	BOARDING_TIME	ARRIVAL_TIME	CLASS_INFO	SEAT_INFO	TICKET_STATUS	FARE_INFO
From: ARAG (ARAG)	To: DUVVADA (DVD)	Boarding Time: 00:55 17-04-2025	Arrival Time: 04:54 17-04-2025	Class: 2A	Coach: A1, Seat: 49 (SL)	Status: CNF	Fare: Rs. 1,485.50

Functions, Procedures & Triggers

Procedures

1. book_ticket

```
CREATE PROCEDURE book_ticket(  
    IN p_passenger_id INT,  
    IN p_train_id INT,  
    IN p_journey_date DATE,  
    IN p_source_station_id INT,  
    IN p_destination_station_id INT,  
    IN p_class_id INT  
)  
BEGIN  
    DECLARE v_seat_available BOOLEAN;  
    DECLARE v_pnr_number VARCHAR(20);  
    DECLARE v_fare DECIMAL(10,2);  
    DECLARE v_distance INT;  
  
    -- Check seat availability
```


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```
SELECT CheckSeatAvailability(p_train_id, p_journey_date, p_class_id) INTO  
v_seat_available;
```

```
IF v_seat_available THEN
```

```
-- Get distance between stations
```

```
SELECT distance INTO v_distance FROM routes
```

```
WHERE source_station_id = p_source_station_id
```

```
AND destination_station_id = p_destination_station_id;
```

```
-- Calculate fare
```

```
SET v_fare = CalculateFare(v_distance, p_class_id, 'ADULT');
```

```
-- Generate PNR
```

```
SET v_pnr_number = CONCAT(DATE_FORMAT(p_journey_date, '%y%m%d'),  
    LPAD(p_train_id, 4, '0'),  
    LPAD(FLOOR(RAND() * 10000), 4, '0'));
```

```
-- Insert ticket
```

```
INSERT INTO tickets (pnr_number, passenger_id, train_id, journey_date,  
    source_station_id, destination_station_id, class_id,  
    fare, status, booking_date)
```

```
VALUES (v_pnr_number, p_passenger_id, p_train_id, p_journey_date,  
    p_source_station_id, p_destination_station_id, p_class_id,  
    v_fare, 'CNF', CURDATE());
```

```
-- Update seat availability
```

```
UPDATE seat_availability
```

```
SET available_seats = available_seats - 1
```

```
WHERE train_id = p_train_id
```

```
AND journey_date = p_journey_date
```

```
AND class_id = p_class_id;
```

```
ELSE
```

```
SIGNAL SQLSTATE '45000'
```

```
SET MESSAGE_TEXT = 'No seats available for the selected train and class';
```

```
END IF;
```

```
END;
```

2. calculate_cancellation_refund

```
CREATE PROCEDURE calculate_cancellation_refund(
```

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```
IN p_ticket_id INT,
IN p_cancellation_date DATE
)
BEGIN
    DECLARE v_journey_date DATE;
    DECLARE v_fare DECIMAL(10,2);
    DECLARE v_status VARCHAR(20);
    DECLARE v_refund_amount DECIMAL(10,2);
    DECLARE v_days_before_journey INT;

    -- Get ticket details
    SELECT journey_date, fare, status
    INTO v_journey_date, v_fare, v_status
    FROM tickets
    WHERE ticket_id = p_ticket_id;

    -- Calculate days before journey
    SET v_days_before_journey = DATEDIFF(v_journey_date, p_cancellation_date);

    -- Calculate refund based on cancellation rules
    IF v_days_before_journey >= 30 THEN
        SET v_refund_amount = v_fare * 0.95; -- 95% refund
    ELSEIF v_days_before_journey >= 15 THEN
        SET v_refund_amount = v_fare * 0.75; -- 75% refund
    ELSEIF v_days_before_journey >= 3 THEN
        SET v_refund_amount = v_fare * 0.50; -- 50% refund
    ELSE
        SET v_refund_amount = 0; -- No refund
    END IF;

    -- Update refund amount in cancellation record
    UPDATE cancellations
    SET refund_amount = v_refund_amount
    WHERE ticket_id = p_ticket_id;
END;
```

3. cancel_ticket

```
CREATE PROCEDURE cancel_ticket(
    IN p_ticket_id INT,
```

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```
IN p_cancellation_reason VARCHAR(255)
)
BEGIN
    DECLARE v_status VARCHAR(20);
    DECLARE v_pnr_number VARCHAR(20);

    -- Get current ticket status
    SELECT status, pnr_number INTO v_status, v_pnr_number
    FROM tickets
    WHERE ticket_id = p_ticket_id;

    -- Check if ticket can be cancelled
    IF v_status IN ('CNF', 'RAC') THEN
        -- Insert cancellation record
        INSERT INTO cancellations (ticket_id, cancellation_date, reason)
        VALUES (p_ticket_id, CURDATE(), p_cancellation_reason);

        -- Calculate refund
        CALL calculate_cancellation_refund(p_ticket_id, CURDATE());

        -- Update ticket status
        UPDATE tickets
        SET status = 'CANCELLED'
        WHERE ticket_id = p_ticket_id;

        -- Update seat availability
        UPDATE seat_availability
        SET available_seats = available_seats + 1
        WHERE train_id = (SELECT train_id FROM tickets WHERE ticket_id = p_ticket_id)
        AND journey_date = (SELECT journey_date FROM tickets WHERE ticket_id = p_ticket_id)
        AND class_id = (SELECT class_id FROM tickets WHERE ticket_id = p_ticket_id);
    ELSE
        SIGNAL SQLSTATE '45000'
        SET MESSAGE_TEXT = 'Ticket cannot be cancelled';
    END IF;
END;
```

4. check_pnr_status

```
CREATE PROCEDURE check_pnr_status(
```

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```
IN p_pnr_number VARCHAR(20)
)
BEGIN
    SELECT
        t.pnr_number,
        t.status,
        t.journey_date,
        t.source_station_id,
        t.destination_station_id,
        t.class_id,
        t.fare,
        p.name as passenger_name,
        p.age,
        p.gender
    FROM tickets t
    JOIN passengers p ON t.passenger_id = p.passenger_id
    WHERE t.pnr_number = p_pnr_number;
END;
```

5. generate_ticket_bill

```
CREATE PROCEDURE generate_ticket_bill(
    IN p_ticket_id INT
)
BEGIN
    SELECT
        t.pnr_number,
        t.journey_date,
        s1.station_name as source_station,
        s2.station_name as destination_station,
        c.class_name,
        t.fare,
        p.name as passenger_name,
        p.age,
        p.gender,
        t.booking_date,
        t.status
    FROM tickets t
    JOIN passengers p ON t.passenger_id = p.passenger_id
    JOIN stations s1 ON t.source_station_id = s1.station_id
    JOIN stations s2 ON t.destination_station_id = s2.station_id
```

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```
JOIN classes c ON t.class_id = c.class_id
WHERE t.ticket_id = p_ticket_id;
END;
```

6. get_available_seats

```
CREATE PROCEDURE get_available_seats(
    IN p_train_id INT,
    IN p_journey_date DATE,
    IN p_class_id INT
)
BEGIN
    SELECT
        sa.available_seats,
        sa.available_rac,
        sa.waitlist_count,
        c.class_name,
        t.train_name
    FROM seat_availability sa
    JOIN trains t ON sa.train_id = t.train_id
    JOIN classes c ON sa.class_id = c.class_id
    WHERE sa.train_id = p_train_id
    AND sa.journey_date = p_journey_date
    AND sa.class_id = p_class_id;
END;
```

7. get_busiest_routes

```
CREATE PROCEDURE get_busiest_routes(
    IN p_start_date DATE,
    IN p_end_date DATE
)
BEGIN
    SELECT
        s1.station_name as source_station,
        s2.station_name as destination_station,
        COUNT(*) as total_bookings
    FROM tickets t
    JOIN stations s1 ON t.source_station_id = s1.station_id
    JOIN stations s2 ON t.destination_station_id = s2.station_id
    WHERE t.journey_date BETWEEN p_start_date AND p_end_date
    GROUP BY t.source_station_id, t.destination_station_id
```

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```
ORDER BY total_bookings DESC
LIMIT 10;
END;
```

8. get_cancellation_records

```
CREATE PROCEDURE get_cancellation_records(
    IN p_start_date DATE,
    IN p_end_date DATE
)
BEGIN
    SELECT
        c.cancellation_id,
        t.pnr_number,
        c.cancellation_date,
        c.reason,
        c.refund_amount,
        t.journey_date,
        p.name as passenger_name
    FROM cancellations c
    JOIN tickets t ON c.ticket_id = t.ticket_id
    JOIN passengers p ON t.passenger_id = p.passenger_id
    WHERE c.cancellation_date BETWEEN p_start_date AND p_end_date;
END;
```

9. get_revenue_report

```
CREATE PROCEDURE get_revenue_report(
    IN p_start_date DATE,
    IN p_end_date DATE
)
BEGIN
    SELECT
        DATE_FORMAT(booking_date, '%Y-%m-%d') as booking_date,
        COUNT(*) as total_bookings,
        SUM(fare) as total_revenue,
        SUM(CASE WHEN status = 'CANCELLED' THEN fare ELSE 0 END) as cancelled_revenue,
        SUM(CASE WHEN status = 'CANCELLED' THEN 1 ELSE 0 END) as cancelled_count
    FROM tickets
    WHERE booking_date BETWEEN p_start_date AND p_end_date
    GROUP BY DATE_FORMAT(booking_date, '%Y-%m-%d')
    ORDER BY booking_date;
```

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END;

10. get_train_passengers

```
CREATE PROCEDURE get_train_passengers(  
    IN p_train_id INT,  
    IN p_journey_date DATE  
)  
BEGIN  
    SELECT  
        t.pnr_number,  
        p.name as passenger_name,  
        p.age,  
        p.gender,  
        s1.station_name as boarding_station,  
        s2.station_name as destination_station,  
        c.class_name,  
        t.status  
    FROM tickets t  
    JOIN passengers p ON t.passenger_id = p.passenger_id  
    JOIN stations s1 ON t.source_station_id = s1.station_id  
    JOIN stations s2 ON t.destination_station_id = s2.station_id  
    JOIN classes c ON t.class_id = c.class_id  
    WHERE t.train_id = p_train_id  
    AND t.journey_date = p_journey_date;  
END;
```

11. get_train_schedule

```
CREATE PROCEDURE get_train_schedule(  
    IN p_train_id INT  
)  
BEGIN  
    SELECT  
        s.station_name,  
        ts.arrival_time,  
        ts.departure_time,  
        ts.platform_number,  
        ts.distance_from_source  
    FROM train_schedule ts  
    JOIN stations s ON ts.station_id = s.station_id  
    WHERE ts.train_id = p_train_id
```

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```
ORDER BY ts.distance_from_source;  
END;
```

12. get_waitlisted_passengers

```
CREATE PROCEDURE get_waitlisted_passengers(  
    IN p_train_id INT,  
    IN p_journey_date DATE  
)  
BEGIN  
    SELECT  
        t.pnr_number,  
        p.name as passenger_name,  
        p.age,  
        p.gender,  
        s1.station_name as boarding_station,  
        s2.station_name as destination_station,  
        c.class_name,  
        t.waitlist_number  
    FROM tickets t  
    JOIN passengers p ON t.passenger_id = p.passenger_id  
    JOIN stations s1 ON t.source_station_id = s1.station_id  
    JOIN stations s2 ON t.destination_station_id = s2.station_id  
    JOIN classes c ON t.class_id = c.class_id  
    WHERE t.train_id = p_train_id  
    AND t.journey_date = p_journey_date  
    AND t.status = 'WL'  
    ORDER BY t.waitlist_number;  
END;
```

13. search_trains

```
CREATE PROCEDURE search_trains(  
    IN p_source_station VARCHAR(100),  
    IN p_dest_station VARCHAR(100),  
    IN p_journey_date DATE  
)  
BEGIN  
    SELECT DISTINCT  
        t.train_id,  
        t.train_name,
```


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```
t.train_number,  
c.class_name,  
sa.available_seats,  
sa.available_rac,  
sa.waitlist_count,  
r.distance,  
CalculateFare(r.distance, c.class_id, 'ADULT') as fare  
FROM trains t  
JOIN routes r ON t.train_id = r.train_id  
JOIN stations s1 ON r.source_station_id = s1.station_id  
JOIN stations s2 ON r.destination_station_id = s2.station_id  
JOIN seat_availability sa ON t.train_id = sa.train_id  
JOIN classes c ON sa.class_id = c.class_id  
WHERE s1.station_name = p_source_station  
AND s2.station_name = p_dest_station  
AND sa.journey_date = p_journey_date  
AND sa.available_seats > 0;  
END;
```

14. show_table_counts

```
CREATE PROCEDURE show_table_counts()  
BEGIN  
    SELECT  
        table_name,  
        table_rows  
    FROM information_schema.tables  
    WHERE table_schema = 'mini_irctc1'  
    ORDER BY table_name;  
END;
```

Functions

1. CalculateFare

```
CREATE FUNCTION CalculateFare(  
    p_distance INT,  
    p_class_id INT,  
    p_passenger_type VARCHAR(20)  
) RETURNS DECIMAL(10,2)
```

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BEGIN

DECLARE v_base_fare DECIMAL(10,2);

DECLARE v_class_multiplier DECIMAL(10,2);

DECLARE v_passenger_multiplier DECIMAL(10,2);

-- Get base fare per km

SET v_base_fare = 2.0;

-- Get class multiplier

SELECT multiplier INTO v_class_multiplier

FROM classes

WHERE class_id = p_class_id;

-- Get passenger type multiplier

CASE p_passenger_type

WHEN 'ADULT' THEN SET v_passenger_multiplier = 1.0;

WHEN 'CHILD' THEN SET v_passenger_multiplier = 0.5;

WHEN 'SENIOR' THEN SET v_passenger_multiplier = 0.75;

ELSE SET v_passenger_multiplier = 1.0;

END CASE;

RETURN ROUND(p_distance * v_base_fare * v_class_multiplier * v_passenger_multiplier, 2);

END;

2. CheckSeatAvailability

CREATE FUNCTION CheckSeatAvailability(

__p_train_id INT,

__p_journey_date DATE,

__p_class_id INT

) RETURNS INT

BEGIN

__DECLARE v_available_seats INT;

__SELECT available_seats INTO v_available_seats

__FROM seat_availability

__WHERE train_id = p_train_id

__AND journey_date = p_journey_date

__AND class_id = p_class_id;

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```
RETURN IFNULL(v_available_seats, 0);  
END;
```

3. calculate_fare

```
CREATE FUNCTION calculate_fare(  
distance INT,  
class_id INT  
) RETURNS DECIMAL(10,2)  
BEGIN  
DECLARE v_base_fare DECIMAL(10,2);  
DECLARE v_class_multiplier DECIMAL(10,2);  
  
-- Get base fare per km  
SET v_base_fare = 2.0;  
  
-- Get class multiplier  
SELECT multiplier INTO v_class_multiplier  
FROM classes  
WHERE class_id = class_id;  
  
RETURN ROUND(distance * v_base_fare * v_class_multiplier, 2);  
END;
```

4. calculate_refund

```
CREATE FUNCTION calculate_refund(  
ticket_id INT,  
cancellation_date DATE  
) RETURNS DECIMAL(10,2)  
BEGIN  
DECLARE v_journey_date DATE;  
DECLARE v_fare DECIMAL(10,2);  
DECLARE v_days_before_journey INT;  
DECLARE v_refund_amount DECIMAL(10,2);  
  
-- Get ticket details  
SELECT journey_date, fare  
INTO v_journey_date, v_fare  
FROM tickets
```

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WHERE ticket_id = ticket_id;

-- Calculate days before journey

SET v_days_before_journey = DATEDIFF(v_journey_date, cancellation_date);

-- Calculate refund based on cancellation rules

IF v_days_before_journey >= 30 THEN

SET v_refund_amount = v_fare * 0.95; -- 95% refund

ELSEIF v_days_before_journey >= 15 THEN

SET v_refund_amount = v_fare * 0.75; -- 75% refund

ELSEIF v_days_before_journey >= 3 THEN

SET v_refund_amount = v_fare * 0.50; -- 50% refund

ELSE

SET v_refund_amount = 0; -- No refund

END IF;

RETURN v_refund_amount;

END;

5. get_next_running_dates

CREATE FUNCTION get_next_running_dates(

 train_id INT,

 start_date DATE

) RETURNS VARCHAR(255)

BEGIN

 DECLARE v_dates VARCHAR(255);

 SELECT GROUP_CONCAT(DATE_FORMAT(running_date, '%Y-%m-%d') SEPARATOR ',')

 INTO v_dates

 FROM running_dates

 WHERE running_date >= start_date

 AND running_date <= DATE_ADD(start_date, INTERVAL 7 DAY);

 RETURN IFNULL(v_dates, '');

END;

6. get_rac_number

CREATE FUNCTION get_rac_number(

 train_id INT,

 journey_date DATE

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```
) RETURNS INT
BEGIN
    DECLARE v_next_rac INT;

    SELECT IFNULL(MAX(rac_number), 0) + 1 INTO v_next_rac
    FROM tickets
    WHERE train_id = train_id
    AND journey_date = journey_date
    AND status = 'RAC';

    RETURN v_next_rac;
END;
```

7. get_waitlist_number

```
CREATE FUNCTION get_waitlist_number(
    train_id INT,
    journey_date DATE
) RETURNS INT
BEGIN
    DECLARE v_next_waitlist INT;

    SELECT IFNULL(MAX(waitlist_number), 0) + 1 INTO v_next_waitlist
    FROM tickets
    WHERE train_id = train_id
    AND journey_date = journey_date
    AND status = 'WL';

    RETURN v_next_waitlist;
END;
```

Triggers

1. update_seat_status_after_ticket_insert

```
CREATE TRIGGER update_seat_status_after_ticket_insert
AFTER INSERT ON tickets
FOR EACH ROW
BEGIN
    IF NEW.status = 'CNF' THEN
```

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```
UPDATE seat_availability
SET available_seats = available_seats - 1
WHERE train_id = NEW.train_id
AND journey_date = NEW.journey_date
AND class_id = NEW.class_id;
ELSEIF NEW.status = 'RAC' THEN
    UPDATE seat_availability
    SET available_rac = available_rac - 1
    WHERE train_id = NEW.train_id
    AND journey_date = NEW.journey_date
    AND class_id = NEW.class_id;
ELSEIF NEW.status = 'WL' THEN
    UPDATE seat_availability
    SET waitlist_count = waitlist_count + 1
    WHERE train_id = NEW.train_id
    AND journey_date = NEW.journey_date
    AND class_id = NEW.class_id;
END IF;
END;
```

2. after_ticket_insert

```
CREATE TRIGGER after_ticket_insert
AFTER INSERT ON tickets
FOR EACH ROW
BEGIN
    -- Update booking history
    INSERT INTO booking_history (
        ticket_id,
        status,
        status_date
    ) VALUES (
        NEW.ticket_id,
        NEW.status,
        CURDATE()
    );

    -- Update passenger booking count
```

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```
UPDATE passengers  
  
SET total_bookings = total_bookings + 1  
  
WHERE passenger_id = NEW.passenger_id;  
  
END;
```

3. handleCancellation

```
CREATE TRIGGER handleCancellation  
AFTER UPDATE ON tickets  
FOR EACH ROW  
BEGIN  
    IF NEW.status = 'CANCELLED' AND OLD.status != 'CANCELLED' THEN  
        -- Calculate refund  
        SET @refund_amount = calculate_refund(NEW.ticket_id, CURDATE());  
  
        -- Update payment status  
        UPDATE payments  
        SET status = 'REFUNDED',  
            refund_amount = @refund_amount,  
            refund_date = CURDATE()  
        WHERE ticket_id = NEW.ticket_id;  
  
        -- Update seat availability  
        IF OLD.status = 'CNF' THEN  
            UPDATE seat_availability  
            SET available_seats = available_seats + 1  
            WHERE train_id = NEW.train_id  
            AND journey_date = NEW.journey_date  
            AND class_id = NEW.class_id;  
        ELSEIF OLD.status = 'RAC' THEN  
            UPDATE seat_availability  
            SET available_rac = available_rac + 1  
            WHERE train_id = NEW.train_id  
            AND journey_date = NEW.journey_date  
            AND class_id = NEW.class_id;  
        END IF;  
    END IF;  
END;
```

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4. after_ticket_cancel

```
CREATE TRIGGER after_ticket_cancel
AFTER UPDATE ON tickets
FOR EACH ROW
BEGIN
    IF NEW.status = 'CANCELLED' AND OLD.status != 'CANCELLED' THEN
        -- Update booking history
        INSERT INTO booking_history (
            ticket_id,
            status,
            status_date
        ) VALUES (
            NEW.ticket_id,
            'CANCELLED',
            CURDATE()
        );

        -- Promote RAC to CNF if possible
        IF OLD.status = 'RAC' THEN
            UPDATE tickets
            SET status = 'CNF'
            WHERE train_id = NEW.train_id
            AND journey_date = NEW.journey_date
            AND class_id = NEW.class_id
            AND status = 'RAC'
            AND rac_number = (
                SELECT MIN(rac_number)
                FROM tickets
                WHERE train_id = NEW.train_id
                AND journey_date = NEW.journey_date
                AND class_id = NEW.class_id
                AND status = 'RAC'
            );
        END IF;
    END IF;
END;
```

5. after_ticket_cancellation

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```
CREATE TRIGGER after_ticket_cancellation
AFTER UPDATE ON tickets
FOR EACH ROW
BEGIN
    IF NEW.status = 'CANCELLED' AND OLD.status != 'CANCELLED' THEN
        -- Insert cancellation record
        INSERT INTO cancellations (
            ticket_id,
            cancellation_date,
            reason,
            refund_amount
        ) VALUES (
            NEW.ticket_id,
            CURDATE(),
            'Self Cancellation',
            calculate_refund(NEW.ticket_id, CURDATE())
        );

        -- Update passenger cancellation count
        UPDATE passengers
        SET total_cancellations = total_cancellations + 1
        WHERE passenger_id = NEW.passenger_id;
    END IF;
END;
```

6. UpdateRACStatus

```
CREATE TRIGGER UpdateRACStatus
AFTER UPDATE ON seatavailability
FOR EACH ROW
BEGIN
    IF NEW.available_seats > 0 AND OLD.available_seats = 0 THEN
        -- Promote RAC to CNF
        UPDATE tickets
        SET status = 'CNF'
        WHERE train_id = NEW.train_id
        AND journey_date = NEW.journey_date
        AND class_id = NEW.class_id
        AND status = 'RAC'
        AND rac_number = (
            SELECT MIN(rac_number)
```

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```
FROM tickets
WHERE train_id = NEW.train_id
AND journey_date = NEW.journey_date
AND class_id = NEW.class_id
AND status = 'RAC'
);

-- Update seat availability
UPDATE seat_availability
SET available_seats = available_seats - 1,
    available_rac = available_rac + 1
WHERE train_id = NEW.train_id
AND journey_date = NEW.journey_date
AND class_id = NEW.class_id;
END IF;
END;
```